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# DREF Final Report

## Viet Nam: Typhoon Doksuri



International Federation  
of Red Cross and Red Crescent Societies

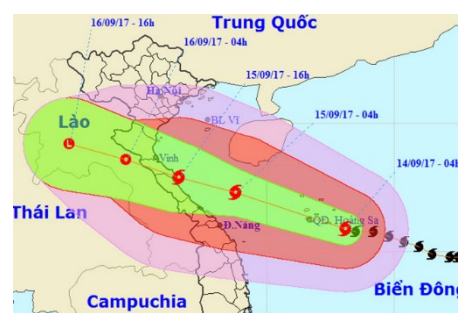
<b>DREF operation n°</b> MDRVN015	<b>Glide n°</b> <a href="#">TC-2017-000131-VNM</a>
<b>Date of issue:</b> 26 February 2018	<b>Date of disaster:</b> 15 September 2017
<b>Operation start date:</b> 25 September 2017	<b>Operation end date:</b> 30 November 2017
<b>Overall operation budget:</b> CHF 236,580	<b>DREF allocated:</b> CHF 236,580
<b>Number of people affected:</b> 691,900 people	<b>Number of people assisted:</b> 10,776 people (3,786 households) <sup>1</sup>
<b>Red Cross Red Crescent Movement partners currently actively involved in the operation:</b> <p>The Vietnam Red Cross Society (VNRC) is working with the International Federation of Red Cross and Red Crescent Societies (IFRC) in this operation. German Red Cross also works with VNRC to support the relief operations through provision of unconditional cash grants to meet the immediate needs of affected population.</p>	
<b>Other partner organizations actively involved in the operation:</b> <p>The Department of Natural Disaster Prevention and Control (DNDPC) has monitored the floods situation and guided preparedness and response accordingly. The Prime Minister of Viet Nam sent out an official instruction requesting provincial people's committees to respond to the situation, providing food and medicines, and temporary shelters to affected people. The Committee on Search and Rescue took the leading role in carrying out search and rescue efforts. In addition, People's Aid Coordinating Committee (PACCOM) called for a coordination meeting with all Disaster Management Working Group member organizations including VNRC. Two joint assessment teams were set up, one led by Save the Children to Quang Binh and Quang Tri and the other led by Oxfam to Nghe An and Ha Tinh. VNRC PDRTs in four provinces have been instructed to coordinate with the teams to avoid overlapping and to provide support where in need.</p>	

On behalf of the Viet Nam Red Cross, the International Federation of Red Cross and Red Crescent Societies would like to thank the Canadian Government for generous contribution to the replenishment of this disaster relief emergency fund (DREF).

## A. Situation analysis

### Description of the disaster

Typhoon Doksuri tore a destructive path across Central Viet Nam on Friday, 15 September 2017, as a Category 1 typhoon with maximum sustained winds of 135 kph (wind gust up to 185 kph), flooding hundreds of thousands of homes, whipping off roofs and knocking out power in the six provinces of Thanh Hoa, Nghe An, Ha Tinh, Quang Binh, Quang Tri and Thua Thien Hue. According to the Central Steering Committee for Natural Disaster Prevention and Control (CCNDPC), at least 14 people were killed, 112 injured and four others missing after Doksuri swept through Viet Nam during the weekend of the typhoon. This typhoon is the tenth to hit Viet Nam this year, and caused widespread rainfall of between 100-250mm in provinces from Thanh Hóa to Thừa Thiên-Huế and left 1.3 million people without power. The typhoon has caused severe damage not only to civil properties but also to community infrastructure such as schools, public buildings, and river and sea dykes among others.



Typhoon Doksuri's path and development,  
(Source: Vietnam National Hydrology  
Meteorology Forecast Center)

<sup>1</sup> The number of beneficiaries reduces from 13,930 to 10,776 (3,154 people) due to assisted households have less people than it is expected. During the proposal period, the national demographic structure was applied with an average of 3.8 people per household but the reality is lower than that.

**Table 1. Summary of loss and damage as of 28 September 2017**

#	Location	Human loss			Impacts on shelter			Crop and Production Damages	
		# of dead	# of missing	# of injured	House destroyed	Unroofed/partially damaged	Houses inundated	# of rice crop inundated (ha)	# of other crops inundated (ha)
1	Thanh Hoa	2	-	-	48	2	357	1858	1055
2	Nghe An	3	-	1	-	725	-	380	2,348
3	Ha Tinh	3	-	9	20	69,112	4,699	1,000	4,194
4	Quang Binh	3	4	89	1,065	79,462	5,850	-	-
5	Quang Tri	0	-	10	18	2,221	17	49	361
6	Thua Thien-Hue	1	-	3	54	1,057	-	-	87
7	Hoa Binh	3	-	-	-	-	-	50	25
<b>Total</b>		<b>14</b>	<b>4</b>	<b>112</b>	<b>1,205</b>	<b>152,579</b>	<b>10,923</b>	<b>3,337</b>	<b>8,070</b>

(According to the National Disaster Prevention and Control Committee and VNRC PDRTs' assessment reports)

On 18 September 2017, the People's Aid Coordinating Committee (PACCOM) officially convened a meeting of the Disaster Management Working Group (DMWG) to collect information and coordinate the assessment and response efforts to avoid overlap. Two joint assessment teams (JATs), of which PDRTs from VNRC local chapters participated, were set up and deployed to the two provinces of Ha Tinh and Quang Binh from 20 to 23 of September to gather more information on early recovery phase needs.

## Summary of current response

### Overview of Host National Society

Even before Typhoon Doksuri entered Viet Nam, Việt Nam Red Cross Society (VNRC) through its National disaster response team monitored the status of the Typhoon in close coordination with the IFRC. National Disaster Response Teams (NDRT) composed of 05 members and 4 Provincial Disaster Response Teams (PDRTs) composed of 65 members were activated and deployed to the four most affected provinces of Nghe An, Ha Tinh, Quang Binh, and Quang Tri to assist the local chapters to evacuate people to safer places before the typhoon hit as well as coordinate with local chapters to prepare for emergency response.



Immediately after the typhoon, VNRC, being one of the key members of the National Steering Committee for Disaster Prevention and Control (NCDPC) and a member of the Disaster Management Working Group (DMWG), conducted response activities to the affected provinces. The Viet Nam Red Cross headquarters released its pre-positioned stock and emergency response funds to provide initial support to the affected population. The Society launched the national appeal and an SMS campaign to continue with its emergency operation and the future recovery program.

A beneficiary who used the cash received to restore his livelihood activity which was lost after the typhoon, (Photo: VNRC HQs)

**Table 2. VNRC initial actions and support to people affected by Typhoon Doksuri within the first week**

Provinces	Cash for essential commodities	Shelter tool kits (including 2 tarpaulins)	Tarpaulins distributed separately	Household kits
	Households			
Thanh Hoa	48	-	-	-
Nghe An	100	-	-	-
Ha Tinh	320	250	10	7
Quang Binh	250	350	-	3
Quang Tri	118	-	-	-
Thua Thien-Hue	54	-	-	-
<b>Total</b>	<b>890</b>	<b>600</b>	<b>10</b>	<b>10</b>

(\*Cash grants of VND 3 million/HH with dead member; VND 3 million/HH having house totally damaged; VND 1 million/HH having house badly damaged)

To support the essential commodities of the affected families, 15 people and 890 families were provided with cash grants amounting between VND 1 million to 3 million per household and 10 households were provided with household kits. To provide temporary shelters to families whose houses were damaged by the typhoon, VNRC through its chapters distributed shelter tool kits which included two (2) tarpaulins to 600 households.

The National Society called for a meeting with all partners on Monday 18 September to launch a National Appeal and advocate for funding contributions toward affected people in the central part of the country. Following the meeting, German Red Cross and IFRC committed to support the relief operations. As part of the German Red Cross (GRC) funded Community-Based Disaster Risk Management (CBDRM) project in Quang Binh province, on 26 September the VNRC Chapter in Quang Binh distributed unconditional cash grants to the most vulnerable single headed households whose houses were destroyed or missing their roofs. This was done in coordination with local authorities. In total 19 households were reached with the amount of VND 3 million (CHF 130) per household. In total, 57,000,000 VND (CHF 2,480) was distributed. The selection criteria of VNRC have been applied.

Based on the VNRC response plan, IFRC approved a CHF 236,580 DREF allocation on the 25 of September to augment the resources and capacity of the National Society to respond to the immediate needs on the ground. The operation was implemented over two-months and was completed on 30 November 2017.

### **Overview of Red Cross Red Crescent Movement in country**

VNRC led the overall response plan to which the movement partners contributed. VNRC has been sharing the information and keeping IFRC and Partner National Societies informed of the situation, progress made and the needs on the ground. In addition to IFRC, there are several Partner National Societies with presence in the country. These include American Red Cross, French Red Cross, German Red Cross, Norwegian Red Cross, Italian Red Cross and Swiss Red Cross. They mainly support VNRC in implementing middle to longer-term programmes.

### **Overview of non-Red Cross Red Crescent actors in country**

VNRC has participated in the central level coordination meeting convened by the Central Committee for Natural Disaster Prevention and Control (CCNDPC) to update the information on the response at national level. On the other hand, VNRC through its provincial chapters, has been participating in the local meeting, both in provincial and district levels.

The People's Aid Coordinating Committee (PACCOM) also called for a coordination meeting with all relevant stakeholders in Việt Nam which was participated by UN agencies, NGOs and the Red Cross Movement. The PACCOM is responsible for sending update on the losses and damages from most affected provinces to DMWG partners.

A number of INGOs are working in affected provinces such as the World Vision International, Oxfam, Habitat, HelpAge, Save the Children, Plan, etc. VNRC has been coordinating and receiving information on their assistance as below:

- Plan: 250 house tool kits for Ha Tinh and Quang Binh and cash grants of VND 3 million per household with house damaged from 70 per cent and VND 1 million per household with house less damage;
- Save the Children: 1,500 HH kits for 1,500 families in the three provinces of Ha Tinh, Quang Binh and Quang Tri.

## **Needs analysis, beneficiary selection, risk assessment and scenario planning**

### **Needs assessments**

VNRC carried out a rapid assessment in four provinces on 16 September 2017. The assessment team used a participatory approach for data collection, ensuring the involvement of communities. The rapid assessment team submitted their initial findings on 17 September 2017 and analysis was immediately undertaken by VNRC headquarters.

Based on the collected data, the typhoon had great impact to the sectors of shelter and livelihoods. The typhoon directly hit six provinces and some others have been affected by the torrential rains caused by the typhoon. The primary geographical areas of focus under this operation were Ha Tinh and Quang Binh provinces as these are the top provinces that were greatly affected by the typhoon.

The rice crop in the Central area of Viet Nam had been harvested before the typhoon made landfall, however, during the floods, many families lost all their rice stock. Additionally, thousands of hectares of vegetable and other crops have also been lost. The Government of Viet Nam has confirmed rice support to all affected families for a period of three months. While the local governments have also decided to provide cash grants for families with houses affected during the typhoon (around VND 20 million/family with house totally damaged; VND 10-13

million/family with houses damaged from 80%; and VND 6.5 million/family with houses damaged from 50%).

Based on assessment, the government assistance would not be enough for the affected families to rebuild their houses as the minimum cost for house reconstruction in rural areas is 50 million VND/house. The government does not have plans to support families with lower levels of damage to their houses. The findings showed that the immediate needs were food, shelter, and non-food household items.

### **Beneficiary selection**

Following the guidelines, VNRC has identified an indicative list to be prioritized however it was noted that the vulnerability criteria for priority households would vary depending on the impact of the disaster, coping strategies and context (urban or rural). VNRC ensured that activities were aligned with its own as well as IFRC's commitment to consider those who belong to socially vulnerable population, for example by targeting women-single headed households, elderly, person with disability, etc. Beneficiary selection was well coordinated with local authorities and other stakeholders to avoid overlapping.

#### **1.1.1. Primary criteria**

Households must meet at least one of the following criteria:

- Loss of food source (main food source of households was lost or heavily damaged due to the floods);
- Loss of household assets and/or assets used for livelihood, such as rice fields, fish/shrimp and other aquacultures;
- Loss or partially destroyed houses/shelters or inundated;
- Loss of life; or
- People injured by the typhoon or sick people who are unable to work for a living.

#### **1.1.2. Secondary criteria**

If the number of households who meet all primary criteria is higher than the capacity to support, then secondary criteria will be used for further selection. Households will need to meet any one of the secondary criteria, the ranking will be from the top list down, as follows:

- Households who are on the latest list of poor households (2 scores);
- Households who are on the latest list of near poor households (1 score);
- Households who self-report not receiving any support or received very little support from other individuals or organizations (1 score);
- Households of which none of the members has the capacity to work (1 score);
- Households caring for disabled or chronically ill people (1 score);
- Female-headed households (1 score);
- Households with pregnant or lactating women (1 score);
- Households with elderly over 65 years old (1 score);
- Households with children under 5 years old (1 score).

Based on importance, each of the above-mentioned criteria will be given 1-2 points and support was provided to those who had the highest scores. A kick-off meeting and beneficiary selection training was organized at the provincial level where targeted districts were invited to participate. This ensured everyone involved is aware of the beneficiary selection criteria, process and the objectives of the project to help mitigate risks associated with cash distribution. PDRTs members of the two provinces have been involved to provide support to the process.

Once beneficiaries have been selected and finalized, the list will be published at the community houses or public areas. The list of beneficiaries then will be certified by the local authorities and local Red Cross units before submitting to the upper Red Cross levels. Key messages have been communicated to the target beneficiaries through posters and community meetings. Key messages include but not limited to the purpose of the cash grants, selection criteria, distribution schedule and the things they need to bring at the site.

### **Risk assessment**

1. Since most of the families were greatly affected by the disaster and there are only a few number of NGOs providing assistance, this will increase interest from the community to be part of the red cross intervention and may lead to difficulties in selecting beneficiaries.  
*Solution:* VNRC headquarters monitored and provided technical support to the provincial chapters and at the same time work closely with local government in the beneficiary selection process to ensure the process is accountable and transparent to the affected communities.
2. The mechanism for a cash transfer programme through financial service providers (i.e. banks, post offices) has not yet been developed by VNRC. For this DREF, cash in hand/envelope will be applied which will be given by VNRC staff.



*Solution:* To ensure accountability, the requirement for personal identity documents (household registration book, ID card, signature/finger print) will be strictly followed. VNRC has sound experience ensuring the money goes to the right beneficiaries. VNRC will also obtain insurance for the cash, when it is being withdrawn from the bank and being distributed to beneficiaries.

### Feasibility and delivery capacity

The chapters under the two targeted provinces have technical capacity and experience to deliver the interventions planned in this DREF-supported response. All distributions of relief item, cash grants and the conduct of needs assessments were led and carried out by VNRC staff and volunteers at the chapter level.

## B. Operational strategy and plan

### Overall Objective

This DREF operation supported VNRC in providing unconditional cash and shelter kits to meet the immediate needs of 13,930 people (3,600 most vulnerable affected households) affected by the typhoon in the province of Ha Tinh and Quang Binh.

### Proposed strategy

This plan has addressed the needs identified by the assessments done by the PDRTs and NDRTs on October 2017. The needs outlined from these assessments were non-food items and shelter needs of affected people in the provinces of Ha Tinh, Quang Binh. The key focus of the operation was to provide immediate relief through cash distribution and the provision of shelter kits. The following were the main activities related to this operation:

- Provided unconditional cash to 700 most affected households to meet their prioritised household needs in six worst affected communes of Ha Tinh and Quang Binh (three communes each).
- Distributed of shelter tool kits and tarpaulins (2 per HH) to 2,900 affected households.

All needs assessments and distribution of both cash and shelter toolkits were carried out by VNRC staff and volunteers at chapter level. VNRC national headquarters and IFRC supported the chapters in monitoring and ensured that the activities related to the operation were in line with standard guidelines.

Cash Transfer Programming was used as a modality to address the basic needs of people affected as the market was well functioning in the affected areas after the typhoon. The chosen modality contributed towards the empowerment of the affected population by giving them the flexibility to prioritize their own essential needs. On the other hand, since VNRC used the pre-positioned goods to immediately respond after the typhoon, this DREF replenished the items dispatched.

The VNRC guideline on CTP for this operation and other information, education and communication (IEC) materials including posters and leaflets, were used to sensitize beneficiaries as well as community representatives to use the grant according to the set objective. To ensure transparency and accountability in delivering relief items, local authority leaders, representatives from relevant local organizations and heads of community were involved from planning until the implementation stage.

There was a revision on the budget made during the operation to address the shortage of fund for the transportation of STKs to the distribution site. Additional amount of CHF 2,500 has been added to the total budget for VNRC side and this budget allocation came from the savings from the budget line of RDRT deployment.

### Human resources

VNRC provincial chapters led the operation and, at the field level, community representatives have been involved to support the beneficiary selection process and distribution. The IFRC cluster support team in Bangkok and IFRC



A beneficiary signing off to receive cash grants, (Photo: VNRC HQs)

staff in Vietnam supports VNRC in the ongoing response operations.

IFRC team members in Hanoi include a delegate seconded by the Republic of Korea National Red Cross to coordinate a community resilience project funded by the Korea International Cooperation Agency (KOICA) and several technical and support team members.

A Cash RDRT was deployed to Viet Nam during the first two weeks of December 2017 also spared her time to provide her inputs and validated information into this DREF operation final report.

## Logistics and supply chain

Logistics activities aim to effectively manage the supply chain, including procurement, fleet, storage and transport to distribution sites in accordance with the operation's requirements and aligned to IFRC's logistics standards, processes and procedures.

The procurement of shelter tool kits and tarpaulins was done by the IFRC AP Operational Logistics, Procurement and Supply Chain Management (OLPSCM) department in Kuala Lumpur. VNRC facilitated all the necessary formalities to clear the stocks and transport to distribution points. Part of the supplied shelter tool kits and tarpaulins were used to replenish the stocks earlier released for immediate distribution from NS prepositioned stocks. IFRC country office has been supporting the VNRC with the transportation and distribution planning of STKs.

## Communications

During the initial stage of the operation, the IFRC team in Viet Nam, the Country Cluster Support Team (CCST) in Bangkok and APRO have supported in enhancing VNRC's visibility in disaster response, through stories on Red Cross as well as external media channels.

VNRC and IFRC staff in the field collected photographs and materials for communication purposes. VNRC Ha Tinh and Quang Binh chapters have been very active in engaging provincial media in the process.

## Community engagement and accountability

Building on good practices of community engagement under previous operations, this operation provided information on the beneficiary selection criteria and process through different ways – posters and local media agencies. In addition, the number of family served with NFIs were also informed through posters and the conduct of community meetings.



Poster to inform community of the CTP program steps and norms and feedback channels, (Photo: VNRC HQs)

The communities were engaged in beneficiary selection process as well as behaviour change initiatives. During the monitoring, questions were asked to gauge communities' satisfaction level with the process, information provided by the Red Cross and how engaged they feel. This information helped inform future operations and CEA activities.

## Planning, monitoring, evaluation & reporting (PMER)

Monitoring and reporting templates have been established and developed by VNRC, staff in provincial level have been trained in PMER. This ensured that progress over the course of the operation were tracked, and in any case an adjustment was made where necessary, based on feedback from those being assisted. Following the IFRC minimum reporting standards, VNRC issued an operational update last 26 October 2017, and this final report was issued within one month after the project ended.

## Security

There was no security threat over the course of the implementation.

## C. DETAILED OPERATIONAL PLAN

### Shelter and settlements (and household items)

Outcome 1: The immediate shelter needs of the target population are met	Outputs		% of achievement
	Output 1.1 Provision of shelter repair assistance to 2,900 households.		100%
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
Procurement of shelter kits	x		100%
Shipment from KL to Da Nang Port	x		100%
Publication and printing of flyer on how to use the shelter kits	x		100%
Transportation from Da Nang to Quang Binh and Ha Tinh	x		100%
Selection of beneficiaries	x		100%
Distribution to beneficiaries	x		100%
Induction training to volunteers and beneficiaries on the construction of emergency shelter and build back safer techniques	x		100%
Monitoring and evaluation	x		100%
Communication	x		100%
Reporting	x		100%
Achievements			
<p>Procurement of shelter toolkits were executed by APRO Logistics Unit at the request of VNRC and IFRC CCST Bangkok due to this item is not available in Viet Nam market. The procurement request sent to APRO Logistics Unit right after the DREF approval was granted. The APRO Logistics Unit facilitated the shipment of shelter toolkits to Da Nang Port. 5,800 tarpaulins and 2,900 shelter toolkits arrived in Da Nang on 29 October 2017. VNRC Logistics team in Da Nang was deployed to handle the clearance and reception of these items. After these items were cleared from the port, transportation to two targeted provinces was delayed by a few days because the budget for in-country to transport the kits was under-estimated and VNRC had to request additional fund from IFRC.</p>			

Kick-off meetings were separately organized for the two provinces, on 6 October for Quang Binh and 7 October for Ha Tinh. The purpose of the meeting was to inform significant stakeholders on the operation's objectives, procedures and steps to identify beneficiaries for emergency relief distributions and how to organize distribution event. A total of 131 participants (112 male, 19 female) attended the said meeting which were composed of provincial chapters, district branches, communal sub-branches, local governmental officials and chiefs of villages who later conducted village meetings to select beneficiaries based on agreed selection criteria. In addition, technical information on how to use the shelter tool kits has been provided to 2 VNRC staff using the [video clip](#) on shelter toolkits developed by the IFRC. The trained staff and volunteers then conducted on the job training/orientation to beneficiaries during the distribution and household visits to ensure proper use of the tool kit and shelter construction. 190 posters (50x70) were published and used during the kick-off meeting and technical trainings and these posters were publicly posted before, during and after the distribution of the shelter toolkits.



VNRC staff providing training to a beneficiary who will be receiving shelter toolkits. (Photo: VNRC)

The beneficiary selection process for the distribution of shelter toolkits was completed after 41 village meetings organized in Ha Tinh from 10-16 October 2017, participated by 4,630 people (1,788 men, 2,842 women) and 35 village meetings in Quang Binh from 10-14 October 2017, participated by 3,819 people (1,932 male, 1,887 female). Participants included representatives from the local authorities, local associations (women union, farmer association, youth union), Red Cross, chiefs of villages and families affected.

600 shelter tool kits from the pre-positioned stocks of VNRC were released from the warehouses in Hanoi and Quang Tri and transported to the provinces of Ha Tinh and Quang Binh. By 20 October 2017, a total of 350 families and 250 families in Quang Binh and Ha Tinh received the shelter toolkits respectively.

The additional shelter toolkits under the DREF allocation were delivered in the two provinces after securing clearance from the sea port, the distribution events were organized in Ha Tinh (12-14 November 2017) and in Quang Binh (14-16 November 2017).

In total, 2,907 shelter tool kits and 5,814 tarpaulins have been distributed, reaching 2,907 households – 1,257 households in Ha Tinh and 1,650 household in Quang Binh.

**Table 3. Breakdown of households provided with Shelter toolkits under DREF**

Tinh	Huyen	Xa	Shelter Toolkits including 2 tarpaulins
Quang Binh	Ba Don	Quang Van	200
		Quang Trung	200
		Quang Tien	200
	Tuyen Hoa	Thach Hoa	300
		Dong Hoa	300
		Nam Hoa	300
Ha Tinh	Ky Anh	Ky Hoa	200
		Ky Nam	200
		Ky Long	307
	Ky Anh	Ky Khang	250
		Ky Giang	250
		KyTho	200
Total:			2,907

The remaining 600 shelter tool kits (which VNRC used in advance) were transferred and kept in VNRC Warehouse in Da Nang for future responses.

During the operation VNRC HQs together with local chapters paid regular visits to affected areas and households on the random basis to ensure that assistance went to the right beneficiaries as well as to provide technical instructions on how to use the shelter tool kits.



Communication on local and international print and broadcast media and social media was achieved early in the operation and during the distribution of cash and shelter tool kits. Examples include the [Straits Times](#) and high performing posts on [Twitter](#). The IFRC Communication Officer in Hanoi provided significant efforts on supporting VNRC with posters and flyers (STKs) to disseminate to affected people.

Below shows the number of individuals with the gender breakdown recorded for the shelter toolkits:

Number of people in the households	Gender breakdown	Percentage
5,286 people provided in Quang Binh	2,739 males and 2,547 females	52% males and 48% females
3,741 people provided in Ha Tinh	1,979 males and 1,762 females	53% males and 47% females

### Challenges

The under-estimation of transportation cost caused the delay in transportation of the shelter toolkits to the site. However, it didn't affect the distribution plan. The majority of shelter toolkits reached beneficiaries one and a half month from the event, and they were no longer the immediate need of the community anymore at that time. Shelter toolkits would have its best use in the first one or two weeks after the typhoon. Options to consider cash distribution would have also been an option, but requires quick internal processing and distribution. Unfortunately, those systems still need to be better developed as the current system takes approximately one month to time of distribution.

### Lessons learnt

VNRC should review the estimation of the pre-positioned stocks in its warehouse for timely assistance to the affected population. The previous responses can be used as basis: number of served families or individuals of program per year divided by the number of operations per year. Further development of cash transfer programming within the organisation would also be an asset.

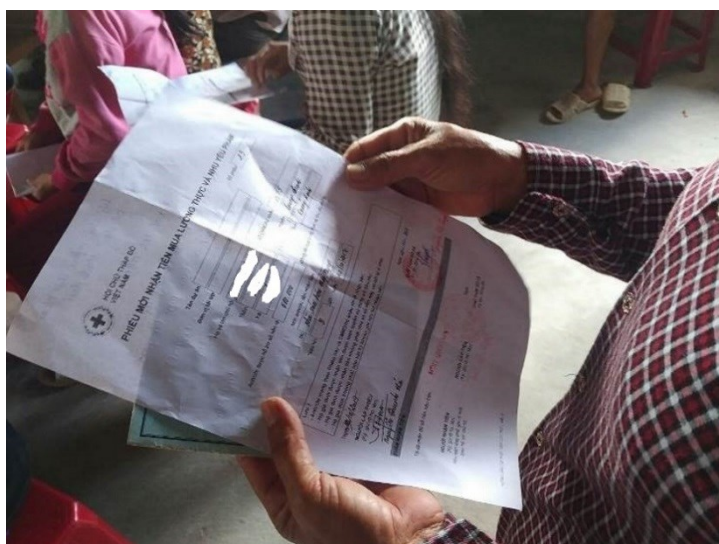
## Food security, nutrition and livelihoods

Outcome 2: The immediate needs on food, nutrition and livelihoods of population affected by the flood are met	Outputs		% of achievement
	Output 2.2.700 most affected households will have been provided with cash grants to meet their prioritised household needs		100%
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
Planning, development of instruction materials, beneficiary communication tools (such as poster, hotlines), and provided instruction to provinces	x		100%
Kick-off meeting and beneficiary selection training	x		100%
Beneficiaries selection and verification	x		100%
Cash distribution to beneficiaries	x		100%
Evaluation of beneficiary satisfaction	x		100%
Beneficiary Communication	x		100%
Monitoring	x		100%
Reporting	x		100%

### Achievements

190 posters (50x70) were published and distributed to two provincial chapters to use them during the kick-off meeting and technical trainings and these posters were also publicly posted before, during and after the distribution cash as well as STKs. The IFRC Communication Officer worked closely with VNRC Communication Department to ensure its appropriateness and contact details of VNRC local chapter, headquarters and IFRC are in the posters for any clarification if required.

Two kick-off meetings were organized in Ha Tinh and Quang Binh attended by 204 people (165 male, 39 female) including those from Provincial RC chapters, Provincial People's committee (Provincial Government), District Red Cross branches, District People's Committee, Communal government, Communal Red Cross sub-branches and chiefs of villages.



Information sent out to each family, with clear instruction of time, location and personal documents to be brought, (Photo: VNRC HQs)

The beneficiary selection process for the distribution of cash grants was completed after 16 village meetings organized in Ha Tinh from 10-16 October 2017, participated by 1,898 people (907 men and 991 women) and 14 village meetings in Quang Binh from 10-14 October 2017, participated by 1,953 people (852 male, 1,101 female). Participants included representatives from the local authorities, mass organizations, Red Cross, chiefs of villages and families affected. The provincial chapters planned to distribute cash grants for families right after the completion of the beneficiary selection process. Unfortunately, Typhoon Khanun was forecasted to bring torrential rains and floods again to Quang Binh, Ha Tinh and some other provinces in the North of Vietnam. Because of this, the two chapters requested permission from VNRC HQs to postpone the cash distribution to 20 and 21 October 2017 to focus on preparedness for the cyclone.

The distribution of cash grants was completed on 21 October 2017 and reached a total of 879 households in two provinces. It is noted that the number of families reached was higher from the initial target of 700 to the actual identified which is 879 households (1,749 people) due to large number of one-person families. There is a decrease of 911 people reached in comparison to the original plan, however there is an increase of 279 households due to more one-person families than expected.

Beneficiary communication activities before, during and after the distribution were well coordinated among VNRC at various levels such as through loudspeaker at commune level on the selection process and validated

list of beneficiaries; articles on the distribution of cash and STKs on local and newspapers and television.

**Table 4. Breakdown of households provided with cash grants**

Tinh	Huyen	Xa	No. of Households
Quang Binh	Quang Trach	Quang Luu	137
		Quang Hop	209
		Quang Dong	178
Ha Tinh	Ky Anh	Ky Lam	129
		Ky Thuong	104
		Ky Tay	122
Total:			879

Below shows the number of individuals with the gender breakdown recorded for the cash grants:

Number of people in the households	Gender breakdown	Percentage
1,114 people provided in Quang Binh	502 males and 612 females	45% males and 55% females
635 people provided in Ha Tinh	292 males and 343 females	46% males and 54% females

#### Post Distribution Monitoring Report:

A satisfaction survey was conducted by VNRC a week after the distribution, with support from IFRC. 30 per cent in Quang Binh and 10 per cent in Ha Tinh of the total beneficiaries were randomly selected to become respondents. The post distribution survey aimed to evaluate the efficiency of unconditional cash grant to the respective target communities. The findings showed that people assisted had high level of satisfaction with the assistance provided. 100 per cent verbalized that the cash grants were very useful for the families to quickly recover and an increase in purchasing power was observed.

Nevertheless, only 30 per cent of the respondents in Quang Binh verbalized shelter toolkits as important factor while others thought that it was not given on the period that they significantly needed it. VNRC has noted this feedback and will ensure that in future operations details on the scarcity of resources, and therefore ability to reach only a portion of the affected community, will be considered. VNRC will also review the estimated number of prepositioned stocks to respond to future operations more effectively.



A beneficiary interviewed by VNRC staff a week after the cash distribution, (Photo: VNRC/HQ)

#### Challenges

There was a bit delay at the start of the operation resulted by typhoon Khanun which brought up VNRC attention to focus on preparedness measures toward the typhoon and just a week later another emergency operation in three other provinces of Thanh Hoa, Yen Bai and Hoa Binh aftermath of the Tropical Depression 23W which overwhelmed the VNRC HQs especially the disaster management department. However, the cash distribution was resumed on 20 October as mentioned above.

#### Lessons learnt

It is suggested that VNRC needs to create a pool of trainers on cash transfer programming who comes from both HQs and local levels to limit dependency on just one or two staff at HQs level.

## Quality Programming

Outcome 3: Continues assessment, analysis and community feedback are used to inform the design and implementation of the operation.	Outputs		% of achievement
	<b>Output 3.1</b> Additional assistance is considered where appropriate and incorporated into the plan		100 %
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
3.1.1. Ensure adjustment to initial plans are informed by continues assessment of needs and community feedback	x		100 %
3.1.2 Deployment of Regional Disaster Response Team (RDRT) for Shelter and/or CTP		x	0 %
3.1.3 Communication support to VNRC for enhancing the National Society's response actions	x		100 %
<b>Achievements</b>			
<p>VNRC has been using informed information and figures from various assessments both internally and externally to ensure the plan of action and proposed interventions are accurate and up to date. Additionally, VNRC ensured coordination with RCRC Movement Partners and other stakeholders to avoid any overlapping if any.</p> <p>The IFRC CCST's Communication Officer based in Hanoi extended her support to VNRC in designing and publishing posters, envelopes and key messages to communicate to beneficiaries during and after the beneficiary selection process to ensure that community engagement and accountability are strictly applied. In addition, VNRC local chapters as well as VNRC HQs have been active in social media sharing the operation response actions and involvement of the national newspapers correspondents based in the two provinces, provincial television and local news agencies.</p> <p>In terms of RDRT deployment, due to the main portion of the operation focused on procurement and distribution of 2,900 STKs to affected households while the other small segment on CTP to 879 households, within a two-month period. Therefore, VNRC has decided not to request for an RDRT this time, however, with the deployment of an RDRT from the Philippine Red Cross under MDRVN016, she has added her value and support in collating information and providing her inputs into this final report.</p>			
<b>Challenges</b>			
<p>The operation witnessed the delay in kicking off interventions at the start due to several typhoon and tropical depressions visited the same areas within just 10 days leading to stretching VNRC capacity across to put preparedness measures in place.</p> <p>Financial estimation for STK transportation was short or in the other word, cost of transportation of STKS to affected provinces was almost double than what the budget was for. Therefore, VNRC had to delay the operation to seek for the support which also delayed the distribution.</p>			
<b>Lessons learnt</b>			
VNRC should review disaster response capacity at various levels to ensure adequate resources are in place in order not to compromise the HQs capacity when there is more than one emergency operation at the same time.			



## D. BUDGET

The overall all operation was implemented as per the operational plan. The budget was implemented with a variance of CHF 29,981 underspent which will be returned to the DREF pot.

### Variance:

- “Shelter- Relief” was underspent by CHF 22,276 due to the actual price is lower than the proposal period.
- “Cash Disbursement” was underspent by CHF 2,069 due to the exchange between CHF and VND in which 100% target achieved.
- “Transport & Vehicles” was overspent CHF 693 due to wrong account code booking and these are supposed to book under “Travel”.
- “National Society Staff” was underspent by CHF 697 due to saving from M&E activities.
- “Travel” was underspent by CHF 4,683 due to VNRC did not travel that much as it was budgeted.
- “Information and Public Relations” was underspent by CHF 1,752 due to savings from the activity and all of news were on local media (TV, radio, newspapers).
- “Financial Charges” was overspent by CHF 2,534 as a result of low budget during the planning process which did not foresee the volume of transactions.

Detailed expenditure of the operations is outlined in the attached final financial report.

## Reference documents

Click here for:

- [DREF EPoA](#)
- [DREF Operation Update 1](#)
- [Final financial report](#)

## Contact information

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## How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



**Save lives.**  
protect livelihoods,  
and strengthen recovery  
from disaster and crises.



Enable **healthy**  
and **safe** living.



Promote **social inclusion**  
and a culture of  
**non-violence** and **peace**.

## Disaster Response Financial Report

MDRVN015 - Vietnam - Typhoon Doksuri

Timeframe: 24 Sep 17 to 24 Nov 17

Appeal Launch Date: 24 Sep 17

Final Report

### Selected Parameters

Reporting Timeframe	2017/9-2017/12	Programme	MDRVN015
Budget Timeframe	2017/9-2017/11	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

## I. Funding

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
A. Budget		236,580				236,580	
B. Opening Balance							
Income							
Other Income							
DREF Allocations		236,580				236,580	
C4. Other Income		236,580				236,580	
C. Total Income = SUM(C1..C4)		236,580				236,580	
D. Total Funding = B + C		236,580				236,580	

\* Funding source data based on information provided by the donor

## II. Movement of Funds

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
B. Opening Balance							
C. Income		236,580				236,580	
E. Expenditure		-206,599				-206,599	
F. Closing Balance = (B + C + E)		29,981				29,981	

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Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

## III. Expenditure

Account Groups	Budget	Expenditure					TOTAL	Variance
		Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability		
A							B	A - B
<b>BUDGET (C)</b>			<b>236,580</b>				<b>236,580</b>	
<b>Relief items, Construction, Supplies</b>								
Shelter - Relief	150,800		128,524				128,524	22,276
Cash Disbursement	38,636		36,567				36,567	2,069
<b>Total Relief items, Construction, Sup</b>	<b>189,436</b>		<b>165,091</b>				<b>165,091</b>	<b>24,345</b>
<b>Logistics, Transport &amp; Storage</b>								
Distribution & Monitoring	8,308		8,115				8,115	193
Transport & Vehicles Costs			623				623	-623
Logistics Services	8,540		8,593				8,593	-53
<b>Total Logistics, Transport &amp; Storage</b>	<b>16,848</b>		<b>17,331</b>				<b>17,331</b>	<b>-483</b>
<b>Personnel</b>								
National Society Staff	2,727		2,030				2,030	697
<b>Total Personnel</b>	<b>2,727</b>		<b>2,030</b>				<b>2,030</b>	<b>697</b>
<b>Workshops &amp; Training</b>								
Workshops & Training	3,636		3,861				3,861	-225
<b>Total Workshops &amp; Training</b>	<b>3,636</b>		<b>3,861</b>				<b>3,861</b>	<b>-225</b>
<b>General Expenditure</b>								
Travel	6,293		1,610				1,610	4,683
Information & Public Relations	2,536		784				784	1,752
Communications	482		377				377	105
Financial Charges	182		2,716				2,716	-2,534
Other General Expenses			188				188	-188
<b>Total General Expenditure</b>	<b>9,493</b>		<b>5,675</b>				<b>5,675</b>	<b>3,818</b>
<b>Indirect Costs</b>								
Programme & Services Support Recover	14,439		12,611				12,611	1,828
<b>Total Indirect Costs</b>	<b>14,439</b>		<b>12,611</b>				<b>12,611</b>	<b>1,828</b>
<b>TOTAL EXPENDITURE (D)</b>	<b>236,580</b>		<b>206,599</b>				<b>206,599</b>	<b>29,981</b>
<b>VARIANCE (C - D)</b>			<b>29,981</b>				<b>29,981</b>	



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Budget Timeframe	2017/9-2017/11	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

**IV. Breakdown by subsector**

Business Line / Sub-sector	Budget	Opening Balance	Income	Funding	Expenditure	Closing Balance	Deferred Income
<b>BL2 - Grow RC/RC services for vulnerable people</b>							
Shelter	236,580		236,580	236,580	206,599	29,981	
Subtotal BL2	236,580		236,580	236,580	206,599	29,981	
<b>GRAND TOTAL</b>	<b>236,580</b>		<b>236,580</b>	<b>236,580</b>	<b>206,599</b>	<b>29,981</b>	