Features & Functions
Quick Reference Guide



### WELCOME TO THE KIA FAMILY!

Your new Kia vehicle has been designed, engineered and manufactured to provide you with years of comfortable and dependable driving. Kia is committed to quality, innovation, safety and — above all — your satisfaction.

### USING THE QUICK GUIDE AND ACCESSING VIDEOS

The information contained in this guide is a brief overview of the operation and features of your new Kia vehicle.

Kia provides a full version of the Features & Functions Guide and a number of video resources to assist you with becoming familiar with the features and functions found in your Kia vehicle. You can access these resources by snapping the QR Codes with your mobile device using your camera, a built-in QR Code Reader or a downloaded QR Code Reader App.

You can also view the videos by visiting the following website:

### www.youtube.com/KiaFeatureVideos

### **QUICK TIPS**

If you're having trouble scanning codes, check the following:

- The code should be centered and focused in your mobile device's camera screen
- Consider moving your device closer to or farther away from the code
- The code should be well lit, without significant shadow
- · Avoid scanning from a significant angle
- Confirm that the device's app supports 2D QR Code scanning
- Try another QR Code Reader App; not all apps are created equal
- After scanning, you may experience a "connection error" message or a "connecting" message with no subsequent response. These messages typically indicate that your device is having trouble connecting to the Internet

This Features & Functions Guide and the specific operational and safety information it provides are not a substitute for your Owner's Manual.

While Kia endeavors to ensure that the information contained in this guide is accurate at the time of printing, Kia may change vehicle specifications without notice in advance of or after the fact and assumes no liability in connection with such changes.

www.kia.com

Customer/Roadside Assistance<sup>15</sup>: 1-800-333-4KIA (800-333-4542)

# Full Sportage Hybrid Guide Full Sportage Plug-In Hybrid Guide



As you get to know your new Kia, you can explore this booklet to better understand how to operate its many features and systems. Be sure to review the following to better understand some of your Kia's most used features:

1	Bluetooth® Wireless Technology 4
2	Voice Recognition
3	Infotainment / Climate Switchable Controller 5
4	Kia Connect Activation 6
5	Kia Access App Download / Features Guide 7
6	User Settings* - Instrument Cluster 8
7	Vehicle Settings* - Infotainment System 8
8	Wireless Smartphone Charging System 9
9	Smart Key with Remote Start 10
O	Smart Power Liftgate*
D	Legal Disclaimers Back Cover

### QR CODES

Getting Started With Your New Kia Video



Vehicle Cameras Important Tips Video



Your New Kia Important Care Tips Video



Display Audio System Video



Navigation System Important Tips Video



Kia Connect with Navigation Video

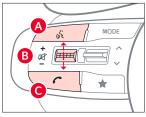


Refer to page 2 for more information on QR codes, or visit www.youtube.com/KiaFeatureVideos

Driving while distracted can result in a loss of vehicle control that may lead to an accident, severe personal injury or death. The driver's primary responsibility is in the safe and legal operation of a vehicle. Handheld devices, other equipment or vehicle systems which take the driver's eyes, attention and focus away from the safe operation of a vehicle, are not permissible by law, and should never be used during operation of the vehicle.

### Bluetooth® Wireless Technology 12,6

- Talk button: Press to activate voice recognition/bring up menus/set destinations (if equipped with navigation) with minimal voice command prompts from the system. Press and hold to exit voice recognition
- Volume button: Press up/down to raise/lower speaker volume
  Mute button: Press to mute the microphone during a call and to mute the audio system speakers, or to pause Bluetooth® streaming media
- Receive/Place/End Call button: Press to receive/place/end calls. If no phone is paired, press button to pair a phone



(Buttons on left side of steering wheel)

### **QUICK TIPS**

- · When using the voice command feature, wait for the system BEEP before speaking the command
- Phone book transfer upload time varies by phone model and with number of phone book entries
- Because of differences in phone quality, service providers and Bluetooth® Wireless Technology chip programming, functionality may differ from one phone to another

**Pairing a Phone** - For instructions on how to pair a phone, refer to the audio system's user's guide or your vehicle's Quick Start Guide.

### **QUICK TIP**

During the pairing process, be sure to accept the connection requests on the phone for phone book download and to allow acceptance of all future *Bluetooth®* connection requests.

### How to Place a Call

When using the voice command feature, wait for the system beep before speaking the command.

There are two options for placing a call using the Steering Wheel controls:

- Option 1: Press the Receive/Place Call button **(** (system displays the call history with the most recent calls)
- Option 2\*: Press the Talk button (a) (system will BEEP to indicate it is ready for call placement). Then say the command "Call {name}" or "Dial {number}"

### **QUICK TIPS**

- The system may register or pair multiple *Bluetooth®* devices. See the Car Infotainment System Quick Reference Guide for more information on setup and limitations
- Bluetooth® Music Streaming: If the Bluetooth® music is inaudible or too low, turn up the volume on the connected phone
- When placing a call, speak in a natural, moderate tone, with clear pronunciation. The system may have trouble recognizing commands if you speak too softly or too loudly
- Always wait for the beep before speaking any commands
- Close windows and sunroof and turn off A/C. The noise from an A/C fan operating at higher speeds or wind noise from
  open windows or sunroof can interfere with Voice Recognition
- Press the talk button and say "Help" to get a list of available commands

**REMINDER:** Bluetooth® Wireless Technology audio and calling functions are supported when connected to a Bluetooth® enabled device

For more information, refer to the Car Infotainment System Quick Reference Guide or the Owner's Manual. Your vehicle's steering wheel buttons may differ from those in the illustrations.

### Voice Recognition\*†2,6

The system may have difficulty understanding some accents or uncommon names. Improve the performance by making a few simple changes to your phone contacts, listed below. To help optimize the *Bluetooth®* Wireless Technology Voice Recognition system, see other tips and reminders under Quick Tips:

- Use full names (first and last names) vs. short or single-syllable names ("John Smith" vs. "Dad," "Smith Residence" vs. "Home")
- Avoid using special characters, emojis or hyphenated names (@, &, #, /, -, \*, +, etc.)
- Avoid using acronyms ("In Case of Emergency" vs. "ICE") or words with all capital letters
- Spell words completely, no abbreviations ("Doctor Smith" vs. "Dr. Smith")

For Bluetooth® Wireless Technology FAQs, go to www.kia.com, or call Consumer Information for Bluetooth® Technology at (800) 333-4KIA.

For more information, refer to the Car Infotainment System Quick Reference Guide. For Bluetooth® wireless technology FAQs, go to www.kia.com, Owners section.

Your vehicle's steering wheel buttons may differ from those in the illustrations. See your Owner's Manual for more details.

Driving while distracted is dangerous and should be avoided. Drivers should remain attentive to driving and always exercise caution when using the steering-wheel-mounted controls while driving.

### Infotainment/Climate Switchable Controller

The Infotainment System / Climate Control mode switching button allows you to toggle between Infotainment System and Climate Control Modes. In Infotainment System mode, the 🗘 🛕 icon is highlighted. In Climate Control mode, the 😤 📵 icon is highlighted.

Press and hold the Switchable Control button  $\bigwedge$  % (anywhere on the button is pressable) to set the default button display mode.



Infotainment System mode



Climate Control mode

Your vehicle's Infotainment System and Automatic Climate Control System may differ from the illustrations. For more information, refer to the Car Infotainment System Quick Reference Guide.

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AC / Switchable Controller Video



Refer to the inside front cover for more information on QR codes. www.youtube.com/KiaFeatureVideos

### Kia Connect Activation\*†1

Follow these steps to activate your Kia Connect<sup>†1</sup> system:

- 1. From your infotainment system's home screen, swipe left to all menus
  - a. Press KIA CONNECT
  - b. Press KIA CONNECT SETTINGS
  - c. Press ACTIVATE SERVICE
- 2. Read and agree to the Terms of Service and Privacy Policy, and press NEXT
- 3. Enter your phone number or email address to receive a verification code. Press OK, then SUBMIT
- 4. A link will be sent to your phone via text message or email.
  - a. Click on the link and a page will open requesting you to create an account
  - b. Provide the information needed and select SAVE to create the account
  - c. A page will open displaying your verification code. Enter this code on the infotainment system screen
  - d. Press OK and SUBMIT. Press OK again
  - e. On your phone, select I HAVE ENTERED MY VERIFICATION CODE and a link will be provided to download the Kia Access App. After installing the app, log in and enjoy

### **QUICK TIP**

If you have already have a Kia Owners Portal account (owners.kia.com), you can use the same phone number or email that's registered to that account. You will just need to enter the password prior to receiving the verification code.

## QR CODE Kia Connect Activation Video



Kia Connect & Kia Access App Video



Refer to the inside front cover for more information on QR codes. www.youtube.com/KiaFeatureVideos

**REMINDER:** This vehicle is equipped with over-the-air system updates. You can also download map updates for the navigation system. Go to update.kia.com. Check for updates that are generally available twice a year.

For further Kia Connect<sup>†1</sup> information, refer to the Car Infotainment System Quick Reference Guide.

Kia Connect is currently unavailable for model year 2023 and later vehicles sold or purchased in Massachusetts. See Kia Connect Terms of Service at owners.kia.com for more information on its availability.

Driving while distracted can result in a loss of vehicle control that may lead to an accident, severe bodily injury, and death. The driver's primary responsibility is in the safe and legal operation of a vehicle, and any handheld devices, other equipment, or vehicle systems which take the driver's eyes, attention and focus away from the safe operation of a vehicle or which are not permissible by law should never be used during operation of the vehicle.

### **Kia Access App Download**

Go to an app marketplace to download the new Kia Access App. Once you download, make sure you register your vehicle and set up an account (refer to Kia Connect<sup>11</sup> Activation, page 6). Get to know your new Kia and the available convenient features on the app.



### **QUICK TIPS**

- The smartphone and vehicle need to be connected to a cellular network with a good wireless signal strength in order to use Kia Connect<sup>11</sup>. If these conditions are not met, voice commands may fail or may take longer to execute
- To use Remote Start or Remote Start with Climate Control feature, all doors, hood and trunk/liftgate must be closed
  and locked
- Activate Remote Start or Remote Start with Climate Control feature at least 10 minutes before getting into the vehicle, which will allow vehicle interior to reach a desired temperature. If the driver does not enter the vehicle within the 10 minutes, the Remote Start will turn off the engine
- The quickest way to obtain accurate vehicle status through the app is by pressing the refresh button on the app or refreshing the web page when using the customer web portal
- In order to preserve the vehicle battery, Kia Connect<sup>†1</sup> will not turn on seven days after the last ignition was on. You will
  need to restart the vehicle with a key fob in order to use Kia Connect<sup>†1</sup> again

### **Kia Access App Features Guide**

The Kia Access App Features Guide is a guide helping you utilize the app to its full potential by detailing each feature and how to adjust various settings. Below are some of the topics included:

- Remote Commands
- Set Climate
- Schedule Climate
- · Schedule Charge
- · Schedule Service
- · Dealer Settings
- · Manage Vehicles and Profiles

Kia Connect<sup>††</sup> is currently unavailable for model year 2022 and later vehicles sold or purchased in Massachusetts. See Kia Connect<sup>††</sup> Terms of Service at owners. kia.com for more information on its availability.

Do not use remote climate control or remote start if vehicle is in an enclosed area (e.g., closed garage) or a partially enclosed area without ventilation. Close all doors leading from adjacent living areas to the vehicle area before executing a remote climate control or remote start command.

Kia Access App Screen for illustrative purposes only. Actual App screen and functionality may vary.

For further Kia Connect<sup>††</sup> operations, refer to the Car Infotainment System Quick Reference Guide.

### **QR CODES**

Download the Kia Access App by clicking this dynamic QR code. Some phone's operating systems may need to be updated to scan dynamic QR codes.



### **Kia Access App Features**

**Guide.** Click this dynamic QR code to access the guide. Some phone's operating systems may need to be updated to scan dynamic QR codes.



### **User Settings\* - Instrument Cluster**

To enter the User Settings to mode in the LCD Instrument Cluster Modes, ensure vehicle is at a stand still, shift lever is in Park, and the Engine Start/Stop button or Key is in the ON position, and press the LCD Mode button and press the OK button to enter.

You can navigate the selections on the display by pressing the OK button <sup>1</sup>3 up or down. Select the item by pressing the OK button <sup>3</sup>3.

### **User Settings Modes:**

**Driving Assistance:** Driving Convenience, Speed Limit\*, Warning Timing, Warning Volume, Driver Attention Warning, Forward Safety, Lane Safety, Blind-Spot Safety, Parking Safety\*

**ECO Vehicle:** Green Zone EV Drive, Coasting Guide, Start Coasting, Lock Charging Cable

**Cluster:** Theme selection, Wiper/Lights display, Traffic Signs, Icy road warning, Welcome sound

**Lights:** Illumination, One-Touch turn signal, Headlamp delay, High Beam Assist **Door/Liftgate:** Automatically Lock / Unlock, Two-Press Unlock, Horn feedback, Power Liftgate, Power Liftgate Opening Speed, Power Liftgate Opening Height, Smart Liftgate

Sound: Welcome Sound

**Convenience:** Seat Easy Access, Rear Occupant Alert, Service Interval Oil Change Reminder\*, Welcome light, Welcome Mirror/Light, Wireless Charging System, Auto Rear Wiper (in Reverse

Units: Speedometer, Temperature, Fuel economy, Tire pressure

Language\*: Choose the language

**Reset:** All menus in the User Settings mode are reset back to factory settings, except language and service interval

### Vehicle Settings\* - Infotainment System

(Available on certain models)

To enter the Vehicle Settings mode in the infotainment system, press the SETUP key or the SETUP button onscreen. Then press VEHICLE , which will take you to Vehicle Settings. Use the touchscreen to navigate through the menus.

**Driver Assistance:** Warning Timing, Warning Volume, Forward Safety, Lane Safety and other driver assist systems

Active Sound Design\*: Adjust the motor sound inside the cabin

**Cluster:** Instrument Cluster settings including Service interval reminders, illumination, etc.

Climate: Settings for recirculating air, automatic ventilation and defrost/defog options

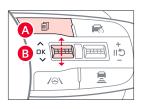
**Seat:** Settings for seat access

Lights: Settings for Ambient Light, One-touch turn signal, headlight delay and High Beam Assist

Door: Settings for Auto Lock/Unlock, Two-press unlock, power liftgate

**Convenience:** Turn on/off Rear Occupant Alert, Wireless Charging System, Auto Rear Wiper and settings for Welcome Light





Some settings in certain models may be available through User Settings in the Instrument Cluster LCD. Refer to the Car Infotainment System Quick Reference Guide.

Driving while distracted is dangerous and should be avoided. Do not attempt to change vehicle system settings while driving.

### Wireless Smartphone Charging System\*†7

Charge a Qi Certified smartphone wirelessly by placing it on the charging pad (A) at the front of the console, near the Multimedia USB ports and the charging indicator, while the ignition is on.

- Enable Wireless Charging in the User Settings\* in the Instrument Cluster LCD or the Vehicle Settings\* in the infotainment system, select Convenience then Wireless Charging System
- 2. All doors must be closed
- 3. Place a compatible smartphone on the center of the charging pad
- 4. Indicator light **B** may change to amber once wireless charging begins
- 5. Once charging is complete, the amber light may change to green



### Refer to the inside front cover for more information on QR codes. www.youtube.com/KiaFeatureVideos

### **QUICK TIPS**

- For wireless charging to occur, all doors (excluding rear hatch) must be closed and the Smart Key Fob must be detected inside the vehicle
- For best results, place smart-phone on the center of the charging pad
- If wireless charging does not work, move smartphone around the pad until the charging indicator turns amber.
- Avoid placing other metal items in the bin while charging as to not impede the charging area

## 12V ISON USB B

(Wireless tray in front of gear shift knob)

### **REMINDERS:**

- The smartphone must be a compatible Qi certified phone with Qi function available. Some smartphone models are not Qi certified, which may effect the speed or performance of the wireless charging
- · Avoid placing other metal items in the bin while charging as to not impede the charging area
- This vehicle is equipped with wireless charging technology which allows for a device to be charged using inductive charging; however, device compatibility varies
- The wireless charger uses inductive charging, which is less efficient than conventional charging through a cable. As a
  result, higher device operating temperatures may be experienced during use
- Charging Performance: Your device's position on the wireless charging system can affect charging performance. Other factors that may affect the charging rate include foreign objects, such as coins or pens, and phone case thickness
- If driver door is opened, charging will be disabled
- The indicator light of some manufacturer's smart phones may still be orange after the smart phone is fully charged. This is due to the particular characteristic of the smartphone and not a malfunction of the wireless charging
- Do not place smart key on the wireless charging pad. It may cause smart key battery discharge

Refer to section 5 in the Owner's Manual for more information.

For illustrative purposes only. Your actual display, buttons and/or features may vary.

### Smart Key with Remote Start\*†3

- A Press to lock All Doors (all doors must be closed to lock)
- Press to unlock Driver's Door. Press twice in 4 seconds to unlock All Doors and Liftgate (trunk)
- **© Power Liftgate\*:** Press and hold to open automatically. Press again at any time to stop. Press and hold again to automatically close
  - Manual Liftgate\*: Press and hold to unlock, and then manually open
- Press and hold for more than a half-second for Panic Alarm. To turn off Alarm, press any button
- Press to release Mechanical Key

### Driver's Door Lock/Unlock button (1):

- · Press button once to unlock Driver's Door
- Press again within 4 seconds to unlock All Doors
- · Press again to lock All Doors

### Mechanical Key (3:

- 1. Pull out door handle
- Remove door handle keyhole cover with Mechanical Key by pressing up into slot as shown •
- 3. Insert Mechanical Key ① and turn left to unlock Driver's Door. Turn left twice within 4 seconds to unlock all doors
- 4. Insert Mechanical Key and turn right to lock Driver's Door to lock all doors
- 5. Return keyhole cover to its original position

Use to turn Child-Protector Rear Door Lock.

### **QUICK TIPS**

- If the Smart Key battery is weak or not working properly, hold the Smart Key fob up to the Engine Start/Stop button (Lock button side closest) and press to start engine
- The Smart Key's signal can be blocked by the normal operation of a cell or smartphone. To help prevent this, store each device separately
- When reinserting the mechanical key into the fob, make sure it is pushed all the way in until there is a click sound

**REMINDER:** When reinserting the mechanical key, make sure it is pushed all the way in until there is a click sound.

Remote button configuration may vary depending on vehicle options. For more information on the Mechanical Key, please refer to section 5 in the Owner's Manual.

Do not use remote climate control or remote start if vehicle is in an enclosed area (e.g., closed garage) or a partially enclosed area without ventilation. Close all doors leading from adjacent living areas to the vehicle area before executing a remote climate control or remote start command.

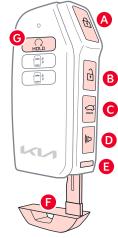
### QR CODE

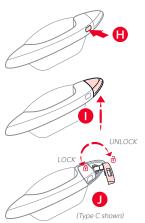
Smart Key with Remote Start, Remote Smart Parking Assist Video



Refer to the inside front cover for more information on QR codes.

www.voutube.com/KiaFeatureVideos





### Smart Power Liftgate with Auto Open<sup>†4</sup>

**Opening from Outside the Vehicle:** To open Power Liftgate automatically, press the Rear Hatch Release button (A) on exterior of the Liftgate.

Automatically close by pressing the Power Liftgate Close button **B**.

### Opening from Inside the Vehicle:

**Open:** Press and briefly hold the Power Liftgate Open/Close button **6** to automatically open the Liftgate.

**Close:** Press and hold the button **()** until liftgate is completely closed. If the button **()** is released while closing, the power liftgate will stop and a warning chime will sound

**Smart Key:** To open the Power Liftgate, press and hold the Liftgate button **1** until the Liftgate begins opening. Press and hold to close, and until the liftgate is closed completely. If button is released while closing, the liftgate will stop and a chime will sound.

### **REMINDERS:**

- Pulling the Rear Hatch upward by the handle or pressing the button a second time will interrupt the automatic opening of the Power Liftgate
- · When closing, be mindful of any objects or persons

### Power Liftgate Opening Height Adjustment

Set the opening height in Vehicle Settings\*. Press the SETUP key/button on the infotainment system, select VEHICLE, DOOR, then POWER LIFTGATE OPENING HEIGHT. Select the desired option.

To manually set the opening height, do the following steps:

- 1. Position the liftgate manually to the preferred height
- 2. Press and hold Power Liftgate Close button 

  more than 3 seconds
- 3. A system beep will sound twice indicating the height setting has been saved
  The liftgate will then open to the set height. To change setting again, repeat steps 1-3.

**REMINDER:** Ensure objects and people are out of the way when operating the power liftgate.

**Smart Power Liftgate:** When the Smart Key fob is on your person and you are near the back of the vehicle, within close proximity, the hazard lights will blink and a chime will sound for about 3 seconds as an alert that the Smart Power Liftgate is about to open. Then the alert system will blink and chime two additional times before opening the Smart Power Liftgate.

The Smart Power Liftgate feature is off by default. To enable the Smart Power Liftgate, go to Vehicle Settings\* in the Infotainment System. Press the SETUP key or onscreen button, then VEHICLE. Select DOOR, then SMART LIFTGATE.

### **QUICK TIPS**

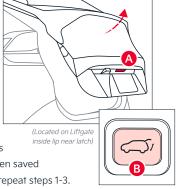
- During the Smart Power Liftgate alert, the Smart Power Liftgate can be deactivated with the Smart Key by pressing any button on the key fob
- The open height can be adjusted. For information on how to set open height, see your Owner's Manual

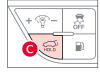
### REMINDERS:

- All doors are closed and locked after about 15 seconds for the system to operate
- The Smart Power Liftgate feature will not operate when:
  - The doors are recently closed and locked, and the Smart Key is still detected after 15 seconds near the vehicle or within 60 inches of the door handles
  - A door is not locked or closed
  - The Smart Key is in the vehicle
- Press any button on the Smart Key fob during the Detect and Alert stage to deactivate the Smart Power Liftgate function
- Ensure obstacles and people are out of the way of the liftgate



Refer to the inside front cover for more information on QR codes. www.youtube.com/KiaFeatureVideos





(Located on Driver's Panel)



### **Legal Disclaimers**

Driving while distracted can result in a loss of vehicle control that may lead to an accident, severe personal injury and death. The driver's primary responsibility is in the safe and legal operation of a vehicle, and any handheld devices, other equipment or vehicle systems which take the driver's eyes, attention and focus away from the safe operation of a vehicle or that are not permissible by law should never be used during operation of the vehicle.

**Safety Features:** No system, no matter how advanced, can compensate for all driver error and/or driving conditions. Always drive safely.

- 1. Kia Connect: Purchase/lease of certain 2023 and newer Kia vehicles with Kia Connect includes a complimentary 1-year subscription starting from new vehicle retail sale/lease date as recorded by the dealer. After your complimentary 1-year Kia Connect subscription expires, continued access to the full suite of Kia Connect services available on your Kia will require a paid subscription at the then-current subscription rate or your use of certain Kia Connect features may immediately terminate. Use of Kia Connect is subject to agreement to the Kia Connect Privacy Policy (available at owners.kia.com/us/en/privacy-policy.html) and Terms of Service (available at owners. kia.com/us/en/terms-of-service.html). Complimentary Kia Connect subscription is transferable to subsequent owner during the original Kia Connect service term. Only use Kia Connect when safe to do so. Kia Connect may currently be unavailable for Model Year 2023 and newer vehicles sold or purchased in Massachusetts; please see the Kia Owners Portal for updates on availability. Kia Access app is available from the Apple® App Store® or Google Play Store™. Kia America, Inc. reserves the right to change or discontinue Kia Connect at any time without prior notification or incurring any future obligation. Message and data rates may apply. Cellular and GPS coverage is required to use most features. Kia Connect features may vary by model, model year, and trim level. Features, specifications, and fees are subject to change. For more on details and limitations, visit www.kia.com or your authorized Kia dealer. Apple® and App Store® are registered trademarks of Apple Inc. Google™ and its logos are trademarks of Google LLC.
- 2. Android Auto", Apple CarPlay", *Bluetooth*" Wireless Technology, Google Assistant", Google Play" Store, HomeLink", iPhone", SiriusXM": Fair Use of Trademark The commentary reference to trademarked material is for educational purposes only and not an endorsement by or of the holder of the mark.
- 3. Engine Start/Stop Button with Smart Key: Always come to a complete stop before turning the engine on or off. However, if you have an emergency while the vehicle is in motion and must turn the engine off, you can turn the engine off to the ACC position by pressing the Start/Stop button for more than 3 seconds or 3 times in succession. If the vehicle is still moving, you can restart the engine by pressing the Start/Stop button with the shift lever in Neutral (N). With the engine off, power assist for steering and braking will be disabled, and the vehicle will be more difficult to control.
- 4. **Power Liftgate / Smart Power Liftgate:** Driving with the trunk open may be unlawful and can draw dangerous exhaust fumes into your vehicle; if you choose to do so, keep air vents and all windows open for proper ventilation.
- 5. Roadside Assist: 24-hour Enhanced Roadside Assistance is a service plan provided by Kia Motors America, Inc. Certain limitations apply. Coverage details are available in the Kia Warranty and Consumer Information Manual. For access to Enhanced Roadside Assistance, a connected mobile phone via Bluetooth® within the cellular service coverage area is required.
- 6. **Steering-wheel-mounted controls:** Driving while distracted is dangerous and should be avoided. Remain attentive to driving and be cautious when using steering-wheel-mounted controls while driving.
- 7. The myQi logo is a registered trademark of The Chamberlain Group, Inc.

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