

Steven Smith

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[Linked In](#) | [Github](#) | [Blog](#) | [Portfolio/Website](#)

Full-Stack Developer

I am a passionate front-end web developer and a proud graduate of the Flatiron bootcamp. Armed with an intensive training background, I have honed my expertise in React, NextJS, and other modern web technologies, enabling me to craft dynamic, responsive, and user-centric web applications. My skills extend beyond the frontend with proficiency in NodeJS, Prisma, Ruby, Rails, and SQL, giving me a holistic perspective of the full-stack development process. While I have a penchant for front-end intricacies, my foundational knowledge ensures I'm well-equipped to tackle backend challenges when needed. My experience with design-driven tools like TailwindCSS ensures my projects are as aesthetically appealing as they are functionally robust. Eager to bring web visions to life, I am committed to delivering high-quality code, continuous learning, and fruitful collaborations.

TECHNICAL SKILLS

React, NextJS, Ruby, Ruby on Rails, SQL, Prisma, Git, TailwindCSS, RadixUI, Javascript, HTML, CSS

TECHNICAL PROJECTS

Learning Management Platform - [Github](#) | [Demo](#)

Google Classroom like platform where users can purchase/create courses with chapters, video and attachments.

- **Utilized Stripe and its Webhooks** to manage course purchases by users.
- **Integrated MUX** to enable teachers to upload videos to their course chapters.
- **Employed UploadThing** for teachers to add file attachments and videos to courses.
- **Adopted TypeScript** to ensure type safety, enhancing the consistency and security of components.

Online Booking App - [Github](#) | [Demo](#)

An online app where users can book appointments on a given day to have their eyelashes done.

- **Utilized React-Datepicker** for users to select which day and time they want to book the appointment.
- **Integrated Bcrypt** to encrypt users passwords and store them in a SQL database.
- **Leveraged React-Router** to enhance user experience by ensuring rapid navigation and seamless data transfer between components.

Portfolio - [Github](#) | [Demo](#)

Brief description of the app's functionality and purpose

- **Implemented Framer-Motion** to have animations through the project for a better UX.
- **Utilized React-Email** for recruiters wanting to send an email directly to me.
- **Used React-Vertical-Component** to have a vertical style layout for my experiences section

EXPERIENCE

Chili's Bar and Grill

Manager

Kemah, TX

3/1/2019 - 1/7/2022

- Directed daily operations, resulting in a 20% increase in overall efficiency and consistent positive customer feedback.
- Implemented a new scheduling system, leading to a 15% reduction in labor costs and improved employee satisfaction.
- Trained over 30 staff members in customer service best practices, which contributed to a 25% boost in repeat patronage.

Verizon

Customer Service

Remote

2/5/2022 - 10/10/2022

- Resolved over 100 daily customer inquiries, maintaining a 95% satisfaction rate based on post-call surveys.
- Managed a team of 20 call center agents, leading to a 15% increase in overall productivity and a decrease in average call wait time.
- Collaborated with the IT department to troubleshoot and resolve recurrent technical issues, decreasing call disruptions by 25%.

EDUCATION

Flatiron School

Full Stack Web Development, Ruby on Rails and JavaScript/React program

Clear Falls High School

Graduated with a GPA of 3.5

Remote

November/2022 - October/2023

League City, TX

August/2013 - June/2017