



Acronis Cyber Cloud Plugin Configuration Guide

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Configuration Checklist

Here is a quick checklist for deployment of Acronis Cyber Cloud. Detailed instructions are in later sections:

- ☐ Ensure the following information is available when configuring an Acronis Cyber Cloud server:
Client id, Secret key, and Data Center URL.
- ☐ [Create and capture API credentials](#) (Client ID, Secret Key, Data Center URL).

Supported Collection Types

The plugin supports the following collection types from Acronis Cyber Cloud:

Collection Type	Supported	Description
Backup	✓	Collects transactional details about backups. Example metrics include, start times, durations, bytes, and errors, etc.
Storage		Collects point-in-time inventory information. Example metrics include, total recoverable gigabytes (storage), media volume count, media volume status, etc.
Policy		Collects and stores information on policy attributes, schedules, storage destinations, and backup objects.
In Progress		Collects basic information on backups that are running or have completed since the previous full Backup jobs data collection. These updates are included in the Backup updates, but are lightweight and can be scheduled more often than backup updates if needed.

Bocada currently reports on the following backups:

- Machines
- Files
- Database

Data Sources

The plugin relies on the following Acronis Cyber Cloud data sources:

- Acronis Cyber Cloud REST API

The scope of data collected from Acronis Cyber Cloud is limited to what is available to the API Credentials as described in the [Acronis Activities API documentation](#). See also: [Acronis Authenticating documentation](#) for Acronis Cyber Cloud API credential reference.

Requirements

This section lists requirements that must be met prior to collecting data with the Bocada plugin for Acronis Cyber Cloud.

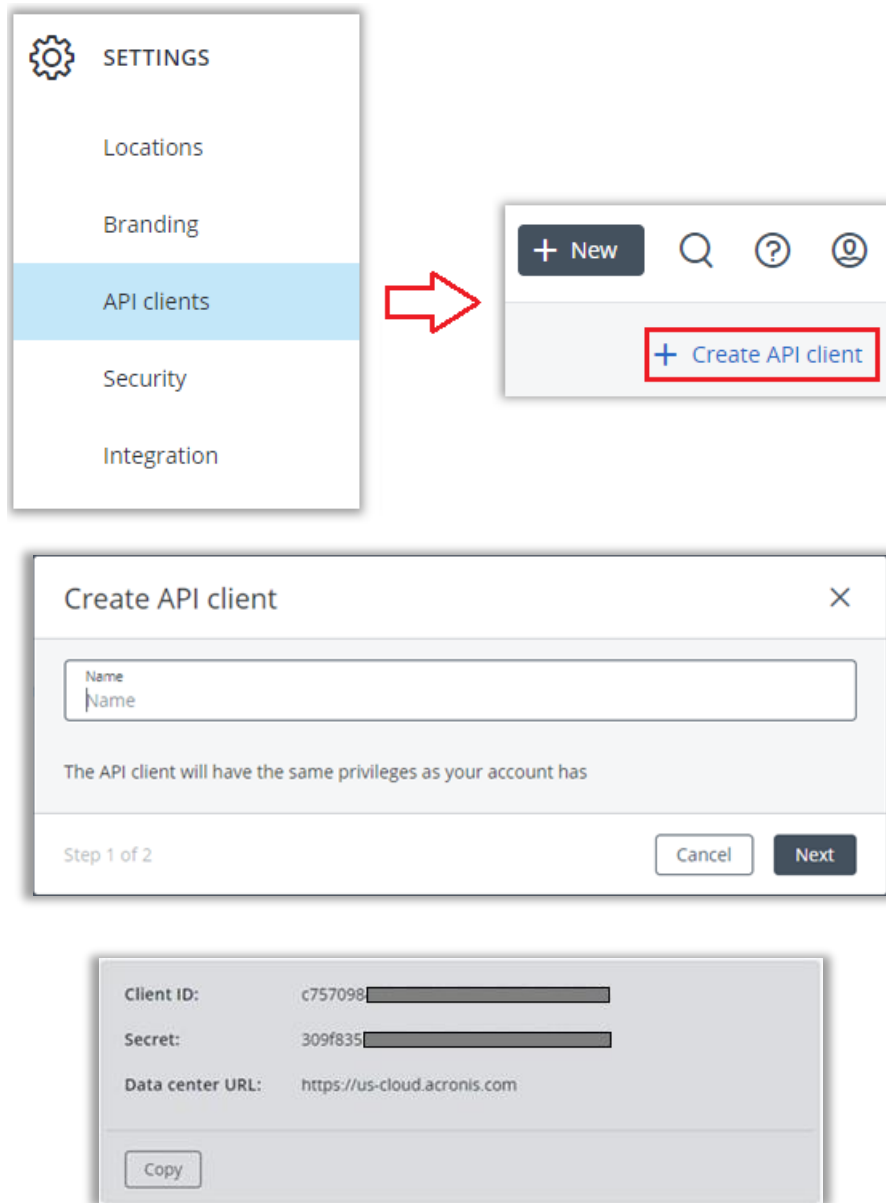
Firewall Ports

Service	Default Port	Note
HTTPS	443	Outbound from DCS to Acronis API

Acronis Cloud API Credentials

The following is an overview of the steps to configure Acronis Cyber Cloud collections on your Bocada Data Collection Server.

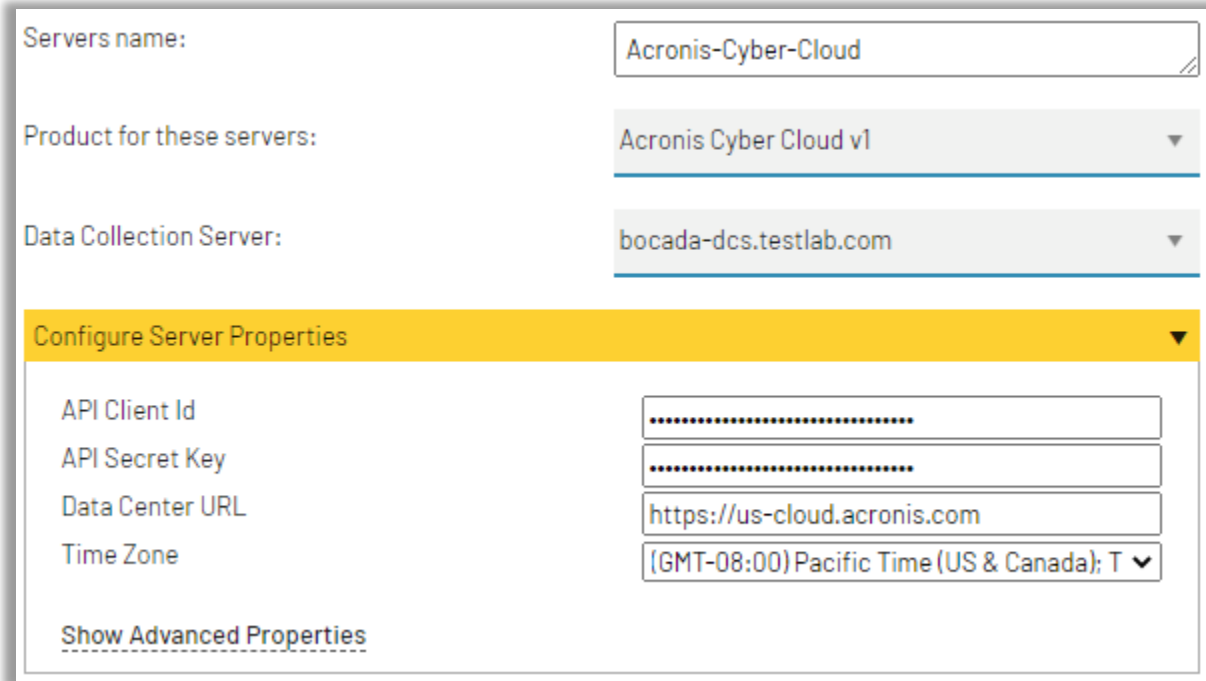
[Create and capture API credentials](#) (Client ID, Secret Key and Data Center URL). Refer to the [Acronis Cyber Cloud document](#) for further detail.



Setup

Server Properties

Backup Server Properties determine how the plugin will interface with the Acronis Cyber Cloud and are managed through the Backup Servers view.



The screenshot shows a configuration window titled "Servers name:" with a text input field containing "Acronis-Cyber-Cloud". Below this is a dropdown menu for "Product for these servers:" with "Acronis Cyber Cloud v1" selected. Another dropdown menu for "Data Collection Server:" shows "bocada-dcs.testlab.com". A yellow bar labeled "Configure Server Properties" is expanded, revealing four fields: "API Client Id" (masked with dots), "API Secret Key" (masked with dots), "Data Center URL" (containing "https://us-cloud.acronis.com"), and "Time Zone" (a dropdown menu showing "(GMT-08:00) Pacific Time (US & Canada); T"). At the bottom of the expanded section is a link "Show Advanced Properties".

Field Definitions

Server name

Enter a name for the Acronis Cyber Cloud that you wish to see within Bocada. Use descriptive name within Bocada to associate Acronis Cyber Cloud API Client ID and Secret key pair.

API Client Id

Enter the Client Id described in the [above checklist](#).

API Secret Key

Enter the Secret Key described in the [above checklist](#).

Data Center URL

Enter the Data Center URL described in the [above checklist](#).

Time Zone

Select the time zone where Acronis Cyber Cloud server resides. This setting ensures times are displayed consistently in environments that span multiple time zones.

Troubleshooting

Test Connection

Test Connection is using server properties to get limited backup activities, check the message for the reason.

The message 'test connection successful' indicates events are collected successfully; otherwise the message should tell the user the specific error.

If the message is 'Test connection failed', this could be due to incorrect server settings API configuration. Try running data collection updates to see if any backup being collected.

If no data is collected, further diagnostic may be required, using postman for example.

Reporting Notes

There are currently no dedicated reporting notes for Acronis Cyber Cloud.

Technical Support

For technical support, or for a copy of our standard support agreement, please contact us.

E-mail:	support@bocada.com
Support Portal:	https://bocada-support.force.com
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Protected by U.S patents 6,640,217; 6,708,188; 6,745,210; 7,457,833; 7,469,269; 7,496,614; 8,407,227

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