Stoyan Rahnev

Email: stoyan.rahnev97@gmail.com   **Phone:** (+359) 884233449

Date of birth: 28/09/1997   **Nationality:** Bulgarian

ABOUT ME

With over 5 years of experience as a System Administrator and 6 months as a Data Security Officer, I have developed a strong skill set in managing IT infrastructure while ensuring data security.

As a System Administrator, I was responsible for the daily operation of network systems, servers, and databases, ensuring their reliability and performance. I gained hands-on experience in configuring and maintaining various operating systems and applications, troubleshooting issues, optimizing systems, and managing backups.

In my recent role as a Data Security Officer, I focused on developing and enforcing data security policies to safeguard sensitive information and ensure compliance with standards like GDPR and NIS2. I implemented encryption protocols, performed vulnerability assessments, and worked closely with teams to manage risks and monitor potential security breaches.

By combining my experience in systems administration and data security, I bring a well-rounded approach to both operational efficiency and data protection, always staying updated with industry trends and best practices.

WORK EXPERIENCE

[01/08/2024 – Current] **Data Security Officer**

Silver Star

City: Sofia | **Country:** Bulgaria

- Data Security Strategy & Policy Development
- Risk Management & Vulnerability Assessment
- Compliance & Regulatory Adherence
- Incident Response & Data Breach Management
- Training & Awareness
- Third-Party & Vendor Risk Management
- Monitoring & Reporting
- Data Security Architecture & Technology Management

[01/01/2021 – 31/07/2024] **System Administrator**

Silver Star

City: Sofia | **Country:** Bulgaria

- Maintaining entire IT Infrastructure of the company
- Windows Server Administration configuration and management
- Cloud computing
- Virtualization
- Active Directory management
- Troubleshooting
- System automation
- Backup & Disaster recovery
- Network Administration
- Strong background in user support, IT policy enforcement, and system upgrades to enhance efficiency and reliability

[01/01/2020 – 01/01/2021] **Technical Assistant IT**

Silver Star

City: Sofia | **Country:** Bulgaria

- Providing hardware and software support
- Managing IT assets
- Assisting with network and system administration
- Installing, configuring, and updating operating systems, applications, and peripheral devices
- Troubleshooting and resolving technical issues
- Helpdesk support, user training, and IT documentation

[01/09/2018 – 31/12/2019] **System Administrator**

NXESS

City: Sofia | **Country:** Bulgaria

- Providing hardware and software support
- Managing IT assets
- Network administration
- Windows and Azure Server administration
- Office 365 administration

[01/05/2018 – 01/08/2018] **System Administrator**

Indeavr

City: Sofia | **Country:** Bulgaria

- Providing hardware and software support
- Managing IT assets
- On-site support for one of our customers
- Installing, configuring, and updating operating systems, applications, and peripheral devices
- Troubleshooting and problem solving
- Help Desk support

[01/03/2017 – 01/05/2018] **Computer Systems Technician**

Indeavr

City: Sofia | **Country:** Bulgaria

- Providing hardware and software support
- Managing IT assets
- On-site support for one of our customers
- Installing, configuring, and updating operating systems, applications, and peripheral devices
- Troubleshooting and problem solving
- Help Desk support

EDUCATION AND TRAINING

[27/01/2025 – Current] **DevOps**

Pragmatic

City: Sofia | **Country:** Bulgaria |

[29/03/2018] **Exam 698: Installing and Configuring Windows 10**

Microsoft

[19/10/2017] **Exam 697: Configuring Windows Devices**

Microsoft

[14/11/2018] **Exam 346: Managing Office 365 Identities and Requirements**

Microsoft

[16/04/2018] **Ethical Hacking for Beginners**
SoftUni

[11/06/2024] **IT Project Management**
SoftUni

[01/10/2016 – 06/2020] **Bachelor of Electronics - semester graduate**
Technical University Sofia

City: Sofia | **Country:** Bulgaria | **Field(s) of study:** Education

PROFESSIONAL SKILLS

Networking

Experienced in various networking tools and protocols including: DNS, DHCP, TCP/IP, OSI Model, SMTP, Firewalls, SSL/TLS;

Administration (on-premises and cloud)

Windows Server Administration including: Active Directory, Group Policy Objects, IIS web services, FTP, Virtualizations (Hyper-V) Printers, PowerShell, LDAP, Cron Jobs;

Azure Administration including: Azure AD, Intune, App services, SSO, MFA, Azure AD connect, etc;

O365 Administration including: Office Package (Word, Excel, etc.), PowerApps, SharePoint;

Monitoring

Experience in Monitoring tools including: PRTG, SpiceWorks, Event Viewer, Greylog, OpenVAS, Wazuh (SIEM);

File and Services

Highly experienced in File and Services including: Network File Shares, NTFS permissions, SMB, File permissions, ACLs, Shadow Copies, DFS, DLP, RAID, Shared Folders;

Email & Communication Systems

Highly experienced in Exchange (on-premises and cloud based). Creation and management of mailboxes, groups, recourses and shared mailboxes, mail flow rules, policies, receive and send connectors, OWA, ECP. Knowledge of email routing, spam filtering, and security policies (e.g., SPF, DKIM, DMARC);

Database Administration

Basic knowledge of database services like MySQL, PostgreSQL, or SQL Server. Familiarity with backup solutions for databases, restoring data, and disaster recovery;

Virtual Private Network (VPN) & Remote Access

Ability to configure and maintain secure VPN solutions for remote workers. Knowledge of RDP, VNC, and other remote desktop protocols for accessing systems remotely.

Documentation & Reporting

Ability to create clear and concise documentation for systems, processes, and troubleshooting guides. Generate and analyze reports on system health, security, and performance metrics.

Soft Skills

Strong verbal and written communication to work with teams and end-users effectively. Collaborating with other IT staff, departments, and management to achieve goals. Helping end-users with technical issues, providing timely support and solutions.

KEY PROJECTS

ISO 27001 Certification

Actively contributed to the company's ISO 27001 certification process, ensuring compliance with information security standards.

Implementation of SIEM

Independently implemented the open-source SIEM "Wazuh" across the company, deploying the main server and agents while integrating it with O365 services and Azure for enhanced security monitoring.

Company-wide cybersecurity training

Conducted company-wide cybersecurity training for over 400 employees, enhancing awareness and security practices across the organization.

Implementation of MDM

Played a key role in implementing the MDM solution (SOTI) across the company, ensuring seamless device management and security.

Implementing Ticketing System

Implemented the open-source ticketing system (GLPI) to enhance user support management, streamline IT team monitoring, and optimize workload distribution.

IT Digitalization Management

Leading the IT team in digitizing and optimizing various internal processes for improved efficiency and productivity.

Entirely new company website (SharePoint)

High involvement in creation of new SharePoint company website.

Company websites

Serving as the Project Manager leading the development of the company's websites.

LANGUAGE SKILLS

Mother tongue(s): Bulgarian **Other language(s):** English