

Incident Report

Date: 25th July 2023

Location: Office Building, 200 Market Street, Manchester

Incident Date: 10th September 2023

Investigator: David Wilson, Health and Safety Inspector - Manchester City Council

Executive Summary:

On 10th September 2023, a serious accident occurred at an office building located at 200 Market Street, Manchester. The incident resulted in a minor injury to the office worker, Mark Johnson, due to a fall from height. As the Health and Safety Inspector for the Manchester City Council, I was assigned to conduct a comprehensive investigation to identify the causes, origin, and contributing factors of the accident. The purpose of this report is to present the findings of the investigation.

Incident Overview:

At approximately 4:00 PM on 10th September 2023, emergency services received multiple calls reporting an accident at the office building in question. The building was a commercial complex, consisting of two floors.

Response:

The Manchester City Council responded promptly to the incident, dispatching a team of health and safety inspectors to the accident scene.

Injury and Treatment:

Mark Johnson, an experienced office worker, sustained injuries from a fall from height. Emergency medical services were on-site to provide immediate medical assistance to the injured, and he was



subsequently transported to a nearby hospital for further treatment.

Investigation Findings:

Cause and Origin:

The investigation determined that the fall was due to a failure in the building's safety systems, specifically the safety railing on the second floor balcony. The exact cause of the failure is yet to be definitively established, and it remains a subject of ongoing investigation. Potential contributing factors, including design flaws, material defects, and inadequate maintenance, have been identified and will be closely examined.

Safety Protocols:

The investigation revealed that the building's safety protocols were not adequately enforced. The safety railing on the second floor balcony had not been regularly inspected, and the safety measures in place were not sufficient to prevent the fall. Proper risk assessment and safety

Building Maintenance and Compliance:

protocols could have prevented the accident.

A thorough examination of building maintenance records and compliance documents revealed several discrepancies related to safety measures. It was evident that the building had not undergone



regular safety inspections, and some safety installations, such as safety railings, were not up to standard.

Recommendations:

Based on the findings of the investigation, the following recommendations are made to prevent similar incidents and enhance safety:

Conduct a detailed investigation into the cause of the fall, involving specialists and relevant authorities, to ascertain the contributing factors definitively.

Conduct a comprehensive review of the building's safety systems, including safety railings, handrails, and other safety installations, to ensure they are functional and up to standard.

Perform a thorough inspection of safety equipment, including safety railings, handrails, and other safety installations, to ensure compliance with safety regulations.

Implement regular safety drills and training for all building occupants to familiarize them with safety protocols and enhance their preparedness during emergencies.

Establish a maintenance schedule for all safety equipment and systems, conducting regular audits to ensure compliance with safety standards.

Collaborate with building management to improve communication and dissemination of safety information to all occupants.

Conclusion:



The serious accident at the office building in Manchester on 10th September 2023 resulted in a minor injury to Mark Johnson. The investigation has shed light on several factors contributing to the incident, including potential safety system malfunctions, inadequate safety protocols, and a lack of regular maintenance and compliance checks.

As the Health and Safety Inspector for the Manchester City Council, I recommend implementing the aforementioned measures to enhance safety and prevent similar incidents in the future. The collaboration of all relevant stakeholders, including building management, regulatory authorities, and safety professionals, is essential to ensuring the safety of occupants and properties in commercial buildings throughout the city.

Investigator's Name:

David Wilson

Health and Safety Inspector - Manchester City Council

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