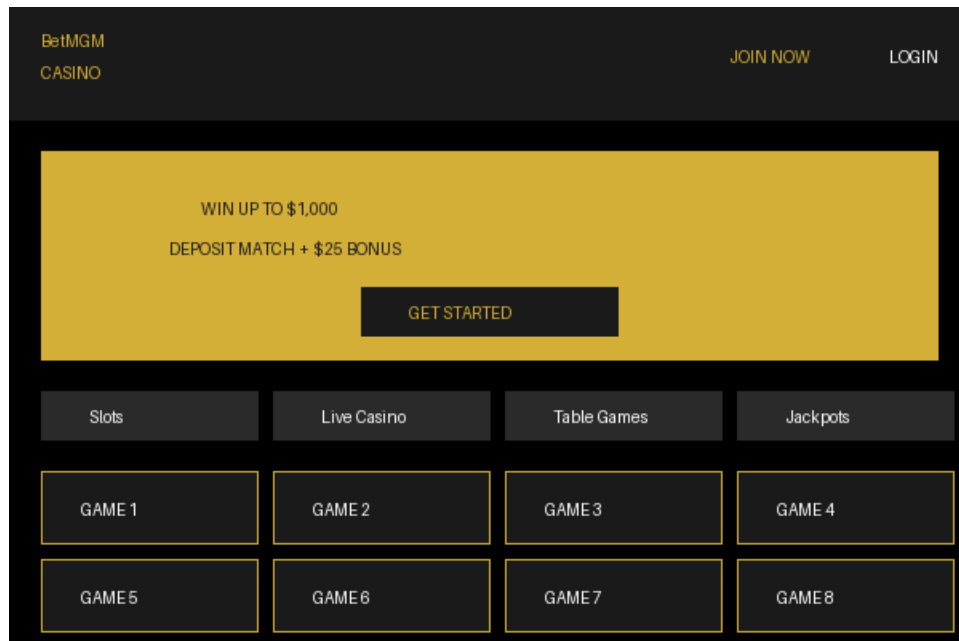


# BetMGM CASINO

## Official Visual User Guide



Welcome to BetMGM Casino - the 3-time consecutive winner of Online Casino of the Year! This comprehensive guide will show you everything you need to know about using BetMGM Casino, from account creation to playing over 3,000 casino games. BetMGM is a partnership between MGM Resorts International and Entain, offering world-class gaming experiences with exclusive games, massive jackpots, and the prestigious BetMGM Rewards loyalty program.

# Getting Started with BetMGM Casino

## About BetMGM Casino

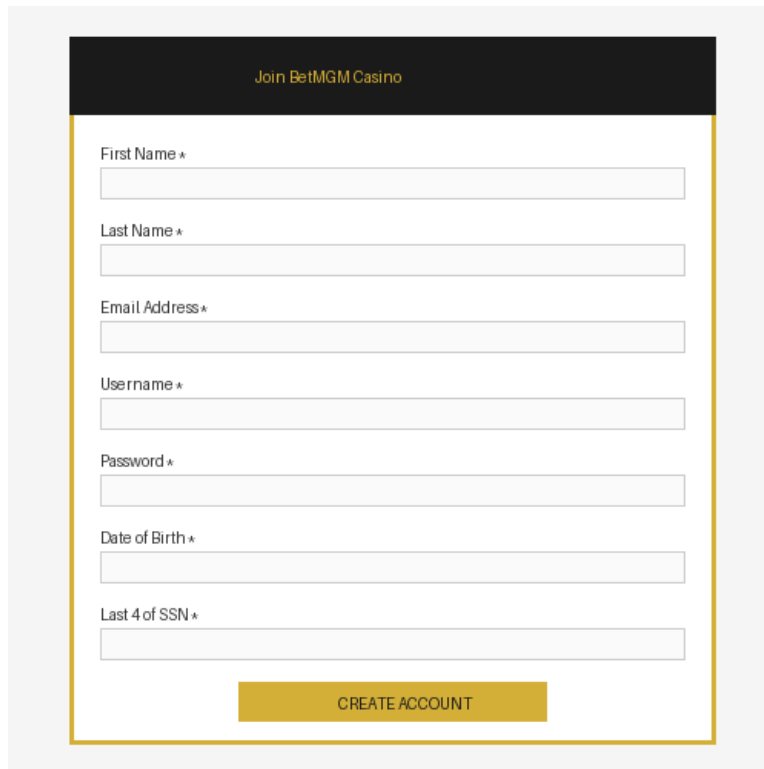
Founded in 2018, BetMGM has rapidly become one of the most trusted names in online gambling. The platform combines MGM Resorts' legendary hospitality and gaming expertise with Entain's cutting-edge technology to deliver an unmatched casino experience.

Feature	Details
Total Games	3,000+ slots, table games, live dealer, and jackpots
Exclusive Titles	Buffalo, NFL/NBA/MLB/NHL-themed slots, The Godfather, Star Trek
Record Jackpot	\$6.5 million - largest online progressive jackpot in U.S. history
Loyalty Program	BetMGM Rewards with 4 tiers (Pearl, Gold, Platinum, Noir)
Mobile Apps	iOS and Android apps with full game library
Customer Support	24/7 live chat and email support
Responsible Gaming	GameSense program with industry-leading tools

## Where is BetMGM Casino Legal?

State	Status	Launch Date
New Jersey	Available	2018
Pennsylvania	Available	2020
Michigan	Available	2021
West Virginia	Available	2021

## Step 1: Creating Your BetMGM Account

A screenshot of the BetMGM Casino registration form. At the top, a black header bar contains the text "Join BetMGM Casino" in yellow. Below this, the form is a white rectangle with a thin yellow border. It contains seven input fields, each with a label and an asterisk indicating it is required: "First Name", "Last Name", "Email Address", "Username", "Password", "Date of Birth", and "Last 4 of SSN". Each field is represented by a light gray rectangular box. At the bottom center of the form is a yellow button with the text "CREATE ACCOUNT" in black.

### Registration Requirements:

- Must be 21 years or older
- Must be physically located in NJ, PA, MI, or WV
- Valid email address and mobile phone number
- Government-issued ID (driver's license or passport)
- Last 4 digits of Social Security Number
- Proof of address (may be required for verification)

Step	Action
1	Visit casino.betmgm.com or download the BetMGM Casino app
2	Click JOIN NOW in the top right corner
3	Enter your first name, last name, and date of birth
4	Provide your email address and create a unique username

5	Create a strong password (minimum 8 characters)
6	Enter your home address and phone number
7	Provide the last 4 digits of your SSN for identity verification
8	Accept the Terms and Conditions and Privacy Policy
9	Complete geolocation verification
10	You are automatically enrolled in BetMGM Rewards!

## Step 2: Making Your First Deposit

Make a Deposit

Visa/Mastercard >

PayPal >

Apple Pay >

Online Banking >

Deposit Amount

\$

\$10

\$25

\$50

\$100

\$250

DEPOSIT NOW

### Deposit Process:

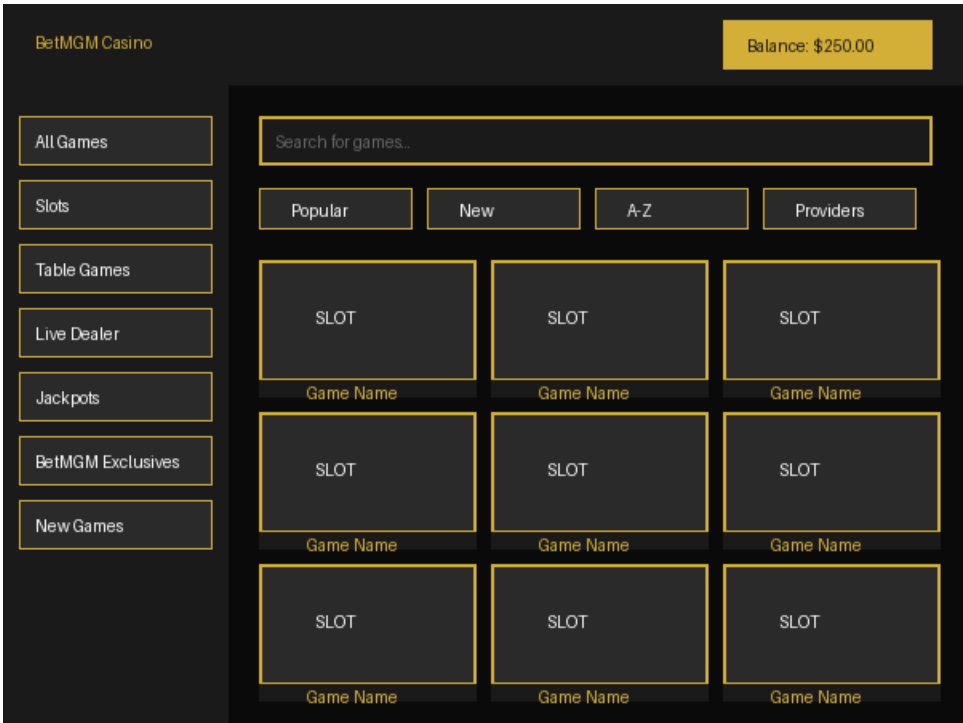
1. Click on your account balance or the DEPOSIT button
2. Select your preferred payment method
3. Enter the deposit amount (minimum \$10)
4. Enter your payment information
5. Confirm the transaction
6. Funds appear instantly in your account!

Payment Method	Min/Max	Processing	Notes
Visa/Mastercard	\$10 / \$5,000	Instant	Credit and debit cards accepted
PayPal	\$10 / \$10,000	Instant	Fast and secure
Apple Pay	\$10 / \$5,000	Instant	iOS devices only
Online Banking	\$10 / \$50,000	Instant	Direct bank transfer
Interac e-Transfer	\$10 / \$5,000	Instant	Canadian players
BetMGM Gift Card	\$10 / Varies	Instant	Purchase at retail locations

Cash at Cage	\$10 / Varies	Instant	At MGM Resorts properties
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**Welcome Bonus:** Deposit \$10 or more and BetMGM will match 100% up to \$1,000 PLUS give you an additional \$25 Casino Bonus! No bonus code required - the offer is automatically applied!

# Step 3: Exploring the Game Lobby



## Navigating the Casino:

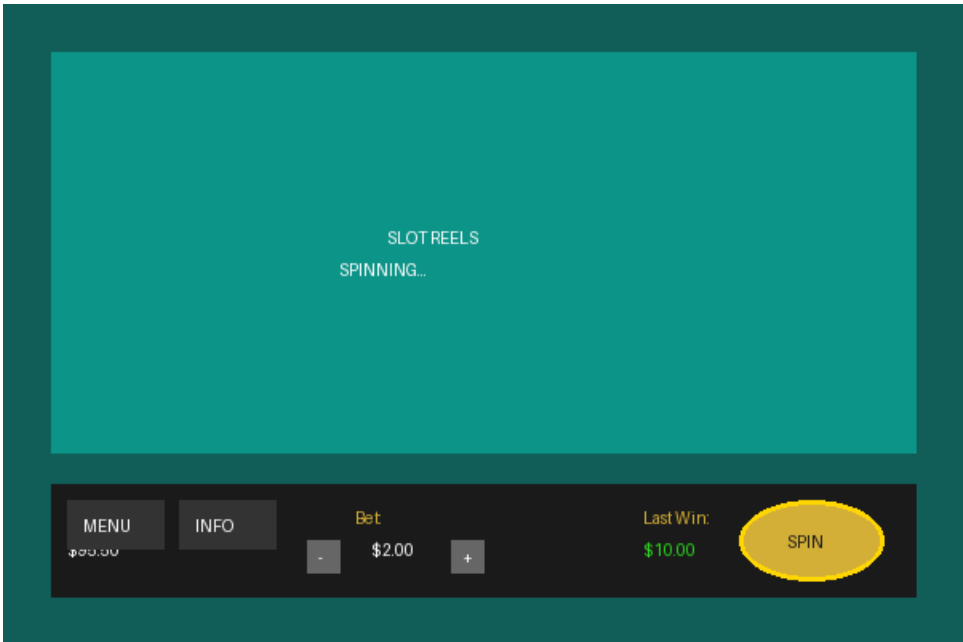
Section	What You Will Find
All Games	Browse the entire 3,000+ game library
Slots	Thousands of video slots with every theme imaginable
Table Games	100+ variations of blackjack, roulette, baccarat, craps, poker
Live Dealer	50+ live casino tables with real dealers streamed in HD
Jackpots	Progressive jackpot games with prizes up to millions
BetMGM Exclusives	Unique games only available at BetMGM, including Buffalo
New Games	Latest releases added weekly

## Pro Tips for Finding Games:

- Use the search bar to find specific game titles
- Filter by Popular to see what other players are enjoying
- Try BetMGM Exclusives - these can't be played anywhere else
- Check out New Games weekly for the latest releases
- Sort by provider if you have a favorite game developer



# Step 4: Playing Casino Games



## How to Play:

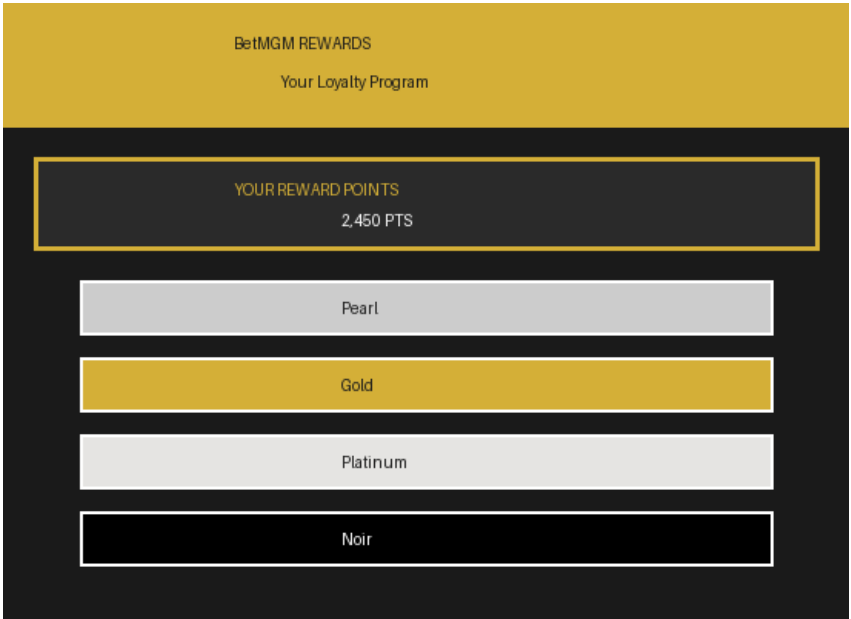
- 1. Click on any game thumbnail to launch it
- 2. The game loads in full screen (or within the app on mobile)
- 3. Set your bet amount using the +/- buttons
- 4. Click SPIN for slots or place your bet for table games
- 5. Wins are automatically added to your balance
- 6. Click MENU or X to exit and choose another game

## Must-Try Games at BetMGM:

Game Name	Type	Why Play It
Buffalo	Video Slot	BetMGM exclusive - the iconic land-based favorite online
MGM Grand Millions	Progressive Jackpot	Multi-million dollar jackpots
NBA Slots	Sports Slot	Official NBA-licensed slot game
Live Blackjack	Live Dealer	Play against real dealers with multiple table limits
Lightning Roulette	Live Dealer	Evolution Gaming hit with 500x multipliers

NFL Football Slot	Sports Slot	Exclusive NFL-themed gaming
Gonzo Quest Megaways	Video Slot	Popular adventure slot with 117,649 ways to win

# Step 5: BetMGM Rewards Loyalty Program



## About BetMGM Rewards:

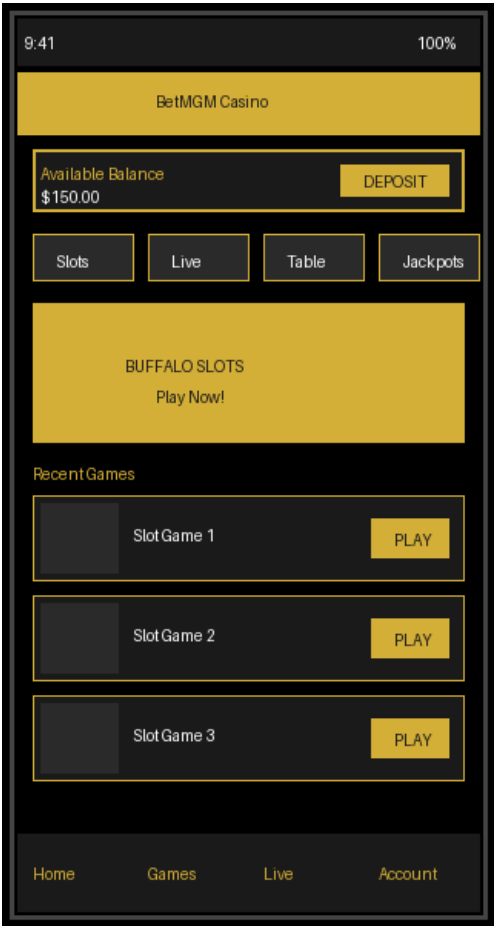
Every bet you make earns you reward points that can be redeemed online or at any MGM Resorts property nationwide. As you earn more points, you advance through four exclusive tiers, each offering better benefits and rewards.

Tier	Requirements	Benefits
Pearl	Automatic upon signup	Earn 1 point per \$10 wagered, exclusive promotions
Gold	10,000 tier credits	Earn 1.2x points, priority support, bonus offers
Platinum	75,000 tier credits	Earn 1.5x points, dedicated support, VIP events
Noir	200,000 tier credits	Earn 2x points, personal host, luxury experiences

## Ways to Redeem Points:

- Convert points to casino credits for more gameplay
- Redeem for hotel stays at any MGM Resorts property
- Use points for dining experiences at MGM restaurants
- Book entertainment, shows, and concerts
- Get exclusive merchandise and VIP experiences

# Step 6: Using the BetMGM Mobile App



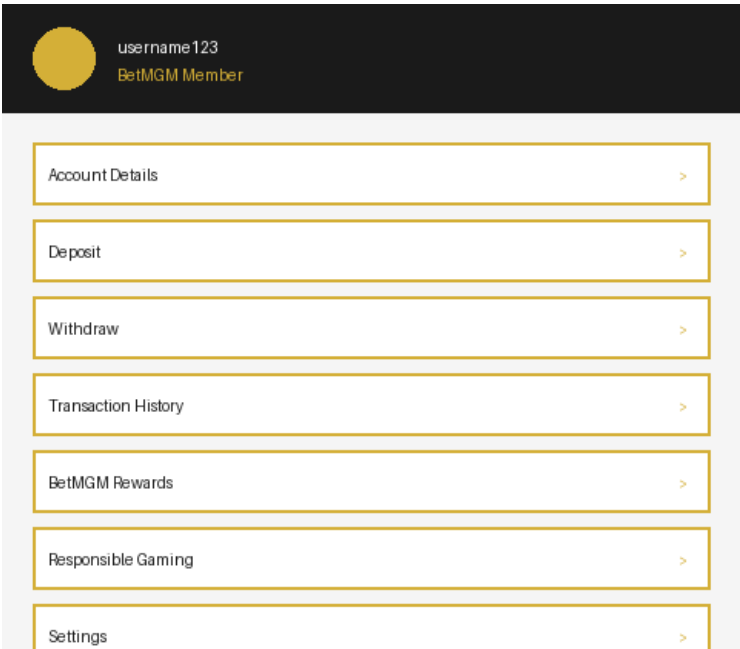
## Mobile App Features:

Download the BetMGM Casino app from the App Store (iOS) or Google Play (Android) for the ultimate mobile gaming experience. The app includes the full game library, all payment options, and seamless integration with your desktop account.

Feature	Details
Platform Support	iOS 9.0+ and Android 6.0+
Full Game Library	Access all 3,000+ games on your phone or tablet
Single Wallet	Shared balance across all devices
Touch Optimized	Designed specifically for mobile gameplay

Face ID / Touch ID	Biometric login for quick, secure access
Push Notifications	Alerts for bonuses, promotions, and new games
Offline Mode	Access account details without internet
Data Usage	Optimized to minimize mobile data consumption

# Step 7: Managing Your Account



## Account Menu Options:

Menu Item	What You Can Do
Account Details	Update personal info, email, phone number, address
Deposit	Add funds to your account using multiple payment methods
Withdraw	Request payouts to your bank, PayPal, or other methods
Transaction History	View all deposits, withdrawals, and betting activity
BetMGM Rewards	Check points balance, tier status, and redeem rewards
Responsible Gaming	Set limits, take breaks, access help resources
Settings	Adjust preferences, notifications, and security settings

# Making Withdrawals

## How to Withdraw Winnings:

1. Click on your account menu
2. Select WITHDRAW
3. Choose your withdrawal method
4. Enter the amount to withdraw
5. Confirm your request
6. Wait for processing (varies by method)

Method	Processing Time	Min/Max	Notes
PayPal	0-24 hours	\$10 / \$10,000	Fastest electronic option
Visa Debit Card	2-5 business days	\$10 / \$5,000	Direct to card
Online Banking	2-5 business days	\$10 / \$50,000	ACH transfer
MuchBetter	0-24 hours	\$10 / \$5,000	E-wallet option
Check (mail)	7-14 business days	\$50 / \$10,000	Physical check
Cash at Cage	Instant	\$10 / Varies	At MGM Resorts properties

**Important:** First-time withdrawals require identity verification. You may need to submit a government-issued ID and proof of address. Most players complete this process in under 24 hours. Bonus wagering requirements must be met before withdrawing bonus-related winnings.

# Responsible Gaming with GameSense

BetMGM's award-winning GameSense program provides industry-leading tools to help you stay in control of your gambling. The program has received top accreditation from the Responsible Gaming Council.

Tool	Description	How to Set
Deposit Limits	Set daily, weekly, or monthly deposit maximums	Account > Responsible Gaming > Deposit Limits
Spend Limits	Limit total amount you can wager per period	Account > Responsible Gaming > Spending Limits
Time Limits	Set gaming session time restrictions	Account > Responsible Gaming > Time Limits
Reality Checks	Receive alerts about time and money spent	Account > Responsible Gaming > Reality Checks
Timeout	Take a break for 24 hours to 6 weeks	Account > Responsible Gaming > Take a Timeout
Self-Exclusion	Close account for minimum 1 year	Account > Responsible Gaming > Self-Exclude

**Partnership with Kindbridge:** BetMGM has partnered with Kindbridge Behavioral Health to provide specialized support for problem gambling. Services include free counseling and treatment options.

## Get Help Now:

- National Council on Problem Gambling: 1-800-522-4700
- Text GAMBLER to 833-801-0777
- Visit [www.800gambler.net](http://www.800gambler.net) for 24/7 support
- Michigan: 1-800-270-7117
- New Jersey: 1-800-GAMBLER
- Pennsylvania: 1-800-GAMBLER



# Pro Tips for Success at BetMGM

## Expert Recommendations:

- **Try demo mode first:** Many games offer free play - practice before wagering real money
- **Understand RTP:** Check Return to Player percentages - higher is better
- **Claim all bonuses:** BetMGM runs frequent promotions - check the Promotions page daily
- **Use BetMGM Rewards:** Your points never expire - save them for big rewards
- **Start with exclusives:** Buffalo and other BetMGM-only games can't be played elsewhere
- **Set win/loss limits:** Decide in advance when to stop, whether winning or losing
- **Play on WiFi:** Live dealer games use significant data - use WiFi when possible
- **Verify early:** Complete identity verification before your first withdrawal
- **Read game rules:** Each game has different features - check the INFO button
- **Track your play:** Use transaction history to monitor wins, losses, and patterns

## Getting Help and Support

Support Channel	Availability	Best Used For
Live Chat	24/7	Immediate assistance, technical issues, account questions
Email Support	24 hours (response in 24-48 hrs)	Non-urgent inquiries, detailed explanations
Help Center	24/7 Self-Service	FAQs, game rules, account tutorials
Phone Support	Limited (varies by state)	Complex account issues, payment problems
Social Media	Business hours	@BetMGM on Twitter for general questions

**You're Ready to Play!** Congratulations on completing this guide. BetMGM Casino offers one of the most comprehensive and rewarding online gaming experiences in the United States. With 3,000+ games, exclusive titles, record-breaking jackpots, and the prestigious BetMGM Rewards program, you're set for an incredible gaming journey. Remember to always play responsibly, set limits, and most importantly - enjoy the entertainment! Welcome to the BetMGM family.

*BetMGM Casino - 3-Time Consecutive Online Casino of the Year Winner (2022, 2023, 2024)*  
*Operated by MGM Resorts International and Entain Holdings*  
*Fully Licensed and Regulated in All Operating States*