

Communications with your bot agent is supported using a chat interface in the Operations chat channel.

Operations
Manager

Info

log

141:53

Operations

141:41 **Operations Manager :**
help

141:41 **Bot :** Send commands
with profit, cost, customers,
values, and reference plans.

Some examples are

141:41 **Bot :** want higher profit

141:41 **Bot :** want lower cost of
10000

141:41 **Bot :** want higher profit
and higher customers of 6

141:41 **Bot :** @ref_plan_name :

Help

Type Here

Send



You must communicate with the bot using one of the three below formats :

- **want**
 - want more profit than 4000
 - @plan_1 want less cost
 - want more customers
 - want same cost as 10000
 - want more profit and higher customers
 - want higher profit north east
 - want lower cost south
- **'no'** – if you have no preference to an incoming question
- **'unsatisfied'** – if you want the bot agent to try and resolve your last command
- **'suggestion'** – if you want the bot agent to try and suggest a new plan

'help' – example commands

If you receive a response from the bot, it understood your command

Team Designs

base

arl_2-5596

Designer

Info

log

2546:09

DesignChannel

2545:42 **Designer** : want higher range

want command format

@optional_ref_name want

[lower|less|higher|more|same]

[profit|cost|customers] (optional of|than|as
VALUE) (option north|east|south|west) (optional
and)

any feedback.

Help

Type Here

Send



A wizard has been added to support your communication to the bot

Select the orange bar near the chat window and it will open the wizard

Construct your message, where all numbers and plan references will need to be manually entered without the [] symbols

Then, hit Send or Enter to submit your message to the bot.

