

DMG MORI

5-AXIS MILLING

DMX 60 U
DMX 80 U

DMX U SERIES



Highlights

Performance

Application

Machine and options

Ergonomics

Automation

Control technology

Technical data

EXPLORE THE WORLD OF

02



PROCESS INTEGRATION

- + Grinding
- + In-process measuring



AUTOMATION SOLUTIONS

- + PH 150
- + PH Cell 300
- + PH Cell Twin
- + Robo2Go Milling
- + MATRIS Light



DX – DIGITAL TRANSFORMATION

- + ERGOline X & CELOS X
- + Exclusive DMG MORI Technology Cycles



GX – GREEN TRANSFORMATION

- + Reduced power consumption up to 10 %

Highlights

Performance

Application

Machine and options

Ergonomics

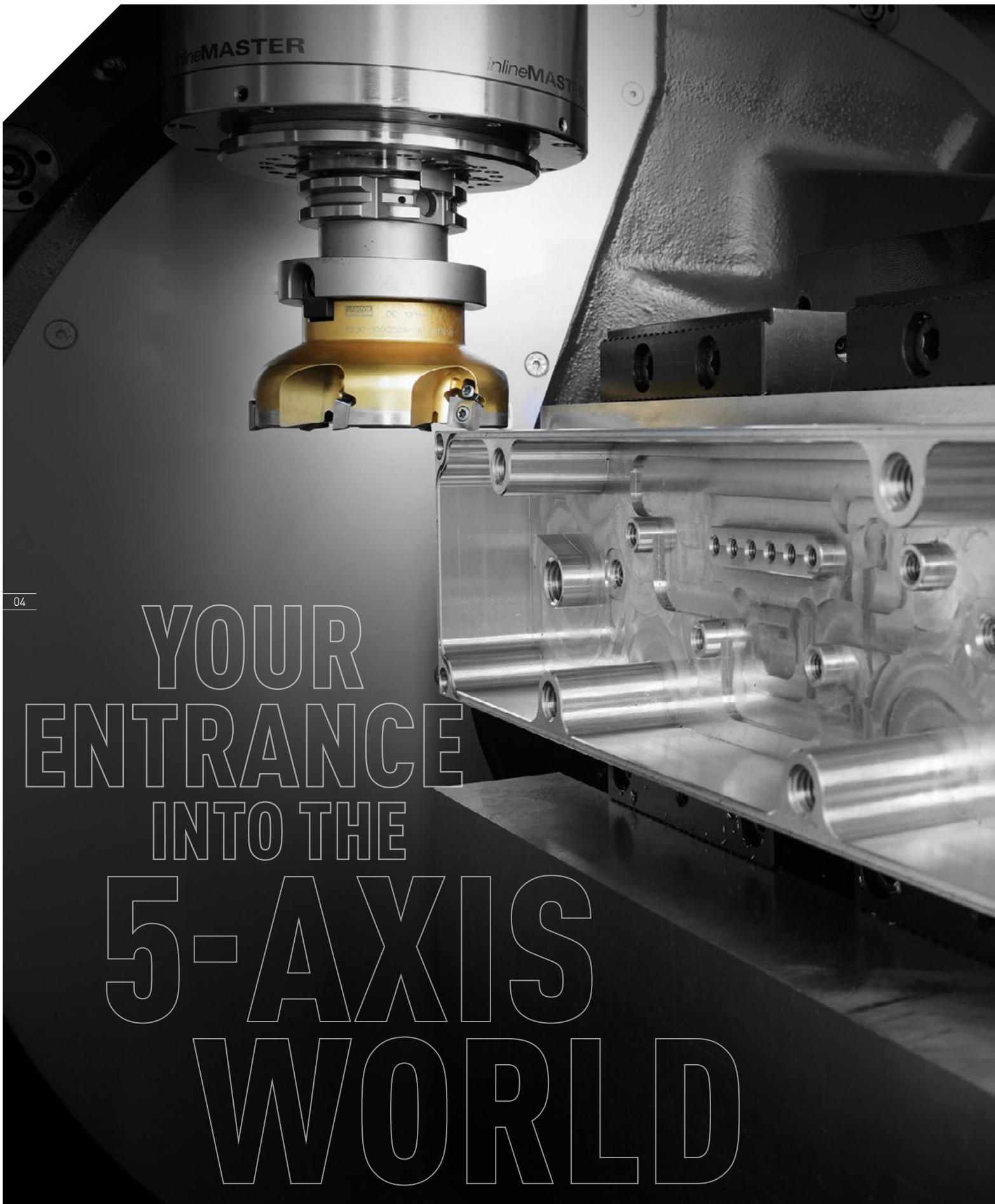
Automation

Control technology

Technical data

04

YOUR
ENTRANCE
INTO THE
5-AXIS
WORLD



HIGHLIGHTS

- + Up to 50 % higher rigidity thanks to **monolithic machine bed** and massive castings
- + Over 60 % faster **table rotation** in B & C axis comparing to predecessor
- + Improved thermal stability and advanced multi-sensor **thermal compensation**
- + Remarkable accuracy: **direct measuring system in linear axes** and deviation of **circular interpolation <6 µm**
- + Improved dynamic by 40 % thanks to rapid traverse of **42 m/min**
- + Suitable for **complex parts** even in automated and unmanned process thanks to **tool magazine even up to 120 pockets**
- + Full range of available **spindles even up to 20,000 rpm** or **High Torque version with 200 Nm**
- + Effective & intuitive operation thanks to ergonomic **control panel ERGOline X** with modern user environment of **CELOS X**

Highlights

Performance

Application

Machine and options

Ergonomics

Automation

Control technology

Technical data

DMX 60 U / DMX 80 U

Your entrance into the 5-axis world

The new DMX U line is a completely new benchmark in the 5-axis technology, so called "3+2". Within this new product line, DMG MORI combines all the best features from the predecessors with unique and pioneering innovations that meet the increasing requirements in manufacturing. Thanks to this approach, the DMX 60 U and DMX 80 U are closely aligned with the Machining Transformation strategy (MX).

Based on the four pillars of Process Integration, Automation, Digital Transformation [DX] and Green Transformation (GX), DMG MORI is shaping the future of manufacturing with this concept.

JUST
6.0 m²



**CELOS X
& ERGOline X**

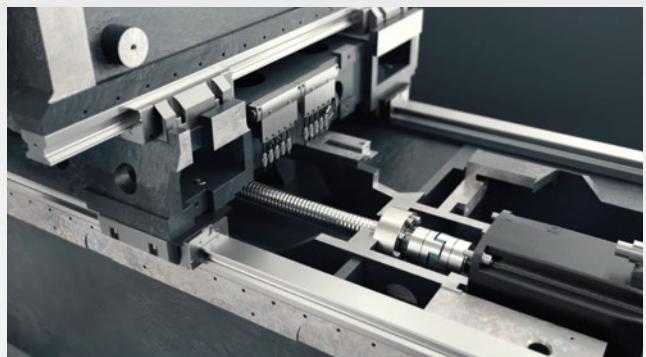
JUST
6.7 m²

Outstanding rigidity & maximum precision in multi-side machining

The new DMX U line stands out from the competition by outstanding rigidity, great performance and the highest precision. Unique design based on monolithic machine bed in combination with massive castings and wide roller guideways result in remarkable rigidity. With the direct measuring system in all axes, direct drive transmission in X&Y axis, improved accuracy of circular interpolation and advanced thermal compensation even the most demanding and complicated parts can be produced in one set-up!



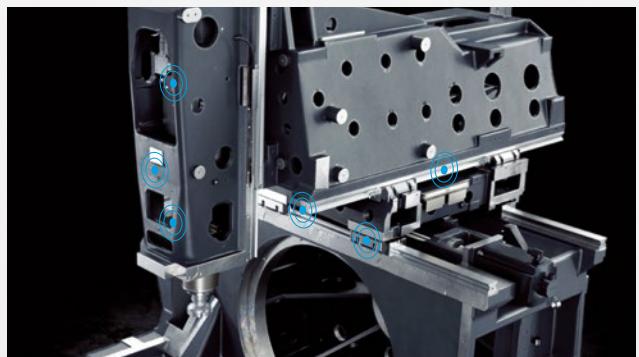
Direct measuring system in X/Y/Z-axis



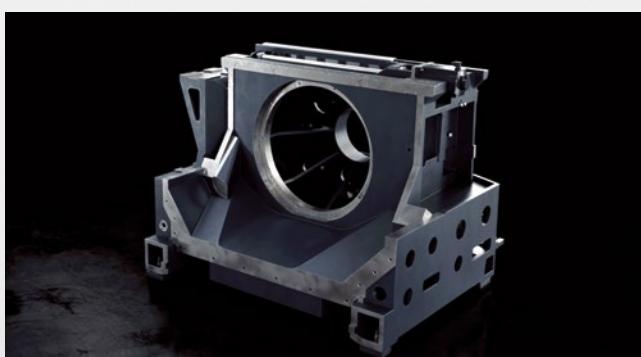
Direct drive transmission in X/Y-axis



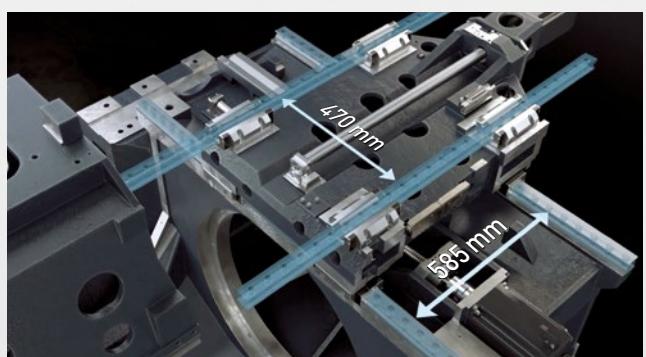
Double Ballbar <6µm



Advanced multi-sensor thermal compensation



Monolithic structure of machine bed



Large distances between roller guideways

Highlights

Performance

Application

Machine and options

Ergonomics

Automation

Control technology

Technical data

DMX 60 U/DMX 80 U

**Full range
of spindles from
12,000 rpm up
to 20,000 rpm**



**36
MONTHS
WARRANTY**



inlineMASTER 12,000 / 15,000 rpm

- + Outstanding rigidity and excellent thermal stability
- + Vacrodur bearings with high load capacity & remarkable wear resistance
- + Oil/air lubrication of the spindle bearing and improved labyrinth structure for a long time service life
- + Liquid cooling for optimal thermal stability



speedMASTER HT 15,000 rpm

- + Reduced to the minimum spindle run-out for the highest machining precision
- + Great rigidity and stability
- + Even over 200 % higher performance in rough cutting for the highest productivity
- + Liquid cooling for the highest thermal stability



speedMASTER 20,000 rpm

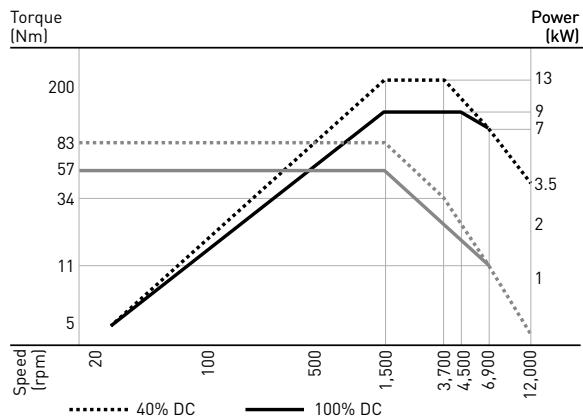
- + Reduced to the minimum spindle run-out for the highest machining precision
- + Outstanding dynamic and reduced acceleration/ deceleration time for the best machine performance
- + Perfect solution for die & mold application
- + Liquid cooling for the highest thermal stability

DMX 60 U / DMX 80 U

Spindle power diagrams

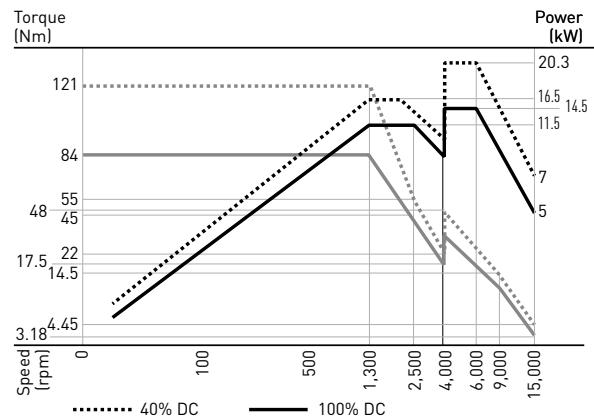
inlineMASTER 12,000 rpm

Speed range	12,000 rpm
Power:	13/9 kW (40/100 % ED)
Torque:	83/57 Nm (40/100 % ED)
Tool holder	SK 40/BT 40/CAT 40/HSK-A63



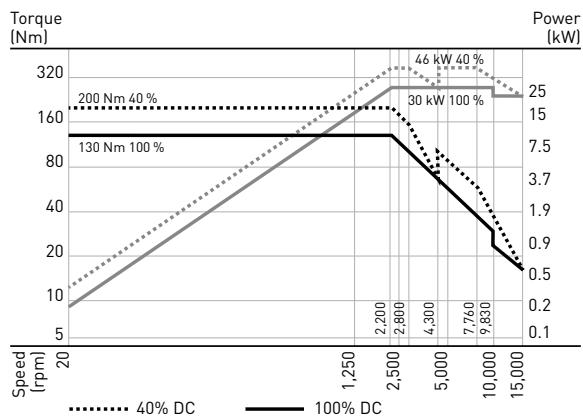
inlineMASTER 15,000 rpm (option)

Speed range	15,000 rpm
Power:	20/14.5 kW (40/100 % ED)
Torque:	121/84 Nm (40/100 % ED)
Tool holder	SK 40/BT 40/CAT 40/HSK-A63



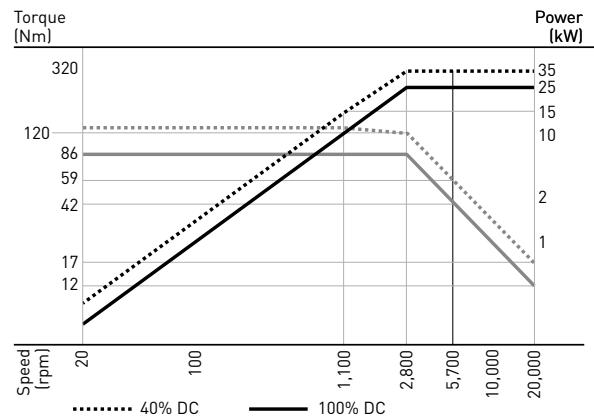
speedMASTER 15,000 rpm High Torque (option)

Speed range	15,000 rpm
Power:	46/30 kW (40/100 % ED)
Torque:	200/130 Nm (40/100 % ED)
Tool holder	SK 40/BT 40/CAT 40/HSK-A63



speedMASTER 20,000 rpm (option)

Speed range	20,000 rpm
Power:	35/25 kW (40/100 % ED)
Torque:	130/86 Nm (40/100 % ED)
Tool holder	SK 40/BT 40/CAT 40/HSK-A63



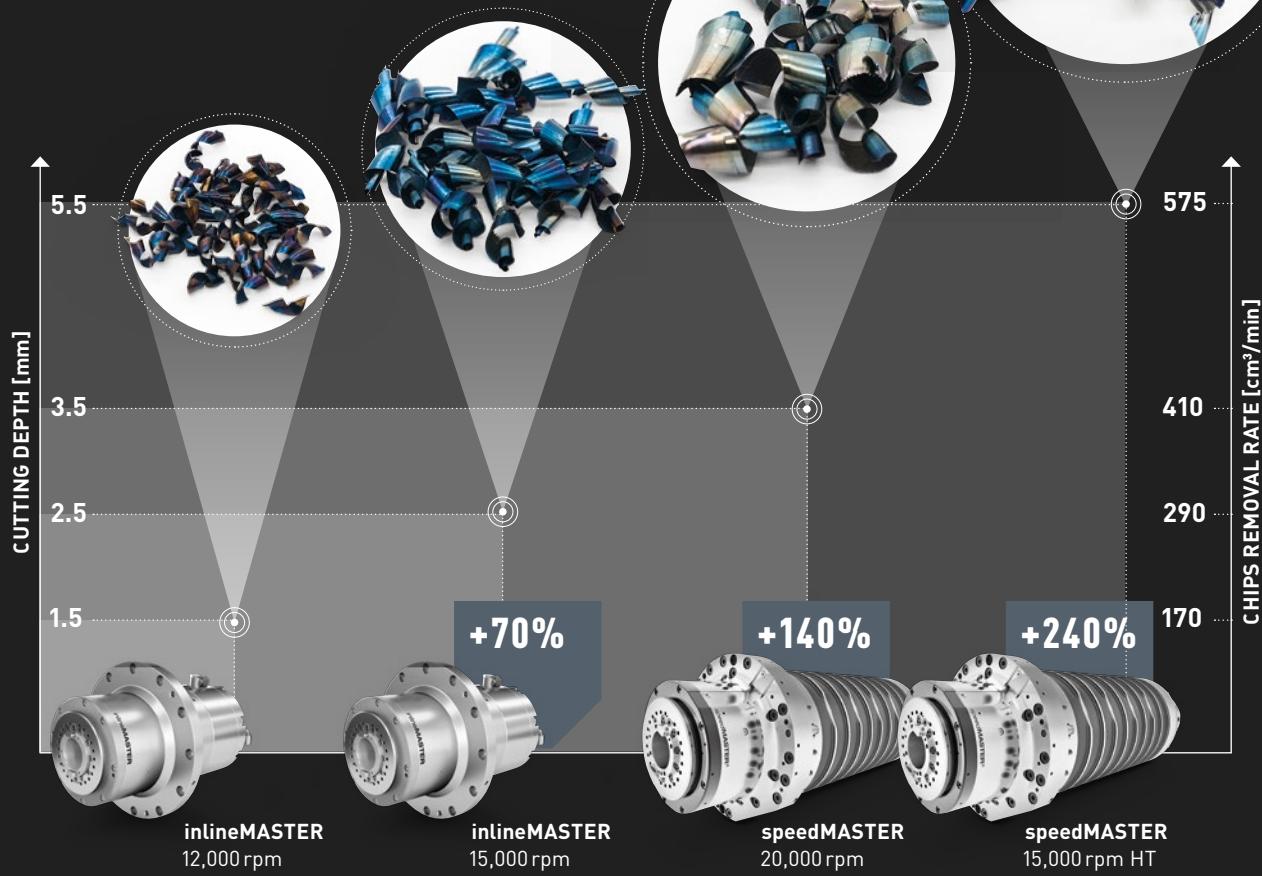


DMX 60 U/DMX 80 U

The highest cutting performance in its class!

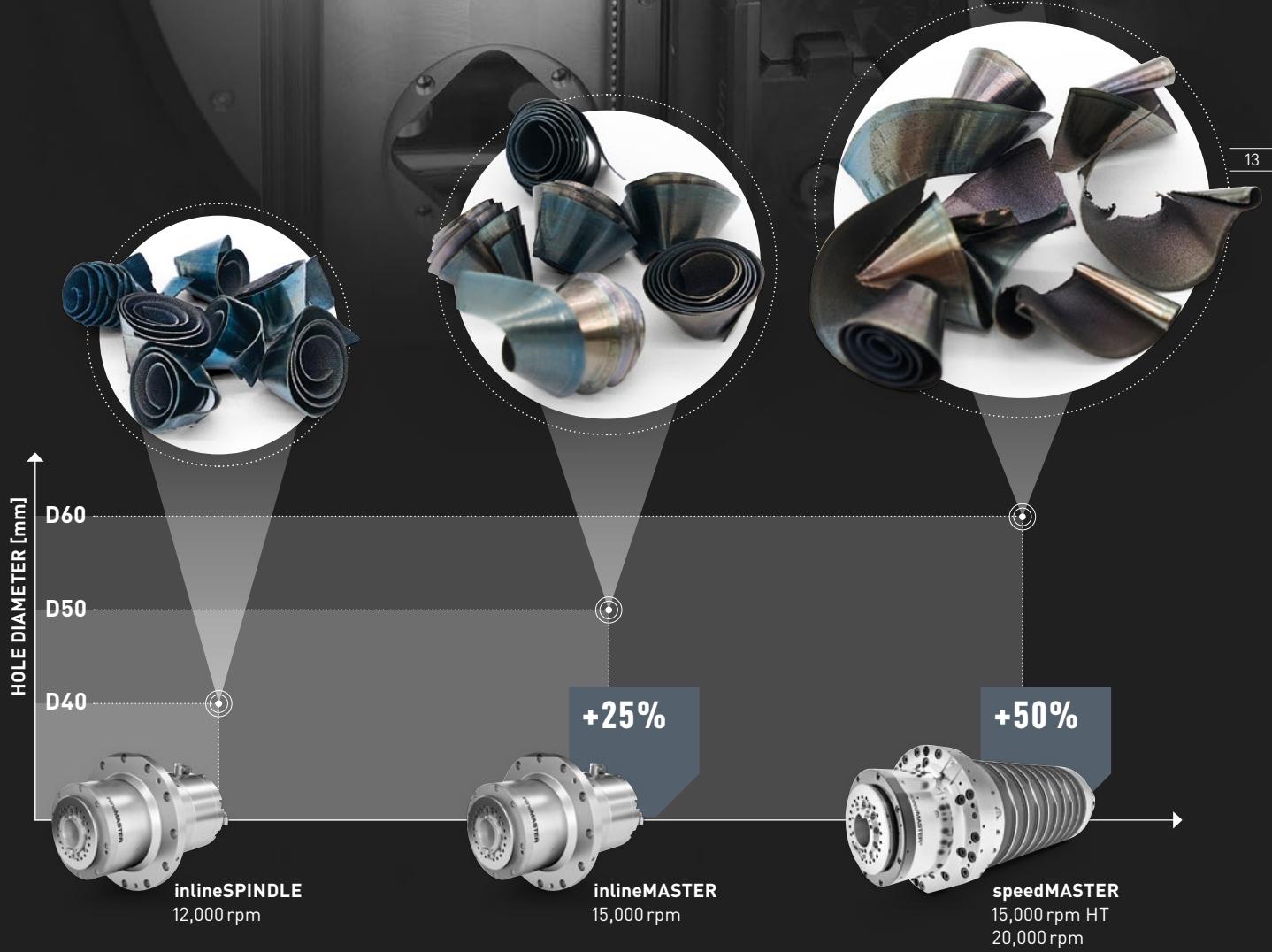
ROUGH MILLING

Cutting speed: 270 m/min
Cutter: ø 80 mm
Feed : 0.2 mm/tooth
Feed rate: 1,930 mm/min
Cutting width: 60 mm (75 %)
Material: steel C45



DRILLING

Cutting speed: 160 m/min
Feed: 0.12 mm/rev.
Material: steel C45



DMX 60 U/DMX 80 U

Boost your productivity with new DMX U series!

Key facts

Part name: Hydraulic distributor
Material: AlCu4PbMg
Size: 115 × 100 × 50 mm
Number of tools: 32
Smallest tool: microDrill Dc 1.6 mm

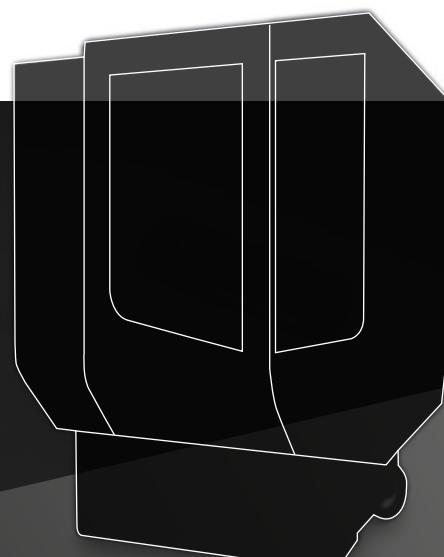
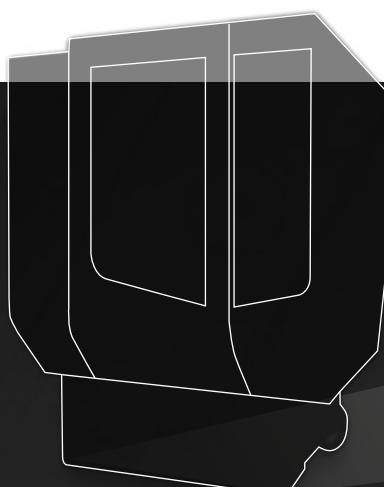
Regular 5-axis milling center available on the market

Spindle: 12,000 rpm
Rapid traverse: 24 m/min
Tool magazine: 30-pockets
Number of set-ups: 2
Table speed: 6 rpm

Unit time: 40:15

Regular 3-axis milling center available on the market

Spindle: 8,000 rpm
Rapid traverse: 24 m/min
Tool magazine: 20-pockets
Number of set-ups: 6
Unit time: 52:30



DMX 60 U

speedMASTER: **20,000 rpm***

Rapid traverse: **42 m/min**

Tool magazine: **up to 120 pockets**

Number of set-ups: **2**

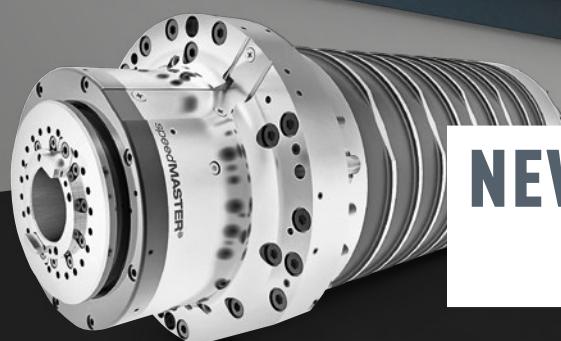
Speed of B/C axis: **10 rpm**

Unit time: 25:10

*option

+100 %

HIGHER
PERFORMANCE



NEW

Highlights
Performance
Application
Machine and options
Ergonomics
Automation
Control technology
Technical data

DMX 60 U / DMX 80 U

The highest flexibility and performance!

The two DMX U models play a very important role in DMG MORI strategy and occupy an important role in wide variety of industries, wherever high performance machining of multi-sided and precise parts is required. As a strong representer of „3+2“ technology, the DMX U line is a natural step in the evolution between 3-axis milling and complete 5-axis simultaneous machining.

Thanks to the process integration the abilities of both machines have been even increased. It makes DMX U a really valuable asset in modern and competitive production environment, including die & mold, medical, automotive, marine and aerospace sectors, among others, where efficient & precise machining of most common engineering materials like steel, stainless steel, aluminum alloys, cast iron and titanium alloys is crucial. The DMX U line is a perfect solution for all kind of application where multi-sided machining is required.



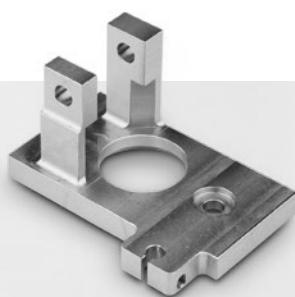
MARINE

Housing made
of titanium



MACHINERY

Holder made
of carbon steel



MACHINERY

Guide trolley made
of aluminium alloy



MACHINERY

Part of tool magazine
made of cast iron



MACHINERY

Hydraulic distributor
made of aluminium alloy



AEROSPACE

Holder made
of titanium



MACHINERY

Holder made
of cast iron



DEFENSE INDUSTRY

Part for howitzer made
of stainless steel



MACHINERY

Part of frame plate
made of carbon steel



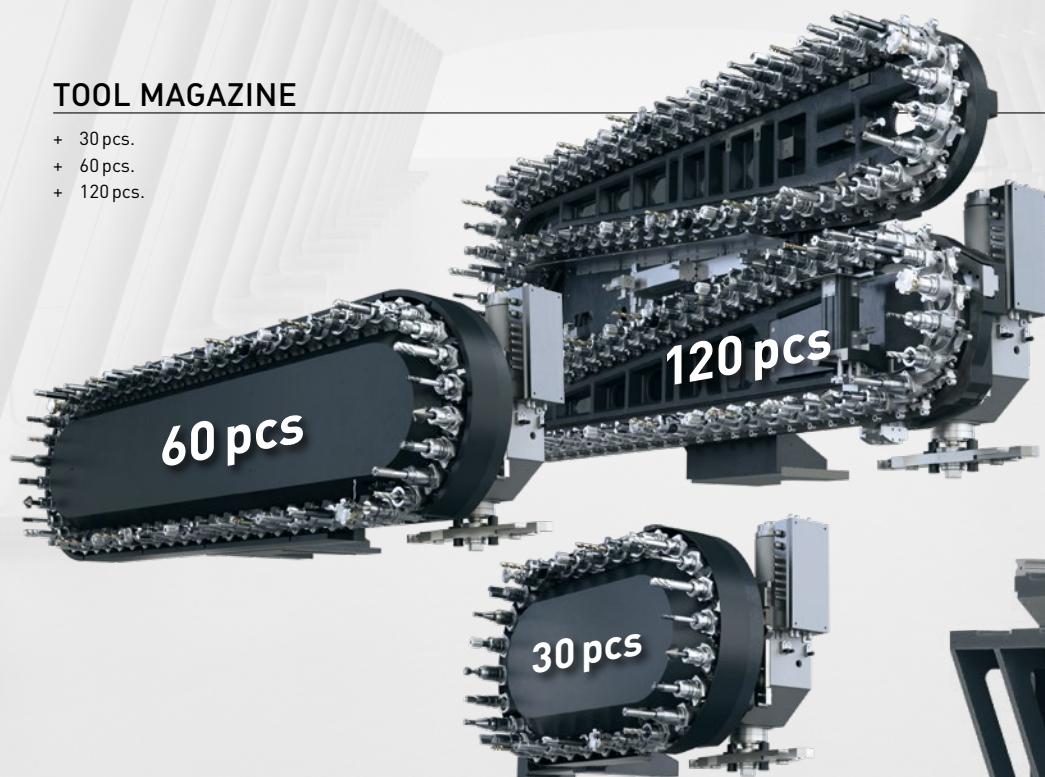
DMX 60 U / DMX 80 U

Modular concept

Full range of options and customized solutions!

TOOL MAGAZINE

- + 30 pcs.
- + 60 pcs.
- + 120 pcs.



18

CHIP REMOVAL AND COOLANT SUPPLY

- + Chip tank
- + Chip conveyor
- + Chip conveyor for small chips
- + Paper-type filtration system with 600l tank
- + Through spindle coolant supply (ICS)



SPINDLES

- + inlineMASTER 12,000 rpm
- + inlineMASTER 15,000 rpm
- + speedMASTER 15,000 rpm High Torque
- + speedMASTER 20,000 rpm

UP TO
20,000 rpm

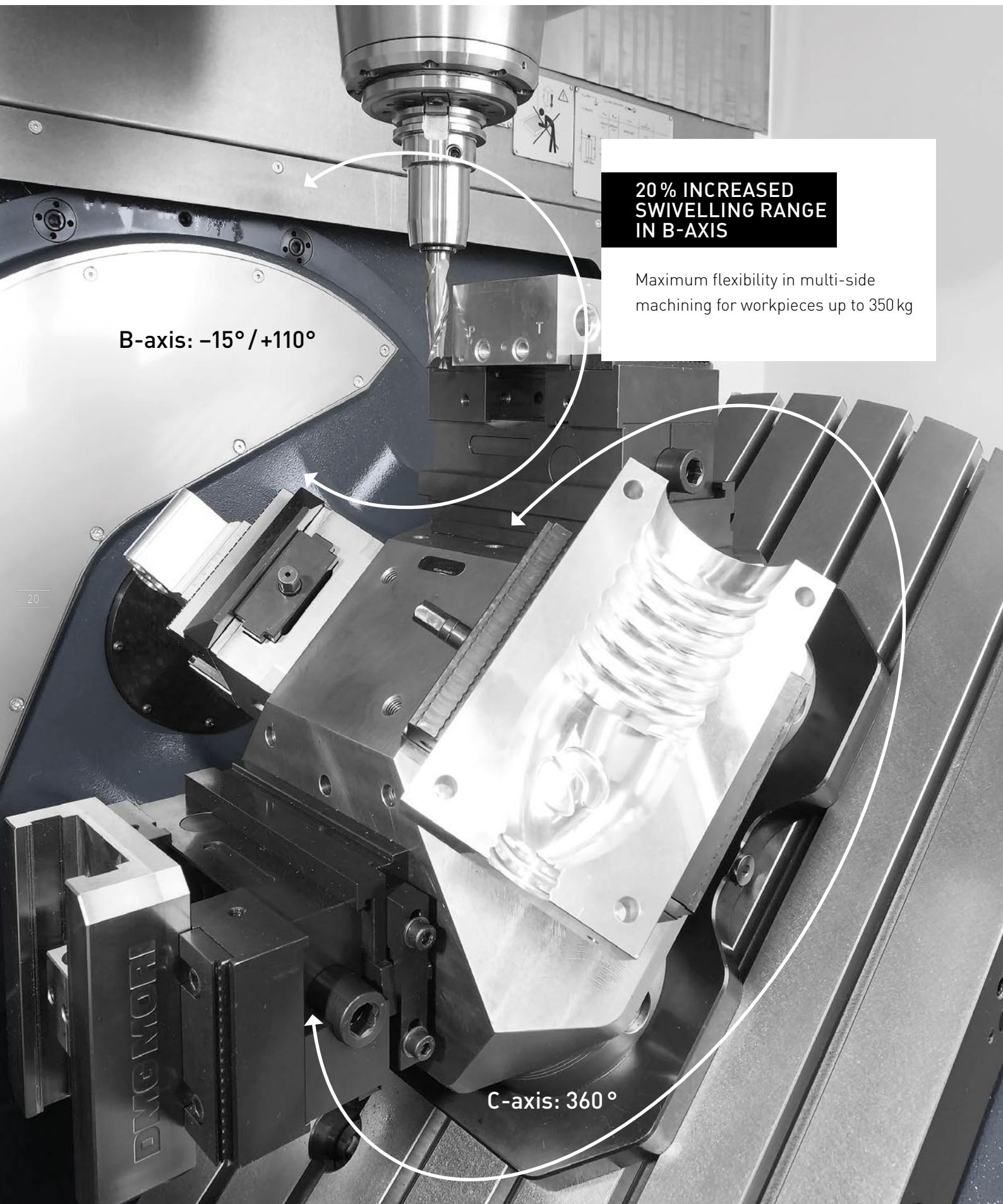
CLAMPING DEVICES

- + other clamping solutions available on request

Pneumatic vice

Zero point system, eg. SCHUNK VERO-S

19



Improved swivel-rotary table: great accessibility & maximum rigidity

The new DMX U line has been equipped with well-known and proven swivel-rotary table which secures the beast accessibility and now even higher rigidity. In case of DMX 60 U the max. table load has been increased to 300 kg (+50 % comparing to the predecessor), while on DMX 80 U you can produce the parts even up to 350 kg.

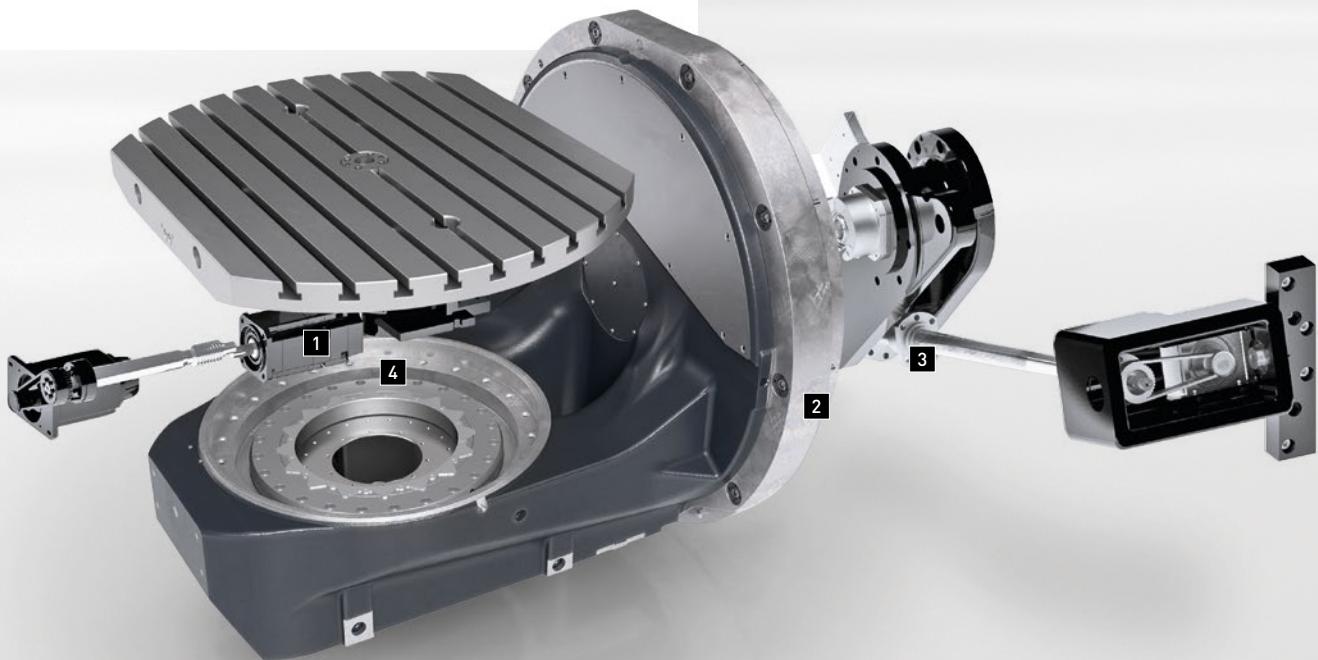
Thanks to the multi-sided machining in one clamping the accuracy of produced components can be significantly increased, while the set-up time is dramatically reduced which leads to higher efficiency and profitability.

HIGHLIGHTS

- + up to 75 % improved dynamic characteristic for higher surface quality and reduced risk of chattering
- + up to 50 % bigger bearings diameter for even higher rigidity
- + Improved clamping system for B/C-axis for higher process stability and reduced maintenance cost
- + Increased the size of ball-screw in B-axis as well as worm transmission in C-axis to carry even higher loads
- + Handling of workpiece up to 350 kg
- + Great accessibility to the workpiece from all sides thanks to one-end support of table [without negative influence on rigidity!]

Patented NC swiveling rotary table

- 1** Drive in C-axis (worm gear)
- 2** Precision roller bearings in B/C-axis
- 3** Drive in B-axis (ball screw)
- 4** Rotary encoders in B/C-axis



Highlights
Performance
Application
Machine and options
Ergonomics
Automation
Control technology
Technical data

DMX 60 U / DMX 80 U

Selected options

	DMX 60 U	DMX 80 U
Control		
SINUMERIK ONE	Standard	Standard
HEIDENHAIN TNC 7	•	•
Preparation for CELOS X	Standard	Standard
CELOS X	•	•
Spindles		
inlineMASTER 12,000 rpm	Standard	Standard
inlineMASTER 15,000 rpm	•	•
speedMASTER 15,000 rpm High Torque	•	•
speedMASTER 20,000 rpm	•	•
Tool clamping system		
SK40	Standard	Standard
BT40	•	•
CAT40	•	•
SK40 for pull-studs ISO	•	•
HSK-A63	•	•
Tool magazine/tool handling		
30-pocket tool magazine	Standard	Standard
60-pocket tool magazine	•	•
120-pocket tool magazine	on request	on request
Tool (un-) loading through magazine door	•	•
Tool (un-) clamping buttons placed on the headstock	•	•
Coolant supply/chip removal		
Air Coolant Internal (through spindle centre) switchable via M-Function	•	•
Coolant spray gun for swarf removal	•	•
Oil- and emulsion mist separator	•	•
Special chip conveyor dedicated for thin chips	•	•
Bed flushing via M-function	•	•
Roto clear for window cleaning	•	•
Minimum quantity lubrication system (MQL)	•	•
Tempering unit for coolant	on request	on request
Internal coolant supply with high pressure and frequency controlled	on request	on request
Options for table/clamping device		
Hydraulic/pneumatic preparation with 4 channels on the machine table	•	•
1 pneumatic clamping circuit for clamping device mounted on the machine table	•	•
2 pneumatic clamping circuits for clamping devices mounted on the machine table	•	•
Pneumatic/hydraulic clamping device	on request	on request
Automation		
Automation package with PROFINET interface and right-side shutter	•	•
Automation package with PROFINET interface and loading through the front door	•	•
Preparation for PH 150/PH Cell 300 with EROWA tooling	•	•
Preparation for PH 150/PH Cell 300 with SCHUNK tooling	•	•
Preparation for Robo2Go milling	•	•
Preparation for PH Cell Twin	on request	on request
Preparation for MATRIS Light	on request	on request

	DMX 60 U	DMX 80 U
Measuring / Monitoring		
Renishaw Touch Probe-Kit including PP40 & TS27R	•	•
Touch probe HEIDENHAIN TS 460	•	•
Touch probe HEIDENHAIN for tools TT160	•	•
Laser probe BLUM LC50-DIGILOG for tools	•	•
Others		
Grinding package	on request	on request
Tropical package	•	•
Multilayer window with tempered glass	•	•
Automatic front door	•	•
Signal lamp with 4 colours	•	•
External electronic Handwheel	•	•
Safety Package for Power Failure	•	•
Cabin roof	•	•
Software		
3D shopfloor programming	•	•
ACM (for SIEMENS)	•	•
Service Agent	•	•
Advanced Electrical Energy Monitoring	•	•
Technology cycle ATC	•	•
Technology cycle MPC 2.0	•	•
DXF import	•	•
10 free M-codes	•	•

• Option

Useful packages for constant and efficient production process

	Workshop Package	Chip Removal Package	Production Package 20 bar with chip tank	Production Package 20 bar	Production Package 40 bar	Production Package 80 bar
Scope of package						
Chip tank			X			
Scrapers chip conveyor with left discharge	X	X		X	X	X
Paper-type filter with 600l. tank					X	X
Internal coolant supply 20 bar	X		X	X		
Internal coolant supply 40 bar					X	
Internal coolant supply 80 bar						X
Double-cartridge filter for internal coolant supply	X		X	X	X	X
Bed flushing via M-function	X		X	X	X	X
Coolant spray gun for swarf removal	X	X	X	X	X	X
External electronic handwheel			X	X	X	X
Cabin roof	X		X	X	X	X
Signal lamp with 4 colours		X	X	X	X	X
Mechanical preparation for oil-mist extractor	X					
Renishaw Touch Probe-Kit including PP40 & TS27R	X					

DMX 60 U / DMX 80 U

Unique ergonomics and easy operation

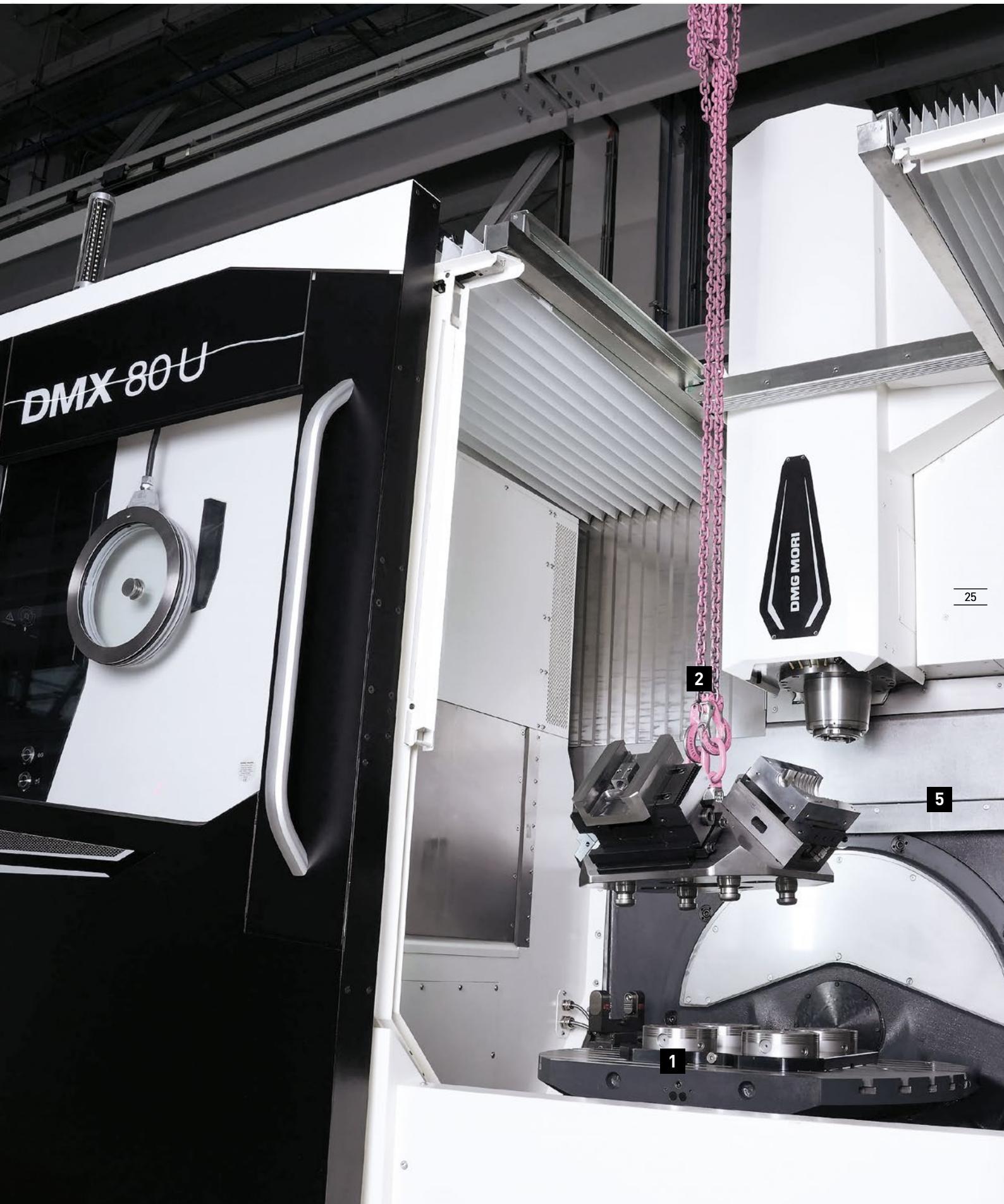
DMX U series is one of the most compact universal milling centers with a great ratio of working space to the footprint. The DMX U with new ERGOline X & CELOS X impresses with user-friendliness and ergonomics, which is underlined among others by perfect visibility and accessibility into the working area. Thanks to the excellent accessibility to the machine, set-up can be carried out in a quick and very ergonomic way, without excessive efforts to the operator.

HIGHLIGHTS

- 1** Excellent access to the machine table thanks to a wide door opening and ergonomic height of the table surface. Set-up operations such as fixture adjustments can be done smoothly.
- 2** Easy access for workpiece loading by the crane
- 3** Side magazine door for quick and easy set-up of tools without machine down time*
- 4** Modern control panel ERGOline X with 24" multi-touch screen and CELOS X*
- 5** Optimal chip fall and chip disposal thanks to bed flushing system*

*option





DMX 60 U / DMX 80 U

Unmanned production with flexible and highly effective DMG MORI automation solutions!

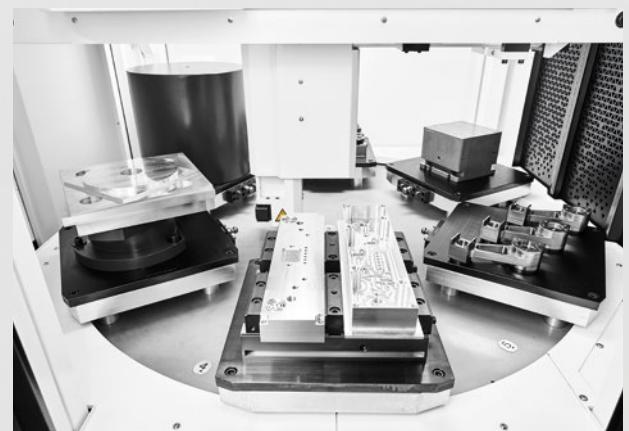
DMX 80 U with PH 150

Universal & easy
to operate pallet
handling system
perfectly suited
to your needs



HIGHLIGHTS

- + Simple and flexible automation solution for **up to 24 pallets**
- + User **HMI integrated with machine control panel** – no separate panel for the automation!
- + **Reduced to the minimum machine down time** thanks to pallet set-up station
- + **Unlimited access** to the machine working area and control panel –
not restricted by the automation
- + Space requirement <**3 m²**



**PLUG & PLAY
SOLUTIONS
FROM
ONE HAND BY
DMG MORI!**

DMX 60 U with Robo2Go Milling

Boost your productivity with flexible workpiece handling system suitable for small and medium batch sizes



HIGHLIGHTS

- + Strong construction for all requirements:
Either 25 or 35 kg robot load capacity
- + Handling of **components with dimensions of 20 – 200 mm**
(other dimensions optionally available)
- + **External and internal gripping** as standard
- + **Customizable workpiece trays** possible
- + **Pressure reduction** for thin-walled components
- + **Excellent accessibility** to workpiece magazine
- + **Optional:**
 - Workpiece stacking
 - Turning station for automated 6-sided complete machining

27



DMX 60 U / DMX 80 U

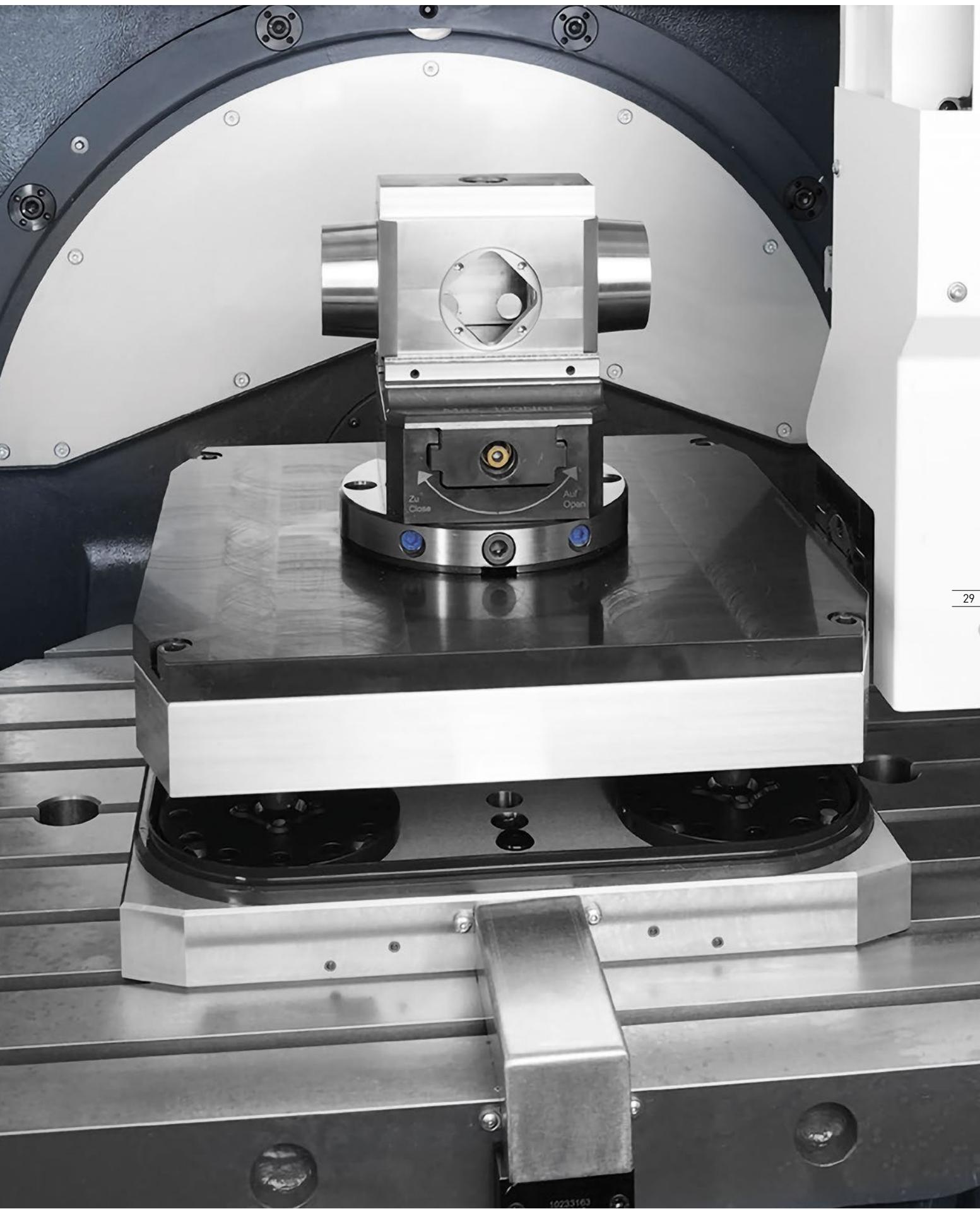
DMX 80 U with PH Cell 300

Rise your production to higher level with modular pallet handling system for up to 40 pallets



HIGHLIGHTS

- + **Modular concept** for individual customer requirements
- + **Subsequent expandability** of the second shelf module
- + **Configurable with 3 or 4 shelf floors**
- + **Separate setup station** for ergonomic and set-up of the pallets parallel to main time
- + **Storage of up to 40 pallets**
- + Handling of **different pallet sizes** in one system
- + Operation **directly via the machine control panel**, no additional control element necessary
- + Handling of workpieces up to **500 × 500 × 450 mm** and **maximum 300 kg** transfer weight



DMX 60 U / DMX 80 U

DMX 60 U + DMX 80 U with PH Cell Twin

The best utilization of automation thanks to integration of 2 machines by one system



30

HIGHLIGHTS



- + One pallet handling device for 2 machines
- + Up to 30 pallets on 12.9 m²
due to double row pallet storage on each level
- + Workpieces up to 500 × 500 × 450 mm
- + Up to 300 kg transfer weight
(workpiece incl. pallet)
- + Retrofit of the second machine possible
- + Separate set-up station for ergonomic set-up of pallets in parallel with production time
- + Short installation time due to defined interface and modular concept



CONTROL TECHNOLOGY

ERGOline X – user-oriented platform for all DMG MORI machines

The ERGOline X control panel provides the machine operator with an even more intuitive user experience, whereby the ergonomics and the functionality in particular have been optimized. The ERGOline X control panel gives the user access to optional CELOS Xperience and the native NC controller.

HEIDENHAIN TNC 7

- + Increased flexibility and efficiency
- + Select and arrange work spaces in a task-oriented way
- + 3D simulation, accurate to the last detail
- + Tabs for opening up to 9 programs in parallel
- + Compatibility with previous TNC 620/640 controller
- + Graphically assisted measurement of both clamping materials and components



CONNECTIVITY by DMG MORI

- + Standard connectivity thanks to integrated IoTconnector
- + MDE (Machine Data Recording) possible
- + Automatic output of at least 17 standardized production status signals
- + Openness to third-party products
- + Communication in accordance with standard protocols:

SMARTride

- + Integrated panic function to instantly reduce the feed rate/rapid traverse to 0
- + Integrated haptic feedback to recognize 0% & 100%
- + Feed rate, rapid traverse & NC-start combined in one control element

CELOS X

Optional, user interface, independent of the CNC control

SMARTkey

- + Compact credit card format
- + Personalized access rights depending on user level
- + Independently customizable SMARTkeys

SIEMENS SINUMERIK ONE

- + Maximum speed and shorter idle times
- + Standard SIEMENS control interface
- + Intuitive and simple programming directly on the machine thanks to ShopMill
- + Compatibility with SINUMERIK 828D/840D
- + Advanced 3D simulation for collision avoidance
- + 3D Shopfloor programming available as option

24" ERGOline X Panel
with SINUMERIK ONE
and CELOS X

MACHINE SIGNALS VIA OPC-UA, MTCONNECT AND MQTT

MACHINE DATA

1. Serial number of the machine
2. Operating hours
3. Machine on hours

MACHINE STATUS

4. Status display
5. Number of alarms
6. Messages, alarms, warnings
7. Control mode
8. Machine version status

PRODUCTIVITY

9. Workpiece counter, current
10. Workpiece counter, total
11. Target quantity
12. Current program runtime

PROCESS DATA

13. Spindle speed correction
14. Fast speed correction
15. Infeed correction
16. Active tool
17. Name of the current NC program

ADDITIONAL MACHINE SIGNALS

Machine-specific signals, e.g. spindle speed, coolant status etc.

CONTROL TECHNOLOGY

Best usability – 3D Shopfloor Programming: up to 80 % faster workshop- oriented programming

Based on a 3D model of the workpiece, machining features are recognized and the ShopMill cycles are prefilled automatically. This allows you to program faster and more efficiently on the control.

1 LOAD 3D MODEL

2 DEFINE RAW
MATERIAL

3 SET PROCESS
PARAMETERS



AUTOMATED FEATURE RECOGNITION FOR A NEW LEVEL OF WORKSHOP-ORIENTED PROGRAMMING

EXCLUSIVELY
FROM DMG MORI
AS STANDARD



4 SIMULATE NC PROGRAM

5 RUN NC PROGRAM

TECHNOLOGY CYCLES

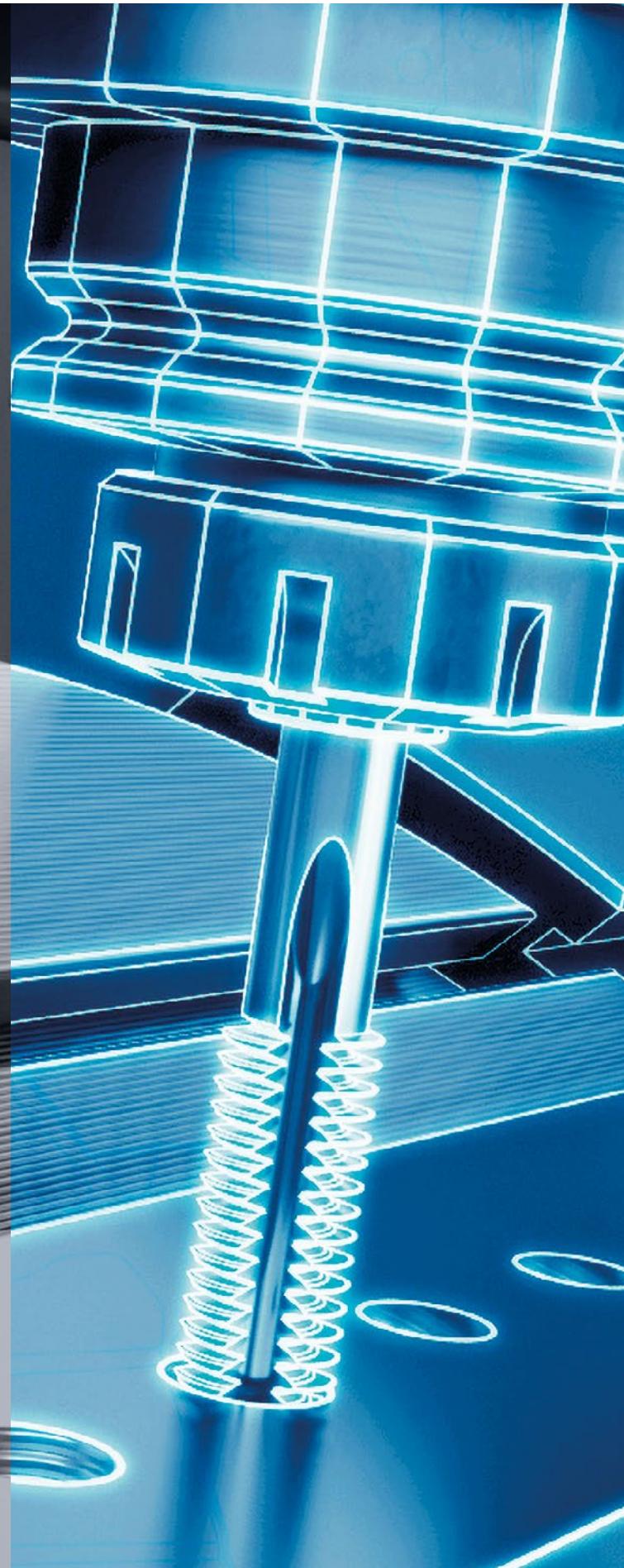
Exclusive, DMG MORI Technology Cycles

MPC – MACHINE PROTECTION CONTROL

- + In-process vibration monitoring
- + Rapid machine shutdown in the event of a crash
- + Manual free travel even on a tilted working plane

CUSTOMER BENEFIT

- + Prevention of tool breakage
- + Increase in machine availability
- + Damage reduction

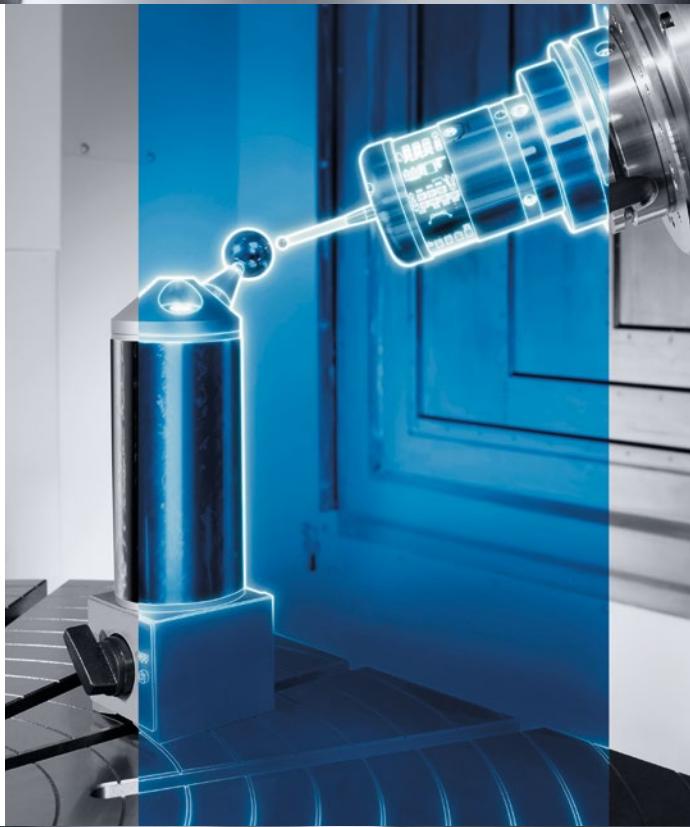


3D quickSET

- + Tool kit for checking and correcting the kinematic accuracy of 4-axis and 5-axis machine configurations
- + All head variants and each table axis

CUSTOMER BENEFIT

- + Periodic recalibration of machine with end-to-end documentation
- + Maximum autonomous kinematic accuracy

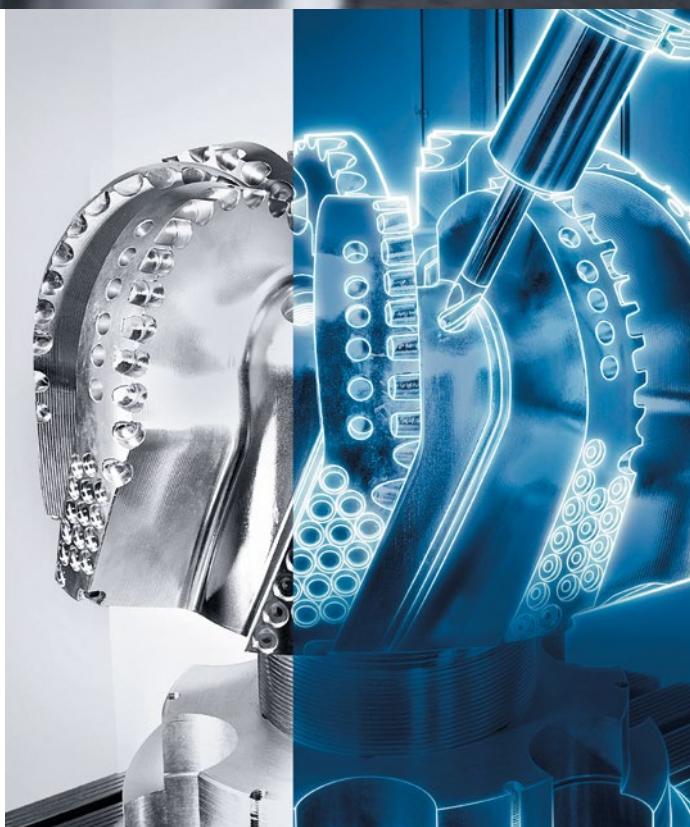


ATC – APPLICATION TUNING CYCLE

- + Process-oriented adjustment of feed speed in relation to table loading of milling machines
- + Minimum machining time combined with maximum relevant component quality

CUSTOMER BENEFIT

- + Simple operation for adjusting machine dynamics with drive parameters from DMG MORI
- + Time saving during roughing
- + High surface quality during finishing



Highlights
Performance
Application
Machine and options
Ergonomics
Automation
Control technology
Technical data

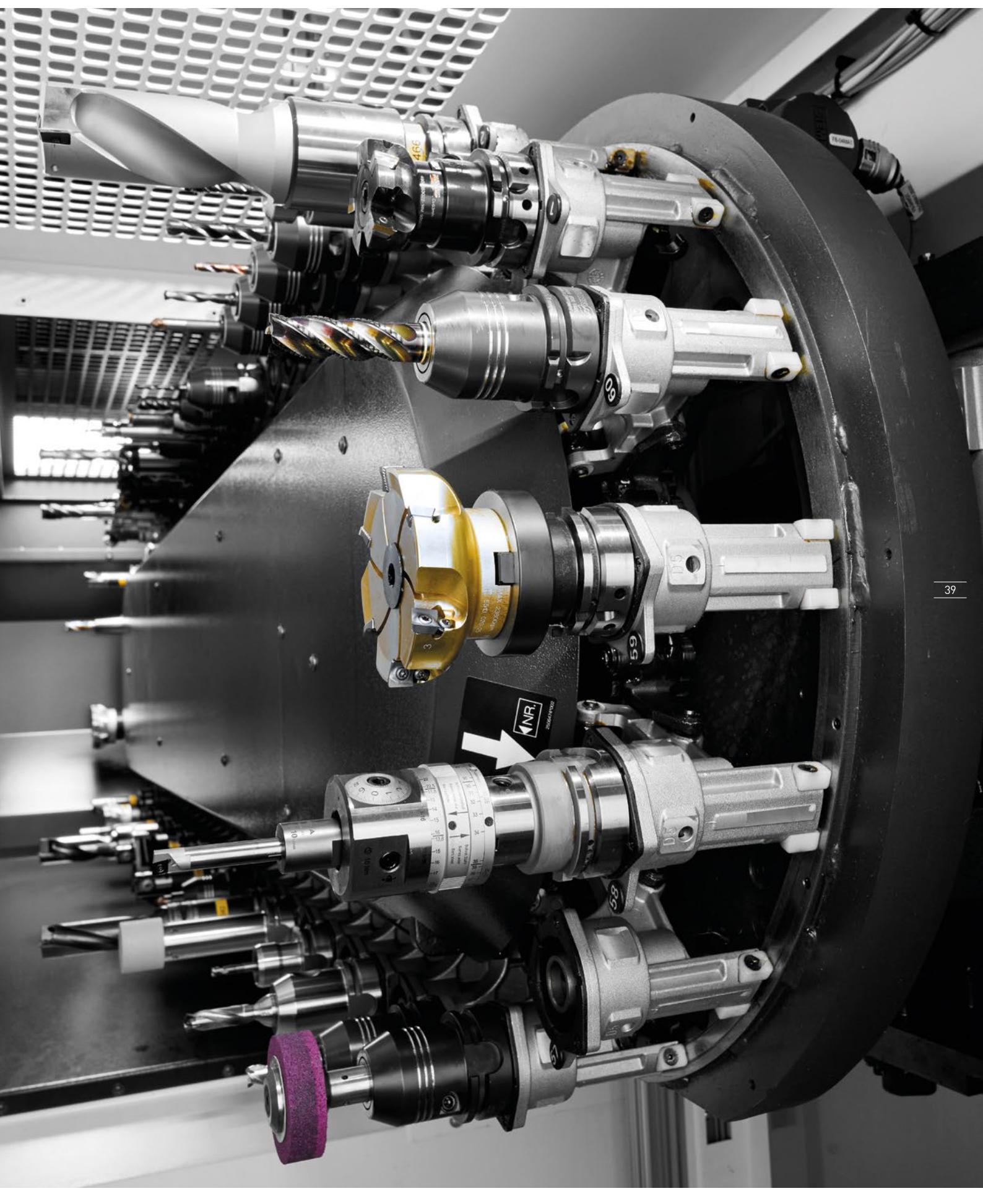
DMX 60 U / DMX 80 U

Technical Data

	DMX 60 U	DMX 80 U
Control		
Type	SINUMERIK ONE/HEIDENHAIN TNC 7*	
Control panel	ERGOline X with 24" multi-touch screen & CELOS X*	
Technology	3+2	
Working area		
Travel in X/Y/Z-axis	mm	600/600/510
		800/600/510
Swivel-rotary table		
Table size	mm	ø 630 × 500
		ø 800 × 620
Max. workpiece size	mm	ø 630 × 450
		ø 800 × 450
Max. workpiece weight	kg	300
		350
B-axis range	degrees	-15°/+110°
		-15°/+110°
C-axis range	degrees	± 360°
		± 360°
Rotation speed of B/C-axis	rpm	10
		10
Linear axes		
Rapid traverse X/Y/Z	m/min	42/42/42
Type of guideways X/Y/Z	type	Roller guideways
Size of guideways X/Y/Z	mm	45/45/35
Tool magazine		
Tool taper		SK 40/BT 40*/CAT 40*/HSK-A63*
Number of tool stations	pcs.	30/60*/120*
Max. tool weight	kg	8
Max. tool diameter × length	mm	ø 80/ø 130**×300
Tool change time (tool-to-tool)	s	2.4
Machine dimensions		
Dimensions of machine L × W × H	m	2.2 × 2.7 × 2.9
		2.4 × 2.8 × 2.9
Dimensions of machine with chip conveyor L × W × H*	m	3.1 × 2.7 × 2.9
		3.3 × 2.8 × 2.9
Footprint for machine	m ²	6.0
		6.7
Footprint for machine with chip conveyor*	m ²	8.4
		9.2
Machine weight	kg	7,600
		7,850

	inlineMASTER	inlineMASTER*	speedMASTER* High Torque	speedMASTER*
Spindles				
Max. spindle speed	rpm	12,000	15,000	15,000
Power (100/40 % DC)	kW	9/13	14.5/20	30/46
Torque (100/40 % DC)	Nm	57/83	84/121	130/200

*option **with free adjacent pockets



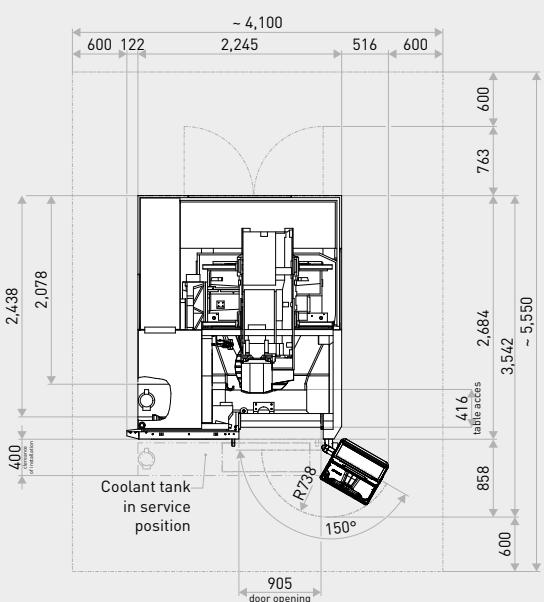
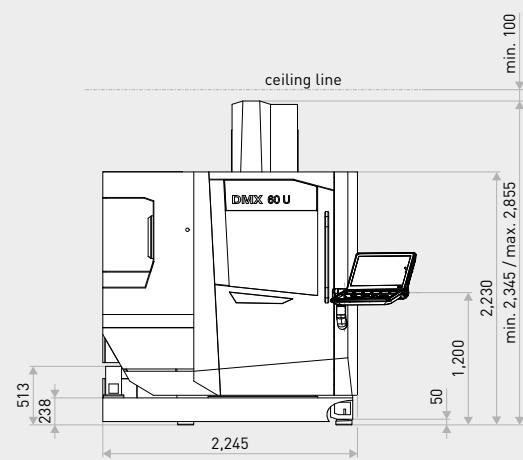
DMX 60 U / DMX 80 U

Floor Plans

DMX 60 U with coolant tank

Front view

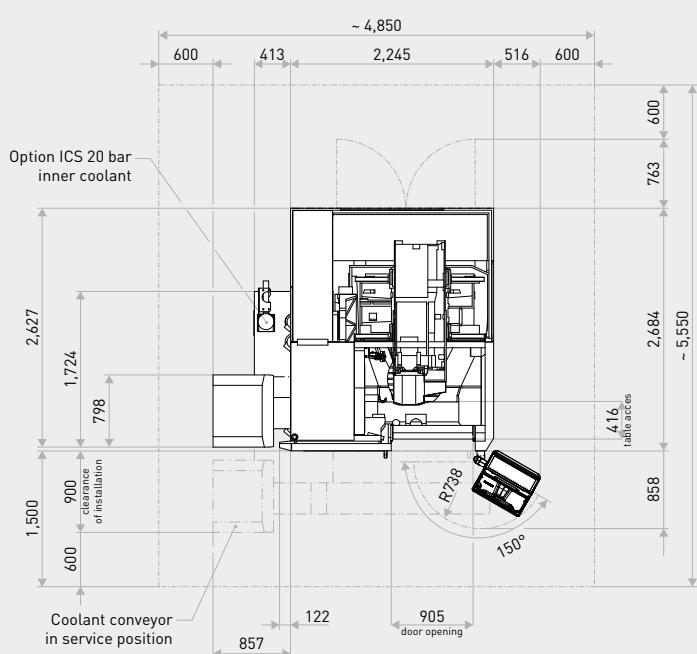
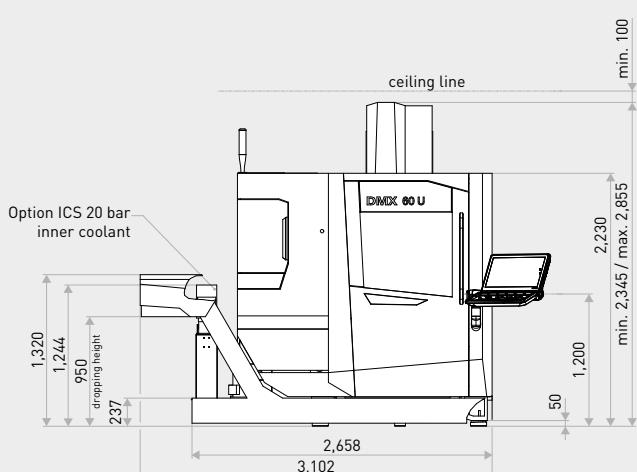
Top view



DMX 60 U with chip conveyor

Front view

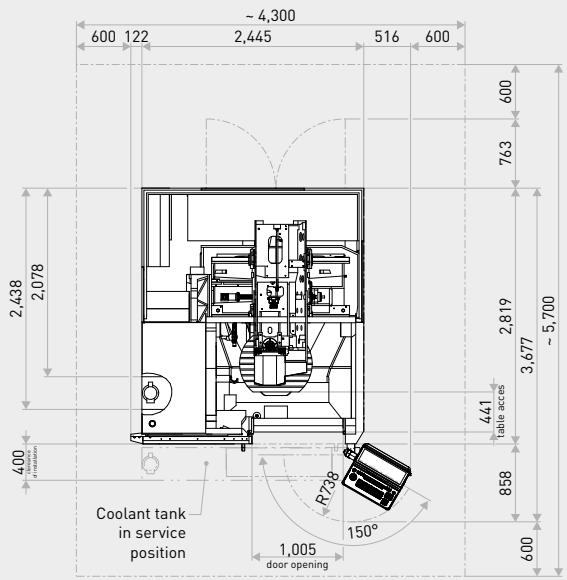
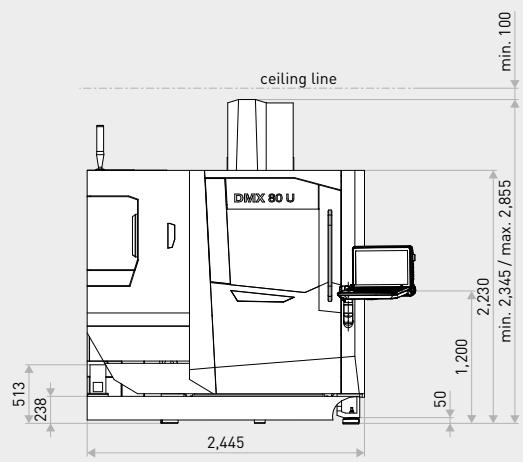
Top view



DMX 80 U with coolant tank

Front view

Top view

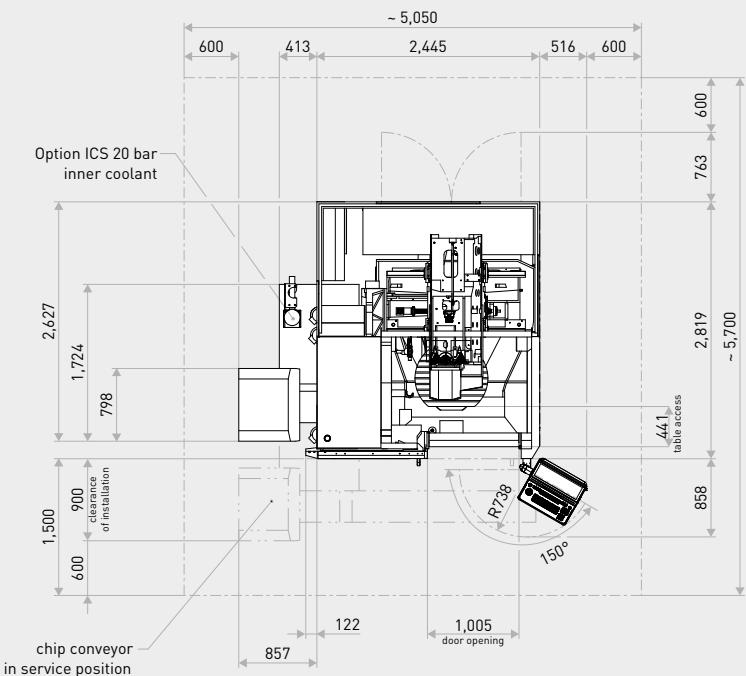
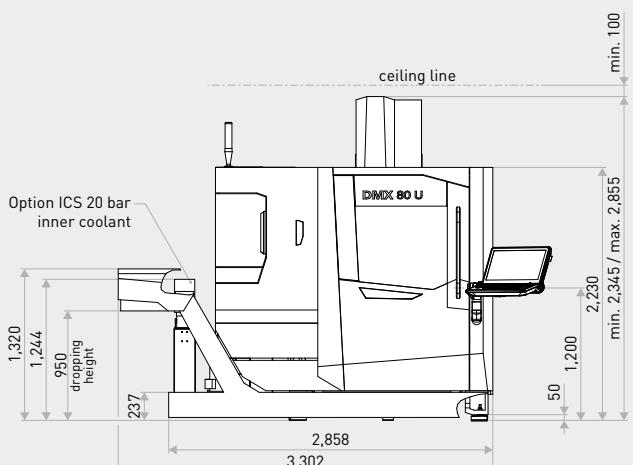


41

DMX 80 U with chip conveyor

Front view

Top view



YOUR ONLINE SERVICE MANAGER

my DMG MORI

The customer portal for service optimization

MORE SERVICE

Fast support and live status of your service requests

MORE KNOWLEDGE

All relevant documents can be called up digitally

MORE AVAILABILITY

The direct line to a service expert with guaranteed prioritized processing, registration in <3 minutes

Every customer benefits – at no extra charge!



YOUR HISTORY



YOUR MACHINES

myDMG MORI

CUSTOMER PORTAL



YOUR DOCUMENTS



YOUR SERVICE REQUESTS

All countries in which myDMG MORI is available can be found at: myDMGMORI.com



You too can benefit!
Register now for free:
myDMGMORI.com

CUSTOMER FIRST – OUR SERVICE PROMISE!

Top quality at fair prices. It's a promise!



Best price guarantee for original spare parts.

Should you get a spare part offered by us at least 20 % cheaper elsewhere, we will refund the price difference up to 100%*.

*All information and price advantages for Customer First are available at: customer-first.dmgmori.com



Spindle service at best prices.

The highest level of competence from the manufacturer at new and attractive prices – DMG MORI spindle service!

Export Control: Machines and products from DMG MORI may be subject to export restrictions. Therefore, prior export control authorization from competent authorities may be required. To prevent the illegal diversion of the equipment to individuals or nations that threaten international security, every DMG MORI machine is equipped with an RMS function (Relocation Machine Security). The RMS automatically deactivates the machine when the machine is moved or disassembled. Such deactivation does not take place during regular operation or maintenance. If the equipment is so-disabled, it can only be re-activated by DMG MORI or some authorized representatives. Reactivation can be ordered via DMG MORI Service. If the machine is deactivated due to a substantial repair activity, this service is free of charge. DMG MORI may refuse to re-activate the machine if it determines that doing so would be an unauthorized export of technology or otherwise violate applicable export restrictions. DMG MORI shall have no obligation to re-activate such a machine and shall have no liability as a result thereof.