

Features & Functions

Quick Reference Guide



Sportage

Hybrid /
Plug-In Hybrid

WELCOME TO THE KIA FAMILY!

Your new Kia vehicle has been designed, engineered and manufactured to provide you with years of comfortable and dependable driving. Kia is committed to quality, innovation, safety and — above all — your satisfaction.

USING THE QUICK GUIDE AND ACCESSING VIDEOS

The information contained in this guide is a brief overview of the operation and features of your new Kia vehicle.

Kia provides a full version of the Features & Functions Guide and a number of video resources to assist you with becoming familiar with the features and functions found in your Kia vehicle. You can access these resources by snapping the QR Codes with your mobile device using your camera, a built-in QR Code Reader or a downloaded QR Code Reader App.

You can also view the videos by visiting the following website:

www.youtube.com/KiaFeatureVideos

QUICK TIPS

If you're having trouble scanning codes, check the following:

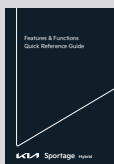
- The code should be centered and focused in your mobile device's camera screen
- Consider moving your device closer to or farther away from the code
- The code should be well lit, without significant shadow
- Avoid scanning from a significant angle
- Confirm that the device's app supports 2D QR Code scanning
- Try another QR Code Reader App; not all apps are created equal
- After scanning, you may experience a "connection error" message or a "connecting" message with no subsequent response. These messages typically indicate that your device is having trouble connecting to the Internet

This Features & Functions Guide and the specific operational and safety information it provides are not a substitute for your Owner's Manual.

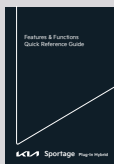
While Kia endeavors to ensure that the information contained in this guide is accurate at the time of printing, Kia may change vehicle specifications without notice in advance of or after the fact and assumes no liability in connection with such changes.

www.kia.com

Customer/Roadside Assistance^{†6}: 1-800-333-4KIA
(800-333-4542)



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Hybrid Guide to see
more Features
and Videos**



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to see more Features
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[†]LEGAL DISCLAIMERS ON BACK INSIDE COVER

GETTING STARTED

As you get to know your new Kia, you can explore this booklet to better understand how to operate its many features and systems. Be sure to review the following to better understand some of your Kia's most used features:

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Video Resources



Getting Started With Your New Kia



Your New Kia Important Care Tips



Navigation System Important Tips



Vehicle Cameras Important Tips



Kia Connect Infotainment System

www.kia.com
Customer/Roadside Assistance*6: 1-800-333-4KIA
(800-333-4542)

Driving while distracted can result in a loss of vehicle control that may lead to an accident, severe personal injury or death. The driver's primary responsibility is in the safe and legal operation of a vehicle. Handheld devices, other equipment or vehicle systems which take the driver's eyes, attention and focus away from the safe operation of a vehicle, are not permissible by law, and should never be used during operation of the vehicle.

ALWAYS CHECK THE OWNER'S MANUAL FOR COMPLETE
OPERATING INFORMATION AND SAFETY WARNINGS.

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Bluetooth® Wireless Technology† 3,7

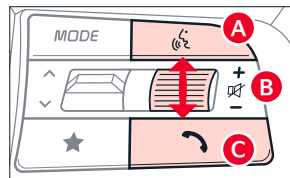
A Voice Recognition button: Press to activate voice recognition/bring up menus/set destinations (if equipped with navigation) with minimal voice command prompts from the system

Kia Connect^{†1} with Navigation: When enrolled with a Kia Connect subscription, press this button to activate the Kia Connect Voice Assist to use navigation guidance and search destinations

B Volume button: Press up/down to raise/lower speaker volume

Mute button: Press to mute the microphone during a call and to mute the audio system speakers, or to pause *Bluetooth®* streaming media

C Call/End Call button: Press to receive/place/end calls. If no phone is paired, press button to pair a phone



(Buttons on left side of steering wheel)

QUICK TIPS

- When using the voice command feature, wait for the system to BEEP before speaking the command
- Phone book transfer upload time varies by phone model and with number of phone book entries
- Because of differences in phone quality, service providers and *Bluetooth®* Wireless Technology chip programming, functionality may differ from one phone to another

Pairing a Phone - For instructions on how to pair a phone, refer to the audio system's user's guide or your vehicle's Quick Start Guide.

QUICK TIP

During the pairing process, be sure to accept the connection requests on the phone for phone book download and to allow acceptance of all future *Bluetooth®* connection requests.

How to Place a Call Using Steering Wheel Controls

There are two options for placing a call using the Steering Wheel controls:

- **Option 1:** Press the Call/End Call button **C** (system displays the call history with the most recent calls). When not connected via *Bluetooth®*, displays the *Bluetooth®* Connection window
- **Option 2:** Press the Voice Recognition button **A** (system will BEEP to indicate it is ready for call placement). Then say the command "Call {name}" or "Dial {number}". Press and hold the Voice Recognition button **A** to activate your phone's native system, when connected

QUICK TIPS

- The system may register or pair multiple *Bluetooth®* devices. See the Car Infotainment System Quick Reference Guide for more information on setup and limitations
- *Bluetooth®* Music Streaming: If the *Bluetooth®* music is inaudible or too low, turn up the volume on the connected phone
- When placing a call, speak in a natural, moderate tone, with clear pronunciation. The system may have trouble recognizing commands if you speak too softly or too loudly
- Always wait for the beep before speaking any commands
- Close windows and sunroof and turn off A/C. The noise from an A/C fan operating at higher speeds or wind noise from open windows or sunroof can interfere with Voice Recognition. Close windows and sunroof and turn off A/C to prevent interference
- Press the Voice Recognition button and say "Help" to get a list of available commands

REMINDER: *Bluetooth®* Wireless Technology audio and calling functions are supported when connected to a *Bluetooth®* enabled device

For more information, refer to the Car Infotainment System Quick Reference Guide or the Owner's Manual. Your vehicle's steering wheel buttons may differ from those in the illustrations.

[†]LEGAL DISCLAIMERS ON BACK INSIDE COVER | ^{†1}IF EQUIPPED

Voice Recognition*†3,7

The system may have difficulty understanding some accents or uncommon names. Improve the performance by making a few simple changes to your phone contacts, listed below. To help optimize the *Bluetooth®* Wireless Technology Voice Recognition system, see other tips and reminders on page 4:

- Use full names (first and last names) vs. short or single-syllable names ("John Smith" vs. "Dad," "Smith Residence" vs. "Home")
- Avoid using special characters, emojis or hyphenated names (@, &, #, /, -, *, +, etc.)
- Avoid using acronyms ("In Case of Emergency" vs. "ICE") or words with all capital letters
- Spell words completely, no abbreviations ("Doctor Smith" vs. "Dr. Smith")



For *Bluetooth®* Wireless Technology FAQs, go to www.kia.com, or call Consumer Information for *Bluetooth®* Technology at (800) 333-4KIA.



For more information, refer to the Car Infotainment System Quick Reference Guide. For *Bluetooth®* wireless technology FAQs, go to www.kia.com, Owners section.

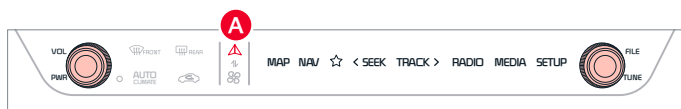
Your vehicle's steering wheel buttons may differ from those in the illustrations. See your Owner's Manual for more details.

Driving while distracted is dangerous and should be avoided. Drivers should remain attentive to driving and always exercise caution when using the steering-wheel-mounted controls while driving.

Infotainment/Climate Switchable Controller

The **Infotainment System / Climate Control mode switching button** allows you to toggle between Infotainment System and Climate Control Modes. In Infotainment System mode, the  icon is highlighted. In Climate Control mode, the  icon is highlighted.

Press and hold the Switchable Control button   (anywhere on the button is pressable) to set the default button display mode.



Infotainment System mode



Climate Control mode

Your vehicle's Infotainment System and Automatic Climate Control System may differ from the illustrations. For more information, refer to the Car Infotainment System Quick Reference Guide.

Driving while distracted can result in a loss of vehicle control that may lead to an accident, severe personal injury and death. The driver's primary responsibility is in the safe and legal operation of a vehicle, any handheld devices, other equipment or vehicle systems which take the driver's eyes, attention and focus away from the safe operation of a vehicle or that are not permissible by law should never be used during operation of the vehicle.



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Features and Videos



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Voice Recognition
Tips



Steering Wheel Controls



AC / Switchable Controller

Kia Connect Activation*†1

Follow these steps to activate your Kia Connect system:

1. From your Infotainment System's home screen, swipe left to all menus
 - a. Press the **SETUP** key
 - b. Press DATA/NETWORK
 - c. Press Under KIA CONNECT, press ACTIVATE SERVICE and then press ACTIVATE
2. Read the Terms of Service and press AGREE
3. Enter number or email address to receive a verification code, then press SUBMIT
4. On your smartphone, click on the link provided by text message or email and a page will open requesting you to create an account
5. If you have an account, enter the password to log in. Otherwise, the information needed and select SAVE to create the account
6. A page will open displaying your verification code. Enter this code on the Infotainment System screen. Press OK and SUBMIT, then press OK again
7. On your phone, select I HAVE ENTERED MY VERIFICATION CODE and a link will be provided to download the Kia Access App¹². After installing the app, log in to access the Kia Connect features

QUICK TIP

If you have already have a Kia Owners Portal account (owners.kia.com), you can use the same phone number or email that's registered to that account. You will just need to enter the password prior to receiving the verification code.

REMINDER: This vehicle is equipped with over-the-air system updates. You can also download map updates for the navigation system by going to update.kia.com.



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Kia Connect Activation



Kia Connect &
Kia Access App

For further Kia Connect information, refer to the Car Infotainment System Quick Reference Guide.

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¹LEGAL DISCLAIMERS ON BACK INSIDE COVER | [†]IF EQUIPPED

Kia Access App^{†2} Download

Go to an app marketplace to download the new Kia Access App. Once you download, make sure you register your vehicle and set up an account (refer to Kia Connect^{†1} Activation, page 6). Get to know your new Kia and the available convenient features on the app.



QUICK TIPS

- The smartphone and vehicle need to be connected to a cellular network with a good wireless signal strength in order to use Kia Connect^{†1}. If these conditions are not met, voice commands may fail or may take longer to execute
- To use Remote Start or Remote Start with Climate Control feature, all doors, hood and trunk/liftgate must be closed and locked
- Activate Remote Start or Remote Start with Climate Control feature before getting into the vehicle, which will allow vehicle interior to reach a desired temperature. If the driver does not enter the vehicle within 10 minutes, the Remote Start will turn off the engine
- The quickest way to obtain accurate vehicle status through the app is by pressing the refresh button on the app or refreshing the web page when using the customer web portal
- In order to preserve the vehicle battery, Kia Connect^{†1} will not turn on seven days after the last ignition was on. You will need to restart the vehicle with a key fob in order to use Kia Connect^{†1} again

Kia Access App^{†2} Features Guide

The Kia Access App Features Guide is a guide helping you utilize the app to its full potential by detailing each feature and how to adjust various settings. Below are some of the topics included:

- Remote Commands
- Set Climate
- Schedule Climate
- Schedule Charge
- Schedule Service
- Dealer Settings
- Manage Vehicles and Profiles



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Click here to down-
load the **Kia Access
App**. Some phone's
operating systems may
need to be updated to
access the app.




Click here to down-
load the **Kia Access
App Features Guide**.
Some phone's operating
systems may need to be
updated to access the
guide.

Do not use remote climate control or remote start if vehicle is in an enclosed area (e.g., closed garage) or a partially enclosed area without ventilation. Close all doors leading from adjacent living areas to the vehicle area before executing a remote climate control or remote start command.

For further Kia Connect^{†1} operations, refer to the Car Infotainment System Quick Reference Guide.

Vehicle Settings - Infotainment System

To enter the Vehicle Settings mode in the Infotainment System, press the **SETUP** button onscreen. Then press **VEHICLE** , which will take you to Vehicle Settings. Use the touchscreen to navigate through the menus.

Driver Assistance: Warning Method, Forward Safety, Lane Safety and other driver assist systems

ECO Vehicle - Settings to customize various fuel efficiency features

Cluster: Instrument Cluster settings including theme selection, wiper/lights display, traffic signs, etc.

Climate*: Settings for recirculating air, automatic ventilation and defrost/defog options

Seat*: Settings for seat access

Lights: Settings for Ambient Light, One-touch turn signal, headlight delay illumination and High Beam Assist

Door: Settings for Auto Lock/Unlock, Two-press unlock, power liftgate

Convenience: Turn on/off Rear Occupant Alert, Wireless Charging System, Auto Rear Wiper and settings for Service Interval

Refer to the Car Infotainment System Quick Reference Guide.

Driving while distracted is dangerous and should be avoided. Do not attempt to change vehicle system settings while driving.



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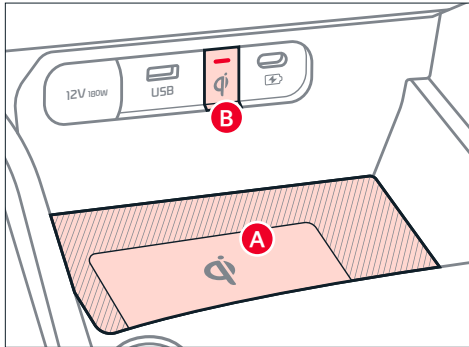


Vehicle Settings

Wireless Smartphone Charging System*†8

Charge a Qi™ Certified smartphone wirelessly by placing it on the charging pad **A** at the front of the console, near the Multimedia USB ports and the charging indicator, while the ignition is on.

1. Enable Wireless Charging in Vehicle Settings in the Infotainment System, select Convenience then Wireless Charging System
2. All doors must be closed
3. Place a compatible smartphone on the center of the charging pad
4. Indicator light **B** may change to amber once wireless charging begins
5. Once charging is complete, the amber light may change to green



(Wireless tray in front of gear shift knob)

Requires Qi™-enabled device
or Qi™-enabled case.

Refer to section 5 in the
Owner's Manual for more
information.

For illustrative purposes only.
Your actual display, buttons
and/or features may vary.



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Wireless Smartphone
Charging

QUICK TIPS

- For wireless charging to occur, all doors (excluding rear hatch) must be closed and the Smart Key Fob must be detected inside the vehicle
- For best results, place smartphone on the center of the charging pad
- If wireless charging does not work, move smartphone around the pad until the charging indicator turns amber
- Avoid placing other metal items in the bin while charging as to not impede the charging area

REMINDERS:

- The smartphone must be a compatible Qi™ certified phone with Qi™ function available. Some smartphone models are not Qi™ certified, which may effect the speed or performance of the wireless charging
- Avoid placing other metal items in the bin while charging as to not impede the charging area
- This vehicle is equipped with wireless charging technology which allows for a device to be charged using inductive charging; however, device compatibility varies
- The wireless charger uses inductive charging, which is less efficient than conventional charging through a cable. As a result, higher device operating temperatures may be experienced during use
- **Charging Performance:** The position of your device on the wireless charging pad can affect how efficiently it charges. Performance may also be reduced by foreign objects (such as coins or pens) or thick phone cases
- **Smartphone Temperature:** If you use certain smartphone applications while charging, your phone's self-heating system may activate, which can affect charging speed or performance
- **Charging Interruption:** Wireless charging will automatically stop if any door is opened or if there are foreign objects on the charging pad

Smart Key with Remote Start**†4

- A** Press to lock All Doors (all doors must be closed to lock)
- B** Press to unlock Driver's Door. Press twice in 4 seconds to unlock All Doors
- C Power Liftgate*:** Press and hold to open automatically. Press again at any time to stop. Press and hold again to automatically close
- Manual Liftgate*:** Press and hold to unlock, and then manually open
- D** Press and hold for more than a half-second for Panic Alarm. To turn off Alarm, press any button
- E** Press to release Mechanical Key **F**
- G Remote Start*:** Lock the doors by pressing the door lock button **A** within 32 feet distance from the vehicle. Within four (4) seconds of pressing the door lock button **A**, press and hold the Remote Start button **G** for more than two (2) seconds to start the vehicle. To stop the Remote Start operation, press the button again. If driver does enter the vehicle within 10 minutes of starting the vehicle, the engine will automatically turn off

Driver's Door Lock/Unlock button **H**:

- Press button once to unlock Driver's Door
- Press again within 4 seconds to unlock All Doors
- Press again to lock All Doors

Mechanical Key **F**:

1. Pull out door handle
2. Remove door handle keyhole cover with Mechanical Key by pressing up into slot as shown **I**
3. Insert Mechanical Key **J** and turn left to unlock Driver's Door. Turn left twice within 4 seconds to unlock all doors
4. Insert Mechanical Key and turn right to lock Driver's Door to lock all doors
5. Return keyhole cover to its original position

Use to turn Child-Protector Rear Door Lock.

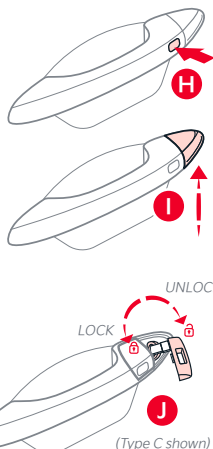
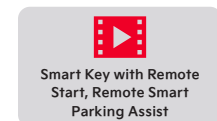
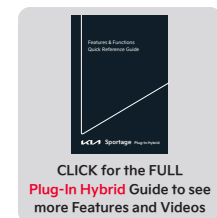
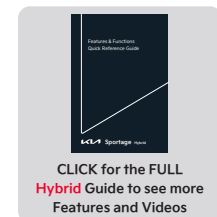
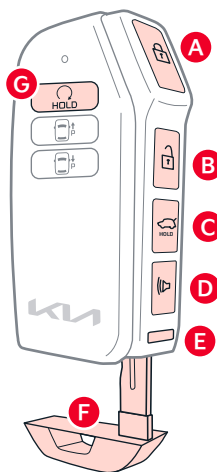
QUICK TIPS

- If the Smart Key battery is weak or not working properly, hold the Smart Key fob up to the Engine Start/Stop button (Lock button side closest) and press to start engine
- The Smart Key's signal can be blocked by the normal operation of a cell or smartphone. To help prevent this, store each device separately
- When reinserting the mechanical key into the fob, make sure it is pushed all the way in until there is a click sound

REMINDER: When reinserting the mechanical key, make sure it is pushed all the way in until there is a click sound.

Remote button configuration may vary depending on vehicle options. For more information on the Mechanical Key, please refer to section 5 in the Owner's Manual.

Do not use remote climate control or remote start if vehicle is in an enclosed area (e.g., closed garage) or a partially enclosed area without ventilation. Close all doors leading from adjacent living areas to the vehicle area before executing a remote climate control or remote start command.



Smart Power Liftgate with Auto Open*†5

Opening from Outside the Vehicle: To open Power Liftgate automatically, press the Rear Hatch Release button **A** on exterior of the Liftgate. Automatically close by pressing the Power Liftgate Close button **B**.

Opening from Inside the Vehicle: Press and briefly hold the Power Liftgate Open/Close button **C** to automatically open the Liftgate.

Closing from Inside the Vehicle: Press and hold the button **C** until liftgate is completely closed. If the button **C** is released while closing, the power liftgate will stop and a warning chime will sound.

Smart Key: To open the Power Liftgate, press and hold the Liftgate button **D** until the Liftgate begins opening. Press and hold to close, and until the liftgate is closed completely. If button is released while closing, the liftgate will stop and a chime will sound.

REMINDERS:

- Pulling the Rear Hatch upward by the handle or pressing the button a second time will interrupt the automatic opening of the Power Liftgate
- When closing, be mindful of any objects or persons

Power Liftgate Opening Height Adjustment

Set the opening height in Vehicle Settings. Press the SETUP key/button on the Infotainment System, select VEHICLE, DOOR, then POWER LIFTGATE OPENING HEIGHT. Select the desired option.

To manually set the opening height, do the following steps:

1. Position the liftgate manually to the preferred height
 2. Press and hold Power Liftgate Close button **B** more than 3 seconds
 3. A system beep will sound twice indicating the height setting has been saved
- The liftgate will open to the set height. To change the setting again, repeat steps 1-3.

REMINDER: Ensure objects and people are out of the way when operating the power liftgate.

Smart Power Liftgate: When the Smart Key fob is on your person and you are near the back of the vehicle, within close proximity, the hazard lights will blink and a chime will sound for about 3 seconds as an alert that the Smart Power Liftgate is about to open. Then the alert system will blink and chime two additional times before opening the Smart Power Liftgate.

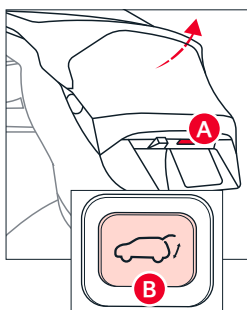
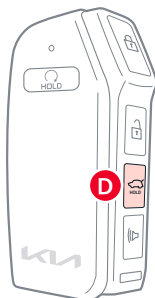
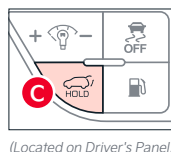
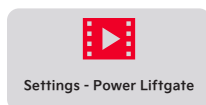
The Smart Power Liftgate feature is off by default. To enable the Smart Power Liftgate, go to Vehicle Settings in the Infotainment System. Press the SETUP key or onscreen button, then VEHICLE. Select DOOR, then SMART LIFTGATE.

QUICK TIP

During the Smart Power Liftgate alert, the Smart Power Liftgate can be deactivated with the Smart Key by pressing any button on the key fob.

REMINDERS:

- All doors are closed and locked after about 15 seconds for the system to operate
- The Smart Power Liftgate feature will not operate when:
 - The doors are recently closed and locked, and the Smart Key is still detected after 15 seconds near the vehicle or within 60 inches of the door handles
 - A door is not locked or closed
 - The Smart Key is in the vehicle
- Press any button on the Smart Key fob during the Detect and Alert stage to deactivate the Smart Power Liftgate function
- Ensure obstacles and people are out of the way of the liftgate



Legal Disclaimers

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Safety Features: No system, no matter how advanced, can compensate for all driver error and/or driving conditions. Always drive safely.

- 1. Kia Connect:** Purchase/lease of certain 2025 and newer Kia vehicles with Kia Connect includes a complimentary 3-year subscription starting from new vehicle retail sale/lease date as recorded by the dealer. After your complimentary 3-year Kia Connect subscription expires, continued access to the full suite of Kia Connect services available on your Kia will require a paid subscription at the then-current subscription rate or your use of certain Kia Connect features may immediately terminate. Use of Kia Connect is subject to agreement to the Kia Connect Privacy Policy (available at owners.kia.com/us/en/privacy-policy.html) and Terms of Service (available at owners.kia.com/us/en/terms-of-service.html). Complimentary Kia Connect subscription is transferable to subsequent owner during the original Kia Connect service term. Only use Kia Connect when safe to do so. Kia Access app is available from the Apple® App Store® or Google Play Store™. Kia America, Inc. reserves the right to change or discontinue Kia Connect at any time without prior notification or incurring any future obligation. Message and data rates may apply. Cellular and GPS coverage is required to use most features. Kia Connect features may vary by model, model year, and trim level. Features, specifications, and fees are subject to change. For more on details and limitations, visit www.kia.com or your authorized Kia dealer. Apple® and App Store® are registered trademarks of Apple Inc. Google™ and its logos are trademarks of Google LLC.
- 2. Kia Access app for smartphone and smartwatch** requires enrollment of vehicle in Kia Connect. Remote features require a Kia Connect subscription, a compatible smart device, and a wireless signal with good coverage to function. Normal cellular service rates may apply. Do not use remote climate control or remote start if vehicle is in an enclosed area (e.g., closed garage) or a partially enclosed area without ventilation. Close all doors leading from adjacent living areas to the vehicle area before executing a remote climate control or remote start command. Remote feature support varies by model, model year and trim; remote climate control not supported on vehicles not equipped with fully automatic temperature control.
- 3. Bluetooth® Wireless Technology, iPhone®, SiriusXM®:** Fair Use of Trademark - The commentary reference to trademarked material is for educational purposes only and not an endorsement by or of the holder of the mark.
- 4. Engine Start/Stop Button with Smart Key:** Always come to a complete stop before turning the engine on or off. However, if you have an emergency while the vehicle is in motion and must turn the engine off, you can turn the engine off to the ACC position by pressing the Start/Stop button for more than 3 seconds or 3 times in succession. If the vehicle is still moving, you can restart the engine by pressing the Start/Stop button with the shift lever in Neutral (N). With the engine off, power assist for steering and braking will be disabled, and the vehicle will be more difficult to control.
- 5. Power Liftgate / Smart Power Liftgate:** Driving with the trunk open may be unlawful and can draw dangerous exhaust fumes into your vehicle; if you choose to do so, keep air vents and all windows open for proper ventilation.
- 6. Roadside Assist:** 24-hour Enhanced Roadside Assistance is a service plan provided by Kia America, Inc. Certain limitations apply. Coverage details are available in the Kia Warranty and Consumer Information Manual. For access to Enhanced Roadside Assistance, a connected mobile phone via Bluetooth® within the cellular service coverage area is required.
- 7. Steering-wheel-mounted controls:** Driving while distracted is dangerous and should be avoided. Remain attentive to driving and be cautious when using steering-wheel-mounted controls while driving.
- 8. The myQ logo** is a registered trademark of The Chamberlain Group, Inc.

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