Chadrick Davidson

Mobile, AL davidsonchad251@yahoo.com 2512323517

Work Experience

Warehouse Specialist

Ace Retail Support Center - Loxley, AL July 2020 to Present

- Manually inspected items
- Organized materials
- · Loaded and unloaded merchandise
- Followed loss prevention procedures

Field Representative

Nielsen - Mobile, AL January 2015 to January 2020

- Build maintain relationships with Nielsen Families/Households and educate panel members on the proper use of Nielsen equipment.
- Establish and maintain long term relationships with assigned Nielsen Families/Households.
- Install Nielsen measurement equipment in newly assigned Nielsen Families/Households.
- Identify problems and troubleshoot data/equipment.
- Ensure collection and transmission equipment is properly installed and configured to transmit necessary audience data.
- Prioritize, schedule, and complete all work in compliance with established policy and guidelines in assigned territory.
- Accurately collect and report demographics and audience information using Nielsen proprietary software.

Home and Mobile Sales Consultant

Best Buy Stores Inc. - Mobile, AL April 2013 to December 2014

Responsibilities

- Asking questions to understand customer's needs. Providing the perfect solution.
- Performed merchandising duties.

Accomplishments

• Increased revenue in my department by never being afraid to ask for sale. Becoming top seller in my department.

Skills Used

- Used excellent interpersonal skills to build solid client relationships.
- Used computer skills to effectively locate for products we did not have in the store.

Education

AAS in Network Administration Specialist

Faulkner State College - Mobile, AL 2012 to 2014

High School Diploma

W.P Davidson High School - Mobile, AL 2002 to 2006

Skills

- TCP/IP, Structured Cabling, Basic knowledge of MS server and SQL, advanced routing and switching, subnetting, Interpersonal skills, PC troubleshooting and repair
- Customer Service
- Excel
- · Microsoft Office
- · Microsoft Word
- Powerpoint
- Sales
- Network Administration
- iOS
- Microsoft Windows

Assessments

Technical Support — Proficient

January 2020

Performing software, hardware, and network operations.

Full results: Proficient

Sales: Influence & Negotiation — Proficient

February 2020

Persuading reluctant customers to buy products or services, and influencing and negotiating with customers to meet sales goals.

Full results: Proficient

Retail Customer Service — Expert

February 2020

Measures a candidate's ability to comprehend and respond appropriately to retail customer needs.

Full results: Expert

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.