

**Chelmsford County Council**

<https://www.chelmsford.gov.uk/housing/advice-about-homelessness/homelessness-advice/>

Contact the Housing team online: <https://forms.chelmsford.gov.uk/contactus-housing/>

**Tel:** 01245 606400

**Tel (out of hours):** 01245 606644

**Nowhere to sleep tonight?**

Street support advises what to do and what to expect if you are a family facing homelessness and you have nowhere to sleep tonight:

<https://streetsupport.net/families/advice/?parentScenarioId=5fb2882e0532b72cb46a0ca5>

**Citizens Advice Chelmsford**

Burgess Well House

Coval Lane

Chelmsford

CM1 1FW

**Advice line:** 08001448848

(Monday – Friday 9am – 4pm)

**Textphone:** 0800 144 88 84.

**Website:**

<http://www.chelmsfordcab.org/>

**Opening times****(Face-to-face appointments)**

Mon: 9.00am – 4.30pm

Tue: Pre-booked appointments only

Wed: 9.00am – 4.30pm

Thu: 9.00am – 4.30pm

Fri: Pre-booked appointments only

Sat: 9.30am – 12.00pm \*

**\* Closed 1st and 3rd Saturday each month and Bank Holiday weekends**

If you disagree with the council's decision about your homeless application you should challenge it by asking for a review. Follow this link for more information:

<https://www.citizensadvice.org.uk/housing/homelessness/challenging-your-homeless-decision/if-you-disagree-with-your-homeless-application-decision/#:~:text=It%20can%20be%20complex%20to,had%20to%20leave%20your%20home>

**Shelter**

**Helpline:** 0808 8004444

**Website:** <https://england.shelter.org.uk/> (online chat and advice available)

Advice on how to avoid becoming intentionally homeless:

[https://england.shelter.org.uk/housing\\_advice/homelessness/intentionally\\_homeless](https://england.shelter.org.uk/housing_advice/homelessness/intentionally_homeless)

Advice on housing:

[https://england.shelter.org.uk/housing\\_advice](https://england.shelter.org.uk/housing_advice)

**If you are at risk of losing your home contact Chelmsford City Council. For legal advice contact Chelmsford Citizens Advice and Shelter.**

## Local services:



### Ideas Hub Chelmsford

Offers free legal sessions on Mondays 10am - 1pm

At:

The Art Place, Meadows Shopping centre,  
Chelmsford  
CM2 6FD

**To book call:** 07964805397

Debora Aloba and Euzi Tofpik from Affordable Law For You

*(Does not cover criminal or immigration. Can prepare clients for court and accompanies on occasion)*

**Website:** <https://www.ideashubchelmsford.org/>



### Peabody Essex Outreach

**Tel:** 0800 288 8883

**Email:** [efsco-ordinator@peabody.org.uk](mailto:efsco-ordinator@peabody.org.uk)

**Website:** <https://www.peabody.org.uk/>

Peabody offer help and support to try and prevent homelessness. They offer a 'drop-in' service, people can attend and get free advice.

## Peabody drop-in timetable:

| Chelmsford |                  |  |   |
|------------|------------------|--|---|
| Monday     | 9.30am - 2.30pm  | Parkside Community Hub, Melbourne Ave,<br>Chelmsford CM1 2DY                                       | Form Filling Only<br>*Must book appointment*<br>Email:<br><a href="mailto:efsco-ordinator@peabody.org.uk">efsco-ordinator@peabody.org.uk</a><br>or call 0800 288 8883 for appointment |
| Tuesday    | 10.00am - 1.00pm | Chelmsford Meadow Job Centre, Meadow Shopping Centre, Meadow Walk, The Meadows, Chelmsford, CM26FD | Drop-in   |
| Tuesday    | 9.30am - 12.30pm | Parkside Community Hub, Melbourne Ave, Chelmsford CM1 2DY  | Drop-in   |
| Thursday   | 1.00pm - 2.30pm  | St Andrews Church, Chignal Road, Chelmsford CM1 2JB  | Drop-in   |
| Friday     | 10.00am - 1.00pm | Job Centre Plus, Gemini Centre, 88 New London Road, Chelmsford, CM2 0PD                            | Drop-in   |



### Central Law CIC

**Tel:** 01245951300

**Email:** [enquiries@centrallawcic.co.uk](mailto:enquiries@centrallawcic.co.uk)

**Website:** <https://centrallawcic.co.uk/>

A non-profit civil law firm, providing great legal advice and representation to ordinary people at prices that they can afford. Practising in Housing Law, Consumer Law, Employment Law and Family Law.

**Facebook Clinic (Housing Law):**

The Housing Law Group offers a safe space to post your housing law questions anonymously and receive an answer within days.

<https://www.facebook.com/groups/housinglawadvice/>

**Telephone Clinic (Housing Law):**

If your matter requires more in-depth advice or assistance, this telephone clinic is free and run on an ad hoc basis. Email or call to inform them of your issue and they will be in touch to book an appointment with you.

**Other financial help:****Street Support****Advice for families facing Homelessness:**

<https://streetsupport.net/families/advice/?parentScenarioId=5fb2882e0532b72cb46a0ca3&id=>

**Advice for Domestic Abuse, Mental Health and more:**

<https://streetsupport.net/chelmsford/advice/>

**Cost-of-Living Advice:**

<https://streetsupport.net/chelmsford/money-help-services/>

**Turn2us**

**Website:** <https://www.turn2us.org.uk/>

Visit the website to find out what benefits you could be entitled to, if you are eligible for help from charitable grants, cost of living advice and more.

**Glasspool**

**Website:** <https://www.glasspool.org.uk/>

Provide timely, small, one-off grants to individuals, couples and families to help them cope when things get tough.

**Family Help:****Baby Basics:**

(Part of the community activities from:  
Moulsham Lodge Methodist Church,  
Lime Walk, Chelmsford,  
CM2 9NJ

**Tel:** 07895 904594

**Email:** [babybasicschelmsford@gmail.com](mailto:babybasicschelmsford@gmail.com)

**Website:** <https://baby-basics.org.uk/>

offers baby clothing to new mothers or families who are struggling to meet the practical burden of looking after a new baby. Baby clothing bank.

**Offer help through referral only**

**Growbaby Chelmsford:**

199 Moulsham Street, Chelmsford, CM2 0LJ

**Opening hours:** 10.00am – 12.00pm (Saturday monthly) 10.00am – 1.00pm (Wednesday weekly)**Tel:** 07564 982595**Email:** [growbaby@chelmsfordvineyard.org](mailto:growbaby@chelmsfordvineyard.org)**Website:** <https://www.growbaby.org/directory/growbaby-chelmsford>**Facebook:**[https://www.facebook.com/groups/growbabychelmsford/?locale=en\\_GB](https://www.facebook.com/groups/growbabychelmsford/?locale=en_GB)

Offer 0-5yrs clothes, shoes, coats, buggies, cots.

**Finding food help in Chelmsford:**<https://streetsupport.net/chelmsford/chelmsford-food-rota.pdf>**St Francis Community Pop-up Food Store**

Tuesday 2.00pm – 4.00pm at St Andrews Church Hall, Chignal Road, Melbourne, Chelmsford, CM1 2JB

Thursday 12.30am – 2.00pm at Ford End Village Hall, Main Road, Ford End, Chelmsford, CM3 1LQ (**every other week** – 8<sup>th</sup> February 2024, 22<sup>nd</sup> February 2024, 7<sup>th</sup> March 2024 and so on)

A Helping hand with your weekly shop.

First visit, you pay a one-off £10.00 membership fee, you will receive a special pop-up store bag-for-life and your first shop. Subsequent visits, you bring your pop-up shopping bag to fill with shopping, you pay £5.00 and receive shopping worth £20.00 - £30.00. There is also a welcome space for a cuppa and a chat.

**Little Edi Foundation:**

585 Galleywood Road, Chelmsford

Essex, CM2 8BS

**Tel:** 07859 815929**Email:** [littleedifoundation@gmail.com](mailto:littleedifoundation@gmail.com)**Website:** <https://www.littleedi.co.uk/>

Creates development opportunities for disadvantaged young people from local areas this may include giving aid including fresh food, toys, school equipment and uniform, volunteering and organising events for the younger children and have a summer scheme.

**Offers help through referral only****Furniture Banks:****SVP Springfield (St Vincent de Paul Society)**Beardsley Drive, Springfield,  
Chelmsford, CM1 6GQ**Tel:** 0330 0436474**Email:** [FurnitureSpringfield@svp.org.uk](mailto:FurnitureSpringfield@svp.org.uk)**Facebook:** <https://www.facebook.com/SVPSpringfield/>

**SVP Springfield Furniture**

What we do

**Provide Furniture to those without**

We help to provide furniture to those without, often moving into a new property with very little. Beneficiaries have often fled Domestic abuse, Family Breakdown, are moving out of furnished accommodation or were homeless. Referrals are received from Social Services, Chelmsford Foodbank, Housing Associations, Peabody, Social Prescribers, Essex Child & Family Wellbeing, Schools, etc.

Supplying furniture is just a small part of what we do with ongoing befriending services for individuals and families, social occasions, experiences and activities.

**Volunteer run**

Our project is run by Volunteers. They do everything from answering the phone, testing the electricals to driving our van.

**Deliveries and Collections**

Up to 50 deliveries per month, anything from a washing machine to furnishing a whole house.

We carry out a similar number of collections from individuals and house clearances.

**Donation based**

Our project is reliant upon donations of furniture, appliances and household items. The majority of our items are second hand, all checked and electrical safety tested where needed. We provide some items such as Cookers and Carpets brand new, funded by Acts435 Christian Crowdfunding website. Unfortunately many people are living in Furniture Poverty. We estimate over 12,000 people in Chelmsford live without at least one Essential appliance.

**Lighthouse Furniture Project LTD**

25/27 Tallon Road, Brentwood,  
Essex, CM13 1TE

Tel: 01277 222050

*(Telephone is not manned at the weekend)*

Email: [admin@lighthousefurniture.org](mailto:admin@lighthousefurniture.org)

Website: <http://www.lighthousefurniture.org/>

**Opening hours:**

Monday: 9.30am – 4.30pm

Tuesday – Friday: 9.00am – 4.30pm

Saturday: 9.00am - 12.30pm

Offer discounted furniture, white goods and household products (including electrical items, kitchen ware and bedding). Some items may be free of charge depending on circumstance.

**Other food help:****Apply for Free School Meals:**

<https://www.gov.uk/apply-free-school-meals>

**Health Start Vouchers:**

<https://www.healthystart.nhs.uk/>

If you are more than 10 weeks pregnant or have a child under 4, you may be entitled to get help to buy healthy food and milk.

**Cheap Food Apps:****Too Good to Go**<https://www.toogoodtogo.com/en-gb>**Olio**<https://olioapp.com/en/>**Low-Cost Child Care:****Up to 30 hours Free Childcare**<https://www.gov.uk/apply-30-hours-free-childcare>**Universal Credit Childcare help**<https://www.gov.uk/help-with-childcare-costs/universal-credit>**Tax-free Childcare**<https://www.gov.uk/tax-free-childcare>

Finding Childcare (that accepts tax-free childcare), nurseries and schools in the local area (this link can also be used to find these services in another area other than Chelmsford by using the search option).

<https://www.childcare.co.uk/><https://www.childcare.co.uk/search/All-Childcare-Services/Chelmsford>**Low-cost tutoring:****Estia Tuiton**

Affordable Maths & English tuition for ages 5-16 (From £12.00 per week for the whole family)

**Tel:** 08081699487**Website:** <https://www.affordableacademicsuccess.com/?>**Learn Laugh Play**

Online classes (range of subjects). Subscribe weekly or 4-weekly for the whole family to have access to each of the classes for £2.50 (+VAT) per week or £5.00 (+VAT) for GCSE subjects.

**To contact use contact form on website.****Website:** [https://learnlaughplay.co.uk/whats-on/?gclid=Cj0KCQjwla-hBhD7ARIsAM9tQKvCigLTVLuQsN1loLY6EXWHivjNWFUfjYjd0B7kOTZkxw3-w7rx4OcaAmSVEALw\\_wcB](https://learnlaughplay.co.uk/whats-on/?gclid=Cj0KCQjwla-hBhD7ARIsAM9tQKvCigLTVLuQsN1loLY6EXWHivjNWFUfjYjd0B7kOTZkxw3-w7rx4OcaAmSVEALw_wcB)

## Finding health care away from your local area:

You may find that you are placed in temporary accommodation that is not near where you and your family were registered previously.

### To find GP and dentists and other NHS services:

This website will show you where your nearest doctor, dentist or urgent care centres are.

<https://www.nhs.uk/nhs-services/>

### To find a pharmacy near you:

<https://www.nhs.uk/service-search/pharmacy/find-a-pharmacy>

Call **111** for health advice 24 hours a day.

### For more advice on homelessness, finding a new home, housing benefit, housing Associations in Chelmsford:

<https://www.chelmsford.gov.uk/housing/housing-associations/>

## Chelmsford Community Centres

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|---|---|
| <b>Beaulieu Community Centre</b><br>17 Centenary Way<br>Beaulieu Square<br>Chelmsford<br>CM1 6AU  | <b>Tel:</b> 01245468911<br><b>Email:</b> <a href="mailto:secretary@beaulieustrust.co.uk">secretary@beaulieustrust.co.uk</a><br><b>Website:</b> <a href="https://beaulieucommunitycentre.org/">https://beaulieucommunitycentre.org/</a><br><br>Classes for fitness and fun, for babies, children and adults. Regular events and a free community meal every last Sunday of the month by St Francis Community Church.   |
| <b>Broomfield Village Hall</b><br>158 Main Road<br>Broomfield<br>Chelmsford<br>CM1 7AH<br><br><b>Broomfield Village Hall</b><br>(cont.) | <b>Tel:</b> 01245443902<br><b>Email:</b> <a href="mailto:bookings@broomfieldessex.co.uk">bookings@broomfieldessex.co.uk</a><br><b>Open:</b> Monday, Wednesday and Friday 9.00am – 2.00pm<br><b>Website:</b> <a href="https://broomfieldvillagehall.com/">https://broomfieldvillagehall.com/</a><br><br>Local events plus:<br><b>Monday:</b> Stay and Play 9.00am – 11.00am<br>(£3 per child £5 per family – term time only)<br><br><b>Wednesday:</b> Coffee Morning 9.30am – 11.30am<br><b>Thursday:</b> Lunch Club 12.30pm – 3.00pm<br>(everyone welcome, suggested donation £5)<br><b>Friday:</b> Woodland Warriors - Stay and Play<br>10.00am – 11.00am<br>(£5 per child – term time only) |
| <b>Parkside Community Hub</b><br>Melbourne Avenue<br>Chelmsford<br>CM1 2DX  | <b>Tel:</b> 03005550500 (Monday – Friday 8.00am – 5.00pm)<br><b>Email:</b> <a href="mailto:community@chp.org.uk">community@chp.org.uk</a> (to book a course)<br><b>Website:</b> <a href="https://www.chp.org.uk/parkside-community-hub/">https://www.chp.org.uk/parkside-community-hub/</a><br>(live chat available Monday – Friday 9.00am – 4.00pm)<br><br>Hosts Career, Peabody, Welfare & Benefits, and Citizens Advice drop-ins. Holds IT sessions, English (ESOL) and maths lessons, courses and community events.   |

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| <p><b>Moulsham Lodge Community Trust</b><br/>99 Gloucester Avenue<br/>Chelmsford<br/>CM2 9DS</p> | <p><b>Tel:</b> 01245602272<br/><b>Email:</b> <a href="mailto:enquiries@mlct.uk">enquiries@mlct.uk</a><br/><b>Website:</b> <a href="https://www.mlct.org.uk/">https://www.mlct.org.uk/</a></p> <p><b>Tuesdays:</b><br/>The Copper Pot café (not for profit) open 8.00am - 4.00pm</p> <p>Walking group - start at MLCT for local walks 9.30am -10.30am</p> <p>The Copper Potters friendship group meet from 10.00am</p> <p><b>Wednesdays:</b><br/>The Copper Pot café (not for profit) open 8.00am – 4.00pm</p> <p>Community Games Group (over 60s) 1.45pm - 3.45pm</p> <p>Menopause Cafe (booking essential: <a href="mailto:julie.harding@homeinstead.co.uk">julie.harding@homeinstead.co.uk</a>)<br/>Second Wednesday of each month, 6.00pm – 8.00pm</p> <p><b>Thursdays:</b><br/>The Copper Pot café (not for profit) open 8.00am – 4.00pm</p> <p><b>Fridays:</b><br/>The Copper Pot café (not for profit) open 8.00am – 4.00pm</p> <p>WI Community Games/Crafts - every first and third Friday of each month 12.00pm – 3.00pm</p> <p>Computer Club with the 'IT Man' - every second and fourth Friday of each month 10.00am – 12.00pm</p> <p><b>Saturdays:</b><br/>The Copper Pot café (not for profit) open 9.00am to 3.00pm</p> |
| <p><b>North Avenue Christian Centre</b><br/>Norh Avenue<br/>Chelmsford<br/>CM1 2AL</p>           | <p><b>Tel:</b> 01245351022<br/><b>Email:</b> <a href="mailto:admin@northavenuecc.org">admin@northavenuecc.org</a><br/><b>Website:</b> <a href="https://northavenuecc.org/">https://northavenuecc.org/</a></p> <p><b>North Avenue Youth Centre</b> (For 8-18 years)<br/><b>Monday:</b> 6.00pm – 8.00pm (14-18 years)<br/><b>Wednesday:</b> 4.00pm – 6.00pm (8-11 years)<br/><b>Friday:</b> 6.00pm – 8.00pm (12-15 years)<br/>£1 entry<br/><b>Tel:</b> 01245351022<br/><b>Email:</b> <a href="mailto:admin@northavenueyouthcentre.co.uk">admin@northavenueyouthcentre.co.uk</a><br/><b>Website:</b> <a href="https://northavenueyouthcentre.co.uk/">https://northavenueyouthcentre.co.uk/</a></p> <p><b>Little Free Pantry</b> plus community events</p>   |



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| <p><b>Highwood Village Hall</b><br/>Highwood Road<br/>Loves Green<br/>Chelmsford<br/>CM1 3QG</p> | <p><b>Tel:</b> 07305580329<br/><b>Email:</b> <a href="mailto:enquiries@highwoodvillagehall.org">enquiries@highwoodvillagehall.org</a><br/><b>Website:</b> <a href="https://www.highwoodvillagehall.org/">https://www.highwoodvillagehall.org/</a></p> <p>Fitness classes (Yoga, Pilates, Tai Chi, Sound Bath and dance), Table Tennis League</p> <p><b>The Catch Up Café</b><br/><b>First Friday of each month</b> 10.00am – 12.00pm<br/>A Community Coffee morning with cakes, hot drinks, stalls and lots of opportunities to meet friends, neighbours and other members of the community<br/>(For more information: email <a href="mailto:lesley.lkbridgman@btinternet.com">lesley.lkbridgman@btinternet.com</a> or call 07944518598)</p> <p><b>The Highwood Hub</b><br/><b>Third Friday of each Month</b><br/>where residents can come together and have a chat, drink, a game of snooker or cards and have a good time.<br/>(for more information: Contact Tracey Poole email <a href="mailto:posies0912@gmail.com">posies0912@gmail.com</a>)</p> |
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