

Communications with your team is supported using a chat interface. Based on your experiment, you will only be able to communicate with specific people on your team.

The chat channels are categorized based on the following:

- **Help** – use this channel to receive and send messages to the experimenter about session events and general help questions
- **Problem Manager** – use this channel to communicate with the Problem Manager
- **Operations** – use this channel to communicate with an Operational Planner
- **Operations Management** – use this channel to communicate with an Operational Planner Manager
- **Designer** – use this channel to communicate with a Designer
- **Designer Management** – use this channel to communicate with a Design Manager



You will have one or multiple chat channels you can use to communicate with your team



Choose a chat channel

Type a chat message

Ops Planner 2

Info

logout

Operations

Operations Management

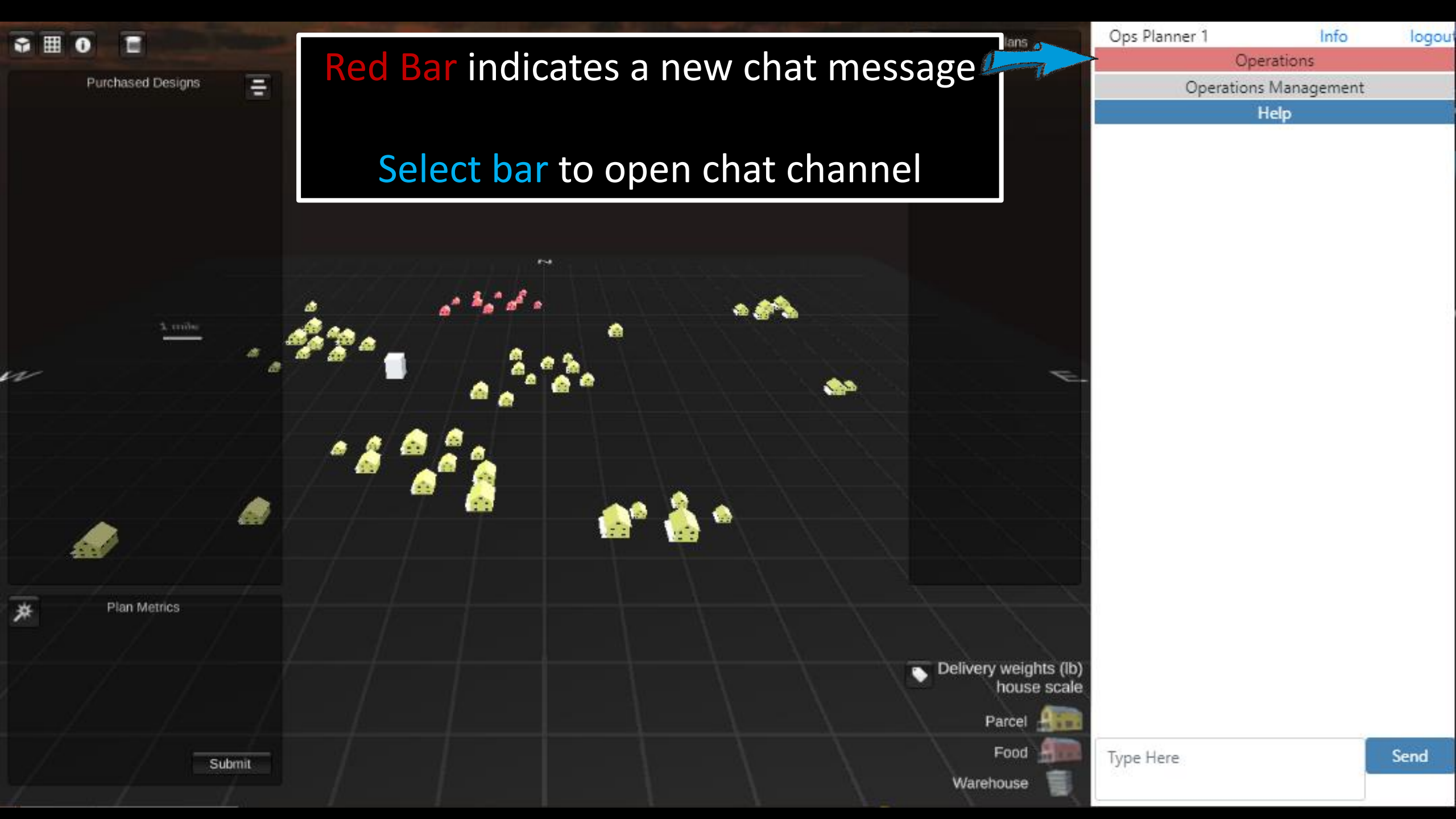
Help

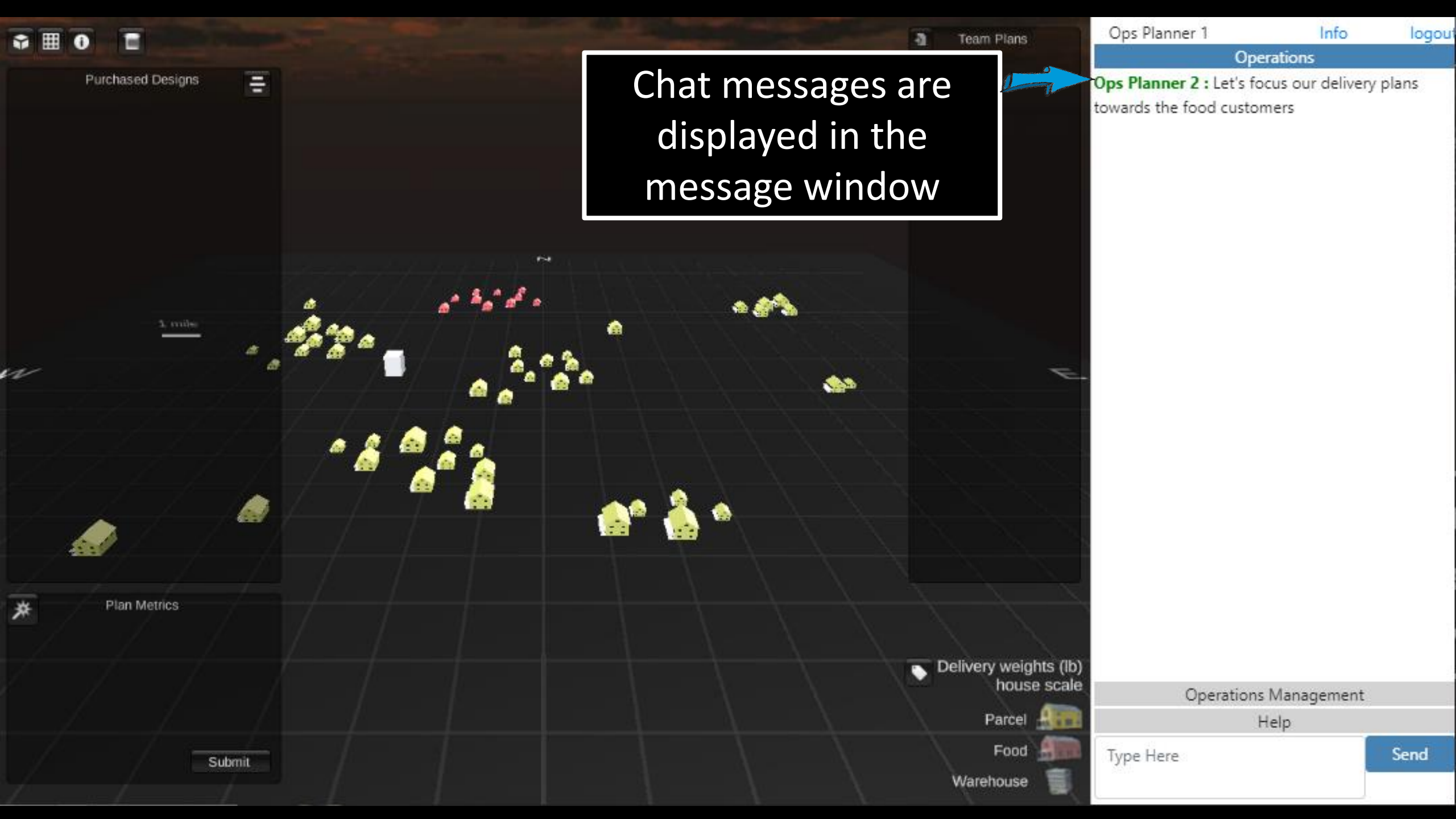
Let's focus our delivery plans
towards the food customers

Send

Red Bar indicates a new chat message

Select bar to open chat channel





Chat messages are displayed in the message window

Ops Planner 1 [Info](#) [logout](#)

Operations

Ops Planner 2 : Let's focus our delivery plans towards the food customers

Operations Management

Help

Send

