

## Team Structure Change

There is a team structure change in the following design session. In the new team structure,

- There will be six people on your team, and each person will be assigned one role.
- The arrows in the figure represent the communication channels between team members.
- Team members will communicate through a text-only chat tool during the design sessions. Team members are not allowed to communicate verbally.

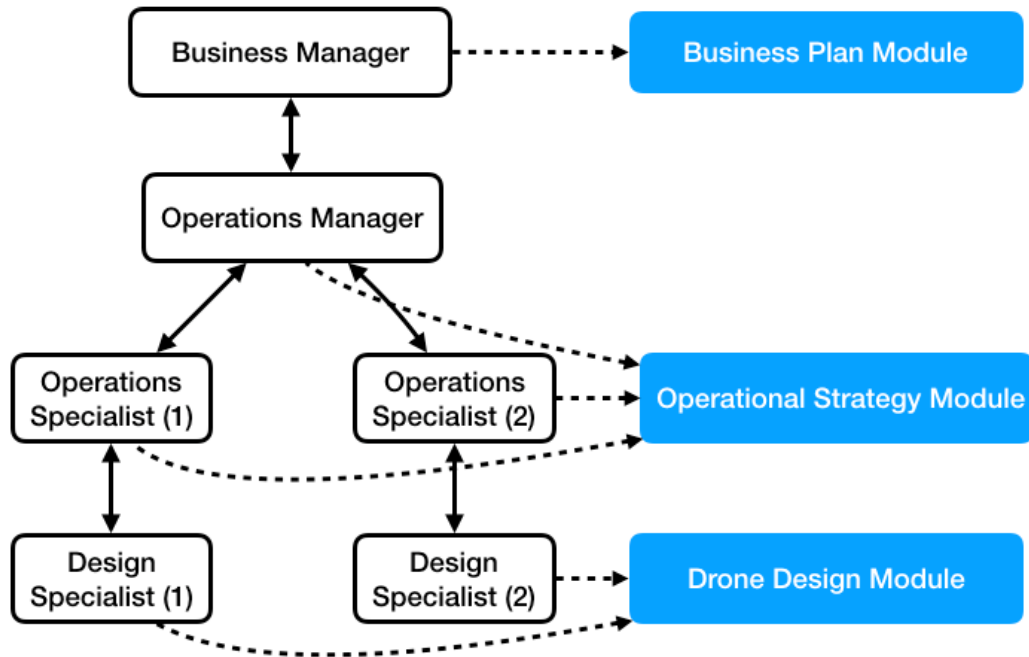


Figure 1 – Team Structure and Communications Links. One **Operations Specialist** can only communicate with one **Design Specialist** and with the **Operations Manager** through the chat tool.

## Team Roles and Capabilities

The two **Design Specialists** are responsible for designing drones using the Drone Design Module and submitting completed designs to the operations specialist.

The two **Operations Specialists** are responsible for developing operation plans by generating delivery routes with designed drones to deliver parcels.

The **Operations Manager** is responsible for managing the Operations team and communicating its progress.

The **Business Manager** is responsible for handling the company budget, choosing the customers using the Business Plan Module, and communicating its progress. The Business Manager can decide to approve or reject the operation plans.

## Company Role: Business Manager

The **Business Manager** is responsible for:

- Handling the company budget
- Selecting the potential customers
- Approving or rejecting the operation plans provided by the operations team
- Selecting the company's business strategy

### Business Plan Module – For Business Manager

Using the **Business Plan Module** users can construct and simulate the market plans including:

- The number of customers for whom service should be provided
- The locations of the customers the type of incentives each customer requires

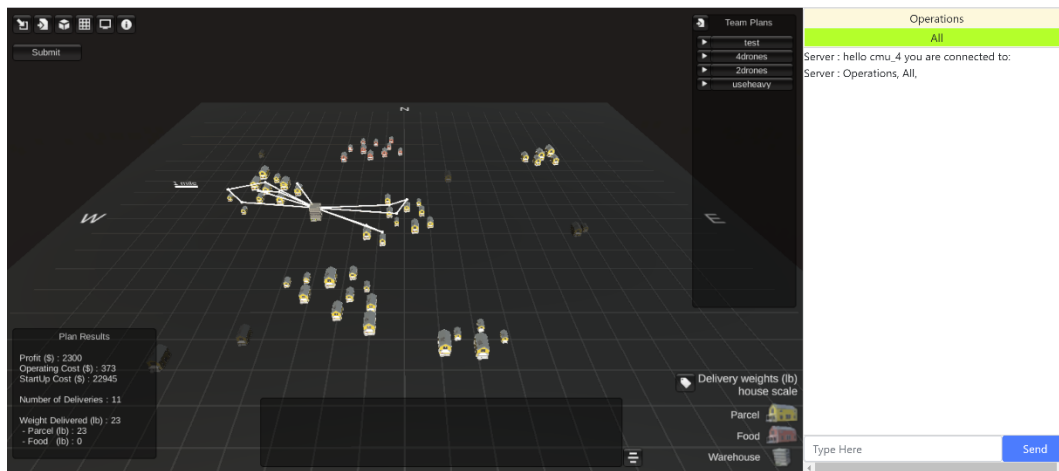


Figure 2 - Business Interface