

Key Information for Rough Sleepers in Oldham

3rd Edition





Rough sleeper initiative key information

Hello! We are the Sanctuary Trust. We are a support service that delivers outreach to people who are reported to be sleeping rough in Oldham. We do most of our work during the night – when people are most likely to be 'bedded down' – but we also provide support to people identified as being on the streets during the daytime too.

Our work is commissioned by the Council. Together, it is our hope that we can not only relieve rough sleeping but also put measures in place to make sure you never have to sleep rough again.

But we understand it takes much more than just accommodation to help end rough sleeping. This is why we have put this document together; we hope the information in this document will help you rebuild a life away from the streets.

How do you eat an elephant? One bite at a time! So, let's start taking those first few bites and before you know it, we made some great progress.

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1. Where can I get emergency accommodation?

This will all depend on your individual circumstances. This is why it is so important that we support you attend homelessness assessment via Oldham Council.

This flow chart gives you indication of how we help people off the streets and into Emergency accommodation –

We receive rough sleeper reports from lots of different sources. You can even report yourself as a rough sleeper, email your locations to:

> housing.options@oldham.gov.uk Tel 0161 770 4605



The Sanctuary Trust go out across Borough of Oldham. We aim to visit all rough sleeping sites in 48hr.



Now we have confirmed you're a rough sleeper, we need to support you to attend a homelessness assessment with Oldham Council, this will help us work out the housing options available to you.



Once your rough sleeping has been relieved, we will work with you and partners to help secure more stable accommodation.

Maybe you're homeless but not rough sleeping, or you don't have to rough sleep all the time. Sometimes you have friends' houses to stay at or perhaps you have insecure arrangements set up.

Get in touch any way, send your updates to housing.options@oldham.gov.uk

We would prefer to work with you before a rough sleeping crisis, if we can prevent your rough sleeping before it even happens all the better.

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2. Where can I get food and water?

Thankfully, there are lots of places you can go across Oldham for Free of charge food and drink.

You don't need to be a Rough Sleeper to access many of these provisions.

OVERVIEW					
Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Oldham Foodbank	Oldham Foodbank	Oldham Foodbank	Oldham Foodbank	Oldham Foodbank	Foodbank Islamic Centre
Christ Church Hall	Chadderton Community Church	Chadderton Community Church	Werneth Grange	Salvation Army	The Unitarian Chapel
Failsworth Salvation army	East Oldham Methodist Church	Oldham Street Angels	Hollins Food Pantry		Oldham Street Angels
UKeff	UKeff	UKeff	UKeff		
The Three Crowns	The Lighthouse		The Bread & Butter Thing	The Lighthouse	The Bread & Butter Thing
Bethesda Church	Bethesda Church	Bethesda Church	Bethesda Church	Bethesda Church	
St Aiden & Oswald RC Church	St Aiden & Oswald RC Church	St Aiden & Oswald RC Church	St Aiden & Oswald RC Church	St Aiden & Oswald RC Church	
East Crompton/St James			East Crompton/St James		
	Breaking the Waves Foundation	Breaking the Waves Foundation	Breaking the Waves Foundation		
	Sally's Pantry	Sally's Pantry	Sally's Pantry		
			That Thursday Thing		

Name & Details	Times	What is provided
Oldham Foodbank, Unit B Prince of Wales Industrial Units Vulcan Street Oldham OL1 4ER 0161 622 1061	Monday - Friday 10am - 3pm	The Food Bank help people by providing emergency food. You would need to be referred by an approved partner to receive a food parcel
Salvation Army 203 Roundthorn Road Oldham OL4 5LD 0161 624 6550	Friday 10am - 1pm	Provide meals and drinks. You can also receive food parcels from here, but again you would need referral from approved partner
Christ Church Hall Block Lane Chadderton Oldham OL9 7QB	Monday 1pm - 2pm	Provide soup and sandwiches Every week. Food parcels are also available every other week.
The Welcome Centre St Aiden & Oswald RC Church Vaughan street Royton OL2 5DL 0161 624 1322	Monday - Friday	Food available
Failsworth Salvation Army CC 572 Oldham road Failsworth M35 9DQ 0161 682 0070	Monday 12pm	Coffee shop and Meals
Oldham Baptist Church Chaucer street Oldham OL1 1BA 0161 624 1214	Various	Provides food parcels for asylum seekers – people need to prove their asylum status before they receive support
The Three Crowns South Chadderton Methodist Church Thompson lane Chadderton OL9 8LX	Monday 11 – 2pm	Satellite food bank
UKeff 72 Yorkshire street Oldham OL1 1SR 0161 660 6818	Monday – Thursday 9 -2pm	Providing food parcels to people who are moving into own accommodation
The Unitarian Chapel Connaught Street Oldham OL8 1EB	Saturday 10 – 2pm	Free breakfast for the homeless or any one struggling financially via Hope Cafe

Name & Details	Times	What is provided
East Oldham Methodist Church, 28 Ripponden Road, Oldham OL4 2RY	Tuesday 9 - 10.30am	Provide food parcels
Oldham Street Angels 6 Hunters Lane Oldham OL1 1QU 19 Rhodes Street, Oldham OL1 3SZ (From June)	Wednesday 2 - 4pm Saturday 9pm -11pm	Provide hot meals and takeaway foods for all in need
Impact Church 257 Manchester Rd Oldham OL8 4RH	Various	Provide food parcels
Foodbank European Islamic Centre Manchester Road, Oldham, OL8 4LN 0161 660 3833	Saturday 1pm-3pm	Every fortnight from 28th may. For homeless people and Asylum Seekers. No voucher needed. Will deliver food in emergencies
Bethesda Church Dogford Road, Royton, OL2 6UA 07976 768112	Monday – Friday 10am-5pm	Emergency Food Project Call Monday to Friday Groceries available for local people in need.
Chadderton Community Church Garforth Street, Chadderton, OL9 6RW 07842 207498	Tuesday 11am-1pm	No voucher needed. Food deliveries to local area. Simple café also open
Oldham Somali Community Centre 109 Oxford Street, Oldham, OL9 7SJ 07427 243561	Wednesday 10am- 12pm	Food available
The Bread & Butter Thing Sholver and moorside community centre, Sholver lane, OL1 4NT 0161 393 7117	Thursday & Saturday 2pm- 2:30pm	First Choice Homes tenants only. Groceries at greatly reduced cost.
The Lighthouse Nazarene Building, York Street, Oldham	Tuesday & Friday 7pm-10pm	Hot food, company and support

Name & Details	Times	What is provided
Shaw Salvation Army Farrow Street, Shaw, OL2 8QY 01706 290996	Monday 11am-1pm	Food available
East Crompton St James Church 07704754013	Monday & Thursday	Food for families in Shaw and Crompton Deliver on Mondays and Thursdays call using telephone number
Werneth Grange Grange Avenue, Oldham, OL8 4EL 07383 965241	Thursday 6:30pm- 8:30pm	Hot meal and support for anyone in need www.wernethgrange.org.uk
Sally's Pantry Salvation Army 203 Roundthorn Road, Oldham, OL4 5LD	Tuesday-Thursday 9am-1pm	Come and fill a carrier bag full of food for £1 donation (if possible) Entry at side/rear of building
Breaking The Waves Foundation Failsworth Town Hall, Oldham road, M35 0EJ 07882 150025	Tuesday 2pm-4pm Wednesday 11am- 1pm Thursday 2pm-4pm	Tuesday - Deliveries and emergency requests Wednesday & Thursday - Parcels collected Proof of benefits/hardship/sanctioned clients if applicable and zero hour contract clients
Hollins Food Pantry Hollins Methodist Church, Millgate, Hollins Road, OL8 4JU 0161 624 7743	Thursday 7pm-8pm	Bag of food - £1 donation if possible. Refreshments available
That Thursday Thing Bridge-It Housing Horsedge Street, Oldham, OL1 3SX	Thursday 9am-1pm	Everyone welcome for tea, toast and a chat. Ancora staff are there for advice between 9am-11am

3. Where can I get access to a public toilet?

The following toilets are available to visitors & customers free of charge

Civic Centre Bus Stations	Currently CLOSED due to Covid 19
Tommyfield Market	7am - 4pm
Alexandra Park	10am - 4pm
Dove Stone Reservoir	10am - 4pm
Higher Memorial Park Failsworth	10am - 4pm
Lower Memorial Park Failsworth	10am - 4pm
Copster Park	10am - 4pm

Other, homelessness friendly toilets...

Location	Opening hours
Saddleworth Craft Co-operative 12 King St, Delph, Oldham OL3 5DQ	Monday – Sunday 9.30am – 5pm
The Junction Inn Denshaw 2 Rochdale Rd, Denshaw, Oldham OL3 5SE 01457 874265	Monday - Sunday 12pm - 9pm (8pm Sunday)
The Gate Pub 217 Huddersfield road, Diggle Oldham OL3 5PQ 01457 879100	Monday - Thursday 12pm - 11pm Friday - Saturday 12pm - 12am Sunday 12pm - 10pm
The Swan Pub Dobcross 1 The Square, Dobcross, Oldham OL3 5AA 01457 87341	Monday 5pm - 11pm Tuesday - Wednesday 12pm - 3pm, 5pm - 11pm Thursday - Sunday 12pm - 12am
The King William IV Greenfield Chew Valley Rd, Greenfield, Oldham OL3 7DD 01457 873933	Monday - Thursday 12pm - 7pm Friday - Saturday 12pm - 8pm Sunday 12pm - 7pm.
The Little Shop Uppermill 50 High St, Uppermill, Oldham OL3 6HA 01457 870757	Monday - Sunday 6am - 5pm
The Civic Hall Uppermill Civic Hall/Lee St, Oldham OL3 6AE 01457 876665	Monday - Friday 8am - 4pm Confirmed toilets can be used

4. Where can I get access showers?

We don't expect it will take too long for us to support you into temporary accommodation. Whilst in temporary accommodation, you will have access to shower facilities.

In the meantime, we have three locations that can provide you with showering facilities for rough sleepers.

Agency Details	How to access
Oldham Street Angels 6 Hunters Iane Oldham OL1 1QU 19 Rhodes Street, Oldham OL1 3SZ (From June)	Opening Wednesday 2 – 4pm Saturday 11pm – 1am For access ask the volunteers.
East Oldham Methodist 28 Ripponden road Oldham OL4 2RY 0161 287 0266	Open various times, please call first to enquire or seek support.
Impact Church 257 Manchester Rd, Oldham OL8 4RH	Lee Marsland will make arrangements for you.

5. Where can I get some clothes?

There are lots of different groups across Oldham that get donations of clothes. Sometimes these clothes are brand new, other times they are used clothes.

But we all make an effort only to only redistribute good quality and clean clothing.

Here are some places where you can access Free clothing.

Agency Details	How to access
Ancora Project 0161 669 5868	Give these guys a call, they very helpful people and could source you some clothes
Oldham Baptist Church Chaucer street Oldham OL1 1BA 0161 624 1214	Ask a member of staff to refer you to this Service
Impact Church 257 Manchester Rd, Oldham OL8 4RH	Lee Marsland will make arrangements for you.
The Welcome Centre St Aiden & Oswald RC Church Vaughan street Royton OL2 5DL 0161 624 1322	For Asylum Seekers Monday, Wednesday, Thursday, Friday and Saturday 10.30 - 12pm
Impact Church York Street, Oldham OL9 6ET	Attend Lighthouse on Tuesdays & Fridays at 7pm.

6. Where can I get help applying for benefits?

Once you have moved into temp accommodation there will be a staff team ready to help you claim benefits.

But you do not have to wait until then. You can apply for benefits today.

Here are some places where you can access support with applying for Benefits.

Agency Details	How to access
Salvation Army 203 Roundthorn Road Oldham OL4 5LD 0161 624 6550	Provide a drop-in service Friday 10am - 1pm
UKeff 72 Yorkshire street Oldham OL1 1SR 0161 660 6818	Provide a drop in service from Mon - Thursday 12 -2pm
Impact Church 257 Manchester Rd, Oldham OL8 4RH	Lee Marsland will make arrangements for you.
Oldham Street Angels 6 Hunters Lane Oldham OL1 1QU	Opening Wednesday 2 - 4pm Saturday 11pm - 1am Sanctuary Trust staff will be there to help you apply for benefits during these times
Ancora Project 0161 669 5868	Give these guys a call, they very helpful people and could source you some clothes

7. Where can I get support for drugs / alcohol?

Turning Point

Turning Point are the people to go and see if you want support cutting down or giving up drug / alcohol use.

You can find them -5 Greave Street, Oldham, OL1 1QN Monday to Friday 09:00-17:00 Tel: 0300 555 0234

www.turning-point.co.uk/find-a-service.html#/

HATSS

The HATSS Team are a person-centred Homeless Addiction Treatment Support Service. Our mission is to complete intensive outreach, to support and engage those most in need of access to treatment and a comprehensive recovery pathway for those who are street homeless or at risk of homelessness.

How will we do this?

- By working outside normal business hours.
- Working closely with partner organisations such as housing and voluntary services.
- Offering flexible appointments in a timely manner.

Personalised Recovery Plans, allowing the service to fit the person not the person fitting the service.



HATSS
HOMELESS ADDICTION
TREATMENT SUPPORT
SERVICE

Treatment & support on the doorstep. Helping communities to recover

How to contact us

If you or someone you know is sleeping rough, sofa surfing or is at risk of losing their home and struggling with an

addiction you can speak with a recovery worker about treatment and support options by calling **07483926021**.







www.turning-point.co.uk/

8. Where can I register with a GP?

Here is a list of homeless friendly GP surgeries - it should be pretty straight forward to register here even with no fixed abode.

Name and address of GP	Opening times
The Royton Medical Centre Chapel Street, Royton, Oldham, OL2 5QL 0161 652 6336	Monday 8 am - 6:30 pm Tuesday 8 am - 6:30 pm Wednesday 8 am - 6:30 pm Thursday 8 am - 6:30 pm Friday 8 am - 6:30 pm Saturday Closed
Littletown Family Medical Practice 53 Manchester Road Oldham OL8 4LR 0161 624 5457	Open Surgery The Surgery opens at 8.00am every morning and we have an open surgery. Patients can turn up at the surgery before 10.00am and they will be seen. Please note you cannot choose which Doctor you see in open surgery. Extended Hours We do a late evening surgery on a Monday with Dr Hasan. We offer an early morning clinic on a Wednesday with the practice nurse. We also offer late evening appointments for blood tests on a Monday
Hill Top Surgery Fitton Hill Oldham 0161 622 2760	Monday-Friday 8am-6.30pm Saturday Closed Sunday Closed
South Chadderton Health Centre Eaves Lane Chadderton OL9 8RG 0161 357 2250	Opens from 6:15am on Friday's - appointments available with Practice Nurse. GP appointments are now available - Oldham GP 7 day access service Monday to Friday - 18:30 pm - 20:00 pm Saturday and Sunday 10:00 am - 14:00 pm DR A Mohanty - GP surgery supporting people who are homeless. This surgery offers services to users who do not have a permanent address. Part of Homeless Friendly; homeless advocacy organisation.

Name and address of GP	Opening times
Royton & Crompton Family Practice Royton Health & Well Being Centre, Park Street, Royton, Oldham, OL2 6QW 0161 357 6336	Monday - Thursday 7:30am - 7pm Friday 7:30am - 6:30pm Saturday - Sunday Closed
The Medlock Medical Practice Failsworth District Health Centre, Ashton Road West, Failsworth, M35 0AD 0161 357 1610	Monday - Friday 8am - 6:30pm Saturday - Sunday Closed
Oldham Family Practice ICC Building, New Radcliffe Street, Oldham, OL1 1NL 0161 621 3456	Monday - Friday 8am-9pm Saturday - Sunday Closed
Lindley Medical Practice ICC Building, New Radcliffe Street, Oldham, OL1 1NL 0161 785 7520	Monday - Sunday 8am-8pm

For more information on homeless friendly Health Services in Oldham, please visit: www.homelessfriendly.co.uk/our-supporters/

9. Where can I get my phone charged?

The best place to get your phone charge is local libraries. Here is a list of libraries in Oldham

Name and address of Library	Opening times
Greenfield Library 19 Chew Vale, Greenfield, Oldham OL3 7EQ 01457 872472	Wednesday 2pm-7pm Thursday 2pm-7pm Friday 2pm-5pm Saturday 9:30am-1pm Sunday Closed Monday 2pm-7pm Tuesday 2pm-5pm
Crompton Library 7 Farrow St E, Shaw, Oldham OL2 8QY 0161 770 8000	Wednesday 9am-7pm Thursday 9am-7pm Friday 9am-5pm Saturday 9:30am-1pm Sunday Closed Monday 9am-7pm Tuesday 9am-7pm
Oldham Library Greaves St, Oldham OL1 1AL 0161 770 8000	Wednesday 9am-8pm Thursday 9am-8pm Friday 9am-5pm Saturday 9am-5pm Sunday Closed Monday 9am-8pm Tuesday 9am-8pm
Northmoor Library Chadderton Way, Oldham OL9 6DH 0161 633 1168	Wednesday 2-7pm Thursday 2-7pm Friday 9:30am-1pm Saturday 9:30am-1pm Sunday Closed Monday Closed Tuesday 2-5pm

Name and address of Library	Opening times
Limehurst Library and Information Centre HH, St Chads Centre, Lime Green Parade, Limehurst, Oldham OL8 3HH 0161 770 8000	Wednesday 2-7pm Thursday 2-7pm Friday 9:30am-1pm Saturday 9:30am-1pm Sunday Closed Monday Closed Tuesday 2-5pm
Royton Library 60 Rochdale Rd, Royton, Oldham OL2 6QJ 0161 770 3087	Wednesday 9am-7pm Thursday 9am-7pm Friday 9am-5pm Saturday 9:30am-1pm Sunday Closed Monday 9am-7pm Tuesday 9am-7pm
Lees Library 9 Thomas St, Lees, Oldham OL4 5DA 0161 770 8000	Wednesday 9am-7pm Thursday 9am-7pm Friday 9am-5pm Saturday 9:30am-1pm Sunday Closed Monday 9am-7pm Tuesday 9am-7pm
Fitton Hill Library Fitton Hill Neighbourhood Centre, Fircroft Rd, Oldham OL8 2QD 0161 770 8000	Wednesday 2-7pm Thursday 2-7pm Friday 9:30am-1pm Saturday 9:30am-1pm Sunday Closed Monday Closed Tuesday 2-5pm

Name and address of Library		Opening times
Chadderton Library and Wellbeing Centre Burnley St, Chadderton, Oldham OL9 0JW 0161 207 7000	Wednesday Thursday Friday Saturday Sunday Monday Tuesday	9am-8pm 9am-8pm 9am-5pm 9am-5pm Closed 9am-8pm 9am-8pm
Delph Libraries Millgate, Delph, Oldham OL3 5JG 01457 874381	Wednesday Thursday Friday Saturday Sunday Monday Tuesday	2pm-5pm 2pm-5pm 10am-1pm 10am-1pm Closed Closed 2pm-5pm
Failsworth Library (Old Town Hall) 397 Oldham Rd, Failsworth, Manchester M35 0AE	Wednesday Thursday Friday Saturday Sunday Monday Tuesday	9am-7pm 9am-7pm 9am-5pm 9:30am-1pm Closed 9am-7pm 9am-7pm

10. Where can I get white goods for my new accommodation?

When the times comes for you to move into your own tenancy, you may need support getting together all the bits and pieces you need to live independently.

Here are some useful resources you may be able to tap into.

Name of Resources	Item you can claim for
Impact Community Church Monday 9:30am-1pm Call Lee (page 8)	Various including furniture, beds
Sanctuary Trust Storehouse 01706 649988	Various including furniture, beds Monday-Friday 10am-3pm
Real Change Oldham info@realchangeoldham.co.uk https://realchangeoldham.co.uk/ https://twitter.com/OldhamReal	REAL CHANGE OLDHAM: A partnership of local charities which provides support with deposits for housing, the cost of identification for housing, welfare support and furnishing also clothes for homeless people



It feels good to help people.

The Pass It On scheme is a Sanctuary Trust programme designed to help local people to achieve one of the 5 ways of well-being - to give back.

By helping others, Pass It On participants improve emotional health while also being part of the solution to homelessness in Oldham.





Interested in joining the team?

Visit our website for more information www.sanctuarytrust.org.uk or email admin@sanctuarytrust.org.uk or call 01706 526722

The Sanctuary Trust is a practical expression of God's love, providing support and encouragement for people who are homeless or seeking to take control of their lives through addressing drug, alcohol or other, homeless-related problems.

11. Where can I get help applying for volunteer opportunities?

You can volunteer at any strange of your journey away from rough sleeping. If you are interested in getting involved, contact Lee he happy to support you achieve your goals (see page 8 for Lee contact details).

12. Where can I go to get exercise?

The secret to getting fit for free is to use every opportunity to be active.

Armed with a bit of get-up-and-go and good planning, you can be fitter than ever without spending a penny.

NHS Choices have enlisted the help of top fitness experts to help you explore new ways and places to exercise for free. You can get information on the following:

- · Walk Everywhere
- Cycle to Work
- Home Exercises
- Trim Trails
- Outdoor Gym
- Free Equipment
- Mall Walking

- Free Running Podcast
- Park Games
- Skipping
- Green Gyms
- DIY Boot Camp
- Park Football
- Free gym pass

Just type this website into search engine and learn all about ways to get fit, in Oldham, for FREE



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13. Where can I go to make friends?

The people most likely to move away from rough sleeping are those who start to develop social networks (or friends) away from the scene of homelessness.

Making friends is important, no one is an island. There are lot of places you can go to connect with others. Here is a list of places across Oldham that make special effort to be friendly.

Name and details	What they are doing
Oldham Baptist Church Chaucer Street Oldham OL1 1BA 0161 624 1214	Various activities to bring people together, socialise etc
Failsworth Salvation Army Community Church 572 Oldham Road Failsworth M35 9DQ 0161 682 0070	Café open on Mondays 12pm for friendship
Action together Manchester Chambers, 12, Oldham OL1 1LF 0161 339 2345	These guys can link you in with lots of different community groups you may like to join
Christchurch Church Hall Block Lane Chadderton Oldham OL9 7QB (corner of Block Lane and Oxford Street).	Drop-in every Monday (apart from Bank Holidays) 1.00pm - 2.30pm and Wednesdays 10am- 1200pm
The Salvation Army 203 Roundthorn Road Oldham OL4 5LD	Every Friday 10am - 1pm Opportunity to play board games, A listening ear and someone to talk to.
The Unitarian Chapel Connaught Street (off King Street roundabout) Oldham OL8 1EB	Saturday 10am-2pm Meet at the Hope Café for a chat
The Lighthouse Nazarene Building, York Street, Oldham	Meet on Tuesday & Friday for foord and friendship 7pm - 10pm

14. Where can I get help applying for work?

If you are looking for work, there are a number of roles including key worker positions, that urgently need filling during the crisis.

The following Services can help you in your job search.

Service	How you can access
Get Oldham working helps Oldham residents get back to work as well as offering free recruitment support to local businesses	employability@oldham.gov.uk or by phone on 07970 966527.
Employ GM connects employers who have urgent temporary vacancies with individuals across Greater Manchester, who are available to start working straight away during the coronavirus crisis	www.employgm.org
Oldham Street Angles 6, Hunter's Lane, Oldham, OL1 1QU Saturday night 11pm - 1am	Offer employment Advice
Sanctuary Trust and Impact Church 257 Manchester Rd, Oldham OL8 4RH	Offer training and employment opportunities working with the homeless

We hope this information has been useful to you, so - let's get started

Your first Appointment with Rough Sleeper work

Name of Rough Sleeper work
Contact number of worker in case something comes up
Location of Meeting
Date and Time

'Difficult roads often lead to beautiful destinations'

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