

# Eduardo Campos-Sanchez

Chicago, IL

[ecamposchez10@gmail.com](mailto:ecamposchez10@gmail.com)

Detail-oriented with 3+ years of customer service experience and a background in sales. Communicative, self-starter, adaptable, and disciplined in maintaining the highest standard and integrity. Often referred by individuals to assist with technical issues whether in the workplace environment or daily personal use. I am dedicated to bringing my background experience and merging it with IT, Software Development, and Engineering. Motivated to learn HTML, CSS, JS, and Python with the assistance of school and boot camps.

Authorized to work in the US for any employer

## Work Experience

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### **Full Stack Developer Apprentice**

Discovery Partners Institute - Chicago, IL  
February 2023 to Present

Apprentice at DPI

### **Key Holder/Sales Associate**

Ashley Furniture HomeStore - Chicago, IL  
June 2021 to September 2021

- Assisted in disposing store waste
- Assisted with customer issues in a timely and comforting manner
- Assisted with associate overrides whenever needed
- Assisted with polishing the company store
- Assisted contacting guest for colleagues as well as following up
- Able to stand in prolonged periods
- Exceptional Customer Service
- Assisted colleagues with sales and split sales
- Able to work for long hours
- Reviewed emails for proper and professional format
- Motivated the team to provide overall better store statistics
- Team player
- Being comfortable leading and providing leadership
- Obtained a 10% increase in sales each month

### **Fulfillment Expert**

Target - Chicago, IL  
September 2020 to May 2021

- Be courteous at all times
- Be efficient and precise
- Adapted and provided excellent customer service
- Personally chose to acquire knowledge on the company store to provide better customer service
- In learning the store I provided a 20-40% increase in productivity

Learned department in less than a month/ Quick learner  
Assisted colleagues and was a team player

### **Crew Member**

McDonald's - Chicago, IL  
June 2019 to May 2020

Be courteous to customers at all times  
Provide precise and efficient service  
Earned up to \$30 from recognition  
Guest demanded to provide myself tips due to my exceptional service  
Worked well under pressure in a fast paced environment

## Education

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### **BC in Software Development**

City Colleges of Chicago-Harold Washington College - Chicago, IL  
January 2022 to Present

### **High school diploma in Business and Finance**

Aspira Business and Finance High School - Chicago, IL  
August 2016 to June 2020

## Skills

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- Sales
- Leadership
- Customer service
- HTML5
- CSS
- Python
- Ruby
- GitHub
- Ruby on Rails

## Languages

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- English - Fluent
- Spanish - Fluent

## Links

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<https://www.linkedin.com/in/eddy10/>

## Assessments

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### **Sales skills — Proficient**

May 2021

Influencing and negotiating with customers

Full results: [Proficient](#)

### **Customer focus & orientation — Highly Proficient**

May 2021

Responding to customer situations with sensitivity

Full results: [Highly Proficient](#)

### **Real estate — Expert**

May 2021

Matching listings with specifications

Full results: [Expert](#)

### **Verbal communication — Proficient**

May 2021

Speaking clearly, correctly, and concisely

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.