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Summary

To obtain a successful and rewarding career in the IT industry be it computer operating, helpdesk, software or technician. With the chance of growth and furthering my knowledge. With a strong desire for the computer and printing industries, willing to work in any phases of the computer technician, printing industry, graphic design, web design, sales or purchasing. I believe that with a strong academic background in computer and professional experience in printing and computers, I can demonstrate excellent knowledge and skills. Also with previous work experience in facing customers, where I perform strong communication skills, great deal of commitment to tasks given, ability to work under pressure and work independently, ability to perform complex tasks and excellent problem solving skills. Information Technology student with background in Graphics and Webdesign. Strong technical proficiency with work history in Printing. In-depth knowledge of Adobe, Microsoft and Linux coupled with computer repair and network abilities. Proven history of performance in operating and evaluating.

Skills

- Operated presses including 3302 Ryobi, Heidelberg QM 46, AB Dicks, Itek 975, Ryobi, T51 second color units, Multiliths, Hamada.
- Black/white and color printers and copiers. Kyocera, Konica Minolta, Docutech 135, Xerox 5090, Doc 40, Canon, Toshiba to name a few.
- Prepress duties like darkroom camera, stripping negatives and digital output devices.
- Bindery equipment such as folders, cut ers, collators and stitchers.
- Run a wide variety of software, desk-top-publishing, word-processing, database, spreadsheets and graphics. My most recent experience was printing and graphic design, which involved me creating digital files with all the major programs such Microsoft Office, Adobe, Quarkxpress, etc. I was responsible for the overall design project, including ripping the files to a network of digital equipment. In addition, I diagnose and upgraded the PC,
- Linux and Mac for the companies to get the most out of their computers. Recognized for technical troubleshooting skills, used to rapidly and costeffectively resolve challenging technical issues.

- Data Management
- People Skills
- Problem Resolution
- Customer Service
- Good Work Ethic

Experience

Total Data | Washington DC 12/1993 - Current

- Own and Operate
- Operate and manage a home base business that requires me to produce graphics, web page design, and desktop publishing, managing printing and computers orders
- Computer services, installing routers and switches, upgrading servers and workstation.

Train Printing | Brentwood, MD **Head of IT and Production** 02/2005 - 03/2022

- Perform all duties required to produce a printing project
- Create digital files for digital equipment
- Repair and maintain the company's network
- Monitored equipment, checked supplies and coordinated manpower to meet expected demand.
- Managed materials to meet production goals and specific customer demands.

Franklins | Washington DC **Head of Production** 02/2000 - 06/2002

Press Xpress | Washington DC **Assistant Manager** 10/1997 - 01/2000

Train Printing | Hyat sville, MD **Head Pressman** 12/1983 - 08/1997

- Design the customer's artwork for digital equipment or the web
- Shoot negatives, strip the negatives and burn the metal plates
- Create digital files and rip them to a Docutech and Doc40 color copier.
- Prepared plates for the pressmen
- Darkroom camera work stripping negative
- Give estimates and create work orders.
- Operate and perform maintenance on small presses
- Did all phases of printing unsupervised, copiers, darkroom, prepress, press and bindery.

Education and Training

Kaplan University **Certificate Program Information Technology Pathway** 04/2007

Spingarn High School | Washington DC **High School Diploma** 06/1983

Penn Communication Center | Washington DC Extra Curricular 01/1981

Websites, Portfolios, Profiles

- dominic.lovestoblog.com
- domoservices.great-site.net
- eulah.great-site.net