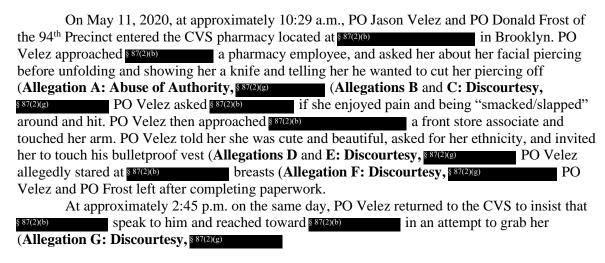
## CCRB INVESTIGATIVE RECOMMENDATION

Investigator:		Team:	CCRB Case #:	□ F	orce	$\overline{\mathbf{V}}$	Discourt.	U.S.
Benjamin Shelton		Squad #11	202003221	<b>☑</b> A	buse		O.L.	☐ Injury
Incident Date(s)		Location of Incident:		Pre	cinct:	18	Mo. SOL	EO SOL
Monday, 05/11/2020 10:29 AM		§ 87(2)(b)			94	11	/11/2021	5/4/2022
Date/Time CV Reported		CV Reported At:	How CV Reported:	D	ate/Time	Rece	eived at CC	RB
Mon, 05/11/2020 4:08 PM		CCRB	On-line website	M	Ion, 05/1	1/202	0 4:08 PM	ſ
Complainant/Victim	Type	Home Addre	ess					
Witness(es)		Home Addre	ess					
Subject Officer(s)	Shield	TaxID	Command					
1. POM Jason Velez	10664	934241	094 PCT					
Witness Officer(s)	Shield N	o Tax No	Cmd Name					
1. POM Donald Frost	02663	948988	094 PCT					
Officer(s)	Allegatio	on			Inve	stiga	tor Recon	nmendation
A.POM Jason Velez		olice Officer Jason Vele use of force.	ez threatened § 87(2)(b)					
B.POM Jason Velez		esy: Police Officer Jason cously to §87(2)(6)	ı Velez spoke					
C.POM Jason Velez	Discourte toward § 8	esy: Police Officer Jason 7(2)(6)	ı Velez acted discou	rteous	ly			
D.POM Jason Velez	Discourte toward § 8	esy: Police Officer Jason 7(2)(6)	ı Velez acted discou	rteous	ly			
E.POM Jason Velez	Discourte	esy: Police Officer Jason cously to \$87(2)(6)	ı Velez spoke					
F.POM Jason Velez	Discourte toward § 8	esy: Police Officer Jason 7(2)(6)	velez acted discou	rteous	ly			
G.POM Jason Velez	Discourte toward §8	esy: Police Officer Jason 7(2)(5)	ı Velez acted discou	rteous	ly			

#### **Case Summary**

On May 11, 2020, \$87(2)(b) filed this complaint with the CCRB via the agency's website.



No arrests or summonses were made during this incident.

Video footage was obtained from surveillance cameras at the CVS via CVS' Legal Department (BR 01). Impertinent video footage was obtained from the body-worn cameras (BWCs) assigned to PO Jose Rivera, PO Frost, and PO Velez via the NYPD Legal Bureau (BR 23-26).

## **Findings and Recommendations**

Allegation A – Abuse of Authority: Police Officer Jason Velez threatened 887(2)(b)

the use of force. Allegation B – Discourtesy: Police Officer Jason Velez spoke discourteously to 837(2)(6) Allegation C – Discourtesy: Police Officer Jason Velez acted discourteously toward Footage from the "Rx Register 1 2" surveillance camera at the CVS addresses these allegations (BR 01). Though it has no audio, it depicts PO Velez displaying a knife to The on-screen timestamps will be referenced due to lack of durational timestamp in the player. At 10:29:35 AM, PO Velez approaches \$87(2)(6) at the right-most register at the pharmacy. They appear to speak, and \$80(0) touches the bottom of her face with her left hand. PO Velez points to his own face. He is wearing a facemask but appears to reference the space between his nose and mouth. \$85(2)(b) touches her face again as they continue to appear to speak to each other. At 10:30:08 AM, PO Velez reaches his right hand to his right hip. He fumbles with something near his hip and duty belt on his right side and uses both hands. At 10:30:18 AM, PO Velez appears to unfold and open a knife. He holds it at chest-level, extending his right arm At 10:30:21 AM, PO Velez appears to fold and closes the knife as he touches his face mask with his left hand. He moves his right hand back to his right hip and is no longer holding the knife by 10:30:30 AM. PO Velez continues speaking to \$87(2)(5) continually faces away from him and to the left. She walks to the right off-frame briefly at 10:30:59 AM as PO Velez still appears to be speaking to her. At 10:31:08 AM, \$87(2)(b) returns to PO Velez at the register and they appear to continue speaking until PO Velez walks away at 10:31:22 AM. The pertinent footage is also found in a video clip extracted from the original source using the SnagIt Application (BR 02).

with

was a pharmacy technician working at one of the pharmacy's registers at the CVS at the time of the incident (BR 03). Her colleague, \$87(2)(6) stood several feet behind until she asked if she could help her. PO Velez approached the register and stared at \$87(2)(b) him. PO Velez told her she had something on her face. § 87(2)(6) told him it was probably a pimple. PO Velez disagreed and asked what she had under her nose. § \$7(2)(b) who has a philtrum piercing in the groove between her nose and lip with a silver ball stud, told him it was a piercing. PO Velez told \$87(2)(6) that he did not like it, and that he wanted to cut the piercing off her. PO Velez reached toward his duty belt at his right hip and lifted a folded knife in his hand in front of his person. He opened the blade from the handle and told her again, "Let me cut it off, I want to cut it off." PO Velez seemed to be "jokingly aggressive" and playful when he stated this. looked at the knife for less than a second and stated something along the lines of, "Um, ok," and turned her attention back to the work she was doing at the register. She did not see PO Velez holding the knife again and was not sure when he put it away because she was focused on her work. PO Velez asked \$87(2)(b) "It must have hurt, right?" \$87(2)(b) looked up and told him it did as it was one of the most painful piercings. PO Velez told her, "You like pain, right? You like being slapped/smacked around and hit? You should become a police officer and join the confused with seeing the knife and PO Velez' talk of violence and police academy." § 87(2)(b) asking if she liked being hit, told him that her mom did not think she would make a good police officer. PO Velez stated, "What do moms know? They don't know anything." § 87(2)(6) confused and uncomfortable with speaking to PO Velez, so she walked away from the register behind the pharmacv.

was employed as a pharmacy technician at CVS at the time of the incident and was working in the pharmacy several feet from \$87(2)(6) at a register (BR 04). PO Velez It seemed like a normal conversation since the CVS is patronized by approached § 87(2)(b) many officers from the nearby 94<sup>th</sup> Precinct stationhouse. § 87(2)(6) attention was first drawn to their conversation when he observed PO Velez display a knife in front of \$87(2)(b) pointed the tip toward \$87(2)(b) face. PO Velez asked \$87(2)(b) "What is on your told him it was a piercing and PO Velez asked, "Do you want me to take that face?" § 87(2)(b) off?" § 87(2)(b) replied, "Ok, no, it's my piercing." PO Velez asked \$87(2)(b) if she liked getting "beaten up," and possibly asked if she liked getting "slapped" and "feeling pain." She told him, "No." PO Velez walked away.

PO Velez did not recall this incident even when provided a brief narrative of the alleged incident, alleged victim descriptions, and related police documentation (BR 06). On the day of the incident, PO Velez was in full uniform with a duty belt, gun, taser, pepper spray, flashlight, gloves, asp, and vest. He did not initially recall any other equipment he carried. When asked if he carried a utility knife or other tools, PO Velez stated he occasionally carries a Leatherman, which is a tool knife including foldable scissors, screwdriver, a nail filer, and a knife. He usually carries the Leatherman on a key chain on the right side of his hip. PO Velez stated he usually has it, but "most likely" did not have it on the incident date. He carries it for no specific reason other than out of habit. He did not have it with him during his CCRB interview. PO Velez did not recall speaking to any employee at the pharmacy. PO Velez stated he did not take any tools off his belt during the incident, including his Leatherman, and did not present his knife or other similar tool to a CVS employee. When presented the above-referenced footage, PO Velez identified himself but did not recognize the events or \$87(2)(b) He observed himself touch his face but did not know why or what he was stating at the time. PO Velez observed himself take out his Leatherman and show it to PO Velez could not identify which specific tool he took out, stating it looked like the knife or the nail filer or possibly tweezers. He did not know why he took out his Leatherman and did have a reason for why he would have. PO Velez stated he sometimes uses his knife to clean his fingernails. He admitted that he did not see himself cleaning his fingernails in the footage. He could not speak to any conversation he had during those depicted events. PO Velez could not

explain the discrepancy between the video evidence and his earlier testimony in which he stated he had no conversation with an employee at the pharmacy nor took out his Leatherman.

PO Frost and PO Velez responded to the CVS regarding an alleged shoplifting incident. They were greeted by a CVS front store associate, in the vestibule. She provided a description of the suspect before they all canvassed the area for the suspect. Afterwards, PO Frost and PO Velez entered the CVS pharmacy to complete a report documenting the incident. PO Frost had no independent recollection of what he did once inside the CVS. PO Frost did not recall any interactions PO Velez had with any civilians of the CVS employees.

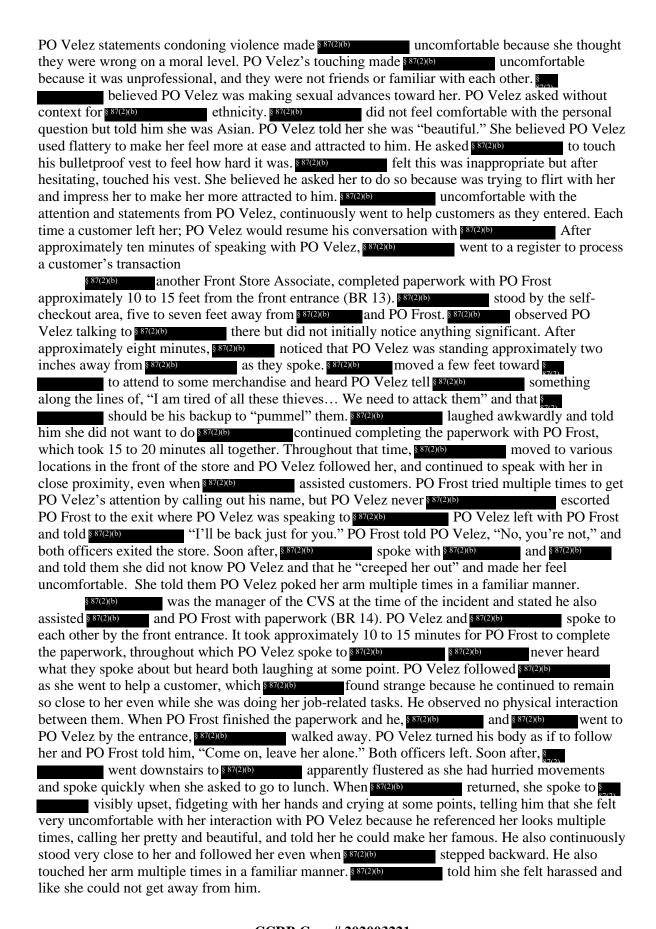
Force may be used by an officer to ensure the safety of a member of another individual or when it is reasonable to gain control or custody of an individual <u>NYPD Patrol Guide Procedure</u> 221-01 (BR 08). Officers are committed to treating every citizen with compassion, courtesy, professionalism, and respect <u>NYPD Patrol Guide Procedure</u> 200-02 (BR 09).

The sequence of events captured in the above-reference video evidence corroborates allegations against PO Velez. PO Velez did not recall his interaction with until presented with this footage. When asked to explain his actions as depicted in the footage, he was unable to do so.

# Allegation D – Discourtesy: Police Officer Jason Velez acted discourteously toward

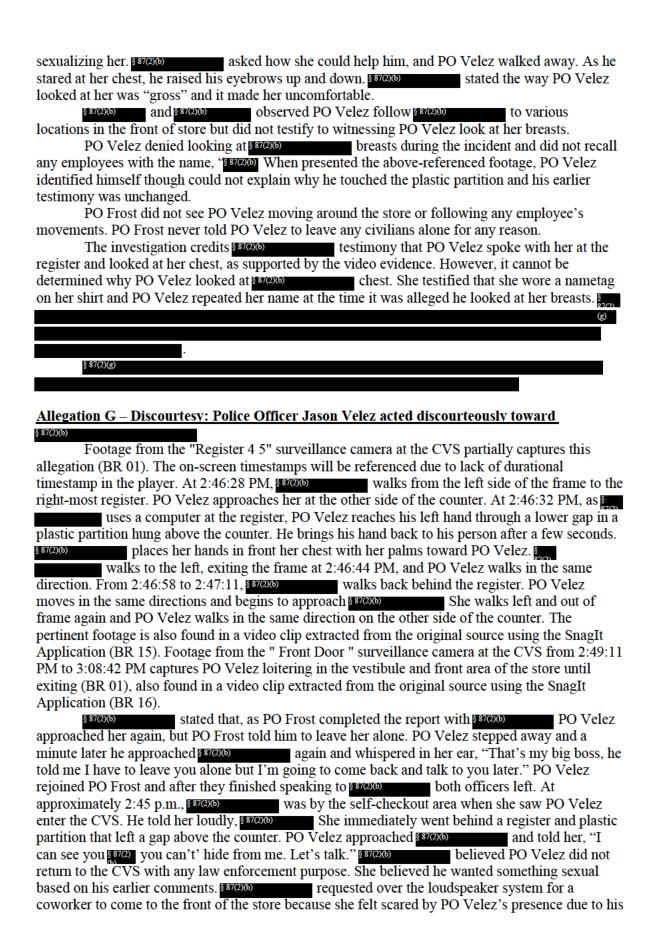
## Allegation E – Discourtesy: Police Officer Jason Velez spoke discourteously to

was working as a Front Store Associate when her coworker, saveno observed a shoplifter and called 911 (BR 11-12). After canvassing the area with PO Frost and PO Velez, she returned with both officers to complete police paperwork. [87(2)(6) stood with their manager, § 87(2)(b) and the officers by the front of the store as \$87(2)(b) the entrance to greet customers as they entered. Approximately one minute after entering the CVS, PO Velez approached § 87(2)(b) He initially stared at § 87(2)(6) without saying anything before telling her she should deal with shoplifters by assaulting them. He explained it was fine for him to assault those who did not comply with his orders and that it was okay to use excessive force. PO Velez elaborated that it was fine to pepper spray and tase people if they were not wearing a face mask during the COVID-19 pandemic, do not listen to police officers, or if he did not like what they were doing. was trying to greet customers and felt uncomfortable that PO Velez was condoning violence to her but interpreted it as an attempt at humor, so she forced laughter. After telling him she thought he was wrong a few times, she jokingly stated that maybe PO Velez should not be a police officer. § \$7(2)(6) stood with her arms crossed. Every time she laughed or disagreed with him, PO Velez would place his right hand lightly on her left arm near her elbow for less than a second and tell her, "You're so cute," which occurred approximately four or five times. She interpreted these gestures as flirtation. At some point, PO Velez mentioned he was Puerto Rican and had been in the United States Marine Corps.



PO Velez did not recall this incident, 1980 or any conversation he had with CVS employees. When presented with her description, PO Velez did not recall 1980 He did not discuss with her using force against shoplifters, or that she could be his partner or assist him. PO Velez did not tell 1980 she was cute. He did not ask her about her ethnic or racial background. He did not tell 1980 she was cute. He did not ask her about her ethnic or racial background. He did not tell 1980 she was cute. He did not ask her about her ethnic or racial background. He amade no remarks on any CVS employee's physical appearance. PO Velez stated no employee touched his bulletproof vest and did not ask anyone to do so. PO Velez did not recall initiating any physical interaction with including touching her arm during conversation. He did not recall following any employee within the CVS or speaking to any employees while they were helping customers. PO Velez did not recall telling anyone he was Puerto Rican. He told the investigation that he had served in the United States Marine Corps but did not recall telling 1980 that. He did not tell 1980 anything to gain her personal interest nor expressed his own personal interest in her. When presented the above-referenced footage, PO Velez identified himself though could not explain why he touched the plastic partition and his earlier testimony was unchanged.  PO Frost did not monitor PO Velez. PO Velez did not indicate to PO Frost that he had personal interest in any of the CVS employees.  Officers are committed to treating every citizen with compassion, courtesy, professionalism, and respect NYPD Patrol Guide Procedure 200-02.  Video evidence is limited concerning PO Velez's interaction with 1980 though he identified himself as approaching 1980 throughout the incident and the inappropriate nature of that attention. Though PO Velez's denied that he would let any civilian touch his vest, PO Frost contradicted this with his own experience of civilians touching his partner's vest. None of the test
§ 87(2)(b) § 87(2)(g)
Allegation F – Discourtesy: Police Officer Jason Velez acted discourteously toward
§ 87(2)(b)
Footage from the "Register 4 5" surveillance camera at the CVS partially captures this
allegation (BR 01). The on-screen timestamps will be referenced due to lack of durational
goes behind the register and appears to
process a customer's purchase. At 10:51:10 AM, PO Velez approaches her on the right side of the registers. He appears to speak to the customer briefly and turns his face to second They are
separated by a plastic partition. At 10:51:28 AM, PO Velez pokes the plastic partition several times
with his finger pointed toward \$57000 She continues working the register and PO Velez
moves right out of the frame. Until 10:54:00 AM, PO Velez appears to parallel second
movements on the other side of the counter as she is behind the registers. The pertinent footage is
also found in a video clip extracted from the original source using the SnagIt Application (BR 10).
stated that when went to stand behind a register and a plastic partition, PO
Velez stood in front of her, looked at her chest for five to ten seconds and kept interrupting her by
repeating her name, '\$37000 This was the first time PO Velez used her name and she believed he read it off her nametag, which was attached to her shirt. She believed PO Velez looked at her

nametag and her breasts. She believed he looked at her breasts because he was a "pervert" and was



earlier comments and touches. [87(2)(b) tried to act busy so that PO Velez would leave, and
she walked around behind the register. PO Velez followed her movements so that he was always
directly across the counter from her. PO Velez reached his right hand under the partition toward her
while opening and closing his hand. §87(2)(6) believed he was trying to grab her hand
because PO Velez placed his hand on the counter where \$87(2)(6) places her own hand when
handing change to customers. However, she was out of his reach and did not need to move to avoid
his touch. §87(2)(b) believed PO Velez tried to grab her hand as a form of flirting and as a
sexual advance. She told PO Velez multiple times at the counter to leave her alone because she was
busy. This was the first time she told him to leave her alone. She requested a coworker again over
the intercom. PO Velez removed his hand after a few seconds and asked if he could at least use the
bathroom, \$87(2)(6) told him no, she was busy, and not to talk to her. She then walked out
from behind the register toward the back of the store so she could go to the manager's office. PO
Velez stomped his foot and made a raised fist in front of his face, saying, "Come on say" we're
friends." \$87(2)(b) believed he was trying to make joke about physically threatening her, but
it scared her in combination with the aforementioned behavior. There was no one else nearby the
registers when PO Velez returned. PO Velez followed \$87(2)(b) for a few steps, telling her,
"Come on \$300 we're friends, you're my partner, you can be my detective, I can make you
famous." § \$7(2)(b) gust kept walking and stating no, she was busy, and to leave her alone.
She believed he told her this to put her at ease and make her feel important so that she would be
attracted to him \$50000 continued to the back of the store to an employee only area and
attracted to him. \$87(2)(b) continued to the back of the store to an employee-only area and left PO Velez. She told \$87(2)(b) what happened. \$87(2)(b) left her in his office and after a
couple of minutes returned with \$87(2)(b)  They all checked the cameras and saw PO Velez
pacing back and forth outside the entrance of the store. § \$7(2)(6) texted her boyfriend to
escort her from work and when he came, they left with \$872.00 hood up so that PO Velez
would not recognize her. She did not believe he did, and they had no further interactions. She
noticed a police vehicle in front of the CVS with PO Frost in the driver's seat.
and \$87(2)(b) an
request over the loudspeaker and went to the main floor. 887(2)(b) had already gone downstairs, but 887(2)(b) observed PO Velez milling around the aisles and he asked
ssr(2)(b) to use the bathroom. ssr(2)(b) told her colleague, ssr(2)(b) to cover the register
while \$87(2)(b) escorted PO Velez downstairs to the bathroom. As PO Velez used the bathroom,
upset, crying, and asking why PO Velez had returned, stating he made her very uncomfortable.
escorted PO Velez back upstairs and returned to the office to check the surveillance cameras
Both \$87(2)(b) and \$87(2)(b) observed via the surveillance cameras PO Velez walk around the
store and loiter in the front vestibule for some time before leaving.
worked as a Front Store Associate at the CVS at the time of the incident and
covered the registers area after street told her to work there (BR 17). She observed PO Velez
loitering in the vestibule, and he approached her. He asked how she was, and \$87(2)6 told him
she was fine. PO Velez asked for \$87(2)(b) as he had been speaking to her earlier.
told him she did not know where she was. PO Velez spoke to \$87(2)(6) for a few
minutes, stating ser(2)(6) could be his "partner in crime," and that she could help him with
"laying someone on the floor." He dropped his shoulder as he said the latter, as if gesturing how he
would take someone down to the ground. ser(2)(b) giggled, but felt uncomfortable with the
violent talk. After speaking to \$87(2)(6) PO Velez walked around the store until loitering again
in the vestibule for a few minutes and left.

PO Velez stated he and PO Frost returned to the front of the CVS at 2:45 p.m. in their police vehicle to remain in the vicinity for any potential larcenies or other crimes. He did not recall if he entered the CVS, but the only reason he would have to enter would be to use the bathroom, which is not public and requires asking an employee to use the facilities. PO Velez estimated he and PO Frost were there for up to 40 minutes and did not recall anything specific he did within that

time. He did not recall speaking to any CVS employees, or following them in the store. PO Velez denied reaching under a plastic partition at a counter or reach toward any employees as if to grab them. No employee told him to leave them alone. PO Velez did not tell any employees that they could be friends or partners, he could make them famous, or they could help him lay anyone on the floor. No employee at the CVS ever told him to leave them alone. When presented the above-referenced footage, PO Velez did not recognize the events or any depicted employee, but he recognized himself. He saw himself place his hand across the counter under the plastic partition. He might have tried to initiate a physical interaction with store to let her know he needed to use the bathroom, but he was not certain. He did not recall spending approximately 16 minutes inside the vestibule afterward, but stated he did not do so to have a personal conversation with any employees and that he likely stayed for security as the chance of a second larceny after an initial crime is elevated.

PO Frost did not recall returning to the CVS with PO Velez, but stated it was possible they returned for a directed patrol outside in their vehicle due to the high frequency of shoplifting there. Such directed patrols are conducted daily in front of the CVS. The only reasons PO Frost identified for officers entering the CVS were to use the bathroom or get a snack or drink. Usually officers sit in their vehicle across the street. Officers would only go inside to use the restroom.

Officers are committed to treating every citizen with compassion, courtesy, professionalism, and respect NYPD Patrol Guide Procedure 200-02.

Video evidence corroborated allegation that PO Velez tried to grab her, and though he identified himself doing so he could not explain why. Civilian testimony was consistent about distress and discomfort due to PO Velez's actions and statements. Though not a direct witness to these allegations, described a similar interaction she had with PO Velez when he used nearly identical language to that he used when refusing to leave when he used nearly identical language to that he used when refusing to leave despite her repeated protests, as he followed her around the store. No testimony indicates PO Velez entered the CVS a second time for any law enforcement purpose, and his stay and actions within the CVS exceeded anything necessary to use the bathroom.

#### Civilian and Officer CCRB Histories

- This is the first CCRB complaint to which \$87000 has been party (BR 18).
- This is the first CCRB complaint to which \$87(2)(b) has been party (BR 19).
- PO Velez has been a member of service for 17 years and has been subject of two other allegations in two other CCRB complaints with no substantiations (see officer history):

## ○ § 87(2)(g)

## Mediation, Civil and Criminal Histories

- §87(2)(6) declined to mediate this complaint.
- On December 29, 2020, the Office of the New York City Comptroller confirmed that no related Notices of Claim had been filed (BR 20).

•	[§ 87(2)(b)] [§§ 86(1)(3)&(4)] [§ 87(2)(c)]	

Squad No.:	11		
Investigator:	Benjamin Shelton Signature	Inv. Benjamin Shelton Print Title & Name	4/19/21 Date
Squad Leader:	Edwin Pena Signature	IM Edwin Pena Print Title & Name	04/19/21 Date
Reviewer:	Signature	Print Title & Name	Date