Acronis Cyber Protect

Plugin Configuration Guide

Contents

1 Introduction

This guide details how to configure Bocada data collection for Acronis Cyber Protect servers.

2 Support

2.1 Acronis Cyber Protect versions

Bocada 22.1.1 introduces support for Acronis Cyber Protect.

Supported version starts with Acronis Cyber Protect V15. Older versions of Acronis Cyber Protect might work but have not been tested and are not supported.

2.2 Backup types

The Bocada plugin for Acronis Cyber Protect reports on the following:

- Machines
- Files
- Databases

2.3 Collection Types

The Acronis Cyber Protect plugin supports the following collection types:

Collection Type	Supported	Description
Backup Jobs	✓	Collects transactional details about backup, duplication and restore jobs. Example metrics include, start times, durations, bytes, files, errors etc. This includes In Progress jobs
In Progress Jobs	✓	Collects information on backups that are running or have completed since the previous full Backup jobs data collection. These updates are included in the Backup updates, but are lightweight and can be scheduled more often than backup updates if needed.
Storage		Collects point-in-time inventory information. Example metrics include, total recoverable gigabytes (storage), media volume count, media volume status, etc.
Policy		Collects and stores information on policy attributes, schedules, storage units, storage groups, storage lifecycle policies and clients.

2.4 Requirements

2.4.1 Data Sources

The plugin relies on the Acronis Cyber Protect REST API. The data collected is limited to what is available to the Acronis Cyber Protect Console which leverages the same REST API.

2.4.2 Firewall

When connecting to Acronis Cyber Protect through a firewall, make sure to open the following ports for communication with the Bocada Data Collection Server(s).

Daemon / Service	Default	Notes
REST API	**9877**	Default port for an Acronis Cyber Protect server

3 Configure Data Collection

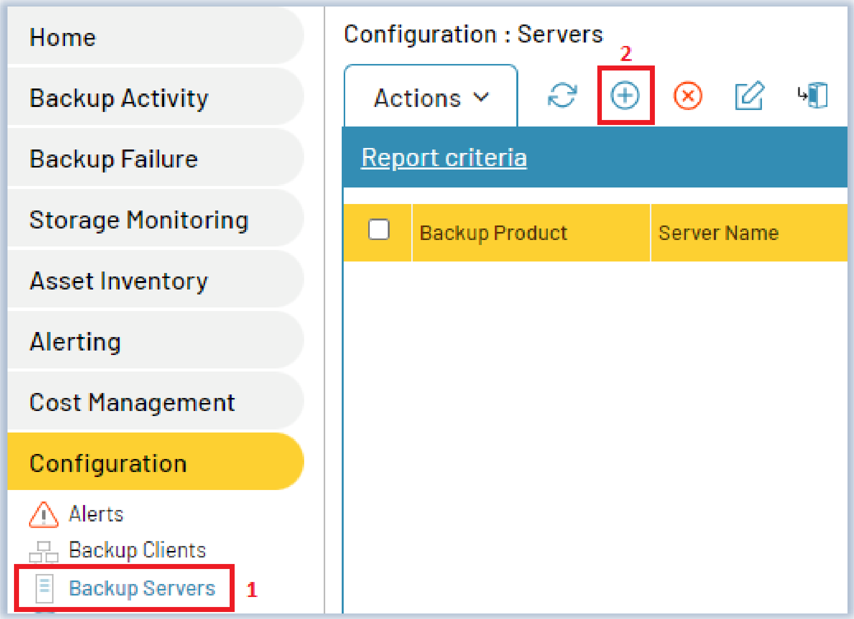
3.1 Checklist

Please ensure the following information is available when you start configuring the Acronis Cyber Protect plugin:

Step	Check	Description
1	□	Acronis Cyber Protect **Console URL**
2	□	**Username** and **Password** for Bocada to connect to Acronis Cyber Protect

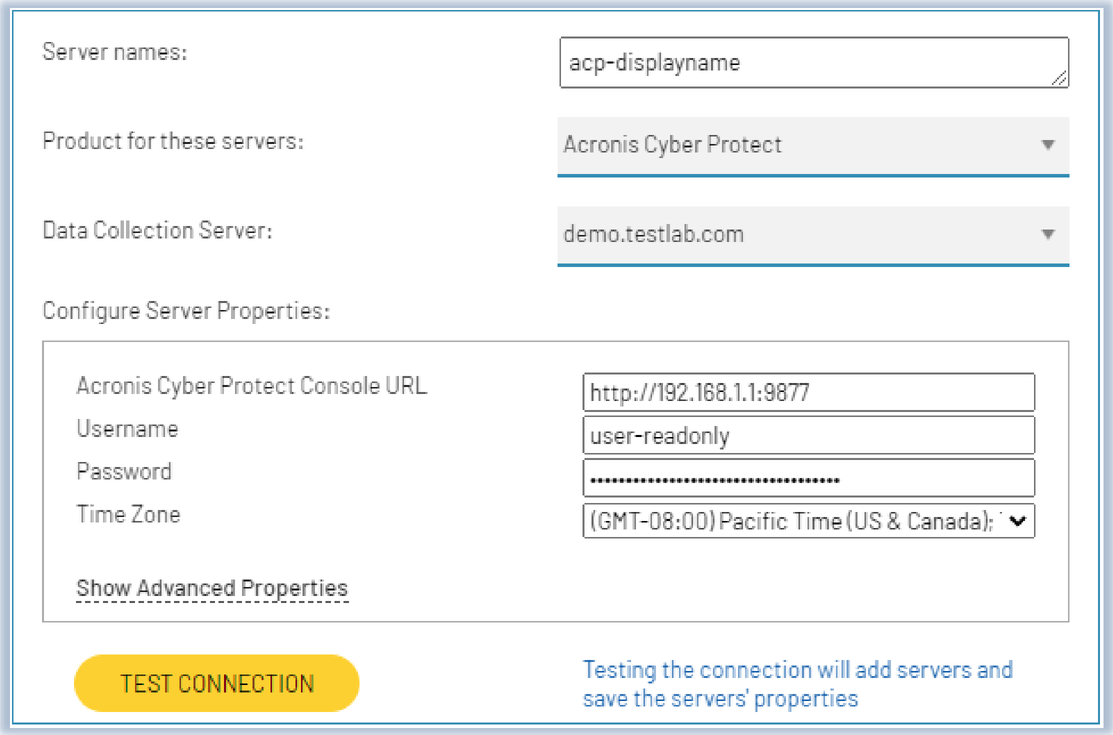
3.2 Add Server

Select the Backup Server entry from the right Action panel and click on the Add Server icon, as shown below. The "Add Server" dialog opens.



3.3 Server Properties

Server Properties determine how the plugin will interface with the Acronis Cyber Protect and how the plugin is managed through the Backup Servers view.



Server names:	acp-displayname
Product for these servers:	Acronis Cyber Protect
Data Collection Server:	demo.testlab.com

Configure Server Properties:

Acronis Cyber Protect Console URL	http://192.168.1.1:9877
Username	user-readonly
Password	••••••••••••••••••••••••••••••••••••
Time Zone	(GMT-08:00) Pacific Time (US & Canada);

Testing the connection will add servers and save the servers' properties

Field Definitions

Field Name	Description
Server name	Enter a name for the Acronis Cyber Protect that you wish to see within Bocada. It is advisable to use descriptive name associated with the Acronis Cyber Protect Console URL.
Backup Product	Select Acronis Cyber Protect from the dropdown menu
Acronis Cyber Protect Console URL	Please make sure the URL includes the protocol (http or https) and the port number.
Username	Username to log onto Acronis Cyber Protect Console.
Password	Password to log onto Acronis Cyber Protect Console.
Time Zone	Select the time zone where Acronis Cyber Protect server resides. This setting ensures times are displayed consistently in environments that span multiple time zones.

4 Troubleshooting

4.1 Test Connection

Test Connection validates the server properties by connecting to the Acronis Cyber Protect Console.

- A **Successful** test connection indicates connection and logon is successful and data collection is ready to be scheduled.
- A **Failed** test connection indicates the network connection is blocked, the Console URL is incorrect, or the user credentials cannot access the console.

5 Reporting Notes

There are currently no dedicated reporting notes for Acronis Cyber Protect.

6 Bocada Technical Support

For technical support, or for a copy of our standard support agreement, please contact us.

E-mail: support@bocada.com

Phone: +1-425-898-2400

Support Portal: https://bocada-support.force.com

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