**JOSEPH A. SANTAY**

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**HIGHLIGHTS OF QUALIFICATIONS**

* Strong communication skills gained from 6+ years of retail experience
* Good writing and presentation skills developed through school assignments
* Organization skills developed during risk assessment

**SUMMARY OF TECHNICAL QUALIFICATIONS**

***OPERATING SYSTEMS:***

* Windows, Linux, VirtualBox, Android

***NETWORKING:***

* Cisco Packet Tracer

***LANGUAGES:***

* Java, Python, Bash, Powershell, Ruby

***APPLICATIONS:***

* MySQL, Nmap, Wireshark, Microsoft Word

***HARDWARE/SYSTEMS:***

* PC, Raspberry Pi, Arduino

**EDUCATION**

**Bachelor of Science in Computer Science** Expected: December 2022

Lewis University, Romeoville, IL

Concentration: Cyber Security

**EXPERIENCE**

**Cashier** March 2018 – Present

Menard’s Home Improvement Store, Tinley Park, IL

* Process credit card, cash and check transactions
* Help process return items at the service desk
* Repair screen doors
* Train new employees
* Process tickets for customers entering the outside yard for order pickups

**Produce Clerk** August 2015 – March 2018

Walt’s Food Centers, Tinley Park, IL

* Filled shelves with product
* Broke down and organized shipments
* Kept inventory of product
* Placed orders for new produce when necessary

**PROJECTS**

**Midwest Regional Collegiate Cyber Defense Competition 2021:**

* Set up basic hardening guidelines for Windows machines.

**Midwest Regional Collegiate Cyber Defense Competition 2022:**

* Set up basic hardening of devices and used Splunk to monitor our network.

**Risk Management School Project:**

* Completed a risk assessment where I determined the different threats and vulnerabilities facing the company.
* Created a risk mitigation plan where I recommended controls the company could use for these threats and vulnerabilities.
* Worked on a business impact analysis to determine the critical business functions and resources and the impact downtime would have on the company
* Completed a business continuity plan to help the company continue its operations in the event of a disaster.

**ACTIVITIES**

* Member, Lewis University Cyber Defense Club, 2020 – Present