JOSEPH A. SANTAY

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● Tinley Park, IL

HIGHLIGHTS OF QUALIFICATIONS

- Strong communication skills gained from 6+ years of retail experience
- Good writing and presentation skills developed through school assignments
- Organization skills developed during risk assessment

SUMMARY OF TECHNICAL QUALIFICATIONS

OPERATING SYSTEMS:
- Windows, Linux, VirtualBox, Android

NETWORKING:
- Cisco Packet Tracer

LANGUAGES:
- Java, Python, Bash, Powershell, Ruby

APPLICATIONS:
- MySQL, Nmap, Wireshark, Microsoft Word

HARDWARE/SYSTEMS:
- PC, Raspberry Pi, Arduino

EDUCATION

Bachelor of Science in Computer Science   Expected: December 2022
Lewis University, Romeoville, IL
Concentration: Cyber Security

EXPERIENCE

Cashier   March 2018 – Present
Menard's Home Improvement Store, Tinley Park, IL
- Process credit card, cash and check transactions
- Help process return items at the service desk
- Repair screen doors
- Train new employees
- Process tickets for customers entering the outside yard for order pickups

Produce Clerk   August 2015 – March 2018
Walt's Food Centers, Tinley Park, IL
- Filled shelves with product
- Broke down and organized shipments
- Kept inventory of product
- Placed orders for new produce when necessary

PROJECTS

Midwest Regional Collegiate Cyber Defense Competition 2021:
- Set up basic hardening guidelines for Windows machines.

Midwest Regional Collegiate Cyber Defense Competition 2022:
- Set up basic hardening of devices and used Splunk to monitor our network.

Risk Management School Project:
- Completed a risk assessment where I determined the different threats and vulnerabilities facing the company.

- Created a risk mitigation plan where I recommended controls the company could use for these threats and vulnerabilities.
- Worked on a business impact analysis to determine the critical business functions and resources and the impact downtime would have on the company
- Completed a business continuity plan to help the company continue its operations in the event of a disaster.

ACTIVITIES

- Member, Lewis University Cyber Defense Club, 2020 – Present