

Melbourne Tram FAQs

1. Q: Can I take my bike on a tram?
A: No, bicycles are not permitted on trams, but folding bikes are allowed if folded.
2. Q: Do children need a ticket on trams?
A: Children under 5 travel free. Children aged 5–18 need a child Myki or concession ticket.
3. Q: Is Wi-Fi available on trams?
A: No, trams do not have Wi-Fi, but many tram stops in the CBD have free public Wi-Fi nearby.
4. Q: What should I do if I lose my Myki card?
A: If registered, report the lost card online or by phone to block it and transfer the balance to a new card.
5. Q: How do I know if a tram is low-floor accessible?
A: Accessible services are marked in PTV timetables and apps with a wheelchair symbol.
6. Q: Are pets allowed on trams?
A: Small animals in secure carriers are allowed. Assistance animals like guide dogs can travel anytime.
7. Q: Do trams accept cash for tickets?
A: No, trams do not sell tickets. You must have a valid Myki card before boarding.
8. Q: How do I check if my tram is delayed?
A: Use the PTV app, website, or Twitter updates for live service information.
9. Q: What is the Free Tram Zone?
A: It covers Melbourne's CBD and Docklands. Travel is free within this zone and no Myki is required.
10. Q: How do I know which tram stop to get off at?
A: Tram stops are announced and displayed on board. You can also check route maps on PTV apps.
11. Q: Can I top up my Myki on the tram?
A: No, top ups must be done before boarding via Myki machines, 7-Eleven stores, or the PTV app.
12. Q: What happens if my Myki balance is negative?
A: You can still finish your trip, but you must top up before your next journey.
13. Q: How much is the tram fare in Melbourne?
A: A daily fare is capped at \$11 (full fare) and \$5.50 (concession) as of 2025.
14. Q: Do trams operate on public holidays?
A: Yes, trams operate every day, but services may run to a Sunday or public holiday timetable.
15. Q: Where can I find tram route maps?
A: Route maps are available on the PTV website, PTV app, and at major tram stops.
16. Q: Can international visitors use trams?
A: Yes, anyone can use trams with a Myki card, available at retailers and PTV hubs.
17. Q: What should I do if a Myki reader is not working?
A: Try another reader on the tram. If all are faulty, you won't be fined.
18. Q: Can I carry luggage on trams?
A: Yes, but you must keep luggage clear of aisles and doors for safety.
19. Q: How early do trams start running in the morning?

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A: Most trams begin around 5am, with earlier services on some routes.

20. Q: Are there express trams in Melbourne?

A: No, all trams stop at every stop along their route.

21. Q: Can I use contactless credit cards instead of Myki?

A: No, Melbourne trams currently only accept Myki cards.

22. Q: Are there penalties for not having a valid Myki?

A: Yes, you may receive a fine of up to \$305 if caught without a valid ticket.

23. Q: What do the tram stop numbers mean?

A: Each tram stop has a unique number for easier navigation on maps and apps.

24. Q: Do trams announce the next stop?

A: Yes, stops are announced over speakers and shown on electronic displays.

25. Q: Can I travel with a stroller on trams?

A: Yes, stroller are allowed, but please use the designated low-floor entrances.

26. Q: How can I plan a tram journey?

A: Use the journey planner on the PTV website or app to find routes and times.

27. Q: Are there discounts for seniors on trams?

A: Yes, seniors receive concession fares with a Seniors Myki card.

28. Q: Can tourists get a special tram pass?

A: Yes, the Myki Explorer pack is available for visitors and includes a preloaded card.

29. Q: Do trams stop if no one presses the button?

A: Yes, trams usually stop at every stop unless marked as 'Stop on request'.

30. Q: Do trams run during major events?

A: Yes, extra services often run for events like AFL games and Moomba Festival.

31. Q: What should I do in an emergency on a tram?

A: Use the emergency intercom to speak to the driver or call 000 if needed.

32. Q: Are there school student passes for trams?

A: Yes, students can apply for a PTV School Student ID card for concession fares.

33. Q: Can I transfer between trams without extra cost?

A: Yes, as long as your Myki has a valid fare, transfers between trams, trains, and buses are free within the time limit.

34. Q: Which tram goes to Flinders Street Station?

A: Trams 35,70, and 75 go to Flinders Street Station

35. Q: Can i get a refund for an unused myki pass?

A: Refunds are available thorough PTV customer service for unused passes.

36. Q: How do I report lost property on a Tram?

A: Contact PTV cutomer service or use the lost property form on thier website.

37. Q: Can I use a single Myki card for multiple people?

A: No, each passenger needs thier own Myki card.

38. Q: Which tram should I take to reach the airport?

A: rams do not go directly to Melbourne Airport; take a SkyBus or train.

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39. Q: Are there priority seats for elderly passengers?

A: Yes, priority seating is available for seniors, pregnant passengers, and people with disabilities.

40. Q: Which tram lines go through the CBD?

A: Trams 1, 3, 5, 6, 16, 19, 35, 48, 55, 59, 64, 67, 70, 75, 86, and 96 go through the CBD

41. Q: Which trams stop at the University of Melbourne?

A: Trams 1, 6, 8, 19, and 59 stop at Grattan Street near the University of Melbourne Parkville campus.

42. Q: Which trams stop at RMIT University?

A: Trams 1, 6, 8, 19, 58, and 59 stop along Swanston Street near RMIT University's Melbourne CBD campus

43. Q: How much does a Myki card cost

A: A new Myki card costs \$6, and you need to top up with funds for travel. Fares depend on the zones you travel in; check the PTV website for current prices.

44. Q: Do I need to touch on and off with Myki?

A: Yes, you must touch on at the start and touch off at the end of your trip for trains and buses. On trams, you only need to touch on

45. Q: Can I tap on and off with my phone instead of a Myki card?

A: Yes, you can use Mobile Myki on an Android phone to tap on and off for public transport. iPhone support is not yet available, so iOS users still need a physical Myki card

46. Q: Do trams run all night?

A: No, most Melbourne trams do not run all night. Regular services usually stop around midnight, and the first trams start around 5:00 AM. Some overnight services operate on certain routes, so check the PTV website or app for night service details.