

Features & Functions Quick Reference Guide



Sportage

WELCOME TO THE KIA FAMILY!

Your new Kia vehicle has been designed, engineered and manufactured to provide you with years of comfortable and dependable driving. Kia is committed to quality, innovation, safety and — above all — your satisfaction.

USING THE QUICK GUIDE AND ACCESSING VIDEOS

The information contained in this guide is a brief overview of the operation and features of your new Kia vehicle.

Kia provides a full version of the Features & Functions Guide and a number of video resources to assist you with becoming familiar with the features and functions found in your Kia vehicle. You can access these resources by snapping the QR Codes with your mobile device using your camera, a built-in QR Code Reader or a downloaded QR Code Reader App.

You can also view the videos by visiting the following website:

www.youtube.com/KiaFeatureVideos

QUICK TIPS

If you're having trouble scanning codes, check the following:

- The code should be centered and focused in your mobile device's camera screen
- Consider moving your device closer to or farther away from the code
- The code should be well lit, without significant shadow
- Avoid scanning from a significant angle
- Confirm that the device's app supports 2D QR Code scanning
- Try another QR Code Reader App; not all apps are created equal
- After scanning, you may experience a "connection error" message or a "connecting" message with no subsequent response. These messages typically indicate that your device is having trouble connecting to the Internet

To access the FULL version, click [HERE](#) or scan the QR code below.



This Features & Functions Guide and the specific operational and safety information it provides are not a substitute for your Owner's Manual.

While Kia endeavors to ensure that the information contained in this guide is accurate at the time of printing, Kia may change vehicle specifications without notice in advance of or after the fact and assumes no liability in connection with such changes.

www.kia.com


Customer/Roadside Assistance¹⁵: 1-800-333-4KIA
(800-333-4542)

As you get to know your new Kia, you can explore this booklet to better understand how to operate its many features and systems. Be sure to review the following to better understand some of your Kia's most used features:


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QR CODES


Getting Started With Your New Kia Video




Your New Kia Important Care Tips Video




Navigation System* Important Tips Video



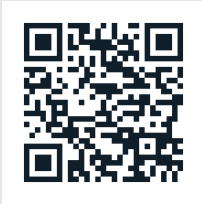
Vehicle Cameras Important Tips Video



Display Audio System Video



Kia Connect with Navigation Video



Refer to page 2 for more information on QR codes, or visit www.youtube.com/KiaFeatureVideos

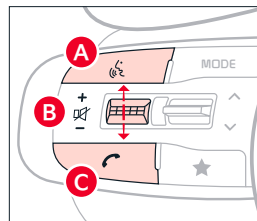
Driving while distracted can result in a loss of vehicle control that may lead to an accident, severe personal injury or death. The driver's primary responsibility is in the safe and legal operation of a vehicle. Handheld devices, other equipment or vehicle systems which take the driver's eyes, attention and focus away from the safe operation of a vehicle, are not permissible by law, and should never be used during operation of the vehicle.

Bluetooth® Wireless Technology† 2,6

- A Voice Recognition button:** Press to activate voice recognition/bring up menus/set destinations (if equipped with navigation) with minimal voice command prompts from the system. Press and hold to exit voice recognition
- B Volume button:** Press up/down to raise/lower speaker volume
- Mute button:** Press to mute the microphone during a call and to mute the audio system speakers, or to pause Bluetooth® streaming media
- C Call/End Call button:** Press to receive/place/end calls. If no phone is paired, press the button to pair a phone

QUICK TIPS

- When using the voice command feature, wait for the system to BEEP before speaking the command
- Phone book transfer upload time varies by phone model and with number of phone book entries
- Functionality may differ from one phone to another because of differences in phone quality, service providers and Bluetooth® Wireless Technology chip programming



(Buttons on left side of steering wheel)

Pairing a Phone

For instructions on how to pair a phone, refer to the Car Infotainment System Quick Reference Guide or your Vehicle's Quick Start Guide.

QUICK TIP

During the pairing process, be sure to accept the connection requests on the phone for phone book download and to allow acceptance of all future Bluetooth® connection requests.

How to Place a Call

When using the voice command feature, wait for the system to BEEP before speaking the command.

There are two options for placing a call using the Steering Wheel controls:

- **Option 1:** Press the Call/End Call button **C** (system displays the call history with the most recent calls)
- **Option 2:** Press the Voice Recognition button **A** (system will BEEP to indicate it is ready for call placement). Then say the command "Call {name}" or "Dial {number}"

QUICK TIPS

- The system can register or pair multiple Bluetooth® devices. See the Car Infotainment System Quick Reference Guide for more information on setup and limitations
- Bluetooth® Music Streaming: If the Bluetooth® music is inaudible or too low, turn up the volume on the connected phone
- When using the voice command feature, wait for the system to BEEP before speaking the command
- Phone book transfer upload time varies by phone model and with number of phone book entries
- Functionality may differ from one phone to another because of differences in phone compatibility and quality, service providers and Bluetooth® wireless technology chip programming

REMINDER: Bluetooth® Wireless Technology audio and calling functions are supported when connected to a Bluetooth® enabled device.

For more information, refer to the Car Infotainment System Quick Reference Guide or the Owner's Manual.

Voice Recognition*†2,6

Voice Recognition and Phone Contact Tips:

The system may have difficulty understanding some accents or uncommon names. Improve the performance by making a few simple changes to your phone contacts, listed below. To help optimize the *Bluetooth*® Wireless Technology Voice Recognition system, see other tips and reminders under Quick Tips:

- Use full names (first and last names) vs. short or single-syllable names ("John Smith" vs. "Dad," "Smith Residence" vs. "Home")
- Avoid using special characters, emojis or hyphenated names (@, &, #, /, -, *, +, etc.)
- Avoid using acronyms ("In Case of Emergency" vs. "ICE") or words with all capital letters
- Spell words completely, no abbreviations ("Doctor Smith" vs. "Dr. Smith")

QUICK TIPS

- When placing a call, speak in a natural, moderate tone, with clear pronunciation. The system may have trouble recognizing commands if you speak too softly or too loudly
- Always wait for the system to BEEP before speaking any commands
- Opened Windows/Sunroof, weather (wind/rain), or an A/C operating at higher speeds can interfere with Voice Recognition. Closing Windows/Sunroof and turning off the A/C may help Voice Recognition register your voice
- Press the talk button and say "Help" to get a list of available commands

REMINDER: *Bluetooth*® Wireless Technology audio and calling functions are supported when connected to a *Bluetooth*® enabled device.

For more information on the audio system, if equipped, refer to the *Car Multimedia System User's Manual* or the *Car Infotainment System Quick Reference Guide*.

Driving while distracted is dangerous and should be avoided. Drivers should remain attentive to driving and always exercise caution when using the steering-wheel-mounted controls while driving.

For illustrative purposes only. Your actual display, buttons and/or features may vary.

For *Bluetooth*® Wireless Technology FAQs, go to www.kia.com, or call Consumer Information for *Bluetooth*® Technology at (800) 333-4KIA. Refer to your Owner's Manual for more specific *Bluetooth*® Wireless Technology phone pairing and operation instructions.

QR CODE

Voice Recognition Tips Video



Refer to the inside front cover for more information on QR codes.
www.youtube.com/KiaFeatureVideos

Kia Connect Activation*†1

Follow these steps to activate your Kia Connect system:

1. To enter the activation screen on the Infotainment System:
 - a. From the home screen, swipe left to All Menus
 - b. Press the KIA CONNECT button, then KIA CONNECT SETTINGS
 - c. Press ACTIVATE
2. Read and agree to Terms of Service and Privacy Policy then press SUBMIT
3. Enter phone number or email address to receive a verification code, then press SUBMIT
4. Follow these steps to access your verification code:
 - a. Check your text message or email for verification code
 - b. Click the link, in your text or email, to open the activation page where you will be instructed to create a new account
 - c. Enter your first name, last name, email, phone number, an account password, and click CREATE ACCOUNT. A page will open displaying your verification code
 - d. Enter the code in the Infotainment System, click OK, then select SUBMIT. Click OK again.
 - e. On your phone, go back to the page with your verification code and press "I have entered my verification code." A link will be provided to download the Kia Access app from your app store. After installing the app, log in and enjoy

For further Kia Connect information, refer to the Car Infotainment System Quick Reference Guide.

Kia Connect is currently unavailable for model year 2022 and later vehicles sold or purchased in Massachusetts. See Kia Connect Terms of Service at owners.kia.com for more information on its availability.


Driving while distracted can result in a loss of vehicle control that may lead to an accident, severe bodily injury, and death. The driver's primary responsibility is in the safe and legal operation of a vehicle, and any handheld devices, other equipment, or vehicle systems which take the driver's eyes, attention and focus away from the safe operation of a vehicle or which are not permissible by law should never be used during operation of the vehicle.

REMINDER: This vehicle is equipped with over-the-air system updates.

You can also download map updates for the navigation system by going to update.kia.com. Check for updates that are generally available twice a year.

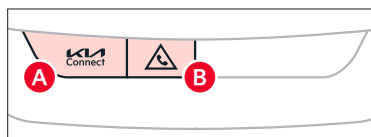
Kia Connect Assistance*†1

Kia Connect  **A** - Connect to the Kia Connect Call Center

Roadside Assist  **B** - Press to connect to a Roadside Assistant where you can request vehicle towing services

REMINDER: These buttons may be located in the rearview mirror or the overhead console.

For more information, refer to the Car Infotainment System Quick Reference Guide. On certain models, Kia Connect Assistance buttons are located on the Rearview Mirror.



(Buttons on overhead lamp console*)

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Kia Connect Activation Video



Kia Connect & Kia Access app Video



Kia Connect Assistance Video



Refer to the inside front cover for more information on QR codes.
www.youtube.com/KiaFeatureVideos

Kia Access App Download

Go to an app marketplace to download the new Kia Access App. Once downloaded, make sure you register your vehicle and set up an account (refer to Kia Connect^{†1} Activation, page 6). Get to know your new Kia and the available convenient features on the app.



QUICK TIPS



- The smartphone and vehicle need to be connected to a cellular network with a good wireless signal strength in order to use Kia Connect^{†1}. If these conditions are not met, voice commands may fail or will take a long time to execute
- To use Remote Start or Remote Start with Climate Control feature, all doors, hood and trunk/liftgate must be closed and locked
- Activate Remote Start or Remote Start with Climate Control feature at least 10 minutes before getting into the vehicle, which will allow vehicle interior to reach a desired temperature. If the driver does not enter the vehicle within the 10 minutes, the Remote Start will turn off the engine
- The quickest way to obtain accurate vehicle status through the app is by pressing the refresh button on the app or refreshing the web page when using the customer web portal
- In order to preserve the vehicle battery, Kia Connect^{†1} will not turn on the vehicle if it has been seven days since the last time the ignition was manually cycled. You will need to restart the vehicle with a key fob in order to use Kia Connect^{†1} again


QR CODES

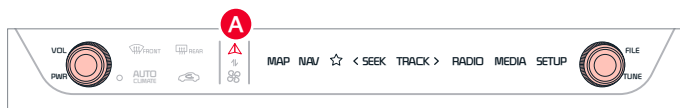
Download the Kia Access App by clicking this dynamic QR code. Some phone's operating systems may need to be updated to scan dynamic QR codes.



Infotainment/Climate Switchable Controller

The **Infotainment System / Climate Control mode switching button** allows you to toggle between Infotainment System and Climate Control Modes. In Infotainment System mode, the  icon is highlighted. In Climate Control mode, the  icon is highlighted.

Press and hold the Switchable Control button  (anywhere on the button is pressable) to set the default button display mode.



Infotainment System mode



Climate Control mode

Your vehicle's Infotainment System and Automatic Climate Control System may differ from the illustrations. For more information, refer to the Car Infotainment System Quick Reference Guide.

Driving while distracted can result in a loss of vehicle control that may lead to an accident, severe personal injury and death. The driver's primary responsibility is in the safe and legal operation of a vehicle, any handheld devices, other equipment or vehicle systems which take the driver's eyes, attention and focus away from the safe operation of a vehicle or that are not permissible by law should never be used during operation of the vehicle.




QR CODE



AC / Switchable Controller Video



Refer to the inside front cover for more information on QR codes.
www.youtube.com/KiaFeatureVideos

User Settings* - Display Audio System^{†6}

To enter the User Settings  mode in the Instrument Cluster LCD, ensure vehicle is at a stand still, shift lever is in Park, and the ENGINE START/STOP button or ignition is in the ON position, and press the Mode button  **A** and press the OK button  **B** to enter.

You can navigate the selections on the display by pressing the OK button  **B** up or down. Select the item by pressing the OK button  **B**.

User Settings Modes:

Driving Assistance

- Driving Convenience*
- Forward Safety*
- Blind-Spot safety*
- Parking Safety*
- Cluster Voice Guidance Volume*

Cluster

- Theme selection
- Wiper/Lights display
- Traffic Signs
- Icy road warning
- Cluster voice guidance volume
- Welcome sound

Lights

- Illumination
- One-Touch turn signal
- Ambient light brightness
- Headlight delay
- High Beam Assist

Door

- Automatically Lock / Unlock
- Two-Press Unlock
- Horn feedback

Convenience

- Rear Occupant Alert
- Service Interval
- Oil Change Reminder

Units

- Speedometer unit
- Fuel economy unit
- Temperature unit
- Tire pressure unit

Language

- Choose the language

Reset:

- All menus in the User Settings mode are reset back to factory settings, except language and service interval

Some settings in certain models may be available through the audio head unit screen. Refer to section 4 in the Owner's Manual for more information.

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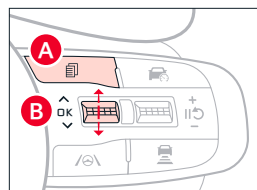
Vehicle & User Settings Video



Ambient Mood & Theme Lighting Video




*Refer to the inside front cover for more information on QR codes.
www.youtube.com/KiaFeatureVideos*



(Type A)

Vehicle Settings* - Infotainment System^{†6} (Available on certain models)

To enter the Vehicle Settings mode in the Infotainment System, press the **SETUP** button. Then press **VEHICLE** , which will take you to Vehicle Settings. Use the touchscreen to navigate through the menus.

Driver Assistance: Warning Timing, Warning Methods, Forward Safety, Lane Safety and other driver assist systems

Active Sound Design - Adjust the motor sound inside the cabin

Cluster - Instrument Cluster settings including Service interval reminders, illumination, etc.

Climate - Settings for recirculating air, automatic ventilation and defrost/defog options

Lights - Settings for Ambient Light, One-touch turn signal, headlight delay and High Beam Assist

Door - Settings for Auto Lock/Unlock, Two-press unlock, power liftgate

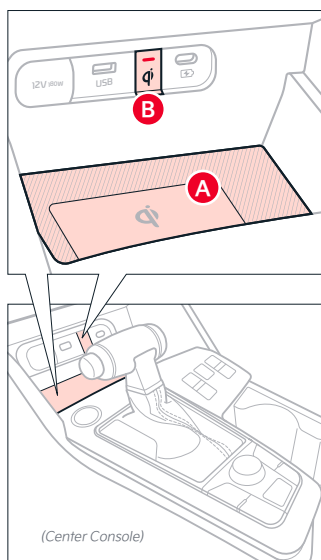
Convenience - Turn on/off Rear Occupant Alert, Wireless Charging System, Auto Rear Wiper and settings for Welcome Light

Images are for illustrative purposes only and may not reflect actual feature or operation.

Wireless Smartphone Charging System*†7

Charge a compatible smartphone wirelessly by placing it on the charging pad **A** at the front of the console, near the Multimedia USB ports and the charging indicator, while the ignition is on.

1. Enable Wireless Charging in the Vehicle Settings* in the Infotainment System. Select Convenience then Wireless Charging System
2. All doors must be closed
3. Place a compatible smartphone on the center of the charging pad
4. Indicator light **B** may change to amber once wireless charging begins
5. Once charging is complete, the amber light may change to green



Refer to section 4 in the Owner's Manual for more information.

Images are for illustrative purposes only and may not reflect actual feature or operation.

QR CODE

Wireless Smartphone Charging Video



Refer to the inside front cover for more information on QR codes.
www.youtube.com/KiaFeatureVideos

QUICK TIPS

- For wireless charging to occur, all doors (excluding rear hatch) must be closed and the Smart Key Fob must be detected inside the vehicle
- For best results, place smartphone on the center of the charging pad
- If wireless charging does not work, move smartphone around the pad until the charging indicator turns amber.
- Avoid placing other metal items in the bin while charging as to not impede the charging area

REMINDERS:

- The smartphone must be a compatible phone with Qi function available; Some smartphone models are not Qi certified, which may affect the speed or performance of the wireless charging
- Avoid placing other metal items in the bin while charging as to not impede the charging area
- This vehicle is equipped with wireless charging technology which allows for a device to be charged using inductive charging; however, device compatibility varies
- Inductive charging systems are less efficient than conventional charging through cable. As a result, higher device operating temperatures may be experienced during use
- **Charging Performance:** Your device's position on the wireless charging system can affect charging performance. Other factors that may affect the charging rate include foreign objects, such as coins or pens, and phone case thickness
- If driver door is opened, charging will be disabled

Smart Key with Remote Start**†3

- A** Press to lock All Doors
 - B** Press to unlock Driver's Door. Press twice in 4 seconds to unlock All Doors and Liftgate
- Manual Liftgate*** : Press Unlock button **B** to unlock the Liftgate and then manually open
- C** **Power Liftgate***: Press and hold for Power Liftgate to open automatically. Press again at any time to stop. Press and hold again to automatically close
 - D** Press and hold for more than a half-second for Panic Alarm. To turn off Alarm, press any button
 - E** Press to release Mechanical Key **F**
 - G** **Remote Start***: Lock the doors by pressing the door lock button **A** within 32 feet distance from the vehicle. Within four (4) seconds of pressing the door lock button **A**, press and hold the Remote Start button **G** for more than two (2) seconds to start the vehicle. To stop the Remote Start operation, press the button again. If driver does not enter the vehicle within ten minutes of starting the vehicle, the engine will automatically turn off

QR CODE

Smart Key with Remote Start Video



Refer to the inside front cover for more information on QR codes.
www.youtube.com/KiaFeatureVideos

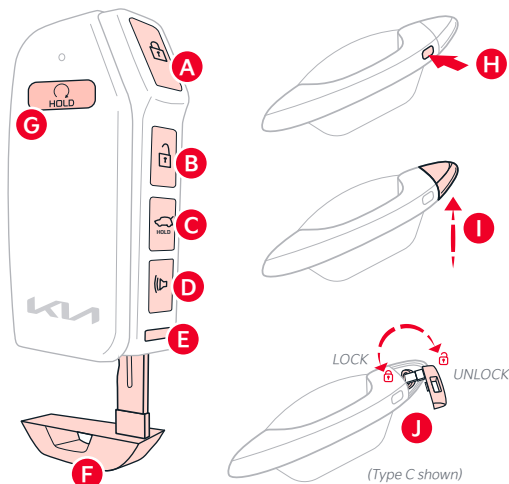
Driver's Door Lock/Unlock button **H**:

- Press button once to unlock Driver's Door
- Press again within 4 seconds to unlock All Doors
- Press again to lock All Doors

Mechanical Key **F**:

1. Pull out door handle
2. Remove door handle keyhole cover with Mechanical Key by pressing up into slot as shown **I**
3. Insert Mechanical Key **J** and turn left to unlock Driver's Door. Turn left twice within 4 seconds to unlock all doors
4. Insert Mechanical Key and turn right to lock Driver's Door to lock all doors
5. Return keyhole cover to its original position

Use to turn Child-Protector Rear Door Lock.



QUICK TIPS

- If the Smart Key battery is weak or not working properly, hold the Smart Key fob up to the ENGINE START/STOP button (Lock button side closest) and press to start engine
- The Smart Key's signal can be blocked by the normal operation of a cell or smartphone. To help prevent this, store each device separately
- When reinserting the mechanical key into the fob, make sure it is pushed all the way in until there is a click sound

Remote button configuration may vary depending on vehicle options. For more information on the Mechanical Key, please refer to section 4 in the Owner's Manual.

Smart Power Liftgate*†4

Opening from Outside the Vehicle:

When the Smart Key fob is on your person and you are within close proximity to the back of the vehicle, the hazard lights will blink and a chime will sound for about 3 seconds as an alert that the Smart Power Liftgate is about to open. Then the alert system will blink and chime two additional times before opening the Smart Power Liftgate. You can also use the Rear Hatch Release button **A** to automatically open the Liftgate.

Automatically close by pressing the Power Liftgate Close button **B**.

Opening from Inside the Vehicle:

Open: Press and briefly hold the Power Liftgate Open/Close button **C** to automatically close the Liftgate.

Close: Press and hold the button **C** until liftgate is completely closed. If the button **C** is released while closing, the power liftgate will stop and a warning chime will sound.

Smart Key:

To open the Smart Power Liftgate, press and hold the Liftgate button **D** until the Liftgate begins opening. Press and hold to close, and until the liftgate is closed completely. If button is released while closing, the liftgate will stop and a chime will sound.

REMINDERS:

- Pulling the Rear Hatch upward by the handle or pressing the button a second time will interrupt the automatic opening of the Power Liftgate
- When closing, be mindful of any objects or persons

The Smart Power Liftgate feature is off by default. To enable the Smart Power Liftgate, go to Vehicle Settings in the Infotainment System. Press the SETUP button, then Vehicle. Select Door, then Smart Liftgate.

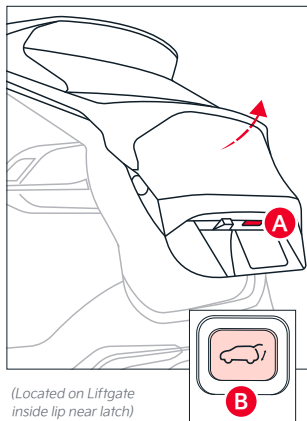
QUICK TIPS

- During the Smart Power Liftgate alert, the Smart Power Liftgate can be deactivated with the Smart Key by pressing any button on the key fob
- The opening height can be adjusted. See your Owner's Manual for details

REMINDERS:

- All doors need to be closed and locked for about 15 seconds for the Smart Power Liftgate to operate
- The Smart Power Liftgate feature will not operate when the doors are recently closed and locked (less than 15 seconds), the Smart Key is still detected near the vehicle or within 60 inches of the door handles, a door is not locked or closed
- Pulling the Rear Hatch upward by the handle or pressing the button a second time will interrupt the automatic opening of the Smart Power Liftgate
- Ensure objects and people are out of the way when operating the power liftgate

Images are for illustrative purposes only and may not reflect actual feature or operation.



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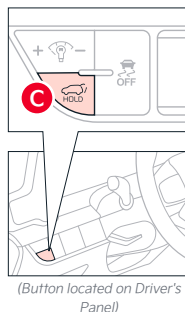
Smart Liftgate Operation, Opening Height & Speed Adjustment Video



Smart Key with Remote Start / Remote Smart Parking Assist (RSPA) Video



Refer to the inside front cover for more information on QR codes.
www.youtube.com/KiaFeatureVideos



Legal Disclaimers

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Safety Features: No system, no matter how advanced, can compensate for all driver error and/or driving conditions. Always drive safely.

- 1. Kia Connect:** Purchase/lease of certain 2024 and newer Kia vehicles with Kia Connect includes a complimentary 1-year subscription starting from new vehicle retail sale/lease date as recorded by the dealer. After your complimentary 1-year Kia Connect subscription expires, continued access to the full suite of Kia Connect services available on your Kia will require a paid subscription at the then-current subscription rate or your use of certain Kia Connect features may immediately terminate. Use of Kia Connect is subject to agreement to the Kia Connect Privacy Policy (available at owners.kia.com/us/en/privacy-policy.html) and Terms of Service (available at owners.kia.com/us/en/terms-of-service.html). Complimentary Kia Connect subscription is transferable to subsequent owner during the original Kia Connect service term. Only use Kia Connect when safe to do so. Kia Connect may currently be unavailable for Model Year 2024 and newer vehicles sold or purchased in Massachusetts; please see the Kia Owners Portal for updates on availability. Kia Access app is available from the Apple® App Store® or Google Play Store®. Kia America, Inc. reserves the right to change or discontinue Kia Connect at any time without prior notification or incurring any future obligation. Message and data rates may apply. Cellular and GPS coverage is required to use most features. Kia Connect features may vary by model, model year, and trim level. Features, specifications, and fees are subject to change. For more on details and limitations, visit www.kia.com or your authorized Kia dealer. Apple® and App Store® are registered trademarks of Apple Inc. Google™ and its logos are trademarks of Google LLC.
- 2. Android™ Auto, Apple® CarPlay, Bluetooth® Wireless Technology, Google™ Play Store, iPhone®, SiriusXM®:** Fair Use of Trademark - The commentary reference to trademarked material is for educational purposes only and not an endorsement by or of the holder of the mark.
- 3. Engine Start/Stop Button with Smart Key:** Always come to a complete stop before turning the engine on or off. However, if you have an emergency while the vehicle is in motion and must turn the engine off, you can turn the engine off to the ACC position by pressing the Start/Stop button for more than 3 seconds or 3 times in succession. If the vehicle is still moving, you can restart the engine by pressing the Start/Stop button with the shift lever in Neutral. With the engine off, power assist for steering and braking will be disabled, and the vehicle will be more difficult to control.
- 4. Power Liftgate / Smart Power Liftgate:** Driving with the trunk open may be unlawful and can draw dangerous exhaust fumes into your vehicle; if you choose to do so, keep air vents and all windows open for proper ventilation.
- 5. Roadside Assist:** 24-hour Enhanced Roadside Assistance is a service plan provided by Kia America, Inc. Certain limitations apply. Coverage details are available in the Kia Warranty and Consumer Information Manual. For access to Enhanced Roadside Assistance, a connected mobile phone via Bluetooth® within the cellular service coverage area is required.
- 6. Steering-wheel-mounted controls:** Driving while distracted is dangerous and should be avoided. Remain attentive to driving and be cautious when using steering-wheel-mounted controls while driving.
- 7. The myQi logo** is a registered trademark of The Chamberlain Group, Inc.