

Tricia L. Holman

see projects at portfolio: <https://stormy9.github.io/stormcloud.enterprises@gmail.com> -- 971-264-3643

Education

Western Oregon University

Applied Baccalaureate of Science → Computer Science

2017 ↔ 2020 GPA==3.6

2018\19: Edward B. Wright
Computer Science Scholarship

Chemeketa Community College

Associate of Science → Computer Systems & Information Technology

2015 ↔ 2017 GPA==3.9

Languages + Frameworks

- C# + LINQ + Razor
- ASP.NET \ MVC5
 - entity \ identity
- HTML5 + CSS3 + the DOM
 - responsive design
- Bootstrap3+4
- JavaScript / jQuery
- AJAX + REST API's
- JSON + YAML
- Database design\dev:
 - SQL / T-SQL + DDL
 - MySQL / MariaDB
 - MongoDB / Firebase
 - Oracle APEX
 - MS-SQL Server
- LAMP stack + PHP

WOU Senior Project :: Petopia

Software Engineering I + II + III

Team Nerdvana \ Capstone Project \ Senior Sequence

A pet care web application for Pet Owners to find Pet Care Providers, and for pet lovers to earn income by registering as a Pet Care Provider.

Designed & developed data modeling + relational database to back the app

Features: registration & login ... **user role selection** ... profiles ⇒ Pet Owners, Pets, & Care Providers ... photo gallery ... **appointments** (*book\request, confirm\decline, cancel, reschedule*) w/email confirmations + on-site notifications ... **pet badges** ... proximity finder ... **Pet Owner ⇔ Care Provider ratings\comments** ... payments w/API ... **security checks** ⇒ **page access** ... input validation

Developed algorithm using proximity + rating + badges to **calculate a user score to recommend & rank** Pet Care Providers to Pet Owners

Practiced Disciplined **Agile** Delivery for Inception\Design\Construction ... developed Epics\User Stories\Descriptions\Tasks ... Pivotal Tracker to plan & track sprints ... **Git(Hub)** for version control & collaboration

My contributions: Petopia was my conception ... about 95% of CSS\Bootstrap\Razor coding to implement our user interface design/wireframes ... about 94% of the design & coding for our appointment transaction system ... nearly 90% of our project documentation

other projects from college career

Database Management

Term project: designed & developed relational database for fictional "Happy Tails Dog Walkers", using MS Access & writing DDL/SQL... multiple tables, forms, queries, reports – plus friendly user interface and all documentation, user guide, ERDs. (*project=100% – class=98.7%*)

Systems Analysis

Term project: developed & documented plans, architecture, business rules, user stories, and flow diagrams\data modeling to augment & complement existing db app – evolving Happy Tails into fully functional, responsive, intuitive, user-friendly web app. (*project=100% – class=99%*)

Web Application Development

Term project: re-worked (*purposely*) poorly designed\developed web app into responsive, functional, appealing design... including database interaction with user registration\log-in & security using SQL & PHP. (*project=100% – class=96.7%*)

- Python + pipenv \ Flask
- Java \ object-oriented
- XML + Markdown
- VisualBasic \ event-driven
- Haskell \ functional

useful things...

- Git \ GitHub + Bash
- Postman \ cURL \ Insomnia
- Redis + Celery
- nginx \ load balancing
- Swagger + connexion
- Azure \ web apps + DB
- AWS \ VM's + DB
- Heroku
- VisualStudio \ Eclipse
 - LINQpad
 - other tools
- software/unit testing + site/page validation
 - pytest + coverage
 - html \ css validation
- Linux OS's
 - Bash + CLI
- Agile \ DAD
 - Pivotal Tracker
 - Slack + Discord
 - lots of stuff!

post-grad fun...

- node.js
- react
- angular
- ASP.NET core
 - making an API

Computer Science II ~ Java

Final project: designed/coded mini “shopping” app demonstrating GUI, file read/write, inheritance & polymorphism, try/catch blocks and exception handling. First experience with Java (skipped CS I).
(*project=100% – class=97.6%*)

Information Management

Final [team] project: collaboratively designed & developed relational database for a fictional wine collector from ground up; using Oracle APEX and writing DDL/SQL... comprising multiple tables, forms, queries, & reports – plus intuitive & attractive user interface; documentation, modeling\ERDs, and user guide.
(*project=100% – class=97%*)

Microservices Architecture

Term project: extracted activity logging to a microservice from monolithic web app “Wolfit” (*developed for our class from reddit API*)... self-taught python on the fly... project included pytest+coverage, mongoDB, writing & calling RESTful APIs, load balancing with nginx, handling asynchronous calls with redis+celery, using swagger+connexion for API management... on AWS VM + Linux via Chromebook!
(*project graded incrementally – class=92%*)

Own / Operate Business

Stormcloud Enterprises ~ Independent Contractor

Mystery Shopping/Auditing ~ October 2010 to September 2015

- Built professional working relationships with 100+ customer service research\evaluation consulting firms (my clients)
- Successfully completed 1800+ audits, both undercover & revealed, at dozens of businesses in Northwest Oregon
- Memorized & carried out a variety of complex scenarios to accurately fulfill shop or audit requirements
- Objectively evaluated & documented customer service, facilities, inventory, and presentation; typically while remaining unnoticed
- Produced professional, comprehensive reports per client specifications; prepared required documentation & evidence (including photos), with 12–24 hour turnaround
- Set & managed schedule; developed spreadsheet to track clients, assignments, locations, dates/times, hours, mileage/ drive-time, supplies, payments/reimbursements pending\received, tax data

Receptionist / Phone Operator

Business Connections Answering Service

w/Discrete Math Summer Intensive ~ April to September 2018

- Answered 150(+/-) calls per 6-hour shift on weekdays... lower call volume on Sundays – but more in-depth interaction\service
- Handled calls for healthcare; veterinarians; lawyers; residential & commercial services; non-emergency police; county\city public service lines, various professional services