

# Eduardo Campos-Sanchez

## **Studying Software Development**

Chicago, IL 60625

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Detail oriented with 3+ years of customer service experience and a background in sales. Communicative, self starter, adaptable, disciplined on maintaining the highest standard and integrity. Often referred by individuals on assisting with technical issues whether in the workplace environment or daily personal use. Dedicated to bring my background experience and merge it with IT, Software Development, and Engineering skills. Motivated in learning HTML, CSS, JS, and Python with assistance of school and bootcamps.

Authorized to work in the US for any employer

## Work Experience

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### **Key Holder/Sales Associate**

Ashley Furniture HomeStore - Chicago, IL

June 2021 to September 2021

Assisted in disposing store waste

Assisted with customer issues in a timely and comforting manner  
Assisted with associate overrides whenever needed  
Assisted with polishing the company store  
Assisted contacting guest for colleagues as well as following up  
Able to stand in prolonged periods  
Exceptional Customer Service  
Assisted colleagues with sales and split sales  
Able to work for long hours  
Reviewed emails for proper and professional format  
Motivated the team to provide overall better store statistics  
Team player  
Being comfortable leading and providing leadership  
Obtained a 10% increase in sales each month

### **Fulfillment Expert**

Target - Chicago, IL

September 2020 to May 2021

Be courteous at all times  
Be efficient and precise  
Adapted and provided excellent customer service  
Personally chose to acquire knowledge on the company store to provide better customer service  
In learning the store I provided a 20-40% increase in productivity  
Learned department in less than a month/ Quick learner  
Assisted colleagues and was a team player

## **Crew Member**

McDonald's - Chicago, IL

June 2019 to May 2020

Be courteous to customers at all times  
Provide precise and efficient service  
Earned up to \$30 from recognition  
Guest demanded to provide myself tips due to my exceptional service  
Worked well under pressure in a fast paced environment

## Education

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### **BC in Software Development**

City Colleges of Chicago-Harold Washington College - Chicago, IL

January 2022 to Present

### **BC in Software Development**

City Colleges of Chicago-Wilbur Wright College - Chicago, IL

January 2022 to Present

### **High school diploma in Business and Finance**

Aspira Business and Finance High School - Chicago, IL

August 2016 to June 2020

## Skills

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- Sales
- Leadership
- Customer service

## Languages

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- English - Fluent
- Spanish - Fluent

## Links

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<https://www.linkedin.com/in/eddy10/>

## Assessments

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### **Sales skills — Proficient**

May 2021

Influencing and negotiating with customers  
Full results: [Proficient](#)

**Customer focus & orientation — Highly Proficient**

May 2021

Responding to customer situations with sensitivity

Full results: [Highly Proficient](#)

**Real estate — Expert**

May 2021

Matching listings with specifications

Full results: [Expert](#)

**Verbal communication — Proficient**

May 2021

Speaking clearly, correctly, and concisely

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.