

## CCRB INVESTIGATIVE RECOMMENDATION

Investigator: Stephanie Dukich	Team: Squad #8	CCRB Case #: 202102863	<input type="checkbox"/> Force	<input type="checkbox"/> Discourt.	<input type="checkbox"/> U.S.
			<input checked="" type="checkbox"/> Abuse	<input type="checkbox"/> O.L.	<input type="checkbox"/> Injury
Incident Date(s) Tuesday, 05/11/2021 12:00 PM	Location of Incident: 83rd Precinct stationhouse	Precinct: 83	18 Mo. SOL 11/11/2022	EO SOL 11/11/2022	
Date/Time CV Reported Tue, 05/11/2021 1:08 PM	CV Reported At: CCRB	How CV Reported: Call Processing System	Date/Time Received at CCRB Tue, 05/11/2021 1:08 PM		

Complainant/Victim	Type	Home Address
[REDACTED]	[REDACTED]	[REDACTED]

Witness(es)	Home Address
[REDACTED]	[REDACTED]

Subject Officer(s)	Shield	TaxID	Command
1. POM William Froehlich	08195	944576	083 PCT

Officer(s)	Allegation	Investigator Recommendation
A.POM William Froehlich	Abuse: Officer William Froehlich did not process § 87(2)(b) s complaint regarding an officer.	[REDACTED]

## Case Summary

On May 11<sup>th</sup>, 2021, § 87(2)(b) filed the following complaint via the CCRB's online website.

On May 11<sup>th</sup>, 2021, at approximately 12:00 p.m., § 87(2)(b) went to the 83<sup>rd</sup> Precinct to file a complaint against PO Jack Rollins of the 83<sup>rd</sup> Precinct, who gave her a ticket earlier in the day. § 87(2)(b) encountered PO William Froehlich from the 83<sup>rd</sup> Precinct and asked where she could file a complaint against PO Rollins. Unable to find the CCRB poster on the wall, PO Froehlich advised § 87(2)(b) to call 311 for help, adding that he could not take her complaint at the precinct  
**(Allegation A: Abuse of Authority, § 87(2)(g))**

Stationhouse footage from the 83<sup>rd</sup> Precinct was obtained by the investigation (Board Review 01). There is no BWC footage depicting this incident.

## Findings and Recommendations

### **Allegation (A) Abuse of Authority: Police Officer William Froehlich refused to process § 87(2)(b)'s complaint against officers.**

It is undisputed that § 87(2)(b) walked into the 83<sup>rd</sup> precinct stationhouse and attempted to file a complaint against an officer and that PO Froehlich did not process her complaint.

In her CCRB statement on May 13<sup>th</sup>, 2021 (Board Review 02), § 87(2)(b) stated that PO Froehlich told her that if she wanted to file a complaint against PO Rollins, she could find the relevant information for the CCRB on the wall. PO Froehlich left his position at the front desk, walked up to a wall of the stationhouse, and examined it for about two minutes. He told § 87(2)(b) to call 311 and to make a complaint there because he could not find the relevant poster. PO Froehlich returned to his position behind the desk and spoke with another civilian. § 87(2)(b) left the precinct and called 311.

In his CCRB testimony on June 24<sup>th</sup>, 2021 (Board Review 03), PO Froehlich stated that after § 87(2)(b) asked to file a complaint against an officer, he assisted her by letting her know that she could go on the internet and Google the Civilian Complaint Review Board, or call 311 for the number of the CCRB. PO Froehlich did not provide § 87(2)(b) with the number for the CCRB because he looked around the walls of the stationhouse for the phone number but could not find it. He did not take the complaint himself because it was his understanding that a supervisor is responsible for taking civilian complaints. § 87(2)(b) did not request a supervisor and PO Froehlich did not ask § 87(2)(b) if she wanted to speak with one. PO Froehlich did not provide any other information to § 87(2)(b) nor did he request a supervisor himself. § 87(2)(b) seemed satisfied with his response. When asked about the steps a police officer is required to take according to the patrol guide to file a civilian complaint, PO Froehlich stated that he could give civilians the information that he had, if any, and that if the civilian wanted to speak to a supervisor, he would summon a supervisor. PO Froehlich clarified that the information he was required to provide would be his supervisor's information if a civilian requested it, and the phone number for the CCRB, which he could not find in this instance with § 87(2)(b).

In stationhouse footage from the 83<sup>rd</sup> Precinct stationhouse (Board Review 01), PO Froehlich walks away from the counter, opens the door to § 87(2)(b)'s right, and enters the stationhouse lobby at 12:10:51. He walks over to § 87(2)(b) and examines the wall on the left of § 87(2)(b). § 87(2)(b) looks on with him. After a few seconds, he shrugs by raising both of his hands closer to his chest and moving his shoulders up and down, then points to himself. He looks around the stationhouse,

walks closer to the seating area, and looks at the walls to the left and right of it. At 12:11:45, PO1 shrugs in the same manner as previously described and points to himself again with his right hand. He shrugs again at 12:11:50 and moves his hands around from side to side. § 87(2)(b) points to a paper in her hand. PO Froehlich shrugs again and walks through a door that leads into a closed-off area. § 87(2)(b) walks out of the precinct.

According to NYPD Patrol Guide Procedure 207-31, when a civilian asks to file a complaint a stationhouse, an officer should interview the civilian, provide a civilian complaint report, and provide assistance if needed to complete the form (Board Review 04).

§ 87(2)(g)

### Civilian and Officer CCRB Histories

- This is the first CCRB complaint to which § 87(2)(b) has been a party.
- PO Froehlich has been a member of service for eleven and has been a subject in fourteen CCRB complaints and 31 allegations, of which four were substantiated:
  - 201810241 involved substantiated allegations of Abuse of Authority: Threat of Summons against PO Froehlich. The Board recommended Command Discipline D and the NYPD imposed Command Discipline D.
  - 201703370 involved substantiated allegations of Discourtesy: Word against PO Froehlich. The Board recommended Instruction and the NYPD imposed Instruction.
  - 201608263 involved substantiated allegations of Abuse of Authority: Retaliatory Summons against PO Froehlich. The Board recommended Command Level Discipline - A and the NYPD imposed Command Level Discipline - A.
  - 201608263 involved substantiated allegations of Discourtesy: Word against PO Froehlich. The Board recommended Command Discipline - A and the NYPD imposed Command Discipline - A.
  - § 87(2)(g)

### Mediation, Civil, and Criminal Histories

- A FOIL request was submitted to the Comptrollers Office on July 1, 2021 (Board Review 05), and will be added to the case file upon receipt.
- [§ 87(2)(b)] [§§ 86(1)(3)&(4)] [§ 87(2)(c)]

Squad: \_\_\_\_\_8\_\_\_\_\_

Investigator: Stephanie Dukich Stephanie Dukich July 1, 2021  
Signature Print Title & Name Date

Squad Leader: Ethan De Angelo IM Ethan De Angelo July 6, 2021  
Signature Print Title & Name Date

CCRB Case # 202102863

Reviewer:

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Print Title & Name

\_\_\_\_\_  
Date