Steven
Quality Assurance ● Backend Developer

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SUMMARY

Highly analytical E-Commerce Logistics student at Multimedia Nusantara Polytechnic with a GPA of 3.84/4.00. Specialized in Backend Development and Quality Assurance, with a strong foundation in building robust server-side logic and ensuring software excellence. Proven track record in manual testing for high-traffic mobile applications (Alfagift) and designing comprehensive database architectures. A self-driven learner with expertise in SQL/NoSQL databases and a growing focus on Automation Testing and system optimization.

WORKING EXPERIENCE

PT Global Loyalty Indonesia – Tangerang, Indonesia
Product Operation Intern – Quality Assurance (August 2025 – January 2026)
- Executed Manual Testing for new feature developments within the Alfagift mobile application to ensure seamless user experience.
- Developed comprehensive Test Scenarios and test cases to validate functional requirements.
- Identified, documented, and reported software defects using Jira, collaborating closely with developers for timely resolutions.
- Authored detailed User Guides for new features to assist internal stakeholders and end-users.
- Utilized Postman for API validation and managed data verification using DBeaver, MongoDB, and Redis.

PT Pristine Prima Lestari – Tangerang Regency, Indonesia
IT Internship (March - July 2025)
- Developed a full-stack company website and a job vacancy portal using modern web technologies.
- Managed the entire SDLC, from frontend design to database architecture and backend logic.
- Provided technical infrastructure support and troubleshooting for company operations.

PT Samanasoft Inovasi Persada – Tangerang Regency, Indonesia
Web Development Internship (June - July 2024)
- Developed features for existing websites and programs
- Contributed to tutorial video creation

KEY PROJECTS

Full-stack Developer - Pazar Brand & Company Website
- Independently developed complete company website with responsive design
- Built robust backend system with comprehensive database architecture
- Successfully enhanced company's digital presence through modern web technologies

Project Manager & Programmer Rese Corner's Website
- Managed communication between backend and frontend teams
- Developed backend systems and assisted with frontend development. For more details, access it here.

For more portofolio information, click here.

EDUCATION

Multimedia Nusantara Polytechnic (2022 - Present)
- E-Commerce Logistics Major | **GPA: 3.84/4.0**
- Scholarship recipient

Certification/Achivement

Participated in online courses, seminars, and training sessions, including:
- Samsung Innovation Campus Batch 5 (2023/2024)
- DQ Lab Data Analysis and Visualization
- Disaster Preparedness and Post-Disaster Resilience

For more achievement/certificate information, click [here](#).

ORGANIZATION EXPERIENCE

Leadership Roles
- Treasurer of the E-Commerce Logistics Student Association (Jan 2023 - Jun 2024)
- Secretary and Treasurer in Anagata 2024 (new student orientation event) (Jan - Aug 2024)
- Head of Fresh Money Division in Ashandya 2023 (Cultural events) (Jul - Dec 2023)
- Treasurer of ECLIVAL 2024 (festival organized by the E-Commerce Logistics Student Association) (Jan - Aug 2024)
- Treasurer and Head of Multimedia Division in Inaugurasi 2024 (senate session welcoming new students) (Jan - Aug 2024)

Committee Roles
- Event Division in Anagata 2023 (new student orientation event) (Jan - Aug 2023)
- Equipment & Logistics Division in Outbound WMK FB UMN 2024 (Digital entrepreneurship event) (Nov 2024)
- MNP Campus Visit Committee 2023 (Jan, Jun & Aug 2023)

TECHNICAL SKILLS

- Programming Languages: PHP, Python, C, C++, JavaScript, C#
- Web Technologies: Laravel, ReactJS, jQuery, Node.js, Next.js
- Databases: MySQL, MongoDB, PostgreSQL, Redis
- Development Tools: DBeaver, Postman, GitHub, VS Code
- Design Tools: Canva, Figma
- Data Analysis: Google Colab, R Studio, Tableau, Power BI
- Multimedia & ERP: Vmix, OBS, Odoo
- Office Suite: Microsoft Word, Excel, PowerPoint

CORE COMPETENCIES

- Project Management: Experienced in managing technical workflows and cross-functional team coordination through organizational and project roles.
- Quality Mindset: Expert in identifying edge cases and ensuring software reliability through structured testing methodologies.
- Analytical Problem Solving: Skilled in technical troubleshooting and optimizing workflows for better system performance.
- Technical Communication: Proficient in bridging the gap between technical teams and end-users through clear documentation and bug reporting.
- Project Management: Experienced in managing cross-functional tasks, from financial oversight in organizations to leading web development projects.