Summary

- 1. Lead scoring case study has been done using logistic regression model to meet the constraints as per business requirements
- 2. There are lot of leads in the initial stage but only a few of them are converted into paying customers. The most numbers of leads are from INDIA and in terms of city highest number are from Mumbai
- 3. The high number of total visits & total time spent on platform may increasing the chances of lead to be converted
- 4. The leads are joined course for better career prospects, most of having specialization from Finance Management. Leads from HR, Finance & Marketing Management specializations are high probability to convert.
- 5. Talking to last notable activity, making improvement in customer engagement through email & calls will help to convert leads. As the leads which are Opening email have high probability to convert, Same as Sending SMS will also benefit.
- 6. Most of leads current occupation is Unemployed, which means gave more focus on unemployed leads.