

# CAR MULTIMEDIA SYSTEM

CONNECTIVITY GUIDE | Android Auto and Apple CarPlay



# Android Auto/Apple CarPlay

This manual applies to all KIA models and includes descriptions and explanations of optional as well as standard equipment.

As a result, you may find material in this manual that does not apply to your specific vehicle.

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## What is Android Auto/ Apple CarPlay?

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You can securely access your smartphone while driving by using this feature. Various functions on your smart phone are displayed on the multimedia system so you can easily use them (finding the direction, making a call, listening to music, etc.).

With Android Auto or Apple CarPlay connected, Android Auto or Apple CarPlay appears on the display. Available functions and operations may differ depending on the company model.

For more information, visit the Google or Apple website.

- Google: <http://support.google.com/androidauto/>

- Apple: <http://www.apple.com/ios/carplay/>

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## Precautions

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- Android Auto is a registered trademark of Google Inc.
- Apple CarPlay is a registered trademark of Apple Inc.
- Android Auto or Apple CarPlay is unavailable if the phone OS is not the latest version or your phone is unable to be recognized due to a shutdown caused by a failure or defect in the device itself.

- Your phone may not be recognized if its battery is low. Charge your phone then try again.
- If your phone is shut down due to a defect in the device itself, reset your phone and try again.
- If you repeatedly connect and disconnect the USB cable on the device in a short period of time, your phone may malfunction. This can also cause a device failure.
- The device recognition time may differ depending on the device type and firmware/OS version.
- Using the USB cable that came with the phone is recommended. (Using a non-genuine product may cause noise or malfunction.)
- Normal operations are not guaranteed when you arbitrarily manipulate your phone while Android Auto or Apple CarPlay is active.

- You cannot run Android Auto during a UVO call.
- You cannot run Apple CarPlay while making a call using Bluetooth or UVO.
- Android Auto or Apple CarPlay may not operate normally due to mobile phone issues.
- Carrier charges may apply when using Android Auto or Apple CarPlay.
- The following problems may occur due to issues with your phone.

#### [Android Auto]

- Intermittent black screens appear when entering Android Auto.
- Unable to differentiate between phones that support Android Auto and those that do not.
- Black screens appear in some areas of the screen due to app errors.

#### [Apple CarPlay]

- Intermittent black screens appear when entering Apple CarPlay.
  - Black screens appear in some areas of the screen due to app errors when navigating between screens in Apple CarPlay.
  - Audio volume may not be adjusted depending on the status of the connected phone.
  - Voices may not be heard upon disconnecting Apple CarPlay during a call via Apple CarPlay.
- ※ If services do not work properly due to problems similar to the specified above, check your phone, and if necessary, reconnect your phone after restarting.

## Using Android Auto or Apple CarPlay Features

1. With Android Auto, connect the USB cable provided by the mobile manufacturer. With Apple CarPlay, connect the USB cable provided by Apple.
2. On the Home or All Menus screen, select the Android Auto or Apple CarPlay icon.



※ The actual Home screen in the vehicle may differ from the screen above.

3. You can use Android Auto or Apple CarPlay's features, such as navigation, music, and phone.


## NOTICE

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- Before connecting your mobile phone, check whether Android Auto or Apple CarPlay is set to ON in the Connectivity Settings menu.
  - After connecting the mobile phone, you must unlock your phone and accept the Disclaimers on your phone in order for Android Auto or Apple CarPlay to launch.
  - The screens and features displayed on the multimedia system are the same as what Google or Apple originally provide. The screens and features are subject to change according to the policy of each individual company.
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## NOTICE - Android Auto

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- Refer to the website below to view the list of countries that support Android Auto.  
<https://www.android.com/auto/>
  - Bluetooth media features will be disabled when Android Auto is activated. You cannot use Bluetooth Media features such as Bluetooth Audio and Pandora(if equipped). If you want to use such features, remove the USB cable before use.
  - Android Auto mode does not support the feature that enables you to search for music files by controlling the  TUNE knob.
  - If Android Auto is not activated even after a successful connection, check the following:
    - Phone Application status (Check if an error has occurred)
    - Check if Android Auto has been closed on your phone
    - Check whether Android Auto is set to On in the Connectivity Settings menu
  - If Android Auto does not work normally even after a reconnection has been made, visit the Google website <http://support.google.com/androidauto>
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## NOTICE - Apple CarPlay

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- To view the available features, such as Apple CarPlay, Siri, and Maps, or countries that support the features, please go to:  
<http://www.apple.com/ios/feature-availability/>
  - When Apple CarPlay is activated, you cannot use Bluetooth. If you want to use Bluetooth Phone/Audio, remove the USB cable and connect to Bluetooth before using them.
  - Apple CarPlay mode does not support the feature that enables you to search for music files by controlling the  TUNE knob.
  - If Apple CarPlay is not activated even after a successful connection, check the following:
    - Check if Apple CarPlay is disabled in your iPhone's application settings
    - Check whether Apple CarPlay is set to On in the Connectivity Settings menu
  - If Apple CarPlay does not work normally even after a reconnection has been made, visit the Apple website <http://www.apple.com/ios/carplay/>
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## Using Steering Wheel Controls



When pressed quickly. (less than 0.8 seconds)

- If Android Auto or Apple CarPlay is not connected, activates the multimedia system voice recognition.
- If Android Auto is connected, activates or ends Google voice recognition.
- If Apple CarPlay is connected, activates or ends Apple CarPlay Siri recognition.

When pressed and held. (more than 0.8 seconds)

- If the multimedia system voice recognition is activated, ends the multimedia system voice recognition.
- If Android Auto is connected, activates or ends Google voice recognition.
- If Apple CarPlay is connected, activates Apple CarPlay Siri recognition.



Each time this is pressed, the mode is changed in order of FM → AM → SiriusXM™ → Disc (if equipped) → USB Music or iPod → AUX → Bluetooth Audio → My Music → Android Auto or Apple CarPlay → FM

※ If the media is not connected, corresponding modes will be disabled.

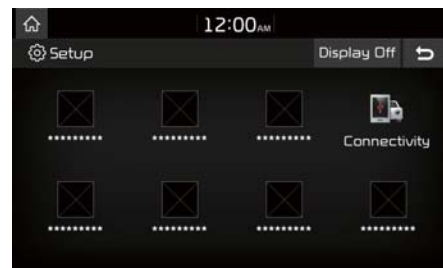
※ While running Android Auto or Apple CarPlay, you cannot operate features such as:

- USB, iPod, Bluetooth Audio

## Connectivity Settings

You can set Android Auto or Apple CarPlay to activate when an Android device or iPhone is connected.

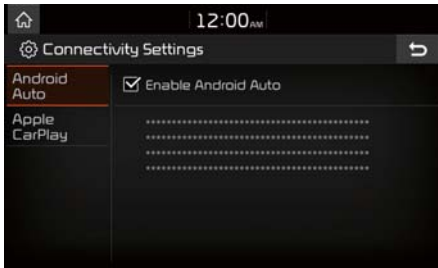
Press **SETUP** key ► Select **Connectivity** icon.



※ The actual Setup screen in the vehicle may differ from the screen above.

### Information

- This setting is disabled when a device is connected to the vehicle USB port.



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## Android Auto

If Android Auto is checked, you can use the functions of your Android phone with a USB cable and Bluetooth connected. The latest version of Android must be installed on the phone (Android5.0 and above). While Android Auto is running, you cannot use some features.

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## Apple CarPlay

If Apple CarPlay is checked, you can use the functions of your iPhone with a USB cable connected. The latest version of iOS must be installed on the phone. While Apple CarPlay is running, you cannot use some features.



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