

DAVID TENDAI GONDO

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SUMMARY

Highly motivated computer science student passionate about creating digital solutions that optimize processes and systems to increase personal and business value. Competencies in Frontend web development, Product Management, Business Analytics and Data Analytics. Has proven experience working in cross functional teams and has a good command of both business and technical knowledge to deliver high value projects

PROFESSIONAL EXPERIENCE

Product Manager/Project Manager

Sept 2021 - November 2021

Craftsman Connect – Pamplemousses, Mauritius

- Managed project timelines by applying agile framework and scrum principles, organizing meetings, and tracking productivity metrics
- Created a successful product by combining critical interviewing and data collection skills, resulting in winning the Most Promising Business Idea Award
- Directed brainstorming sessions, synthesized ideas into a powerful slide deck and detailed documentation notes
- Conducted market research, analyzed customer feedback to identify product gaps, and enhance user experience

Business Analyst Intern

March 2023 - Present

Lakestream - Remote

- Conducting extensive research to validate business cases and create business models
- Creating customer acquisition strategy
- Creating a whatsapp native interface that allows LakeStream customers who are not tech savvy to access the platform easily
- Drafting marketing strategies and data driven business cases

Operations Intern, Housing Administrator

Sept 2022 - Present

African Leadership College - Pamplemousses, Mauritius

- Designed posters for marketing various operations campaigns on campus
- Organized and led workshops and awareness campaigns on operations-related topics
- Revamped systems for efficient residential operations management
- Managed residential operations by liaising between students and service providers
- Drafted and revised residential policies for improved compliance and satisfaction levels

Peer Counselor

September 2021 - April 2022

African Leadership College - Pamplemousses, Mauritius

- Led the data team in conducting surveys to collect data on student wellness needs and feedback on the effectiveness of wellness workshops and events
- Analyzed data and provided recommendations that resulted in a 10% increase in male participation in wellness workshops
- Designed and facilitated more than five wellness workshops, including cross-team collaboration with multiple student leader departments
- Provided support to students with various wellness needs, serving as a referral source to educate students on available support from the school

LEAP Academic Peer Mentor

July 2022 - August 2022

African Leadership College - Remote

- Led the data and content team, researching and curating relevant content to equip students with essential skills for effective learning
- Coordinated a successful strategy restructuring process for the department, resulting in improved impact and increased student engagement

- Implemented a progress tracking strategy for students, effectively monitoring and supporting them to improve their skills and achieve their learning goal

EDUCATION

African Leadership College	2021- Present
Bachelor of Science(Hons) in Computing	
Udacity	August 2022 – Dec 2022
Data Analyst Nanodegree	
Corporate Finance Institute	August 2022 – Dec 2022
Financial Modelling And Valuation Analyst Certification	
365 Data Science	Nov 2022 – March 2023
Business Analyst Certification	

SKILLS & OTHER

Technical Skills: Programming(Python,Java ,Javascript and Reactjs), Excel , Frontend Web Development(Reactjs), Basic Accounting , Microsoft Suite, Google Suite , UI/UX Design(Figma), Data analysis in Python , SQL, Excel and Tableau , Workshop Design and Presentation

Soft Skills : Effective communication , cross team collaboration, people management, problem solving, attention to detail

Certifications : Project management , Product Management, Data Driven Business Growth ,Business and Corporate Strategy , Budgeting and Financial Forecasting , Business Analytics

Languages : English - Fluent , Shona- Native