

Communications with your bot agent is supported using a chat interface in the Operations chat channel.

Operations
Manager

Info

log

141:53

Operations

141:41 **Operations Manager :**
help

141:41 **Bot :** Send commands
with profit, cost, customers,
values, and reference plans.

Some examples are

141:41 **Bot :** want higher profit

141:41 **Bot :** want lower cost of
10000

141:41 **Bot :** want higher profit
and higher customers of 6

141:41 **Bot :** @ref_plan_name :

Help

Type Here

Send



You must communicate with the bot using one of the three below formats :

- **want**
 - want more profit than 4000
 - @plan_1 want less cost
 - want more customers
 - want more profit and higher customers
 - want higher profit north east
 - want lower cost south
- **'no'** – if you have no preference to an incoming question
- **'unsatisfied'** – if you want the bot agent to try and resolve your last command
- **'suggestion'** – if you want the bot agent to try and suggest a new plan

'help' – example commands

If you receive a response from the bot, it understood your command

The screenshot shows a chat window titled "Team Designs" with a header bar containing "Designer", "Info", and "log". Below the header, the text "2546:09" and "DesignChannel" are visible. A message from the bot, timestamped "2545:42", reads: "Designer : want higher range". A large black overlay box in the center of the chat contains the following text:

want command format
@optional_ref_name want
[lower|less|higher|more] [profit|cost|customers]
(optional than VALUE) (option
north|east|south|west) (optional and)

Below the overlay, the chat area shows a response from the bot: "capacity=7, cost = 2161. Let me know of any feedback." At the bottom of the chat window, there is a "Help" button, a text input field with the placeholder "Type Here", and a "Send" button. A speaker icon is located in the bottom right corner of the interface.

A wizard has been added to support your communication to the bot

Select the orange bar near the chat window and it will open the wizard

Construct your message, where all numbers and plan references will need to be manually entered without the [] symbols

Then, hit Send or Enter to submit your message to the bot.

