

# CAR MULTIMEDIA SYSTEM

## QUICK REFERENCE GUIDE

**FORTE**



The Power to Surprise

Thank you for purchasing this multimedia system.

This user's manual explains how to use the Kia multimedia system.

Before using the product, read the contents of this user's manual carefully and use this product safely.

- The screens shown in this manual may differ with the actual screens of the product.
- The design and specification of this product may change without prior notification for product improvement.
- When transferring the vehicle to another individual, include this user's manual so that the next driver can continue its use.

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## **Precaution for safe usage**

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- Driving while distracted can result in a loss of vehicle control, that may lead to an accident, severe personal injury, and death. The driver's primary responsibility is in the safe and legal operation of a vehicle, and use of any handheld devices, other equipment, or vehicle systems which take the driver's eyes, attention and focus away from the safe operation of a vehicle or which are not permissible by law should never be used during operation of the vehicle.
- Do not operate the multimedia system while driving.
- Do not disassemble, assemble, or modify the multimedia system.
- Do not watch the screen for prolonged periods of time while driving.
- Set the volume to a level which allows the driver to be aware of external conditions.
- Do not operate the multimedia system for prolonged periods of time with the vehicle ignition in ACC. Such operations may lead to battery discharge.
- Be cautious not to spill water or introduce foreign objects into the device.
- Do not cause severe shock to the device. Direct pressure onto the front side of the monitor may cause damage to the LCD or touch panel.
- In case of product malfunction, please contact your place of purchase or service center.
- When cleaning the touch screen, make sure to turn off the device and use a dry and smooth cloth. Never use tough materials, chemical cloths, or solvents (alcohol, ammonia, benzene, thinners, etc.) as such materials may damage the device panel or cause color and quality deterioration.

- SiriusXM service requires a subscription, sold separately, after 3-month trial included with vehicle purchase. If you decide to continue your SiriusXM service at the end of your trial subscription, the plan you choose will automatically renew and bill at then-current rates until you call Sirius XM at 1-866-635-2349 to cancel. See our Customer Agreement for complete terms at [www.siriusxm.com](http://www.siriusxm.com). Programming subject to change. Sirius satellite service is available only to those at least 18 and older in the 48 contiguous USA, D.C., and PR (with coverage limitations). Traffic information not available in all markets. See [siriusxm.com/traffic](http://siriusxm.com/traffic) for details. Sirius, XM and all related marks and logos are trademarks of Sirius XM Radio Inc.

## **WARNING**

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- 
- At launch, the Apple iPhone® will be the only UVO compatible device. iPhone® is a registered trademark of Apple Inc.
  - App Store is a service mark of Apple Inc. No charge for the UVO app. App runs on your smartphone cellular data service. Normal data rates will apply.
  - 24-hour Roadside Assistance is a service plan provided by KIA Motors America, Inc. Certain limitations apply. Coverage details are available in the KIA Warranty and Consumer Information Manual. For access to Enhanced Roadside Assistance, a connected mobile phone via Bluetooth® within the cellular service coverage area is required.
  - Vehicle Diagnostics do not take the place of regularly scheduled maintenance. Feature checks powertrain, chassis, and airbag systems only. For factory-recommended maintenance schedule, see the Maintenance Feature of UVO or the Owner's Manual.
  - 911 Connect activates after an airbag deployment. Feature requires a connected mobile phone via Bluetooth. Dependant on cellular service coverage.
  - The Rear-Camera display is not a substitute for proper and safe backing-up procedures. The Rear-Camera display may not display every object behind the vehicle. Always drive safely and use caution when backing up.

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# Controls and Functions

## Head Unit



Name		Description
1	POWER/ VOL	<ul style="list-style-type: none"><li>When power is off, press to turn power on.</li><li>When power is on, press and hold (over 0.8 seconds) to turn the power off.</li><li>When power is on, press quickly (less than 0.8 seconds) to turn Audio off.</li><li>Turn left/right to adjust the volume.</li></ul>
2	RADIO	<p>Selects FM/AM/SiriusXM™ mode.</p> <ul style="list-style-type: none"><li>Each time this is pressed, the mode is changed in the following order: FM → AM → SiriusXM™ → FM.</li></ul>
3	MEDIA	<p>Selects MEDIA mode.</p> <ul style="list-style-type: none"><li>If the media is not connected MEDIA mode will not be activated.</li></ul>
4	☆	<ul style="list-style-type: none"><li>Moves to the function set by the user.</li><li>Press and hold to access the settings screen for the custom button.</li></ul>
5		<p>When the key is pressed quickly (less than 0.8 seconds),</p> <ul style="list-style-type: none"><li>FM/AM mode: Plays the previous/next frequency.</li><li>SiriusXM™ mode: Changes the channel.</li><li>MEDIA mode: Changes the track, file or title (except for AUX).</li></ul> <p>When the key is pressed and held (over 0.8 seconds),</p> <ul style="list-style-type: none"><li>FM/AM mode: Moves quickly through all of the frequencies. The moment that you release the button, the system seeks the next available frequency.</li><li>MEDIA mode: Rewinds or fast forwards the track or file (except for Bluetooth Audio and AUX).</li></ul>

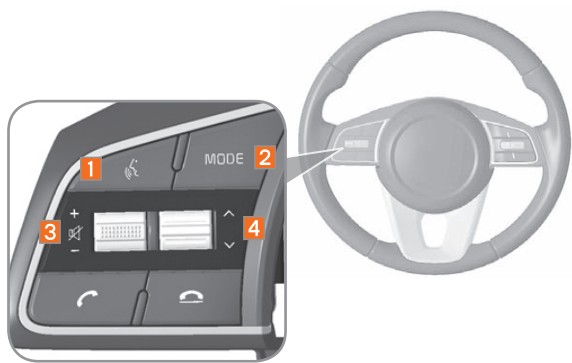


Name	Description
6 HOME	Moves to the Home Screen.
7 PHONE	Displays the Bluetooth phone mode.
8 SETUP	Moves to the Setup screen.
9 TUNE	<ul style="list-style-type: none"> <li>• FM/AM mode: Changes the frequency.</li> <li>• SiriusXM™ mode: Changes the channel.</li> <li>• MEDIA mode: Changes the track, file or title (except for Bluetooth Audio and AUX).</li> </ul>
10 RESET	Resets the system settings. (Preset radio channels and other data will not be deleted)
11 Touch Screen	For more details, see 'TFT-LCD Specification'.

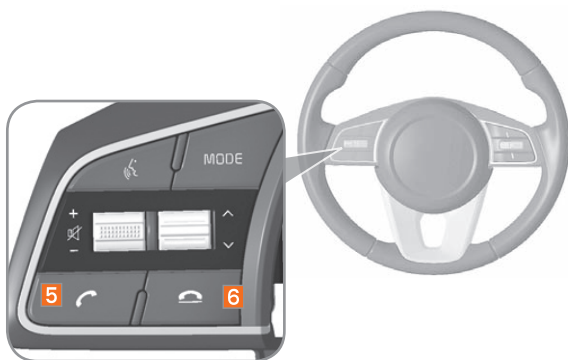
※ The actual image in the vehicle may differ from the illustration.



# Controls and Functions

## Steering Wheel Controls



Name		Description
1		<p>When the key is pressed quickly (less than 0.8 seconds),</p> <ul style="list-style-type: none"><li>• Activates voice recognition.</li></ul> <p>When the key is pressed and held (over 0.8 seconds),</p> <ul style="list-style-type: none"><li>• Ends voice recognition.</li><li>• If iOS device is connected through Bluetooth, activates or ends Siri Eyes Free.</li></ul>
2		<ul style="list-style-type: none"><li>• Each time this is pressed, the mode is changed in the following order: FM → AM → SiriusXM™ → USB or iPod → AUX → Bluetooth Audio → FM.</li><li>•  You can select which mode to use in Advanced settings.</li><li>• If the media is not connected, the corresponding modes will be disabled.</li><li>• Press and hold (over 0.8 seconds) to turn the Audio system on/off.</li><li>• When power is off, press button to turn power back on.</li></ul>
3		Use to adjust the volume of audio or call.
		Mutes the audio. (Media will be paused in some media modes.) Mutes the microphone during a call.
4		<p>When the key is pressed quickly (less than 0.8 seconds),</p> <ul style="list-style-type: none"><li>• FM/AM/SiriusXM™ mode: searches broadcast frequencies or channels saved to Presets.</li><li>• MEDIA mode: changes the track, file or title (except for AUX)</li></ul> <p>When the key is pressed and held (over 0.8 seconds),</p> <ul style="list-style-type: none"><li>• FM/AM mode: automatically searches broadcast frequencies.</li><li>• SiriusXM™ mode: automatically searches broadcast channels.</li><li>• MEDIA mode: quickly looks up songs (except for Bluetooth Audio and AUX).</li></ul>



	Name	Description
5		<p>When the key is pressed quickly (less than 0.8 seconds),</p> <ul style="list-style-type: none"> <li>• When pressed in the dial screen, makes a call.</li> <li>• When pressed in the incoming call screen, answers the call.</li> <li>• When pressed during call waiting, switches to waiting call (Call Waiting).</li> </ul> <p>When the key is pressed and held (over 0.8 seconds),</p> <ul style="list-style-type: none"> <li>• When pressed in Bluetooth® Hands-free, redials the last dialed call.</li> <li>• When pressed during a Bluetooth® Hands-free call, switches call back to mobile phone (Private).</li> <li>• When pressed while calling on the mobile phone, switches call back to Bluetooth® Hands-free (operates only when Bluetooth® Hands-free is connected).</li> </ul>
6		<ul style="list-style-type: none"> <li>• When pressed during a call, ends the phone call.</li> <li>• When pressed in the incoming call screen, rejects the call.</li> </ul>

※ The actual image in the vehicle may differ from the illustration.



# On-Screen Touch Controls

Learn how to touch the screen to operate the system.

## Select

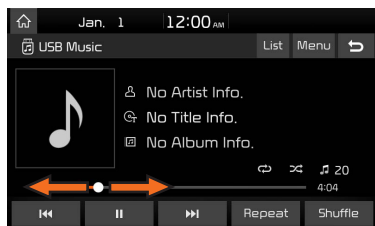
Tap lightly on a menu or an item to select it.

### NOTICE

- The system will not recognize your touch if you wear a glove or other non-conductive material. Touch the screen using your finger, an electrostatic touch-screen glove, or a stylus pen.

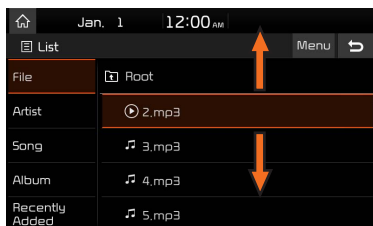
## Drag & Drop

Select a menu or item you want, then drag and drop it to where you want to place it.



Drag or touch the slider along the play bar in the music screens to jump to the point that you want to play from.

## Flick (Quick Scrolling)





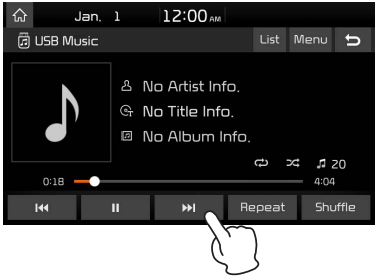
Quickly moves up and down in the list.

### NOTICE

- Moving the list when there are many items will display a handler on the right of the display. You can easily move many items at a time with the handler


Select and Hold

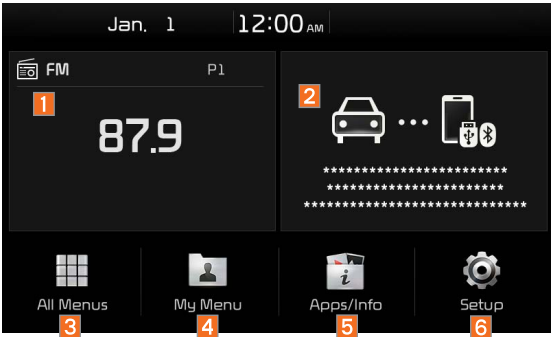
Selecting and holding the  or  buttons in the music player will rewind or fast forward the music.



# Home Screen

## Controls Menu Configuration for the Home Screen

Tap the  icon on any screen to display the Home Screen below.
















Features	Description
<b>1</b> Radio/Media Widget	<ul style="list-style-type: none"><li>Shows brief information on the radio or media that is now playing.</li><li>Tap the area to move to the mode that you are listening to.</li></ul>
<b>2</b> Phone Projection Widget	Shows any connected devices such as iPod and Bluetooth.
<b>3</b> All Menus	Shows all of the items in the system menu.
<b>4</b> My Menu	Add your favorite menus to have quick and easy access to them.
<b>5</b> Apps/Info	Moves to the Apps/Info screen.
<b>6</b> Setup	Moves to the Setup screen.

## Information Display on the Status Bar

Displays the date and time, along with the system status shown by the various icons to the right of the clock.

The icons in the following table indicate the various types of system status details and events.

Icon	Description
	Displayed when the audio is muted.
	Displays the remaining battery of the Bluetooth phone.
	Displayed when connected to Bluetooth for handsfree.
	Displayed when connected to Bluetooth for streaming audio.
	Displayed when connected to Bluetooth for streaming audio and handsfree.
	Displayed when downloading contacts or recent calls from the Bluetooth phone.
	Displayed while on a call with the Bluetooth phone.
	Displayed when the microphone of the Bluetooth is muted.
	Displays the signal strength of the Bluetooth phone.
	Displays the signal strength of the UVO.
	Displayed when the microphone of the UVO phone is muted.
	Displayed when 911 connect is available.
	Voice memo recording.

### Information

- Received signal strength indicator of UVO information are displayed only in the devices that support the telematics system.

You can access the radio player either by pressing the **RADIO** key or by selecting the Radio menu from **All Menus** on the Home screen.



**i Information**

- If you press the **RADIO** key when the power is off, the power will turn on and a radio broadcast will be tuned from the current mode.

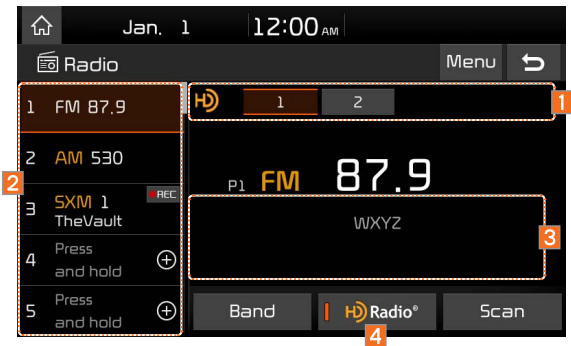
Features	Description
<b>1</b> Preset Frequencies	<ul style="list-style-type: none"><li>• The stored preset frequencies are displayed for user selection.</li><li>• After selecting frequency, press and hold the preset button for over 0.8 seconds. A beep sound will be heard and the frequency is to be stored in the selected preset button.</li><li>• Flick the preset frequencies up/down to scroll quickly through presets.</li></ul>
<b>2</b> Frequency	Displays the current frequency.
<b>3</b> Band	Changes to the desired band from among FM, AM, and SiriusXM™.
<b>4</b> Info	Turns the Radio text information transmitted from the broadcasting station on and off.
<b>5</b> Scan	Shortly plays the broadcasts for the frequencies with superior reception for 5 seconds per item.



Features	Description
<b>6</b> SEEK/TRACK	<ul style="list-style-type: none"> <li>When the key is pressed quickly (less than 0.8 seconds): Seeks the previous/next frequency.</li> <li>When the key is pressed and held (over 0.8 seconds): Moves quickly through all of the frequencies. The moment that you release the button, the system seeks the next available frequency.</li> </ul>
<b>7</b> TUNE	Turn the <b>TUNE</b> knob to manually seek available frequencies.
<b>8</b> HD Radio (if equipped)	Used to set whether to turn HD Radio™ reception On or Off.
<b>9</b> Menu	<ul style="list-style-type: none"> <li>Station List : Moves to the station list.</li> <li>Delete Presets: Delete saved radio stations from the preset list.</li> <li>Info : Turns the Radio text information transmitted from the broadcasting station on and off.(if equipped)</li> <li>Sound Settings : Moves to the Sound Settings.</li> </ul>

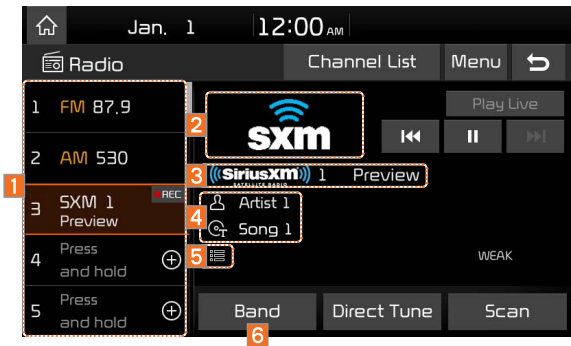
# HD Radio™ Technology (if equipped)

## HD Radio™



Features	Description
<b>1</b> HD Radio™ Reception & Channel buttons	Displays main HD Radio™ channels and used to directly select the current available channels. <b>i</b> The HD Radio™ related icon display becomes active within regions where an HD Radio™ signal can be received.
<b>2</b> HD Channel Number	Analog station and corresponding HD Radio channel number saved in the preset list.
<b>3</b> HD Radio Broadcast Info	Displays detailed information about the current broadcast (the details of the information shown are different depending on whether the Info button is selected).
<b>4</b> HD Radio	When the HD Radio soft button is ON (the red indicator on the HD Radio button is illuminated), HD Radio signals will be received.

You can access the radio player either by pressing the **RADIO** key or by selecting the Radio menu option from **All Menus** on the Home screen. Select the SiriusXM™ band from the radio player.



**i Information**

- If you are in the SiriusXM™ mode, select the SiriusXM™ radio widget from the Home screen to access the radio player.
- When the power is off, pressing the **RADIO** key will turn the power on and play a SiriusXM™ Radio broadcast.

Features	Description
<b>1</b> Preset Frequencies	<ul style="list-style-type: none"><li>• Shows the stored presets for user selection.</li><li>• After selecting frequency, press and hold the preset button for more than 0.8 seconds. A beep sound will be heard and the frequency is to be stored in the selected preset button.</li></ul>
<b>2</b> Channel Logo	Displays the current channel logo.
<b>3</b> Channel Info	Displays the current channel number and name.
<b>4</b> Content Info	Displays the artist, title and other information about the current playing song.
<b>5</b> Category Info	Displays the category of the currently playing song.
<b>6</b> Band	Changes to the desired band from among FM, AM, and SiriusXM™.





Features	Description
<b>7</b> Direct Tune	Used to search for the desired channel by entering the channel number.
<b>8</b> Scan	Plays all receivable channels for 5 seconds per item.
<b>9</b> Play Live	Switches to the live broadcast mode.
<b>10</b> Skip Backward	Repeats the previously broadcasted program. <ul style="list-style-type: none"><li>• Holding for less than 0.8 seconds: Moves to the previous segment.</li><li>• Holding for more than 0.8 seconds: Moves to the previous 5 seconds.</li></ul>
<b>11</b> Play/Pause	Pauses/plays the current broadcasting program.
<b>12</b> Skip Forward	Moves to the next segment.
<b>13</b> Weak Signal	Displays the weak radio reception.
<b>14</b> Channel List	Moves to the channel list.
<b>15</b> Menu	<ul style="list-style-type: none"><li>• Delete Presets Delete saved radio stations from the preset list.</li><li>• What is on My Presets? The program schedule saved in my preset. (For more details, see Section 2.9. Viewing Menu.)</li><li>• Featured Favorites Theme channels recommended by SiriusXM™. (For more details, see Section 2.10. Viewing Menu.)</li><li>• Sound Settings Moves to the Sound Settings.</li></ul>

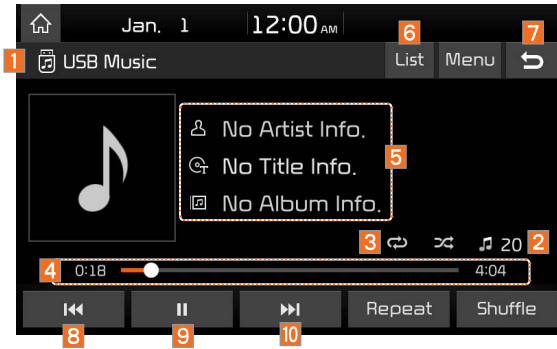


Features	Description
<b>16</b> SEEK/TRACK	<ul style="list-style-type: none"> <li>When the key is pressed quickly (less than 0.8 seconds): Plays the previous/next channel.</li> <li>When the key is pressed and held (over 0.8 seconds): Continuously changes the channel until the key is released and plays the current channel.</li> </ul>
<b>17</b> TUNE	Changes the channel.

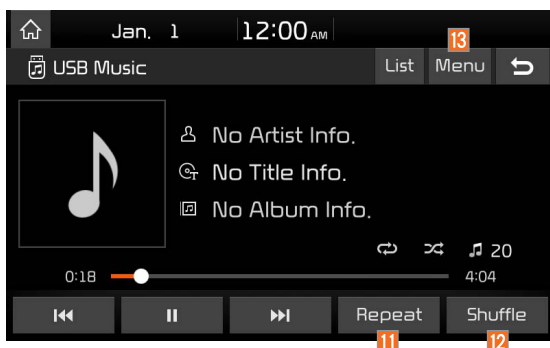
### **i** Information

- REC icon is shown next to the first 10 SXM presets saved.
- With presets saved, each time the vehicle is started that preset station will be automatically buffered for your convenience.

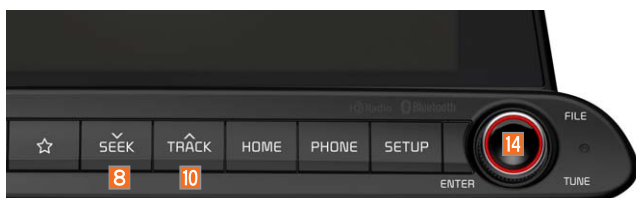
## USB Music







Features	Description
<b>1</b> Mode	Displays the current operating mode.
<b>2</b> Number of files	Number of files on the current playlist.
<b>3</b> Repeat/ Shuffle	From Repeat/Shuffle, displays the current operating function.
<b>4</b> Play Time	Displays the current play time/total play time.
<b>5</b> Song Info	Displays the artist/title/album info.
<b>6</b> List	Moves to the list screen.
<b>7</b> Back Button	Move to the previous screen.
<b>8</b> Previous File	<ul style="list-style-type: none"> <li>If the button is selected (less than 0.8 seconds): Moves to the previous file or play the current file from the beginning (depends on the play time). <ul style="list-style-type: none"> <li>If play time is less than 3 seconds, moves to previous file.</li> <li>If play time is over 3 seconds, play the current file from the beginning.</li> </ul> </li> <li>If the button is selected (over 0.8 seconds): It rewinds the track.</li> </ul>
<b>9</b> Play/Pause	Plays/pauses the current file.
<b>10</b> Next File	<ul style="list-style-type: none"> <li>If the button is selected (less than 0.8 seconds): Moves to the next file.</li> <li>If the button is selected (over 0.8 seconds): It fast-forwards the track.</li> </ul>



Features	Description
<b>11</b> Repeat	<p>Repeats the current file.</p> <ul style="list-style-type: none"> <li>• If select the file in the file tab on the list screen: select this button to switch between repeating the current file, repeating folder, and repeating all files.</li> <li>• If select the song in the other tabs on the list screen: select this button to switch between repeating the current song and repeating all songs.</li> </ul>
<b>12</b> Shuffle	<p>Plays files in random order.</p> <ul style="list-style-type: none"> <li>• Select this button to switch between shuffle and turning shuffle off.</li> </ul>
<b>13</b> Menu	<ul style="list-style-type: none"> <li>• Hide Current File: a selected file can be deleted. Deleted file can be found in the "Hidden_" folder.               <ul style="list-style-type: none"> <li>• <b>i</b> This function is only supported when USB format is compatible with FAT16 or FAT32.</li> </ul> </li> <li>• Sound Settings: Moves to the Sound Settings.</li> </ul>



Features	Description
<b>14</b> TUNE	<p>Turn the  TUNE knob to search a desired track. If the desired track is displayed, select the  TUNE knob to play the track.</p> <p> If you do not anything with the  TUNE knob for 5 seconds of searching tracks, the track info for the current track is restored.</p>

## Bluetooth Connection


### Pairing a New Device

Before you can use the Bluetooth feature, you must first pair/connect your mobile phone to your car.

Up to 5 Bluetooth devices can be paired.

Only one Bluetooth device can be connected at a time.

### Pairing a New Device by Selecting Phone/Call

Press the  key on the steering wheel control. ▶ Pair your car after your mobile phone detects the Bluetooth device. ▶ Enter the passkey or accept the authorization popup. ▶ Connect Bluetooth.

### Pairing a New Device Through the Phone Settings

Press the **SETUP** key. ▶ Select **Bluetooth**. ▶ Select **Bluetooth Connection**. ▶ Select **Add New**. ▶ Pair your car after your mobile phone detects the Bluetooth device. ▶ Enter the passkey or accept the authorization popup. ▶ Connect Bluetooth.




The default passkey is 0000.

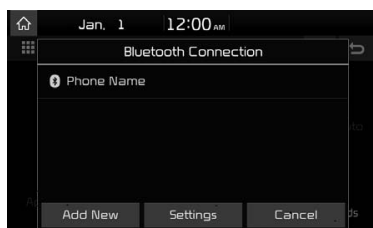
The vehicle name above is an example. Check the actual information on the product.

### Connecting Bluetooth Devices

Connects the Bluetooth devices that you add.

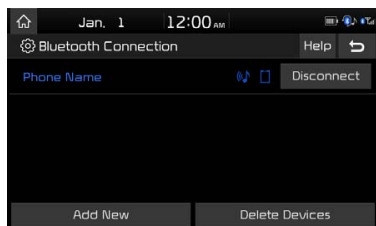
### Connecting Devices by Selecting Phone/Call

Press the  key on the steering wheel control. ▶ Select the name of the device to connect. ▶ Connect Bluetooth.



## Connecting Devices Through the Phone Settings

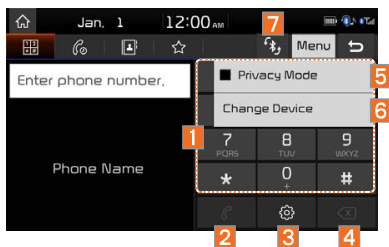
Press the **SETUP** key. ► Select **Bluetooth**. ► Select **Bluetooth Connection**. ► Select the name of the device to connect. ► Connect Bluetooth.





## Bluetooth Phone

### Dial

Select **All Menus** ► **Phone** ► .

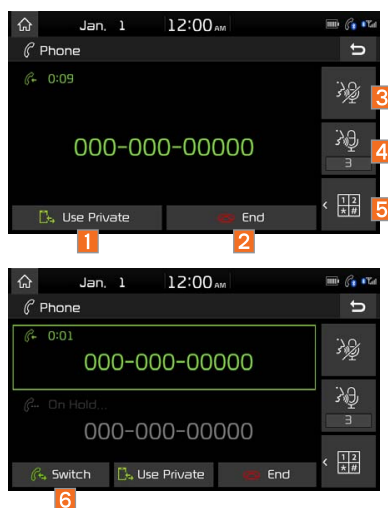


Name	Description
<b>1</b> Keypad	Use the keypad to enter the phone number that you want to call. Select and hold the last number of a speed dial to dial a number that you added to the Speed Dial list in the phone
<b>2</b> Call	Makes a call after you dial a number and select  . If the number is listed in Dialed Calls, you can select the number and select  to automatically dial that number again.
<b>3</b> Settings	Moves to a screen of Bluetooth Connection.
<b>4</b> Delete	Deletes the numbers that you entered.
<b>5</b> Privacy Mode	Activate the privacy mode to protect your personal information. In the privacy mode, personal data will not be displayed.
<b>6</b> Change <b>7</b> Device	Search for and connect another Bluetooth device.

### **i** Information

- Some types of mobile phones may not support the Speed Dial function.

## Using the Menu During a Phone Call



When making a call, you can use the following menu items.



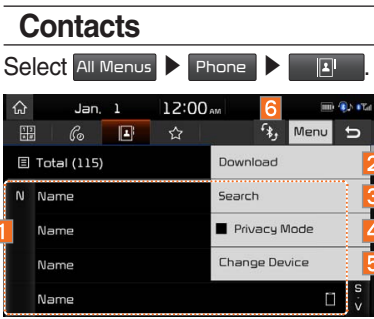
Name	Description
<b>1</b> Use Private	Switches a voice call from the car Hands-free to the mobile phone.
<b>2</b> End	Ends a call.
<b>3</b> Mute	Mutes the microphone during a call.
<b>4</b> Outgoing Volume	Displays the Mic Volume settings. You can adjust the in-call volume that the other party hears (level 1 to 5).
<b>5</b> Keypad	Moves to a screen for entering ARS numbers.
<b>6</b> Switch	Switches to a call on hold, if any. You can also switch calls by selecting the number in the Information Display. The Switch function switches the current call to a waiting call in order to answer a new incoming call.

### Call History

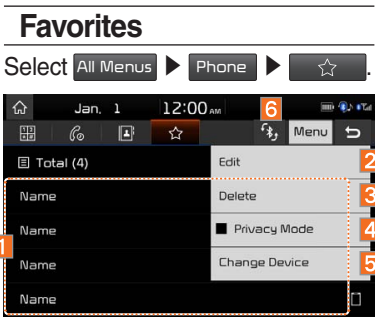
Select **All Menus** ▶ **Phone** ▶

The screenshot shows the 'Call History' screen. At the top, there's a 'Select' dropdown menu with 'All Menus' selected, followed by 'Phone' and a Bluetooth icon. Below this is a status bar showing 'Jan. 1 12:00 AM' and a battery level indicator. The main content area shows a list of calls with columns for 'Name' and 'Time'. A 'Total (113)' label is at the top left. A 'Download' button is at the top right. A 'Privacy Mode' toggle is below it. A 'Change Device' button is at the bottom right. At the bottom, there are four tabs: 'All', 'Dialed', 'Received', and 'Missed'. The 'All' tab is selected. The list of calls is currently empty.

Name	Description
<b>1</b> All	Lists the all call history.
<b>2</b> Dialed	Lists the calls that you made.
<b>3</b> Received	Lists the calls that you have received.
<b>4</b> Missed	Lists the calls you missed.
<b>5</b> Call History	Displays all of your call history. Select from the list to dial the number.
<b>6</b> Download	Downloads the call history information from your mobile phone.
<b>7</b> Privacy Mode	Activate the privacy mode to protect your personal information. In the privacy mode, personal data will not be displayed.
<b>8</b> Change Device	Search for and connect another Bluetooth device.



Name	Description
<b>1</b> Contacts List	The list of Contacts. Select from the list to dial the number.
<b>2</b> Download	Downloads contacts from your mobile phone.
<b>3</b> Search	Searches Contacts.
<b>4</b> Privacy Mode	Activate the privacy mode to protect your personal information. In the privacy mode, personal data will not be displayed.
<b>5</b> Change <b>6</b> Device	Search for and connect another Bluetooth device.




Name	Description
<b>1</b> Favorites	Lists the phone numbers saved as Favorites. Select from the list to dial the number.
<b>2</b> Edit	Add or delete numbers from favorites.
<b>3</b> Delete	Deletes numbers that you select from Favorites.
<b>4</b> Privacy Mode	Activate the privacy mode to protect your personal information. In the privacy mode, personal data will not be displayed.
<b>5</b> Change <b>6</b> Device	Search for and connect another Bluetooth device.

## Precautions Required for Successful Voice Recognition

1. Voice recognition supports only the commands that are displayed on the screen and written in the User's Guide.
2. To ensure the correct recognition and execution of your command, say your command when you hear the beep after a voice prompt.
3. Voice recognition automatically ends if:
  - 1) A call is incoming or outgoing
  - 2) A media (USB or iPod, etc.) is connected or disconnected
  - 3) The rear view camera is operated (optional)
  - 4) The car engine starts or stops
  - 5) A system key, such as **RADIO** key or **MEDIA** key is selected
4. The microphone used for the voice recognition system is located in the headliner directly above the driver's head. To make your commands better understood, keep your body straight in the driver's seat when speaking the command.
5. Speaking naturally and clearly will ensure better recognition of your voice commands.
6. In the following cases voice recognition will be affected by ambient noise.
  - 1) The sound of the wind if any window or the sun roof is open.
  - 2) High speed blower from the air vents. Set climate control to blow lower than level 3.
  - 3) Vibrations from passing through a tunnel.
  - 4) Vibrations from driving on an uneven road.
  - 5) Storms and heavy rain.


## Starting/Ending and Setting Voice Recognition

### Starting Voice Recognition

Press the  key briefly (less than 0.8 seconds) on the steering wheel control to activate voice recognition.




### Ending Voice Recognition

1. Select "Exit" to the left of the bottom to end voice recognition.
2. Press and hold (more than 0.8 seconds) the  key on the steering wheel control to end voice recognition.



# Voice Recognition


## Combining Voice Recognition with On-Screen Commands

After pressing the  key, say a command after the beep. The voice recognition system will execute the desired operation after understanding the command. Alternatively, you may touch any of the corresponding Commands on the screen while the Voice Recognition system is in operation.

Combining voice recognition with available on-screen commands is useful when the system is taking longer than expected or the voice command did not execute as desired.



## Skipping Prompt Messages

When you hear the prompt message, press the  key on the steering wheel remote control to skip the message and go directly to listening mode to say your command.

This results in faster operation when you feel the message is too long or you already know the command to use.






### Information

- Refer to Part 8 for instructions on how to change the Voice Recognition Settings.

# Voice Recognition Screen Overview



Name	Description
1 Representative Commands	Displays frequently used commands.
2 Not available command	Unavailable voice commands are grey, a precondition was not met so the command is grey and unavailable. The conditions required for using the unavailable commands will be described under each command.
3 Voice recognition status icons	 Standby  Voice guidance  Voice command process
4 Recognized results	Displays the voice recognition result.
5 User's speaking volume being recognized	Displays the voice command level real time as it is being spoken.
6 Help	Displays all available help commands in a tree format.
7 Exit	Ends the voice recognition.

## Voice Commands

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### Types of Commands

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Voice recognition commands are classified as “Global Commands” and “Local Commands.”

1. Global Commands (●): Commands that can be used immediately after activating voice recognition.
2. Local Commands (○): Commands that can be used when a multimedia or Bluetooth function is running, or displayed on the screen, after activating voice recognition.

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### Call Commands

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\* Check the following before using call commands:

1. Voice commands related to phone calls can be used after connecting a Bluetooth device.
2. To call a person, for example “Call <John Smith>” whose name is listed in Contacts, you must first download the Contacts list. For details on downloading contacts, see “Part 3 Bluetooth > Chapter 3. Bluetooth Phone > 3.9 Contacts”.
3. After downloading the Bluetooth contacts, it will take some time to convert the Contacts into voice data during which time you cannot make a call by name yet. The time it takes to convert voice data may vary depending on the number of Contacts downloaded on the phone.

Command		Operation
●	Call	Displays downloaded Contacts, after this you can make a call by saying the name.
●	Call <Name>	You can directly call a person by <Name> in the downloaded Contacts.
●	Call <Name> on Mobile	You can call a person <name> directly to the number that is saved as "Mobile" in the downloaded Contacts. e.g.) Call "John Smith" on Mobile
●	Call <Name> at Work	You can call a person <name> directly to the number that is saved as "Work" in the downloaded Contacts. e.g.) Call "John Smith" at Work
●	Call <Name> at Home	You can call a person <name> directly to the number that is saved as "Home" in the downloaded Contacts. e.g.) Call "John Smith" at Home
●	Call <Name> on Other	You can call a person <name> directly to the number that is saved as "Other" than "Mobile, Home, or Work" in the downloaded Contacts. e.g.) Call "John Smith" on Other
●	Dial Number	Displays a screen where you can say a phone number to dial.
●	Dial <Phone #>	You can directly say the number to call. e.g.) Dial 111 555 1234
●	Redial	Directly calls at the number that you last dialed.
●	Call History	Displays your Call History, where you can say the list number to make a call.



## Radio Commands

Command		Operation
●	Radio	Plays the most recent radio channels from FM, AM, and SiriusXM™.
●	FM	Plays FM radio.
●	FM <87.5 to 107.9>	Tunes to FM <Frequency> according to what you say. e.g.) FM 87.5: FM eighty seven point five
●	SiriusXM	Plays SiriusXM™ radio.
●	SiriusXM <0 to 999>	Tunes to SiriusXM™ Channel <Channel Number> according to what you say. e.g.) SiriusXM 23: SiriusXM Twenty three
●	AM	Plays AM radio.
●	AM <530 to 1710>	Tunes to AM <Frequency> according to what you say. e.g.) AM 530: AM Five Thirty
○	Preset <1 to 40>	Tunes to your preset stations (1 to 40).
○	Channel <0 to 999>	In SiriusXM™ Radio mode, turns on the <Channel Number> that you say.

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## Media Commands

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\* Check the following before you use media commands.

1. If no media is connected or if no playable files exist at the time when you use these commands, a voice message will tell you that this is not available.
2. If you say the name of the media that is currently playing again, then that media will continue playing.  
e.g.) Saying “USB” while USB content is playing.

Command		Operation
●	Music	Continues the last media you played.
●	iPod	Plays the iPod currently connected. This will work the same when an iPhone is connected. If a USB is connected, then it will be played instead of the iPod.
●	USB	Plays the music on the USB currently connected. If an iPod is connected, then the iPod will be played instead of the USB.
●	Bluetooth Audio	Plays the music on the Bluetooth phone currently connected. This may not be supported depending on the Bluetooth connection status.
●	AUX	Plays external devices that are currently connected.

# Voice Recognition

## 1. USB Music/iPod Command

Command		Operation
<input type="radio"/>	Play	Plays a selected file. Maintains the current settings during playback.
<input type="radio"/>	Pause	Pauses a file that is playing. Maintains current settings while paused during playback.
<input type="radio"/>	Shuffle	Plays tracks or files randomly. Maintains current settings during shuffled playback.
<input type="radio"/>	Shuffle Off	Cancels Shuffle and plays tracks sequentially. Maintains current settings during sequential playback.
<input type="radio"/>	Repeat	Plays the current track or file repeatedly. Maintains the current settings during repeat playback.
<input type="radio"/>	Repeat Off	Cancels Repeat and plays multiple tracks or files. Maintains current settings during multiple track playback.

## 2. Bluetooth audio/AUX command

For Bluetooth audio and external devices (AUX), local commands are unavailable, including Play, Pause, Repeat and Shuffle.

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## UVO Commands List

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Command		Operation
●	Roadside Assist	Connect with a Roadside Assist agent.
●	Vehicle Diagnostics	Informs you if diagnostic issues are found in your vehicle
●	Virtual Assistant	Provides guidance on how to use UVO

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## Other Commands List (Commands used in List/Help)

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Command		Operation
●	Help	Moves to the voice recognition help screen. All available commands can then be identified and used.
○	Line 1 to 4 (One to Four)	When you cannot select a certain name, such as in Call History, you can select it using numbers. Simple numbers can be recognized, such as “One” or “Two”.
○	Yes / No	When voice recognition is activated, this command is used when an answer is requested for a confirmation question.
○	Previous/Next	When four or more searched items are listed, you can move to the previous or next page using a voice command.
○	Manual Input	When Dial entry results are displayed, this command is used to search manually, rather than to search with a voice command. Voice recognition stops after this command is used.
○	Go Back	Moves to the previous screen.
●	Exit	Ends the voice recognition.

## Siri Eyes Free

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### How to start Siri

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If you want to use Siri, you have to connect your iOS device to the Multimedia system through Bluetooth.



(Please check whether your iOS device supports Siri and turning Siri On)

Then you can use Siri while pressing and holding  key on the steering wheel.

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### How to use Siri

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When you access the Siri screen while pressing and holding  key on the steering wheel, you can press  button and then you can speak what you want. Note that the Multimedia system only supports “Phone” related functions. Other functions will be performed in your iOS device. If you press voice key quickly, Siri would re-start. If you hold down voice key, Siri would be terminated and the screen would go back to the previous screen. Eyes-Free mode would be activated automatically while you are driving. When shifting gears into P or putting the Parking brake on, Eyes-Free mode would be deactivated automatically.



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### Information

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- Functions and feedbacks from voice commands via Siri are executed in the iOS device. If the iOS version is changed, the functions and response may be different according to the iOS device and the latest version.
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## About Pairing Mobile Phones

**Q** I cannot pair my mobile phone, What is the cause?

**A** Check to see that the mobile phone supports Bluetooth® function. Verify if Bluetooth on the cell phone is set to OFF. If so, set it to ON. If the cell phone still can't be registered, try again after turning Bluetooth off and on, or delete the device registration on the multimedia system and cell phone and then register the cell phone again.

**Q** What is the difference between pairing a mobile phone and connecting a mobile phone?

**A** Pairing occurs through authenticating the head unit and mobile phone. Mobile phones paired to the head unit can be connected and disconnected until the paired mobile phone is deleted from the system. Bluetooth® Handsfree features, such as making/answering calls or managing Contacts, are supported only in mobile phones connected with the head unit.

**Q** What is a Passkey?

**A** A passkey is the password used to authenticate the connection between the head unit and mobile phone. The passkey only needs to be entered once when pairing the mobile phone for the first time.

The initial passkey is 0000. You can change it with **SETUP** ► **Bluetooth** ►



**Bluetooth System Info** ► **Passkey** menu options.

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## About Making/Answering Phone Calls

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**Q** How can I answer a call?

**A** When there is an incoming call, a notification pop-up will become displayed. To answer the incoming call, select the **Accept** button on the screen or the  key on the steering wheel control. To reject the call, select the **Reject** button on the screen or press the  key on the steering wheel control.

**Q** What should I do if I am talking on the Handsfree but want to switch the call to the mobile phone?

**A** While on a call, press and hold (more than 0.8 seconds) the  key on the steering wheel control or select the **Use Private** button at the bottom of the Phone screen to switch the call to your mobile phone.

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## About *Bluetooth*<sup>®</sup> Wireless Technology/ Multimedia System Use Environment

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**Q** What is the range of my wireless connection?

**A** The wireless connection can be used within 15 yards.

**Q** How many mobile phones can be paired?

**A** It is possible to pair up to five mobile phones.

**Q** Why is call quality sometimes poor?

**A** Check the reception sensitivity of the mobile phone when call quality becomes worsened. The call quality may deteriorate when the signal strength is low. Call quality may also worsen if metal objects, such as beverage cans, are placed near the mobile phone. Check to see if there are metal objects in the vicinity of the mobile phone. The call sound and quality may differ depending on the type of mobile phone.



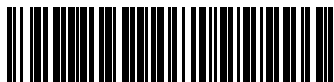
# MEMO

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