# CCRB INVESTIGATIVE RECOMMENDATION

Investigator:		Team:	CCRB Case #:	<b>✓</b> Force	☐ Discourt.	☐ U.S.
Cheyanne Ralph		Squad #2	201710087	✓ Abuse	O.L.	☑ Injury
Incident Date(s)		Location of Incident:	•	Precinct:	18 Mo. SOL	EO SOL
Wednesday, 11/22/2017, Thursday, 11/23/2017, 11:30 PM		2170 Frederick Douglas Boulevard		28	5/23/2019	5/23/2019
Date/Time CV Reported		CV Reported At:	How CV Reported:	Date/Time	Received at CCI	RB
Wed, 12/06/2017 4:21 PM		CCRB	Phone	Wed, 12/0	6/2017 4:21 PM	
Complainant/Victim	Type	Home Addre	ess			
Witness(es)		Home Addre	ess			
Subject Officer(s)	Shield	TaxID	Command			
1. POM Keyana Kendall	17328	943432	028 PCT			
Witness Officer(s)	Shield N	Tax No	Cmd Name			
1. POF Chanel Johns	08526	948054	028 PCT			
Officer(s)	Allegation	on		Inve	stigator Recon	nmendation
A.POM Keyana Kendall	Abuse: Police Officer Keyana Kendall refused to provide his shield number to §87(2)(b)					
B.POM Keyana Kendall	Force: Police Officer Keyana Kendall used physical force against § 87(2)(b)					

### **Case Summary**

filed this complaint via telephone with the Civilian

On November 23, 2017, at approximately 11:30 p.m., was asked to leave a Rite Aid pharmacy located at 2170 Frederick Douglas Boulevard in Manhattan by the store security guard. When she refused to leave the location, Police Officer Keyana Kendall and Police Officer Chanel Johns of the 28th Precinct responded. Police Officer Kendall and Police Officer Johns informed that she had to leave the location and \$87(2)(b) in response asked Police Officer Kendall for his shield number. Police Officer Kendall allegedly turned away from \$87(2)(b) and said, "You saw it" (Allegation A: Abuse of Authority-Refusal to provide shield number; \$87(2)(g) and said "Let's go" (Allegation B: Abuse of Authority-Force; \$87(2)(g) and said "Let's go" (Allegation B: Abuse of Authority-Force; \$87(2)(g) and said "Let's go" (Allegation B: Abuse of Authority-Force; \$87(2)(g) and said "Let's go" (Allegation B: Abuse of Authority-Force; \$87(2)(g) and said "Let's go" (Allegation B: Abuse of Authority-Force; \$87(2)(g) and said "Let's go" (Allegation B: Abuse of Authority-Force; \$87(2)(g) and said "Let's go" (Allegation B: Abuse of Authority-Force; \$87(2)(g) and said "Let's go" (Allegation B: Abuse of Authority-Force; \$87(2)(g) and said "Let's go" (Allegation B: Abuse of Authority-Force; \$87(2)(g) and said "Let's go" (Allegation B: Abuse of Authority-Force; \$87(2)(g) and said "Let's go" (Allegation B: Abuse of Authority-Force) and said "Let's go" (Allegation B: Abuse of Authority-Force) and said "Let's go" (Allegation B: Abuse of Authority-Force) and said "Let's go" (Allegation B: Abuse of Authority-Force) and said "Let's go" (Allegation B: Abuse of Authority-Force) and said "Let's go" (Allegation B: Abuse of Authority-Force) and said "Let's go" (Allegation B: Abuse of Authority-Force) and said "Let's go" (Allegation B: Abuse of Authority-Force) and said "Let's go" (Allegation B: Abuse of Authority-Force) and said "Let's go" (Allegation B: Abuse of Authority-Force) and said "Let's go" (Allegation B: Abuse of Authority-Force) and said "Let's go" (All

Ten video files were obtained by the investigation from the Rite Aid pharmacy. The original footage is attached to IA numbers 19-37 (Board Review 1-19) Summaries of the footage are located in IA # 48 (Board Review 20) and 50 (Board Review 21). No FADO allegations were depicted.

### **Findings and Recommendations**

# Allegation A: Abuse of Authority- Police Officer Keyana Kendall refused to provide his shield number to §87(2)(b)

was interviewed at the CCRB on December 13, 2017. Police Officer Jeffery Jones of the 28<sup>th</sup> Precinct was interviewed at the CCRB on August 22, 2018. Police Officer Kendall was interviewed at the CCRB on September 12, 2018, and Police Officer Johns was interviewed at the CCRB on October 30, 2018. Attempts to identify and obtain statements from the store employees who witnessed the incident were unsuccessful.

stated that, at approximately 8:45 p.m., on the incident date, she entered the Rite Aid Pharmacy and at approximately 10:45 p.m., she felt like she needed to sit down and rest due to her medical issues. At 11:00 p.m., a Rite Aid security guard approached \$\frac{87(2)(b)}{2}\$ and told her that she had to leave because she was loitering. The security guard informed \$\frac{87(2)(b)}{2}\$ that she had to leave the store approximately three times before \$\frac{87(2)(b)}{2}\$ asked him to get a store manager. The security guard left and when he returned, he had the store manager, Police Officer Kendall, and Police Officer Johns with him. As soon as Police Officer Kendall approached he said, "Let's go" to \$\frac{87(2)(b)}{2}\$ and said, "You saw it" without providing \$\frac{87(2)(b)}{2}\$ with the requested information.

Police Officer Kendall did not specifically recall this incident. However, his memo book entry from November 23, 2017, notes that at 11:49 p.m., he conducted "community time" at 2170 Frederick Douglas Boulevard. His next entry was at 12:11 a.m., where he resumed patrol and made an entry indicating that a non-crime was corrected (Board Review 22).

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On December 6, 2017, § 87(2)(b)

Complaint Review Board.

Police Officer Johns recalled the incident but did not recall hearing [\$87(2)(b)] request Police Officer Kendall's shield number at any point.
§ 87(2)(g)
Allegation B: Force- Police Officer Keyana Kendall used physical force against §87(2)(b)
alleged that after Police Officer Kendall said, "You saw it," he then proceeded to pull her out of the chair she was seated in by her arms and shoulders. Once he pulled \$87(2)(6) from her chair, Police Officer pulled \$87(2)(6) s handbag out of her hands while continuing to yell "Let's go." \$87(2)(6) in response pulled her hands away from Police Officer Kendall and the store manager walked her to the register to pay for her items.
Police Officer Johns stated that on the date in question she and Police Officer Kendall were asked to remove \$37(2)(0)

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## **Civilian and Officer CCRB Histories**

- This is the first CCRB complaint to which \$87(2)(6) has been a party (Board Review 23).
- Police Officer Keyana Kendall has been a member-of-service for eleven years and has been a subject in seven CCRB complaints and 13 allegations, one of which was substantiated.
  - In CCRB 201709425 an offensive language allegation was substantiated against Police Officer Kendall. The Board recommended Formalized training and the NYPD disposition and penalty was Instructions.

### **Mediation, Civil and Criminal Histories**

•	This complaint was not suitable for mediation						
•	$A_{S} \circ f \S 87(2)(b)$ , $\S 87(2)(b)$	has filed a Notice of Claim on §87(2)(b)	;				
	behalf in which they allege assault, batte	ery and false arrest. They are seeking					

\$5,000,000 • § 87(2)(b) § 87(2)(	0.00 in redress (Board Re	eview 24).	
Squad No.:	_02		
Investigator:	Signature	Print Title & Name	Date
Squad Leader:	Signature	Print Title & Name	Date
Reviewer:	Signature	Print Title & Name	 Date

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