

Ricardo L. Moreno Ayala

PROFILE

I currently hold an AS in Applied Sciences. I have worked with Networking/Patching, Maintenance/Repairs, Troubleshooting/Problem Solving, Customer Service . I am an aspiring programmer, currently my goal is to get Certifications and grow as a Technician in the evolving world of technology.

EXPERIENCE

Intern, PALL; Fajardo, PR - 2019

- Cable Management
- Disk Imaging / Cloning
- Storage Recovery

IT Services, Medtronic; Humacao, PR - 2020-PRESENT

- Network Administration
- Password Resets
- Active Directory Administration
- Ticketing System for incident documentation
- Worked with large scale update patches.

WORKED WITH:

- Scout
- Xerox printers
- Mobile Deployments

EDUCATION

Universidad InterAmericana recinto de Fajardo

SKILLS

- Familiar with Python, HTML/CSS & Linux Terminal
- Familiar with Windows, Linux, MacOS

- Fluent in English and Spanish
- Microsoft Office 365