



Rubrik Plugin Configuration Guide

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Rubrik Configuration Checklist

While detailed steps are included below, this is an overview of the steps to configure Rubrik collections on your Bocada Data Collection Server:

- ☐ Verify username & password for Rubrik API access (user must have the **ReadOnlyAdmin** role).
- ☐ Add the Rubrik server to Bocada under Operations > Backup Servers and set Server Properties.

Supported Collection Types

The plugin supports the following collection types from Rubrik servers:

Collection Type	Supported	Description
Backup	✓	Collects transactional details about backup, duplication and restore jobs. Example metrics include, start times, durations, bytes, files, errors etc. This includes In Progress jobs.
Storage	✓	Collects point-in-time inventory information. Example metrics include, total recoverable gigabytes (occupancy), media volume count, media volume status, etc.
Policy		Collects and stores information on policy attributes, schedules, storage units, storage groups, storage lifecycle policies and clients.
In Progress		Collects basic information on backups that are running or have completed since the previous full Backup jobs data collection. These updates are included in the Backup updates, but are lightweight and can be scheduled more often than backup updates if needed.

Data Sources

The plugin relies on the following Rubrik data sources:

- Rubrik API

Communication flow:

Bocada Data Collection Service makes API calls to the Rubrik node on port 443 and Rubrik responds on the same port.

Requirements

This section lists requirements that must be met prior to collecting data with the Bocada plugin for Rubrik:

Rubrik Ports

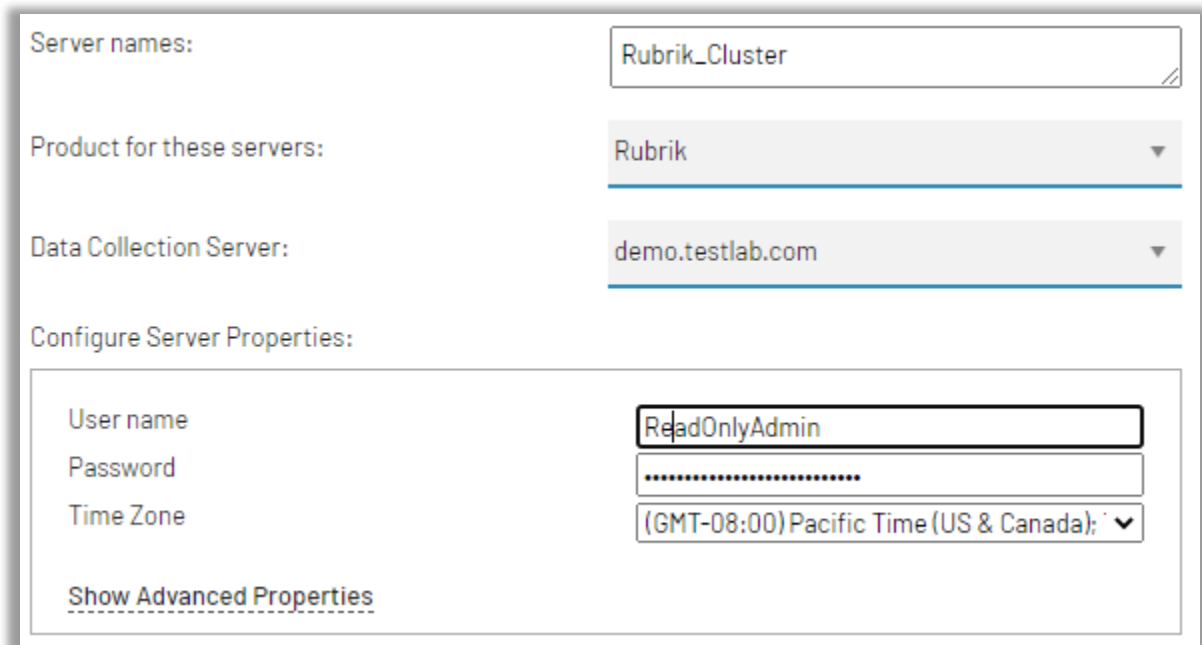
Service	Default Port	Note
HTTPS	443	REST API connection through HTTPS

Setup

Server Properties

Backup Server Properties determine how the plugin will interact with the Brik.

Backup Server Properties are accessed from the Operations > Servers view:



The screenshot shows a configuration window for Backup Server Properties. It contains the following fields and controls:

- Server names:** A text input field containing "Rubrik_Cluster".
- Product for these servers:** A dropdown menu with "Rubrik" selected.
- Data Collection Server:** A dropdown menu with "demo.testlab.com" selected.
- Configure Server Properties:** A section containing:
 - User name:** A text input field containing "ReadOnlyAdmin".
 - Password:** A password input field with masked characters (dots).
 - Time Zone:** A dropdown menu with "(GMT-08:00) Pacific Time (US & Canada)" selected.
 - Show Advanced Properties:** A link with a dashed underline.

Field Definitions

Server name

Enter the server name of the Brik.

User name / Password

Enter the credentials for the Rubrik user with the **ReadOnlyAdmin** role. When entering a domain user specify *domain\username*. When entering a local user, specify *username* only.

Time Zone

Select the time zone where the Brik resides. This setting ensures times are displayed consistently in environments that span multiple time zones.

Troubleshooting

This section will be filled in as scenarios develop.

Technical Support

For technical support or a copy of our standard support agreement, please contact us.

E-mail: support@bocada.com
Support Portal: <https://bocada-support.force.com/>
Phone: +1-425-898-2400

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