

Ideas Hub Chelmsford

The Art Place
The Meadows Shopping Centre
High Street
Chelmsford
CM1 1QH
Contact: <https://www.ideashubchelmsford.org/contact/>

Opening Times:

Monday – Saturday: 9.00 – 17.30
Sunday: 10.30 – 16.30

If a translator is needed, Ideas hub can access volunteers and have over 15 languages spoken fluently.

Ideas Hub Chelmsford is accredited by the government to provide digital support for visa applications.

Ideas Hub Chelmsford offers a free legal service on **Mondays 10.00 – 13.00**.

To book call: 07964805397

(Please note: this service **does not** include immigration.)

There is no immigration law service in Chelmsford. Please see information regarding **Essex Integration** in **Colchester** or **Integration Support Services** in **Harlow**.

DNA Networks**(Essex Integration)**

The Rectory
76 East Hill
Colchester
CO1 2QW
Tel: 01206 861180
info@dnanetworks.org
<https://www.dnanetworks.org>

Opening Times:

Monday – Friday: 9.00 – 17.00

Essex Integration runs a drop-in advice and advocacy service offering free advice and support on a broad range of subjects from housing entitlement, benefits, employment, how to make friends and learning English. This service is for Refugees, and migrant workers throughout Essex.

<https://www.dnanetworks.org/essex-integration>

Drop-in Opening times: Monday – Friday 10.00 – 17.00

Also helps with social interaction, speaking English practise and a sense of being part of the community through **Befrienders** initiative.

Asylum seekers can only be offered online or face to face English lessons.

Face to face classes Tuesdays and Thursdays 11.00 – 13.00

Also offers:

The Free School Uniform Project

<https://www.dnanetworks.org/the-free-school-uniform-project>

Well-Being & Work for Refugee Integration

<https://www.dnanetworks.org/news-and-events>

Integration Thro Language

<https://www.dnanetworks.org/integration-thro-language>

Integration Support Services

Office 37, Latton Bush Centre,
Harlow, Essex,
CM18 7BL

Tel: 01279 639442

Email: info@iss.org.uk

<https://www.iss.org.uk/>

Integration Support Services offer:

Information Advice and Guidance sessions

Trained Support Workers can help individuals and families with the following issues:

Education, Employment, Health provision, Housing, Domestic Violence, Help with filling forms

Interpreting, Hate crime and other support. (Includes immigration advice).

***You must book an appointment to attend an advice session.**

Falcon English School

Office 43, The Latton Bush Centre,
Harlow, CM18 7BL

Tel: 01279 639442

Email: info@falconenglishschool.co.uk

***Please call for more information.**

Social Interaction

<https://www.iss.org.uk/social-interaction>

Migrant Help Asylum Services

Migrant Help, exist to protect people affected by displacement and exploitation, helping them thrive as individuals and recover from their trauma. We support those most in need and least likely to find support elsewhere, whilst aiming to bridge community gaps and bring services and support together.

Asylum Services

Free asylum helpline (open 24/7/365): 0808 8010 503

You can also contact via webchat

https://ellis.custhelp.com/app/chat/chat_launch

or Online enquiry form

<https://ellis.custhelp.com/app/ask>

or specific Email addresses:

<https://www.migranthelpuk.org/news/changes-to-contact-methods>

Those seeking asylum in the UK can seek help with applying for accommodation and financial support, to report issues with asylum accommodation, and any other advice needed during their asylum journey. We also provide support during the post-decision period, whether the decision has been positive or negative.

Human Trafficking and Modern Slavery Support

If you think you, or someone you know, are a victim of human trafficking, you can call our teams across the UK.

South East England: MSVCAAdmin@migranthelpuk.org / 01304 203977 / Out of Hours 07766 668781 (for concerns outside South East England contact The Salvation Army)

<https://www.salvationarmy.org.uk/modern-slavery>

Migrant Help provide specialist support and accommodation to victims of human trafficking and modern slavery, and their dependants. Their dedicated casework teams provide safe accommodation, develop support plans and facilitate access to key services in order to empower clients as they recover from trauma. Our aim is to reduce the risk of re-trafficking and help the survivors to move onto a positive new chapter in their lives.

Vulnerable Person Resettlement Scheme

ResettlementTeam@migranthelpuk.org / 01304 203977

Clear Voice Interpreting Services

Clear Voice offers high-quality interpreting and translation services throughout the UK and is the only social enterprise service of its kind. All of Clear Voice's profits are donated back to Migrant Help to support their work.

RAMA (Refugee, Asylum seeker & Migrant Action)

(Formally known as Refugee Action)

15 Queen Street,

Colchester,

CO1 2PH

Tel: 01206 638454

Email: rama@rama.org.uk

<https://rama.org.uk/>

***Visitors strictly by appointment only**

RAMA provide support with the complexities of a new life in a foreign country, at all the different stages of the integration process. They help people get basic support to enable them to recover their dignity. They also give advice and guidance on the asylum process. RAMA assist with everything from school applications, doctors' visits, signposting, transport, job applications, English lessons, sourcing furniture to finding toys.

Citizens Advice

Burgess Well House,
Coval Lane,
Chelmsford, Essex,
CM1 1FW
Tel: 0800 1448848

<https://www.citizensadvice.org.uk/immigration/your-options-if-youre-in-the-uk-illegally/>

Offers legal advice with regard to the following:

Non-UK resident with no right to remain

Immigration advice for help to remain legally.

Joint Council for the Welfare of Immigrants

Telephone: 020 7553 7470

Monday, Tuesday and Thursday, 10am to 1pm

Calls cost up to 13p per minute from landlines, 3p to 55p from mobiles

<https://www.jcwi.org.uk/>

What to do if you can't stay in the UK legally

Government help:

<https://www.gov.uk/return-home-voluntarily>

Voluntary Departures and Assisted Voluntary Returns

Telephone: 0300 790 6268

Monday to Friday, 9am to 5.30pm

Calls cost up to 12p per minute from landlines, 3p to 45p from mobiles

Apply online: <https://visas-immigration.service.gov.uk/product/vrs>

No recourse to public funds:**NRPF Network**

Islington Council
222 Upper Street
London
N1 1XR

Email: nrpf@islington.gov.uk

<https://www.nrpfnetwork.org.uk/>

Refugee Council

<https://www.refugeecouncil.org.uk/>

For help and support in, resettlement, accessing healthcare, refugee employment, mental health support amongst others.

To contact:

<https://www.refugeecouncil.org.uk/about-us/contact/>

or

Info line: 0808 1967272 – a freephone sign posting service for people seeking asylum & refugees

Opening hours: 9.30am – 12.30pm Mondays & Thursdays

or

General enquiries

Telephone: 02073466700

Email: info@refugeecouncil.org.uk

The Refugee Council

PO Box 68614

London

E15 1NS

- Support and information for people affected by the crisis in Ukraine
<https://www.refugeecouncil.org.uk/information/support-and-information-for-people-affected-by-the-crisis-in-ukraine/>

N.B. Local help for Ukrainian guests and hosts can be found via the following link:

<https://streetsupport.net/chelmsford/support-for-ukrainian-refugees.pdf>

The Salvation Army Chelmsford Citadel

70 Baddow Road

Chelmsford

CM2 0DL

Email: chelmsford@salvationarmy.org.uk

Tel: 01245 490998

<https://www.salvationarmy.org.uk/chelmsford-citadel>