

# STEVEN RICKY LIE

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### **SUMMARY**

Motivated and adaptable undergraduate student majoring in Information Technology at Universitas Tarumanagara. Experienced in customer service, team coordination, and school organization management. Strong communication, problem-solving, and multitasking skills developed through both academic and part-time work experiences. Eager to contribute to dynamic teams and further develop professional competencies in a global environment.

### **WORK EXPERIENCE**

### Customer Service (Part-Time) — Bank Index 2023

2023

- Assisted clients with inquiries and transactions, ensuring a high level of customer satisfaction.
- Strengthened communication and interpersonal skills in a fast-paced environment.

## Waiter (Part-Time) — Pondok Remaja PIK 2024

2024

- Delivered excellent service and supported daily restaurant operations efficiently.
- Maintained professionalism and teamwork under high-pressure situations.

# **Equipment Manager — Westin School Student Council**

2021

- Managed school event logistics and coordinated with multiple departments.
- Gained experience in planning, organization, and collaborative work.

# **Website Developer (Independent Project)**

- Designed and built responsive websites using HTML, CSS, JavaScript, PHP, and Bootstrap 5.
- Applied creative design skills with Canva to enhance user interface and brand identity.
- Utilized Canva and Figma for layout planning and interface mockups.
- Experienced with version control (Git) and front-end optimization techniques.
- Developed a restaurant management system "Uncle Wang Kopitiam" using PHP and MySQL with admin, cashier, and customer modules, including online payment and order tracking.

### **EDUCATION**

Universitas Tarumanagara (Tarumanagara University), Jakarta - Bachelor's Degree in 2023 - Present Information Technology

### Westin School - Kindergarten to Senior High School

2007-2023

- Completed full education from Kindergarten through High School at Westin School.
- Actively participated in student organizations and sports activities, demonstrating consistent academic performance and leadership growth.

### ADDITIONAL INFORMATION

- **Technical Skills:** HTML, CSS, JavaScript, PHP, MySQL, Bootstrap 5, Git, Canva, Figma, UI/UX Fundamentals, Data Analysis (Excel, MATLAB, Python NumPy, Pandas, Visualization).
- Languages: English (Fluent), Japanese (Speak), Bahasa Indonesia (Native).
- Certifications: Basic Web Programming Universitas Tarumanagara (Course Project), HTML & CSS Fundamentals – Self-Learning Program.
- Awards/Activities: Actively participated in the Westin School Student Council and Perbasi DBA Basketball Team, fostering teamwork, leadership, and discipline. Contributed to various school events and technology projects, demonstrating strong initiative and collaboration.
- Portfolio Website: <a href="https://stevericky.github.io/Steven-Ricky-lie-Portofolio/">https://stevericky.github.io/Steven-Ricky-lie-Portofolio/</a>