



H.I.I.T

A scheduling/booking system by:

TEAM 7

STRENGTHENING
SOLUTIONS

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ITERATION 9 – Finalized Design Specification Documentation

Team Reflection:

The following document contains the team reflection from each team member from Team 7. We provide feedback on the module and strategies that worked for each one of us and for our team to deal with conflict.

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Client Information:

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1. INTRODUCTION

The following document contains each member's reflection of how they experienced the module and strategies they used to resolve conflict within the team. It represents how each team member of Strengthening Solutions feels about the module and conflict resolution methods.



2. TEAM REFLECTION

2.1 SHANNON NOEL

With INF370 being our first final year team project, my team members and I were all treading on very unfamiliar territory. As with any endeavour, we all faced some initial challenges and obstacles that really put myself and my team members in a very demanding situation. Working on my trust was something that I struggled with the most. To handle conflict, we would all try to understand the other person's perspective and spend time talking through it. Communication became an essential aspect to this project and I am beyond grateful for experiencing this overwhelming, taxing and fraught project with a team like mine. A saying that has stuck with me throughout this module: "When team members trust each other and know that everyone is capable of admitting when they're wrong, then conflict becomes nothing more than the pursuit of truth or the best possible answer." - Patrick Lencioni

2.2 LUKE PARTRIDGE

This year's 370 project has pushed me to grow as an individual, with respect to my personal and technical skills. I have found a passion for coding, and although it has taken its toll on mental health throughout the project I am thankful for the push. My team has been an amazing set of friends and colleagues - we have gotten to know each other on a personal level which improved our ability to manage the largely varying views and conflicts that arise. I have thoroughly enjoyed watching our system, which we have dubbed our baby - growing up and evolving through the consistent efforts of each member in this team.

This iteration specifically has been an enormous challenge that has forced our team to adapt and grow to meet the expectations. I am extremely grateful for the guidance and assistance from the 370 staff be it in every consultation, marking session or quick conversation over whatsapp they have pivotal in our team's success. We are excited for the final exam as a team, and believe at that point our system will impress any individual that comes to have a look.



2.3 GEORGE LIATOS

INF 370 has been a challenge, I have been pushed above and beyond. It's been difficult trying to keep my uni life, social life and personal life balanced. I often found myself sacrificing all 3 for this project specifically and this battle to find balance has taken a toll on me mentally.

Knowing more about this project now and with the power of hindsight there's a lot of things I would have approached differently but I don't regret the way I have approached different aspects of this project. I was able to learn a lot about myself and my own abilities. I feel proud knowing that I was able to improve little by little each iteration and found myself having a deeper appreciation for the effort people have put into the website I frequently visit. Going into this year I knew it would be challenging and as someone who has always disliked group work and working with others I've discovered what it feels like to enjoy it for once. I found myself excited to go to meetings and work with everyone, it has really felt like I was part of a family more than a work group. My team has been absolutely phenomenal, I appreciate each and every one of them. I was extremely lucky to have this opportunity to work with them. They've helped me grow and let me explore my passion for backend code, the patience they have shown to allow me to explore my coding ability is something I am eternally grateful for.

This project as a whole has helped me find a new confidence within myself. I am proud of our system and the effort my team and I have put into it. I am excited for the final exam and impress everyone lucky enough to see our system. I can't wait to see where the future takes me now that I really know what I'd like to pursue.

2.4 LYNE' KEET

2.5 JOSHUA BESTER

My 370 experience has been a difficult, yet fulfilling experience. This year I have really found an enjoyment for coding, and have somehow found a way to persevere through the pressure of deadlines and meeting my incredible team's expectations.

Throughout this project I have formed a formidable relationship with each of my team members. We have had many conflicts, but conflicts that arose from team members pushing themselves and each other to reach new heights and exceed our limits. In each conflict, we had sat down as a team and looked at how we could resolve each issue in a mature manner. I feel as if we succeeded in coming together to produce the best results possible for our team.

I have learnt that once a use case is complete, it is not complete. There is always an area to improve on, and it has been rewarding pushing myself to correct my mistakes and meet my objectives. I have come to understand how important emotional intelligence is in completing a project as a team, and I plan to carry this knowledge and experience with me into the working world.

I am eternally grateful to have shared my INF370 experience with the people that have played a role in reaching the end. Each lecturer, and each assistance lecturer has given me



guidance into project management and strategy execution, and they have taught me to keep pushing myself to achieve higher results in each iteration. The pressure of INF370 has only made me more resilient and determined.



3. CONCLUSION

The above document displays reflections of each team member of the strengthening solution team which details strategies they used to deal with conflict within the team, and how they experienced the module INF370.