

Sign in page, Third Party Sales Agent

Alinta Sales Tool

Login to the Alinta Sales Tool

Username: [Change user](#)

Password:

[Forgot password?](#)

Sign in page, Alinta Energy Offshore Onshore Sales Agent

Alinta Sales Tool

Login to the Alinta Sales Tool

Username: [Change user](#)

Password:

[Forgot password?](#)

Home screen, Joan Holloway, Alinta Energy Star Sales Agent

Welcome Joan

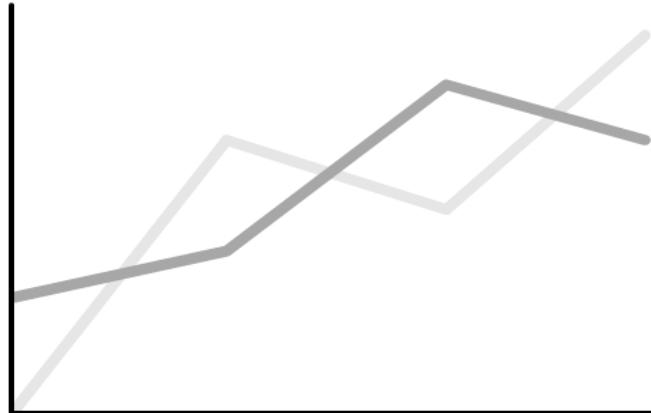
All times displayed are AEST 9:00 AM

Alinta Sales Tool [Sales](#) [Dashboard](#) [Messages](#)

New sale Account

Good morning Joan.

Keep up the great work, if you meet todays target you will be on track to beat last weeks sales



You have 10 new internal messages
3 training modules to complete
Alinta has some new products for Queenslanders
Say hi to your new team members, Jay, Sammy, and Bec

X

Home screen, Joan Holloway, Alinta Energy Star Sales Agent

Welcome Joan

All times displayed are AEST 9:00 AM

Alinta Sales Tool

Sales Dashboard Messages

New sale Account

New Sale

Search

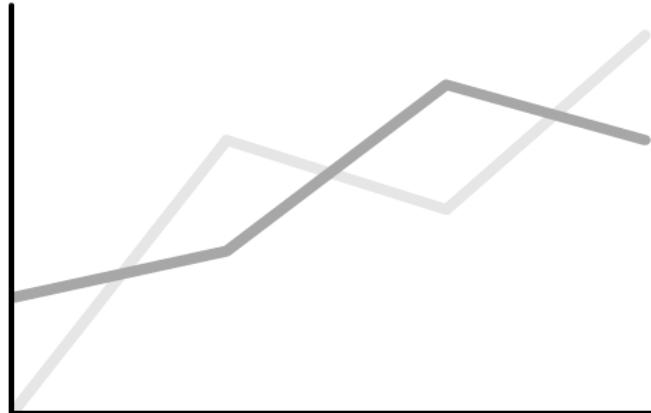
Saved Sales

Campaigns

Good morning Joan.

You are on track to meet today's target you have 10 new internal messages

you weeks sales



You have 10 new internal messages

3 training modules to complete

Alinta has some new products for Queenslanders

Say hi to your new team members, Jay, Sammy, and Bec

Search Page, Joan Holloway, Alinta Energy Star Sales Agent

Welcome Joan All times displayed are AEST 9:00 AM

Alinta Sales Tool [Sales](#) [Dashboard](#) [Messages](#)

New sale Account

Quick search

Search via, Customer ID, NMI, MIRN, Postcode, Address

Search

Joan can search via customer ID, NMI, MIRN Postcode and Address.
AE sales agents only

Search Results Page, Joan Holloway, Alinta Energy Star Sales Agent

Welcome Joan All times displayed are AEST 9:00 AM

Alinta Sales Tool [Sales](#) [Dashboard](#) [Messages](#)

New sale Account

Quick search

13 fake street fitzroy 3054 victoria

Search

Electricity
14% less than Victorian Default Offer
\$1221 estimated annual bill Incl. of GST **
Based on a residential customer who consumes 4000kWh a year on a single rate tariff in the Citipower network. The lowest annual price is \$1221 Incl. of

Gas
\$1243 estimated annual bill Incl. of GST. Based on an average usage of 3775MJ/month in the Australian Gas Networks network.*

Joan can search via customer ID, NMI, MIRN Postcode and Address.

AE sales agents only

Home screen, Don Draper, Third party sales extrodinaire

Welcome Don

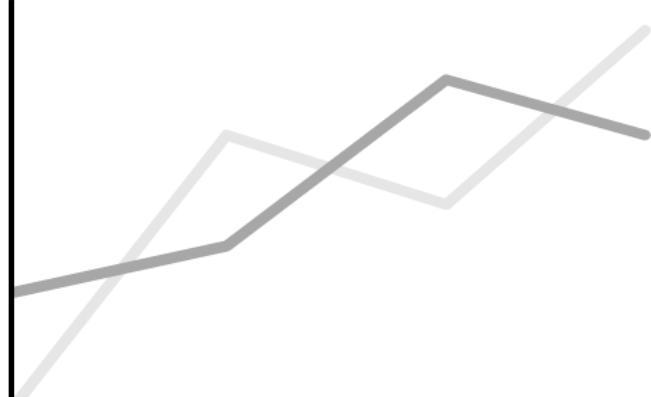
All times displayed are AEST 9:00 AM

Alinta Sales Tool [Sales](#) [Dashboard](#) [Messages](#)

New sale Account

Good morning Don.

Your on track to beat last weeks sales target



You have 4 new internal messages X

2 new updates to the Alinta Energy EIC Scripts

3 new Alinta products have been added

5 saved sales awaiting updates

Home screen, Don Draper, Third party sales extrodinaire

Welcome Don

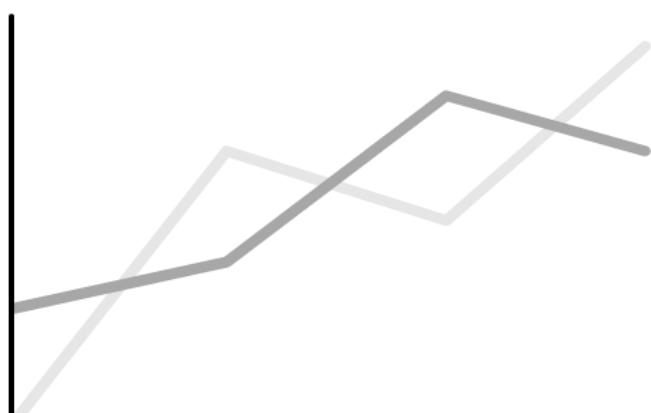
All times displayed are AEST 9:00 AM

Alinta Sales Tool [Sales](#) [Dashboard](#) [Messages](#)

New sale Account

Good morning Don.

Your on track to beat last weeks sales target



You have 4 new internal messages X

- 2 new updates to the Alinta Energy EIC Scripts
- 3 new Alinta products have been added
- 5 saved sales awaiting updates

Home screen, Don Draper, Third party sales extrodinaire

Welcome Don

All times displayed are AEST 9:00 AM

Alinta Sales Tool [Sales](#) [Dashboard](#) [Messages](#)

New sale Account

Good morning Don.

Your on track to beat last weeks sales target

A line graph with a light gray background. It features two lines: a solid dark gray line and a dashed light gray line. The solid line starts at a low point, rises to a peak, dips, rises again to a higher peak, and then dips slightly. The dashed line follows a similar path but stays below the solid line throughout, indicating a lower performance level.

Home screen, Don Draper, Third party sales extrodinaire

Welcome Don

All times displayed are AEST 9:00 AM

Alinta Sales Tool [Sales](#) [Dashboard](#) [Messages](#)

New sale Account

Don's Sales page

The image shows two identical rectangular boxes side-by-side, each containing a large square with a diagonal cross and a small central box labeled "Image". To the right of each square is a wavy line icon. Below each wavy line is a grid of small, illegible black dots.

Home screen, Don Draper, Third party sales extrodinaire

Welcome Don All times displayed are AEST 9:00 AM

 Alinta Sales Tool [Sales](#) [Dashboard](#) [Messages](#)

[New sale](#) [Account](#)

Account page



[update profile photo](#)

Your details

Don Draper
Lead sales agent
E: don.draper@thirdparty.com.au
P: 0435 667766

[Update your personal details](#)

Time sheets

[Update your labour costing](#)

Your training

Your training is up to date
[Log an SVA](#)

Home screen, Don Draper, Third party sales extrodinaire

Welcome Don

All times displayed are AEST 9:00 AM

Alinta Sales Tool [Sales](#) [Dashboard](#) [Messages](#)

New sale Account

New Sale
Leads (5)

rnning Don.

weeks sales target

The image shows a digital interface for a sales tool named 'Alinta Sales Tool'. At the top, there's a header with the text 'Home screen, Don Draper, Third party sales extrodinaire', a 'Welcome Don' message, and a timestamp 'All times displayed are AEST 9:00 AM'. Below the header is a navigation bar with links for 'Sales', 'Dashboard', and 'Messages'. On the far right of the header are two buttons: 'New sale' (which is highlighted with a black border) and 'Account'. The main content area features a large callout box on the left labeled 'New Sale' and 'Leads (5)'. To the right of this box is the text 'rnning Don.' and 'weeks sales target'. At the bottom of the callout box, there's a grey line graph showing a fluctuating trend. The overall design is clean and modern, with a focus on sales performance and communication.

Home screen, Don Draper, Third party sales extrodinaire

Welcome Don

All times displayed are AEST 9:00 AM

Alinta Sales Tool [Sales](#) [Dashboard](#) [Messages](#)

New sale Account

Whats New
Training
Clear Advice
EIC Scripts
Products & Plans

Don.
s target

The image shows a digital interface for a sales tool. At the top, there's a header with the text "Home screen, Don Draper, Third party sales extrodinaire" and "Welcome Don". To the right of the header are the messages "All times displayed are AEST" and "9:00 AM". Below the header is a navigation bar with the title "Alinta Sales Tool" and links for "Sales", "Dashboard", and "Messages". There are also two buttons: "New sale" (which is highlighted with a black border) and "Account". To the left of the main content area is a sidebar with a list titled "Whats New" containing "Training", "Clear Advice", "EIC Scripts", and "Products & Plans". The main content area features a large, stylized graphic of the word "Don." in a bold, black font. Overlaid on this graphic is a grey line graph with several peaks and troughs, suggesting a performance or trend line. Below the graph, the text "s target" is visible. The overall design is clean and modern, with a focus on sales performance and communication.

Home screen, Don Draper, Third party sales extrodinaire

Welcome Don

All times displayed are AEST 9:00 AM

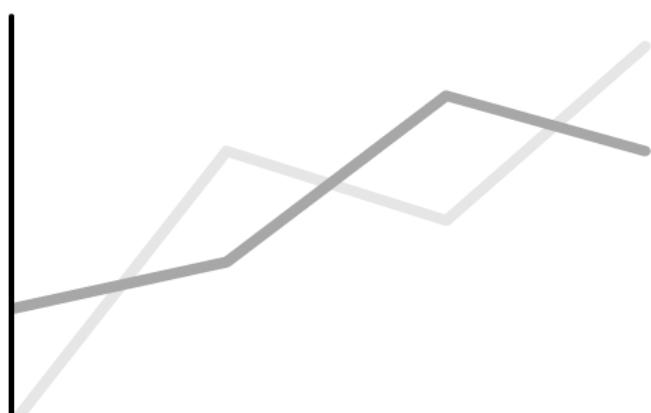
Alinta Sales Tool [Sales](#) [Dashboard](#) [Messages](#)

New sale Account

Inbox (4)

Good morning Don.

Your on track to get



Home screen, Don Draper, Third party sales extrodinaire

Welcome Don

All times displayed are AEST 9:00 AM



Alinta Sales Tool

[Sales](#)[Dashboard](#)[Messages](#)[New sale](#)[Account](#)[Get started](#)

Are you an existing Alinta energy customer?

 YES NO

How can we help you today?

 New Account Change plan Add fuel Move home Add property

Step 1 of 5

THE SALES FUNNEL
COMPONENT

WHO ARE YOU

WHAT WOULD YOU
LIKE US TO HELP YOU
WITH TODAY?

Step 2: Your products

Step 3: Your details

Step 4: Your concession

Step 5: Accept, Review, Confirm

Welcome Don

All times displayed are AEST 9:00 AM



Alinta Sales Tool

[Sales](#)[Dashboard](#)[Messages](#)[New sale](#)[Account](#)[Get started](#)

Are you an existing Alinta energy customer?

 YES NO

How can we help you today?

 New Account Change plan Add fuel Move home Add property

THE SALES FUNNEL COMPONENT

WHO ARE YOU

WHAT WOULD YOU
LIKE US TO HELP YOU
WITH TODAY?

Step 1 Your connection

Before I begin, i need to advise you this call may be recorded for verification and coaching purposes. Is that ok?

 Yes No

First name

Last name

What address would you like connected?



Step 1 of 5

[Save](#)[Next](#)

Step 2: Your products

Step 3: Your details

Step 4: Your concession

Step 5: Accept, Review, Confirm

**Get started**

Are you an existing Alinta energy customer?

 YES NO

How can we help you today?

 New Account Change plan Add fuel Move home Add property

Step 1 Your connection

Before I begin, i need to advise you this call may be recorded for verification and coaching purposes. Is that ok?

 Yes No

First name

Karen

Last name

Doe

What address would you like connected?

Please enter your address



Step 1 of 5

[Save](#)[Next](#)**Step 2: Your products****Step 3: Your details****Step 4: Your concession****Step 5: Accept, Review, Confirm**

Don makes an outbound sales call

Don asks the customer a few high level questions to help him understand how best to service the customer.

Don wants to provide the customer with a product that will best service his needs

Home screen, Don Draper, Third party sales extrodinaire

Welcome Don

All times displayed are AEST 9:00 AM

Alinta Sales Tool [Sales](#) [Dashboard](#) [Messages \(4\)](#)[New sale](#)[Account](#)[Get started](#)

Are you an existing Alinta energy customer?

 YES NO

How can we help you today?

 New Account Change plan Add fuel Move home Add property

Step 1 Your connection

Before I begin, i need to advise you this call may be recorded for verification and coaching purposes. Is that ok?

 Yes No

First name

Karen

Last name

Doe

What address would you like connected?

13 fake st fitzroy 3065



Step 1 of 5

[Save](#)[Next](#)

Step 2: Your products

Step 3: Your details

Step 4: Your concession

Step 5: Accept, Review, Confirm

Don makes an outbound sales call
Don begins his sales pitch

Customer likes what they hear and wants to be a alinta customer
Don performs a address lookup with a unformatted address

Don can save the sale
Next is enabled
Site is energized
Step 2 will show the products available

Welcome Don

All times displayed are AEST 9:00 AM



Alinta Sales Tool

[Sales](#)[Dashboard](#)[Messages \(4\)](#)[New sale](#)[Account](#)

Fitzroy 3065 X

[Add +](#)

Are you an existing Alinta energy customer?

 YES NO

How can we help you today?

 New Account Change plan Add fuel Move home Add property

Step 1 Your connection

Before I begin, i need to advise you this call may be recorded for verification and coaching purposes. Is that ok?

 Yes No

First name

Karen

Last name

Doe

What address would you like connected?

13 fake st fitzroy 3065



Step 1 of 5

[Save](#)[Next](#)

Step 2: Your products

Step 3: Your details

Step 4: Your concession

Step 5: Accept, Review, Confirm

Don makes an outbound sales call
Don begins his sales pitch

Customer likes what they hear and wants to be a alinta customer

Don performs a address lookup with a unformatted address

Don can save the sale

Next is enabled
Site is energized
Step 2 will show the products available

Home screen, Don Draper, Third party sales extrodinaire

Welcome Don

All times displayed are AEST 9:00 AM

Alinta Sales Tool [Sales](#) [Dashboard](#) [Messages \(4\)](#)[New sale](#)[Account](#)Fitzroy 3065 X [Add +](#)

Your connection

[Edit](#)

Sale type

New customer

New address details

13 Fake STREET, FITZROY, VIC, 3065

Name

Karen Doe

Step 2 Your products

Does your property have electricity and gas or electricity only

 Electricity & Gas Electricity only Gas**HomeDeal Electricity****Simple & competitive electricity**

Electricity

14% less than Victorian Default Offer
\$1221 estimated annual bill Incl. of GST **
Based on a residential customer who consumes 4000kWh a year
on a single rate tariff in the Citipower network. The lowest annual
price is \$1221 Incl. of GST. Your bill will differ based on your

[HomeDeal Electricity Rates](#)[Energy Fact Sheets](#)

Flexible Payment Options
No lock in contracts or exit fees
Access Rewards Shop discounts

Sports Pack Electricity**Includes Kayo Basic, valued at up to \$300**

Electricity

14% less than Victorian Default Offer
\$1221 estimated annual bill Incl. of GST **
Based on a residential customer who consumes 4000kWh a year
on a single rate tariff in the Citipower network. The lowest annual
price is \$1221 Incl. of GST. Your bill will differ based on your

[Sports Pack Electricity Rates](#)[Energy Fact Sheets](#)

Flexible Payment Options
No lock in contracts or exit fees
Access Rewards Shop discounts

Don talks to the products the customer is eligible for

Customer chooses the fuels and the plan they want

Don would like to have more products to offer.

The customer doesn't like sport

Can Don go to a product portal and look for something else to offer?

[Show more products and plans](#)

Step 2 of 5

Back

[Save](#)[Next](#)

Step 3: Your details

Step 4: Your concession

Step 5: Accept, Review, Confirm

Welcome Don

All times displayed are AEST 9:00 AM

Alinta Sales Tool [Sales](#) [Dashboard](#) [Messages \(4\)](#)[New sale](#)[Account](#)Fitzroy 3065 X [Add +](#)

Your connection

[Edit](#)

Sale type

New customer

New address details

13 Fake STREET, FITZROY, VIC, 3065

Name

Karen Doe

Step 2 Your products

Does your property have electricity and gas or electricity only

 Electricity & Gas Electricity only Gas

Don talks to the products the customer is eligible for
Customer chooses the fuels and the plan they want

HomeDeal Electricity



Simple & competitive electricity

Electricity

14% less than Victorian Default Offer
\$1221 estimated annual bill Incl. of GST **
Based on a residential customer who consumes 4000kWh a year
on a single rate tariff in the Citipower network. The lowest annual
price is \$1221 Incl. of GST. Your bill will differ based on your

[HomeDeal Electricity Rates](#)[Energy Fact Sheets](#)

Flexible Payment Options
No lock in contracts or exit fees
Access Rewards Shop discounts

Step 2 of 5

Back

[Save](#)[Next](#)

Step 3: Your details

Step 4: Your concession

Step 5: Accept, Review, Confirm

Home screen, Don Draper, Third party sales extrodinaire

Welcome Don All times displayed are AEST 9:00 AM

Alinta Sales Tool Sales Dashboard Messages (4) New sale Account

Fitzroy 3065 X Add +

Your connection Edit

Sale type New address details
New customer 13 Fake STREET, FITZROY, VIC, 3065

Name Karen Doe

Your products Edit

Connnection type Plan chosen
Electricity HomeDeal Electricity

Step 3 Your details

DOB Primary number Alternative number
28/02/1995 0435884488 0415522787

Email address karen.doh@gmail.com

ID type Driver licence state Driver licence number Expiry date
Drivers license Victoria 123456789 28/02/1995

Use a different postal address
6 sabason court doncaster east 3109

Billing

Choose your bill frequency
Monthly
Quarterly

Is bill smoothing required
 Yes No

Payment method
 Default Direct debit

Billing options
 Email Postal
Your bills will be sent to karen.doh@gmail.com

Preferred contact method
 Email Postal Primary contact number
We'll contact you at 6 Sabason Court, DONCASTER EAST 3109, VIC

Add a secondary contact

Consent

I confirm that I am authorised to provide the personal details presented and I consent to my information being checked with the document issuer or official record holder via third party systems for the purpose of confirming my identity.

Step 3 of 5 Back → Save Next

Step 4: Your concession

Step 5: Accept, Review, Confirm

Don takes the customers details and performs the credit check.

Home screen, Don Draper, Third party sales extrodinaire

Welcome Don All times displayed are AEST 9:00 AM

Alinta Sales Tool Sales Dashboard Messages (4) New sale Account

Fitzroy 3065 X Add +

Your connection Edit

Sale type New address details
New customer 13 Fake STREET, FITZROY, VIC, 3065

Name Karen Doe

Your products Edit

Connection type Plan chosen
Electricity HomeDeal Electricity

Your details Edit

Personal details	Contact details
Date of birth: 04/09/1968	Bill frequency: Monthly
Primary number 04357884488	Bill smoothing: Yes
Alternate number: 04357884488	Payment method: Default
Email address: karen.doh@gmail.com	Billing options: Postal
ID type: Drivers licence	Contact method: Postal
ID state: VIC	Secondary contact: No
ID number: 045755123	Consent: Yes
ID expiry: 25 Jan 2026	
Credit check: PASSED	
Postal address: 6 Sabason Court, DONCASTER EAST VIC 3109	

Step 4 Customers concessions

Concessions

Does anyone at this address require life support or uses medical equipment that uses electricity?
 Yes No

Does anyone at this address require life support or uses medical equipment that uses gas?
 Yes No

Do you have a medical condition that requires medical heating and or cooling?
 Yes No

Do you hold a concession card?
 Yes No

Concession type Concession card number Expiry date
Centrelink Health Care Card 303 908 136K 28/02/1995

Step 4 of 5 Back → Save Next

Step 5: Accept, Review, Confirm EIC / Product Advice for non Vic

Don completes step 4

Step 5 Vic Res EIC

Home screen, Don Draper, Third party sales extraordinaire

Welcome Don

All times displayed are AEST 9:00 AM

24 / 33

Alinta Sales Tool Sales Dashboard Messages (4) New sale Account

Fitzroy 3065 X Add +

Your connection Edit

Sale type New address details
New customer 13 fake STREET, FITZROY, VIC, 3065

Name Karen Doe

Your products Edit

Connection type Plan chosen
Electricity HomeDeal Electricity

Your details Edit

Personal details		Contact details	
Date of birth:	04/09/1968	Bill frequency:	Monthly
Primary number:	04357884488	Bill smoothing:	Yes
Alternate number:	04357884488	Payment method:	Default
Email address:	karen.doh@gmail.com	Billing options:	Postal
ID type:	Drivers licence	Contact method:	Postal
ID state:	VIC	Secondary contact:	No
ID number:	045755123	Consent:	Yes
ID expiry:	25 Jan 2026		
Credit check	PASSED		
Postal address:	6 Sabason Court, DONCASTER EAST VIC 3109		

Your concessions Edit

Life support required for electricity?	Concession
No	Type: Centrelink Health Care Card
Life support required for gas?	Number: 303908136K
No	Expiry: 20/03/2021
Medical cooling and or heating required?	
No	

Step 5: Accept, Review, Confirm EIC / Product Advice for non Vic

Explicit Informed Consent - Residential - Victoria

Alinta Energy may pay commissions to the marketing representative as a result of you entering into this energy contract. By signing this document I acknowledge that I have read, understood and consented to the following conditions for the Alinta Energy plan.

Please confirm that you understand and agree to each of the following:

By ticking this box, you confirm that you have read, understood and consented to the following:

You are consenting to enter into a market retail contract with Alinta Energy for the supply of electricity and for Alinta Energy to obtain information from the market operator to set up or transfer your energy supply from your current retailer to Alinta Energy.

You have a 10 business day cooling-off period to cancel this contract. This begins the first business day after you receive your welcome pack. Cancellation details are set out in the welcome pack.

This offer is subject to a credit check by Equifax or Illion.

Alinta Energy collects, uses and discloses your personal and credit information in accordance with its Privacy and Credit Policies, which can be found on our website at www.alintaenergy.com.au

The rates are based on Alinta Energy's relevant market tariffs, which may change. If you are a solar customer, the solar feed-in tariff may also change. Alinta Energy will notify you in advance of any price variation in accordance with applicable laws.

If Alinta Energy is able to obtain actual monthly metering data, you agree to receive your electricity bills monthly. You can opt-out and select quarterly billing at anytime by contacting Alinta Energy.

Alinta Energy may contact you to confirm you have understood and consented to this contract.

Energy Fact Sheets with the key information for this offer are available on Alinta Energy's website at www.alintaenergy.com.au/vicefs or on request.

By ticking this box, you confirm that you have read, understood and consented to the following:

Do you agree to Alinta Energy contacting you from time to time, including through electronic means and/or by telephone, to keep you informed about Alinta Energy's products and offers, even after your energy plan ends. You can opt out at any time by contacting Alinta Energy.

Step 4 of 5 Back Save Next

Don reads the customer the Informed Explicit Consent
Customer accepts

Home screen, Don Draper, Third party sales extrodinaire

Welcome Don All times displayed are AEST 9:00 AM

Alinta Sales Tool Sales Dashboard Messages (4) New sale Account

Fitzroy 3065 X Add +

Your connection Edit

Sale type New address details
New customer 13 Fake STREET, FITZROY, VIC, 3065

Name Karen Doe

Your products Edit

Connection type Plan chosen
Electricity HomeDeal Electricity

Your details Edit

Personal details		Contact details	
Date of birth:	04/09/1968	Bill frequency:	Monthly
Primary number	04357884488	Bill smoothing:	Yes
Alternate number:	04357884488	Payment method:	Default
Email address:	karen.doh@gmail.com	Billing options:	Postal
ID type:	Drivers licence	Contact method:	Postal
ID state:	VIC	Secondary contact:	No
ID number:	045755123	Consent:	Yes
ID expiry:	25 Jan 2026		
Credit check:	PASSED		
Postal address:	6 Sabason Court, DONCASTER EAST VIC 3109		

Your concessions Edit

Life support required for electricity? Concession
No Type: Centrelink Health Care Card

Life support required for gas? Number: 303908136K
No Expiry: 20/03/2021

Medical cooling and or heating required?
No

Step 5: Accept, Review, Confirm EIC / Product Advice for non Vic View

Explicit informed consent summary

EIC Residential - Victoria

Customer has read and accepted the EIC

Step 5 of 5 Back Save Submit

Don can view the EIC not edit

Home screen, Don Draper, Third party sales extrodinaire

Welcome Don

All times displayed are AEST 9:00 AM



Alinta Sales Tool

[Sales](#)[Dashboard](#)[Messages \(4\)](#)[New sale](#)[Account](#)Fitzroy 3065 X [Add +](#)

Thank you,
your application has been received

Your application number
UATQ0001138

Quote this to save time if you need to
contact us.

What happens now

Your application will be credit checked. Once it's approved, we'll send your Business Plus welcome packs. If it's not approved, we'll write a letter to tell you. And if you're moving properties, we'll phone or email you.

You'll get a text message and an email confirming your details and next steps.

Thanks again for choosing Alinta Energy. Please check your email and messages for next steps.

Thanks again for choosing Alinta Energy. Please check your email and messages for next steps.

Karen wants to
add another
property



Fitzroy 3065

Add +

If you are adding another property to this account you can copy the customers details

[Copy customer details](#)

Alternatively you can start a new sale

[New sale](#)

What happens now

Your application will be credit checked. Once it's approved, we'll send your Business Plus welcome packs. If it's not approved, we'll write a letter to tell you. And if you're moving properties, we'll phone or email you.

You'll get a text message and an email confirming your details and next steps.

Thanks again for choosing Alinta Energy. Please check your email and messages for next steps.

Thanks again for choosing Alinta Energy. Please check your email and messages for next steps.

Karen wants to add another property



Fitzroy 3065

Site 2 X

Add +

Step 1 Your connection

Before I begin, i need to advise you this call may be recorded for verification and coaching purposes. Is that ok?

 Yes No

First name

Karen

Last name

Doe

What address would you like connected?

Please enter your address



Step 1 of 5

[Save](#)[Next](#)

Don Copies Karen's details over to speed up the sales process

Step 2: Your products

Step 3: Your details

Step 4: Your concession

Step 5: Accept, Review, Confirm

Welcome Don

All times displayed are AEST 9:00 AM



Alinta Sales Tool

[Sales](#)[Dashboard](#)[Messages \(4\)](#)[New sale](#)[Account](#)

Fitzroy 3065

Site 2 X

Add +

Step 1 Your connection

Before I begin, i need to advise you this call may be recorded for verification and coaching purposes. Is that ok?

 Yes No

First name

Karen

Last name

Doe

What address would you like connected?

37-39 Noosa Drive, NOOSA HEADS QLD 4567



Step 1 of 5

[Save](#)[Next](#)

Step 2: Your products

Step 3: Your details

Step 4: Your concession

Step 5: Accept, Review, Confirm

Don Looks up
the holiday
house

Its in
Queensland

Home screen, Don Draper, Third party sales extrodinaire

Welcome Don

All times displayed are AEST 9:00 AM



Alinta Sales Tool

[Sales](#)[Dashboard](#)[Messages \(4\)](#)[New sale](#)[Account](#)

Fitzroy 3065

Noosa Heads 4567 X

[Add +](#)

Step 1 Your connection

Before I begin, i need to advise you this call may be recorded for verification and coaching purposes. Is that ok?

 Yes No

First name

Karen

Last name

Doe

What address would you like connected?

37-39 Noosa Drive, NOOSA HEADS QLD 4567



Step 1 of 5

[Save](#)[Next](#)

Don saves the site, Karen has a personal matter to attend to.

Don will call her back later in the day

Step 2: Your products

Step 3: Your details

Step 4: Your concession

Step 5: Accept, Review, Confirm

Home screen, Don Draper, Third party sales extrodinaire

Welcome Don All times displayed are AEST 9:00 AM

Alinta Sales Tool [Sales](#) [Dashboard](#) [Messages \(4\)](#)

[New sale](#) [Account](#)

Fitzroy 3065 Noosa Heads 4567 X [Add +](#)

Your connection [Edit](#)

Sale type **New address details**
Add property 37-39 Noosa Drive, NOOSA HEADS QLD 4567

Name Karen Doe

Karen wants Kayo at her holiday home

Step 2 Your products

Does your property have electricity and gas or electricity only
 Electricity & Gas Electricity only Gas

HomeDeal Energy

Simple & Competitive Energy Plan #

Electricity
14% less than reference price
\$1,297 estimated annual bill
Based on a customer who consumes 4600 kWh a year on a single rate tariff in the Energex network. The lowest annual price is \$1,297. Your bill will differ based on your usage.***

HomeDeal Electricity Rates
Energy Fact Sheets

Flexible Payment Options
No lock in contracts or exit fees
Access Rewards Shop discounts

HomeDeal Gas

Simple & Competitive Gas

Gas
Based on Alinta Energy's applicable market tariffs.

HomeDeal Gas Rates
Energy Fact Sheets

Flexible Payment Options
No lock in contracts or exit fees
Access Rewards Shop discounts

Sports Pack Energy

Includes Kayo Basic, valued at up to \$300

Electricity
7% less than reference price
\$1,398 estimated annual bill
Based on a customer who consumes 4600 kWh a year on a single rate tariff in the Energex network. The lowest annual price is \$1,398. Your bill will differ based on your usage.***

Access to Kayo Basic for up to 12 months
+

Simple & Competitive Gas

Gas
Based on Alinta Energy's applicable market tariffs.

Sports Pack Electricity Rates
Energy Fact Sheets

Flexible Payment Options
No lock in contracts or exit fees
Access Rewards Shop discounts

[Kayo Fact Sheets](#)

Sports Pack Gas Rates
Energy Fact Sheets

Flexible Payment Options
No lock in contracts or exit fees
Access Rewards Shop discounts

[Show more products and plans](#)

Step 2 of 5 Back [Save](#) Next

Step 3: Your details

Step 4: Your concession

Step 5: Accept, Review, Confirm

Home screen, Don Draper, Third party sales extrodinaire

Welcome Don All times displayed are AEST 9:00 AM

Alinta Sales Tool [Sales](#) [Dashboard](#) [Messages \(4\)](#)

[New sale](#) [Account](#)

Fitzroy 3065 Noosa Heads 4567 X [Add +](#)

Your connection [Edit](#)

Sale type **New address details**
Add property 37-39 Noosa Drive, NOOSA HEADS QLD 4567

Name Karen Doe

Karen wants Kayo at her holiday home

Step 2 Your products

Does your property have electricity and gas or electricity only
 Electricity & Gas Electricity only Gas

Sports Pack Energy

Includes Kayo Basic, valued at up to \$300

Electricity
7% less than reference price
\$1,398 estimated annual bill
Based on a customer who consumes 4600 kWh a year on a single rate tariff in the Energex network. The lowest annual price is \$1,398. Your bill will differ based on your usage.***

Access to Kayo Basic for up to 12 months
[+ Details](#)

Simple & Competitive Gas
Gas
Based on Alinta Energy's applicable market tariffs.

[Sports Pack Electricity Rates](#)
[Energy Fact Sheets](#)

[Flexible Payment Options](#)
No lock in contracts or exit fees
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[Kayo Fact Sheets](#)

[Sports Pack Gas Rates](#)
[Energy Fact Sheets](#)

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Step 2 of 5 [Back](#) [Save](#) [Next](#)

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Home screen, Don Draper, Third party sales extrodinaire

Welcome Don All times displayed are AEST 9:00 AM

Alinta Sales Tool [Sales](#) [Dashboard](#) [Messages \(4\)](#) [New sale](#) [Account](#)

Fitzroy 3065 Noosa Heads 4567 X Add +

Your connection [Edit](#)

Sale type: Add property
Name: Karen Doe

New address details:
37-39 Noosa Drive, NOOSA HEADS QLD 4567

Karen wants Kaya at her holiday home

Your products [Edit](#)

Connnection type: Electricity & Gas Plan chosen: Sports Pack Energy

Step 3 Your details

DOB: 28/02/1995 Primary number: 0435884488 Alternative number: 0415522787

Email address: karen.doh@gmail.com

ID type: Drivers license Driver licence state: Victoria Driver licence number: 123456789 Expiry date: 28/02/1995

Use a different postal address
6 sabason court doncaster east 3109

Don Checks with Karen that all the copied details are still okay for the additional address

Billing

Choose your bill frequency: Monthly
 Quarterly

Is bill smoothing required:
 Yes No

Payment method:
 Default Direct debit

Billing options:
 Email Postal
Your bills will be sent to karen.doh@gmail.com

Preferred contact method:
 Email Postal Primary contact number
We'll contact you at 6 Sabason Court, DONCASTER EAST 3109, VIC

Add a secondary contact

Consent

I confirm that I am authorised to provide the personal details presented and I consent to my information being checked with the document issuer or official record holder via third party systems for the purpose of confirming my identity.

Step 3 of 5 Back [Save](#) [Next](#)

Step 4: Your concession

Step 5: Accept, Review, Confirm