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# LiveVault Plugin Configuration Guide

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## Supported Collection Types

The plugin currently supports the following collection types from LiveVault servers:

Collection Type	Supported	Description
Backup	✓	Collects transactional details about backup, duplication and restore jobs. Example metrics include, start times, durations, bytes, files, errors etc. In Progress Jobs are also collected here.
Storage	✓	Collects point-in-time inventory information. Example metrics include, total recoverable gigabytes (storage), media volume count, media volume status, etc.
Policy		Collects and stores information on policy attributes, schedules, storage units, storage groups, storage lifecycle policies and clients.

## Data Sources

The plugin relies on the following LiveVault data sources:

- REST API

## Requirements

The Bocada Data Collection Server must be able to connect to the LiveVault Server on the port(s) listed in the table below.

### Network Ports

Service	Default Port	Note
HTTPS	443	REST API connection through HTTPS

## LiveVault Configuration Checklist

While detailed steps are included below, this is an overview of the steps to configure LiveVault collections on your Bocada Data Collection Server:

- ☐ Credentials for users with the required permissions have been obtained

### User Configuration & Bocada Setup

Bocada collects all data for which the supplied user credentials have access. Users can be configured in two ways, Partner-level or Customer-level data access.

#### Customer-ViewOnly

This data access should be used when reporting on multiple customers and is especially powerful with MSP configurations to automate customer data segregation.

When adding a LiveVault “Server” to Bocada, any name can be used, and it is recommended to include Customer identification if you need to segregate data by customer.

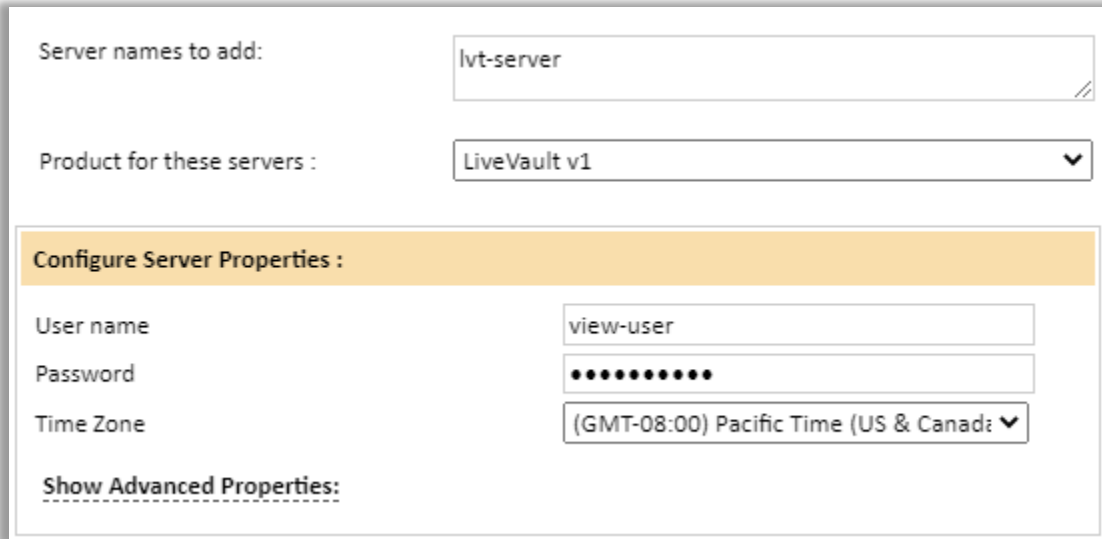
### *Partner-ViewOnly*

This data access should be used when reporting on the entire environment using a single Bocada “Server”. Though it is possible that customer data can be segregated using this method, it is dependent on naming conventions at the policy or customer application levels.

## Bocada Setup

### Server Properties

Backup Server Properties determine how the plugin will interface with the LiveVault server and are managed through the Backup Servers view.



The screenshot shows a configuration window titled "Server Properties". It contains the following fields and controls:

- Server names to add:** A text input field containing "lvt-server".
- Product for these servers :** A dropdown menu showing "LiveVault v1".
- Configure Server Properties :** A section header with an orange background.
- User name:** A text input field containing "view-user".
- Password:** A password input field with 10 dots.
- Time Zone:** A dropdown menu showing "(GMT-08:00) Pacific Time (US & Canada)".
- Show Advanced Properties:** A link with dashed underlines.

### Field Definitions

#### *Server name*

This field is not tied to any network name or IP address, and is not case sensitive. It is recommended that the name chosen is identifiable within the Bocada reporting.

#### *User Name & Password*

Enter the name and password for a LiveVault GUI user which could be [Customer-ViewOnly](#) or [Partner-ViewOnly](#).

#### *Time Zone*

Select the time zone where LiveVault server resides. This setting defines how job times will be shifted when reporting across different time zones.

## Technical Support

For technical support or a copy of our standard support agreement, please contact us.

**E-mail:** [support@bocada.com](mailto:support@bocada.com)  
**Support Portal:** [http: https://bocada-support.force.com/s/](http://https://bocada-support.force.com/s/)  
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