Stripe Dispute Evidence Packet

Dispute ID: du_1SSt0vQ39OipcEFEHTk3bgEp

1. Dispute Summary

Disputed Amount: 1.00 USD
Reason: fraudulent
Status: warning_needs_response
Charge ID: ch_3SSt0uQ39OipcEFE0auTQioX
Payment Intent ID: pi_3SSt0uQ39OipcEFE0Sh9fN2M
Created At: 11/13/2025, 5:24:09 AM
Evidence Due By: 11/21/2025, 11:59:59 PM

2. Transaction & Customer Details

Additional transaction and customer details can be provided in the Stripe Dashboard summary text.

3. Evidence Index

This section lists each evidence file attached to this dispute and the type of claim it supports.

Type	Filename	Size	Uploaded
invoice	john_carstea_device_log_events.png	162.5 KB	11/17/2025
screenshot	allan_koval_device_log_events.png	167.2 KB	11/17/2025

4. Notes

- This packet is intended to provide a clear, consolidated view of the disputed transaction and supporting evidence.
- Each image-based exhibit is embedded in the following pages, grouped by evidence type.
- Non-image files are listed in the index and should also be uploaded directly to Stripe if required.

5. Evidence Exhibits

The following pages contain embedded copies of image-based evidence (for example, screenshots of receipts, policies, system logs, or delivery confirmations).

INVOICE

Exhibit – INVOICE

Filename: john_carstea_device_log_events.png
Uploaded: 11/17/2025, 8:12:57 PM

| Device log events ▾ | | ≡ Filter | ≡ Condition builder |

| User email ▾ | Is ▾ | User email
john.carstea@us.belfor.com | ✕ |

ADD CONDITION

GROUP RESULTS

SEARCH

Showing 1–100 of 708 results   Select results on all pages   Export all   Actions ▾   ❓

☐	Date ↓	Device ID	Event	Description	User email	Device type	Device model	⚙
☐	2025-11-17T07:06:59-05:00	c5e10...5ed03839	Device sync event	John Carstea's account synced on Latitude 5510	john.carstea@us.belfor.com	Windows	Latitude 5510	
☐	2025-11-17T07:02:33-05:00	c5e10...5ed03839	Device sync event	John Carstea's account synced on Latitude 5510	john.carstea@us.belfor.com	Windows	Latitude 5510	
☐	2025-11-16T04:21:07-05:00	ABczY...7UShA2cW	Device sync event	John Carstea's account synced on iPhone 12	john.carstea@us.belfor.com	iOS	iPhone 12	
☐	2025-11-16T04:21:02-05:00	ABczY...7UShA2cW	Device sync event	John Carstea's account synced on iPhone 12	john.carstea@us.belfor.com	iOS	iPhone 12	
☐	2025-11-15T17:20:25-05:00	ABczY...7UShA2cW	Device sync event	John Carstea's account synced on iPhone 12	john.carstea@us.belfor.com	iOS	iPhone 12	
☐	2025-11-15T17:20:20-05:00	ABczY...7UShA2cW	Device sync event	John Carstea's account synced on iPhone 12	john.carstea@us.belfor.com	iOS	iPhone 12	
☐	2025-11-14T22:46:05-05:00	ABczY...7UShA2cW	Device sync event	John Carstea's account synced on iPhone 12	john.carstea@us.belfor.com	iOS	iPhone 12	
☐	2025-11-14T18:00:32-05:00	ABczY...7UShA2cW	Device sync event	John Carstea's account synced on iPhone 12	john.carstea@us.belfor.com	iOS	iPhone 12	
☐	2025-11-14T18:00:27-05:00	ABczY...7UShA2cW	Device sync event	John Carstea's account synced on iPhone 12	john.carstea@us.belfor.com	iOS	iPhone 12	
☐	2025-11-14T11:18:55-05:00	c5e10...5ed03839	Device sync event	John Carstea's account synced on Latitude 5510	john.carstea@us.belfor.com	Windows	Latitude 5510	
☐	2025-11-14T10:56:40-05:00	c5e10...5ed03839	Device sync event	John Carstea's account synced on Latitude 5510	john.carstea@us.belfor.com	Windows	Latitude 5510	
☐	2025-11-14T10:44:45-05:00	c5e10...5ed03839	Device sync event	John Carstea's account synced on Latitude 5510	john.carstea@us.belfor.com	Windows	Latitude 5510	
☐	2025-11-14T10:39:10-05:00	c5e10...5ed03839	Device sync event	John Carstea's account synced on Latitude 5510	john.carstea@us.belfor.com	Windows	Latitude 5510	
☐	2025-11-14T10:32:54-05:00	c5e10...5ed03839	Device sync event	John Carstea's account synced on Latitude 5510	john.carstea@us.belfor.com	Windows	Latitude 5510	

SCREENSHOT

Exhibit – SCREENSHOT

Filename: allan_koval_device_log_events.png
Uploaded: 11/17/2025, 8:19:23 PM

Device log events ▼		⊤ Filter	≡ Condition builder

User email ▼	Is ▼	User email allan.koval@us.belfor.com 🟥	✕

ADD CONDITION

GROUP RESULTS

SEARCH

Showing 1–100 of 1179 results   Select results on all pages   Export all   Actions ▼   ❓

	Date ↓	Device ID	Event	Description	User email	Device type	Device model	⚙
☐	2025-11-17T07:49:47-05:00	b9381...181f684a	Device sync event	Allan Koval's account synced on Latitude 5540	allan.koval@us.belfor.com	Windows	Latitude 5540	
☐	2025-11-17T05:00:30-05:00	b9381...181f684a	Device sync event	Allan Koval's account synced on Latitude 5540	allan.koval@us.belfor.com	Windows	Latitude 5540	
☐	2025-11-17T01:00:29-05:00	b9381...181f684a	Device sync event	Allan Koval's account synced on Latitude 5540	allan.koval@us.belfor.com	Windows	Latitude 5540	
☐	2025-11-16T21:00:27-05:00	b9381...181f684a	Device sync event	Allan Koval's account synced on Latitude 5540	allan.koval@us.belfor.com	Windows	Latitude 5540	
☐	2025-11-16T17:00:26-05:00	b9381...181f684a	Device sync event	Allan Koval's account synced on Latitude 5540	allan.koval@us.belfor.com	Windows	Latitude 5540	
☐	2025-11-16T13:00:25-05:00	b9381...181f684a	Device sync event	Allan Koval's account synced on Latitude 5540	allan.koval@us.belfor.com	Windows	Latitude 5540	
☐	2025-11-16T09:00:23-05:00	b9381...181f684a	Device sync event	Allan Koval's account synced on Latitude 5540	allan.koval@us.belfor.com	Windows	Latitude 5540	
☐	2025-11-16T07:27:00-05:00	ABczY...deKXyaXV	Device sync event	Allan Koval's account synced on iPhone SE (2nd ger	allan.koval@us.belfor.com	iOS	iPhone SE (2nd genera	
☐	2025-11-16T07:23:24-05:00	ABczY...deKXyaXV	Device sync event	Allan Koval's account synced on iPhone SE (2nd ger	allan.koval@us.belfor.com	iOS	iPhone SE (2nd genera	
☐	2025-11-16T07:08:23-05:00	ABczY...Dm5ZUNSS	Device sync event	Allan Koval's account synced on iPad Pro 12.9-inch	allan.koval@us.belfor.com	iOS	iPad Pro 12.9-inch (6th	
☐	2025-11-16T07:08:18-05:00	ABczY...Dm5ZUNSS	Device sync event	Allan Koval's account synced on iPad Pro 12.9-inch	allan.koval@us.belfor.com	iOS	iPad Pro 12.9-inch (6th	
☐	2025-11-16T05:00:22-05:00	b9381...181f684a	Device sync event	Allan Koval's account synced on Latitude 5540	allan.koval@us.belfor.com	Windows	Latitude 5540	
☐	2025-11-16T01:00:21-05:00	b9381...181f684a	Device sync event	Allan Koval's account synced on Latitude 5540	allan.koval@us.belfor.com	Windows	Latitude 5540	
☐	2025-11-15T21:00:19-05:00	b9381...181f684a	Device sync event	Allan Koval's account synced on Latitude 5540	allan.koval@us.belfor.com	Windows	Latitude 5540	