OSMO PRO / RAW

Firmware Upgrade Guide

Ensure that the battery is fully charged and the Micro SD card has at least 200 MB of free space.

It will take approximately 30 minutes to complete the upgrade. It is recommended that you put the Osmo Pro / RAW into the Osmo Base on a flat surface during the upgrade process.

Using a Micro SD Card to Upgrade

1. Download the latest firmware update package from the product page on the official DJI website (http://www.dji.com/product/osmo/download).
2. Copy the .bin file to the root directory of your Micro SD card and insert the card into the Micro SD card slot on the camera while the Osmo Pro / RAW is powered off.
3. Power on the Osmo Pro / RAW to begin upgrading.
4. The camera status indicator (left LED) may become solid yellow for a while, then blink green and red alternately during the upgrade process, and become solid green again when the firmware upgrade is complete. If the upgrade is unsuccessful, the camera status indicator will become solid red, in which case you should reattempt the upgrade.
5. Restart the Osmo Pro / RAW and check the firmware version after the upgrade. In the DJI GO app, tap Settings->General->About to view the firmware version.
6. If you fail to upgrade the firmware after multiple attempts, contact DJI Support.

Notes

1. The system status indicator (right LED) does not reflect the upgrade status.
2. It is normal for the fan to stop spinning or the gimbal to beep during the upgrade process.
3. If the upgrade fails, send the "OSMO_FC550_FW_LOG_AB.txt" or "OSMO_FC550R_FW_LOG_AB.txt" file located on the Micro SD card root directory to DJI Support for analysis. You will need to enable the "display hidden folders" option on your computer.