



The Wellbeing Service
Helping people on probation

Who we are



The Wellbeing Service has been jointly commissioned by Greater Manchester Combined Authority (GMCA) and HM Prison and Probation Service (HMPPS) to work in the community with people on probation - to help them meet their goals and aspirations.

The service is a partnership led by The Big Life group, comprising local organisations, meaning that when people work with us, they'll benefit from the partnership's local knowledge and well-known, convenient locations.

Service leadership:



Commissioning and strategic direction

Lead provider

Specialist providers:



Family support



Finance, benefit and debt



Trauma-informed services

Wellbeing Hub providers:



Our mission is to make sure that people have all the tools, information and support they need to succeed while on probation.

What we offer

When someone accesses the service, they receive tailored support that's designed to match with their aspirations and help them meet their goals. This includes motivating people to make positive changes to a wide range of areas in their life, including: physical, emotional and mental wellbeing; family and relationships; building social connections; money management; and taking the best possible steps to move forward in their lives.

We do this by working with people to realise their strengths, change their behaviours and support people's needs that haven't been met previously. Our goal is to give people more opportunities, tools and positive relationships, meaning that the likelihood of committing crimes again in the future is reduced.

The service focuses on providing trauma-informed support that prioritises people's strengths and aspirations, as we believe this gives people the greatest opportunity to move forward positively.

Although we can provide a wide range of practical support, where we can't do something ourselves, we'll work with a person to find the best local organisation to help them.

"I just wanted to say thank you so much for your support. When I got out of prison, I didn't have anything in the UK. But with your help, I've now been housed and have a GP and bank account. My mental health has improved and my whole life has changed so much for the better since visiting the Hub and getting support from the team there. It was great to have somewhere local to go."

Derek, Service User

Wellbeing Hubs

Our partnership includes lots of different experts with various skills, not just local knowledge. We'll make sure everyone in Greater Manchester who's sent to us for probation support gets the same help at all our Hubs:



Specialist services:

Family Support

POPS supports families impacted by the criminal justice system, enabling the building and maintaining of positive, supportive relationships to support desistance.



Finance, benefit and debt

Greater Manchester Citizen's Advice provide support and guidance on rights and responsibilities.



Trauma-informed

DIGNIFI provide trauma-informed training for criminal-justice practitioners.



Hub partners

The Big Life group	Partnership lead specialising in strengths-based behaviour-change coaching. Big Life is in the business of changing lives - fighting inequality by working with people and places to create opportunities and inspire change.
Armed Forces Community HQ	Advice and guidance promoting social inclusion, wellbeing, and access to community-assets and support.
Back on Track	Community learning. Support with drug/alcohol use, living crime-free, mental health/wellbeing, housing.
Bolton Community Advice	Support with living crime-free, benefits, housing, employment, sensory-impairment, and accessing local-support.
Foundation 92	Health and wellbeing, education, community inclusion, and employability support.
Out There	Support/mediation to families affected by family-member imprisonment, advice, help accessing services.
Positive Steps	Integrated criminal-justice and family, advice and guidance.
Rochdale Connections Trust	Domestic abuse and family-support. Mentoring, 1:1 and group-work.
Salford Foundation	Employment, training and enterprise; creative health & wellbeing, homelessness prevention, poverty reduction and peer support.
Sanctuary Trust	Supported & emergency accommodation, rough sleepers emergency support, welfare & addictions services, criminal justice services.
Stepping Stone	Supported accommodation, homelessness, tenancy, and criminal-justice services.

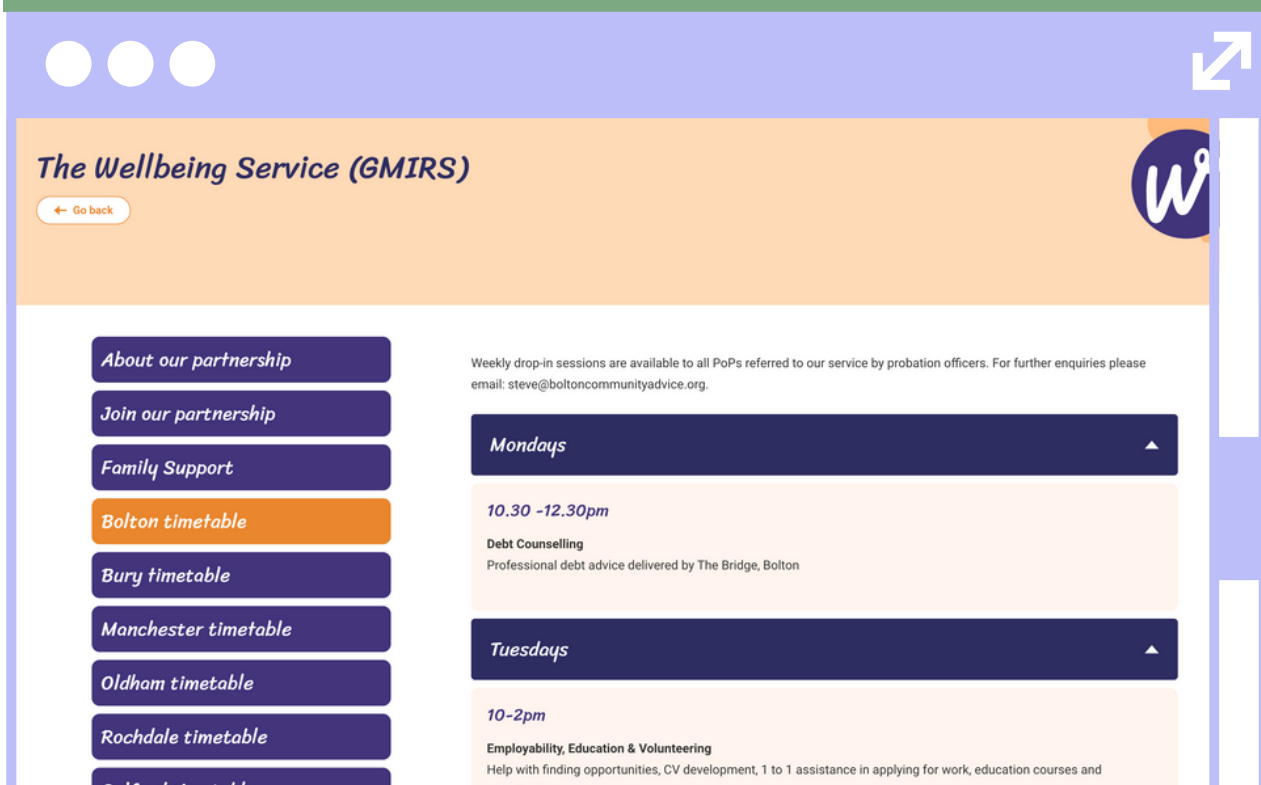
Find out what's available at your Hub

Anyone currently engaging with the probation system can access our service for free, at locations that suit them across Greater Manchester.



SCAN HERE

Scan the QR code to see the timetable at each Hub.



Referrals from a probation worker can be made at:
gmirswelfareportal.powerappsportals.com

How can I support my local hub?



A large, rectangular orange note with a torn bottom edge, intended for writing a response to the question 'How can I support my local hub?'.



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Got a question? Get involved in our Q&A and send us your question at [slido.com](https://www.slido.com)



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