

Features & Functions

Quick Reference Guide



Sorento

Hybrid /
Plug-In Hybrid

WELCOME TO THE KIA FAMILY!

Your new Kia vehicle has been designed, engineered and manufactured to provide you with years of comfortable and dependable driving. Kia is committed to quality, innovation, safety and — above all — your satisfaction.

USING THE QUICK GUIDE AND ACCESSING VIDEOS

The information contained in this guide is a brief overview of the operation and features of your new Kia vehicle.

Kia provides a full version of the Features & Functions Guide and a number of video resources to assist you with becoming familiar with the features and functions found in your Kia vehicle. You can access these resources by snapping the QR Codes with your mobile device using your camera, a built-in QR Code Reader or a downloaded QR Code Reader App.

You can also view the videos by visiting www.youtube.com/KiaFeatureVideos

QUICK TIPS

If you're having trouble scanning codes, check the following:

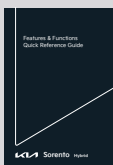
- The code should be centered and focused in your mobile device's camera screen
- Consider moving your device closer to or farther away from the code
- The code should be well lit, without significant shadow
- Avoid scanning from a significant angle
- Confirm that the device's app supports 2D QR Code scanning
- Try another QR Code Reader App; not all apps are created equal
- After scanning, you may experience a "connection error" message or a "connecting" message with no subsequent response. These messages typically indicate that your device is having trouble connecting to the Internet

This Features & Functions Guide and the specific operational and safety information it provides are not a substitute for your Owner's Manual.

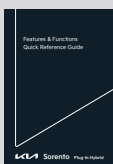
While Kia endeavors to ensure that the information contained in this guide is accurate at the time of printing, Kia may change vehicle specifications without notice in advance of or after the fact and assumes no liability in connection with such changes.

www.kia.com

Customer/Roadside Assistance¹⁶: 1-800-333-4KIA
(800-333-4542)



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Hybrid Guide to see
more Features
and Videos**



**CLICK for the FULL
Plug-In Hybrid Guide
to see more Features
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¹⁶LEGAL DISCLAIMERS ON BACK INSIDE COVER

The video/web resources should not be accessed while you are operating your Kia vehicle.

GETTING STARTED

As you get to know your new Kia, you can explore this booklet to better understand how to operate its many features and systems. Be sure to review the following to better understand some of your Kia's most used features:

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Video Resources



Getting Started With Your New Kia



Your New Kia Important Care Tips



Navigation System Important Tips



Vehicle Cameras Important Tips



Infotainment System - Digital Features & Services



Kia Connect with Navigation Videos



How-to Resources

Driving while distracted can result in a loss of vehicle control that may lead to an accident, severe personal injury or death. The driver's primary responsibility is in the safe and legal operation of a vehicle. Handheld devices, other equipment or vehicle systems which take the driver's eyes, attention and focus away from the safe operation of a vehicle, are not permissible by law, and should never be used during operation of the vehicle.

Bluetooth® Wireless Technology† 3,7

- A Voice Recognition button:** When a phone is paired, press and hold the Voice Recognition button to activate the phone's native system, like Siri® or Google Assistant®. Press briefly to activate voice recognition/bring up menus/place calls with minimal voice command prompts from the system. Press again to exit voice recognition.

Kia Connect^{†1} with Navigation - When enrolled with a Kia Connect^{†1} subscription, press this button to activate the Kia Connect^{†1} Voice Assist to use navigation guidance and search destinations

- B Volume lever:** Press up/down to raise/lower speaker volume
Mute button: Press to mute the microphone during a call and to mute the audio system speakers, or to pause *Bluetooth®* streaming media
- C Call/End Call button:** Press to place/answer calls or to end a call, reject an incoming call or cancel a function. If no phone is paired, press the button to pair a phone
- D Custom ★ button:** Press to program the Custom Button, then select an available feature you would like the Custom Button to open

QUICK TIPS

- Phone book transfer upload time varies by phone model and with number of phone book entries
- Because of differences in phone quality, service providers and *Bluetooth®* Wireless Technology chip programming, functionality may differ from one phone to another
- The system may register or pair multiple *Bluetooth®* devices

Pairing a Phone - For instructions on how to pair a phone, refer to the Car Infotainment System Quick Reference Guide.

QUICK TIP

During the pairing process, be sure to accept the connection requests on the phone for phone book download and to allow acceptance of all future *Bluetooth®* connection requests.

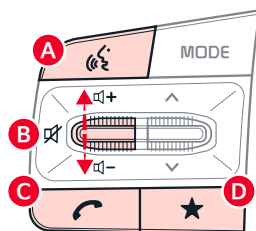
How to Place a Call Using Steering Wheel Controls - When using the voice command feature, wait for the system beep before speaking the command:

- **Option 1:** Press the Call/End Call button **C** (displays the phone screen with call history). When not connected via *Bluetooth®*, displays the *Bluetooth®* Connection window
- **Option 2:** Press the Voice Recognition button **A**. Then say the command "Call {name}" or "Dial {number}", followed by contact name or number

QUICK TIPS

- *Bluetooth®* Music Streaming - If the *Bluetooth®* music is inaudible or too low, you may need to turn up the volume on the connected phone
- When placing a call, speak in a natural, moderate tone, with clear pronunciation. The system may have trouble recognizing commands if you speak too softly or too loudly
- Always wait for the system to beep before speaking any commands
- Close windows and sunroof and turn off A/C - Open windows, sunroof, weather (wind/rain), or an A/C fan operating at higher speeds can interfere with Voice Recognition
- Press the Voice Recognition button and say "Help" to get a list of available commands

For more information, refer to the Car Infotainment System Quick Reference Guide or the Owner's Manual. Your vehicle's steering wheel buttons may differ from those in the illustrations.



REMINDER: *Bluetooth®* Wireless Technology audio and calling functions are supported when connected to a *Bluetooth®* enabled device.

Voice Recognition*†3,7

The system may have difficulty understanding some accents or uncommon names. Improve the performance by making a few simple changes to your phone contacts, listed below. To help optimize the *Bluetooth®* Wireless Technology Voice Recognition system, see other tips and reminders under Quick Tips on page 4.

- Use full names (first and last names) vs. short or single-syllable names ("John Smith" vs. "Dad," "Smith Residence" vs. "Home")
- Avoid using special characters, emojis or hyphenated names (@, &, #, /, -, *, +, etc.)
- Avoid using acronyms ("In Case of Emergency" vs. "ICE") or words with all capital letters
- Spell words completely, no abbreviations ("Doctor Smith" vs. "Dr. Smith")

For more information, including phone pairing and operation instructions, refer to the Car Infotainment System Quick Reference Guide or the Owner's Manual. For *Bluetooth®* Wireless Technology FAQs, go to www.kia.com, or call Consumer Information for *Bluetooth®* Technology at (800) 333-4KIA.

Driving while distracted is dangerous and should be avoided. Drivers should remain attentive to driving and always exercise caution when using the steering-wheel-mounted controls while driving.

Kia Connect Activation*†1

Follow these steps to activate your Kia Connect system:

1. To enter the activation screen on the Infotainment System:
 - a. From the home screen, press the SETUP key
 - b. Press DATA/NETWORK
 - c. Under KIA CONNECT, press ACTIVATE SERVICE
 - d. Then press ACTIVATE
2. Read and agree to Terms of Service and Privacy Policy then press AGREE
3. Enter phone number or email address to receive a verification code, then press OK and SUBMIT
4. Click on the link and a page will open requesting you to create an account
5. Provide the information needed and select SAVE to create the account
6. A page will open displaying your verification code. Enter this code on the Infotainment System screen. Press OK and SUBMIT, then press OK again
7. On your phone, select I HAVE ENTERED MY VERIFICATION CODE and a link will be provided to download the Kia Access App. After installing the app, log in and enjoy

QUICK TIP

If you have already have a Kia Owners Portal account (owners.kia.com), you can use the same phone number or email that's registered to that account. You will just need to enter the password prior to receiving the verification code.

Driving while distracted can result in a loss of vehicle control that may lead to an accident, severe bodily injury, and death. The driver's primary responsibility is in the safe and legal operation of a vehicle, and any handheld devices, other equipment, or vehicle systems which take the driver's eyes, attention and focus away from the safe operation of a vehicle or which are not permissible by law should never be used during operation of the vehicle.



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Voice Recognition
Tips



Kia Connect Activation



Kia Connect &
Kia Access app

Kia Access App^{†2} Download

Go to an app marketplace to download the Kia Access App. Once you download the app, make sure you register your vehicle and start an account (refer to Kia Connect^{†1} Activation page). Get to know your new Kia and the available convenient features on the app.

QUICK TIPS

- The smartphone and vehicle need to be connected to a cellular network with a good wireless signal strength to use Kia Connect^{†1}. If these conditions are not met, remote command may not execute or may take a long time. It will also effect voice commands such as navigation POI or address search
- To use Remote Start or Remote Start with Climate Control feature, all doors, hood and trunk/liftgate must be closed and locked
- Activate Remote Start or Remote Start with Climate Control feature before getting into the vehicle, which will allow vehicle interior to reach a desired temperature. If the driver does not enter the vehicle within 10 minutes, the Remote Start will turn off the engine
- The quickest way to obtain accurate vehicle status through the app is by pressing the refresh button on the app or refreshing the web page when using the customer web portal
- The Kia Connect^{†1} app will stay connected to the vehicle, as long as the vehicle has been started within seven days. To reconnect the Kia Connect^{†1} app, restart the vehicle



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Click here to down-
load the Kia Access
App. Some phone's
operating systems may
need to be updated to
access the app.

Touch-Sensor Type Door Handles*

The Touch-Sensor Type Door Handles have sensors on the inside of the exterior door handles that detect the touch of your fingers to unlock the driver's door, all doors and liftgate.

To unlock: With the Smart Key fob within proximity, touch the inside of the door handle **A**. All doors and liftgate will unlock. Then pull the handle to open door. The hazard lights will blink twice to indicate that all doors and liftgate are unlocked.

To lock: With the Smart Key fob within proximity, with all doors and liftgate closed, touch the sensor button **B** on the outside of the door handle. All doors and the tailgate will lock. The hazard lights will blink once to indicate that all doors and liftgate are locked.

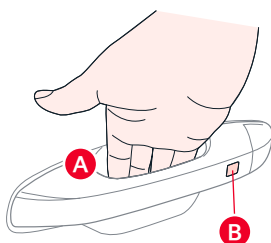
2-Press Unlock feature: With 2-Press Unlock enabled, touch the inside of the exterior door handle **A** once to unlock the driver's door. If you touch the inside of the door handle again, all doors and Liftgate will unlock.

To enable 2-Press Unlock, go to the Vehicle Settings in the Infotainment System. Press SETUP and VEHICLE. Press DOOR, then check 2-PRESS UNLOCK.


REMINDERS:

- The sensor button will only operate when the Smart Key is within 28-40 inches from the outside door handle
- If the outside door sensor button is pressed, the doors will not lock and a chime will sound if any of the following occurs:
 - The smart key is in the vehicle
 - The ENGINE START/STOP button is in the ACC or in the ON position
 - Any door, except the Liftgate, is opened

Refer to section 5 in the Owner's Manual for more information. Images are for illustrative purposes only. Your actual display, buttons and/or features may vary.



Vehicle Settings - Infotainment System

To enter the Vehicle Settings in the Infotainment System, press the SETUP button/key on the Infotainment System. Then press Vehicle , which will take you to Vehicle Settings. Use the touchscreen to navigate through the menus.

Driver Assistance: Driving Convenience, Smart Cruise Control, Speed Limit, Warning Method, Driver Attention Warning, Driving Safety, Parking Safety

Drive Mode: My Drive Mode, Brake Mode*, Drive Mode Change Alert, Trailer Mode*, Climate Control ECO Mode

Active Sound Design: Largest, Moderate, Smallest, Change/off

Climate: Recirculate Air, Automatic Ventilation, Defog/Defrost Options, Climate Features

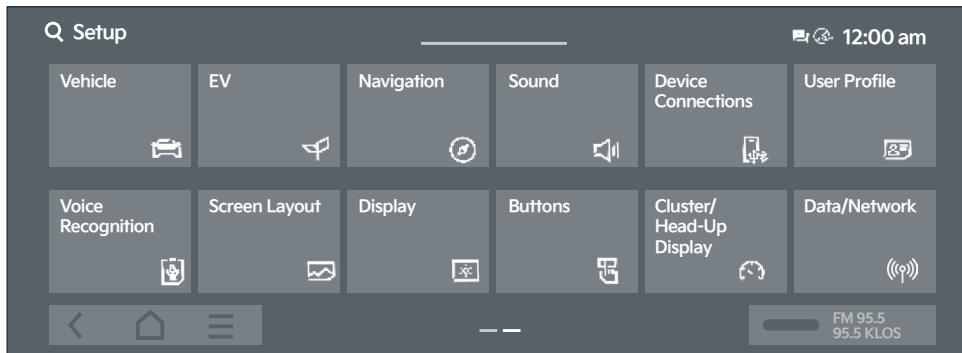
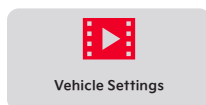
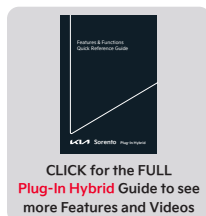
Seat: Link to Climate Settings, Seating Easy Access, Seat Position Change Alert, Smart Posture Care*, Smart Support*, Ergo Motion Seat*

Lights: Ambient Light, One Touch Turn Signal, Welcome Mirror Light, Headlight Delay, Lighting Pattern*, Travel Mode*, High Beam Assist, Intelligent High Beams*, Interior Lights Always On*

Door: Automatically Lock/Unlock, 2 Press Unlock, Power Liftgate, Power Liftgate Opening Speed/Height, Smart Liftgate, Remote Window Control*

Digital Keys: Smartphone Key, NFC Card Key, Digital Key Information

Convenience: Rear Occupant Alert*, Service Interval, Oil Change Reminder, Wireless Charging System*, Auto Rear Wiper (in R), Smart Glass Tint*, Trailer Mode*/Checklist*



Images are for illustrative purposes only. Your actual display, buttons and/or features may vary.

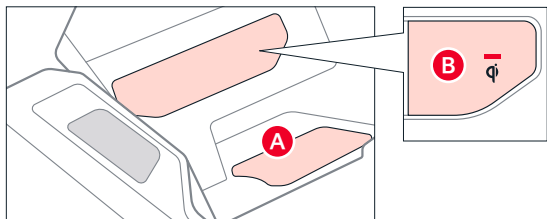
Driving while distracted is dangerous and should be avoided. Do not attempt to change vehicle system settings while driving.

For more information, refer to the Owner's Manual or the Car Infotainment System Quick Reference Guide.

Wireless Smartphone Charging System

Charge a compatible Qi™ Certified smartphone wirelessly by placing it on the tray **A** at the front of the console, near the Multimedia USB ports and the charging indicator, while the ignition is on.

1. Enable Wireless Charging in the Vehicle Settings in the Infotainment System by pressing SETUP, VEHICLE, CONVENIENCE, then WIRELESS CHARGING SYSTEM
2. Place the smartphone on the center of the charging pad **A**
3. Indicator light **B** may change to amber once wireless charging begins
4. Once charging is complete, the amber light may change to green



QUICK TIPS

- Wireless charging must be enabled in Vehicle Settings and all doors must be closed
- If wireless charging does not work, move the smartphone around the pad until the charging indicator turns amber. Avoid placing other metal items in the bin while charging as to not impede the charging area
- For wireless charging to occur, all doors (excluding the rear hatch) must be closed & the Smart Key Fob must be detected inside the vehicle

REMINDERS:

- The smartphone must be a compatible Qi™ certified phone with Qi™ function available. Some smartphone models are not Qi™ certified, which may affect the availability, speed or performance of the wireless charging
- If the driver door is opened, charging will be disabled
- Wireless charging technology allows for a device to be charged using inductive charging. See your Owner's Manual for more detailed information and the back page for legal disclaimers
- Inductive charging systems are less efficient than conventional charging through a cable. As a result, higher device operating temperatures may be experienced during use
- **Charging Performance:** The position of your device on the wireless charging pad can affect how efficiently it charges. Performance may also be reduced by foreign objects (such as coins or pens) or thick phone cases
- **Smartphone Temperature:** If you use certain smartphone applications while charging, your phone's self-heating system may activate, which can affect charging speed or performance
- **Charging Interruption:** Wireless charging will automatically stop if any door is opened or if there are foreign objects on the charging pad



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Wireless Smartphone
Charging

Refer to section 5 in the Owner's Manual for more information.

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*IF EQUIPPED

Smart Key with Remote Start^{†4}

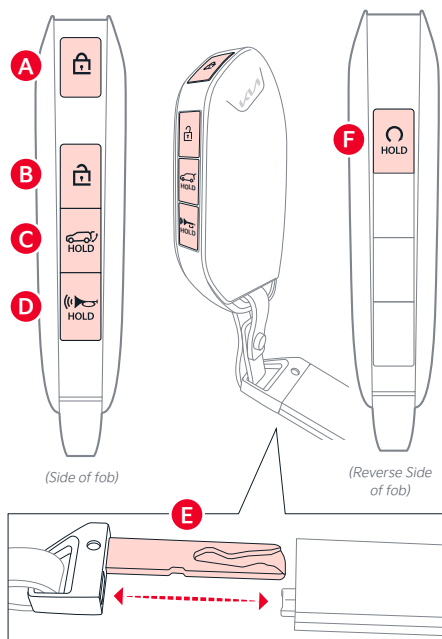
- A** Press to lock All Doors. Press twice within 2 seconds to sound the horn
- B** Press to unlock Driver's Door. Press twice in 4 seconds to unlock All Doors
- C** Press and hold for more than 1 second to unlock and automatically open liftgate

REMINDER: The Liftgate unlocks when the Smart Key fob is within close proximity of the vehicle Liftgate.

- D** Press and hold more than 0.5 seconds (half a second) for Panic Alarm. To turn off Alarm, press any button
- E** **Emergency Key:** Use to lock/unlock Driver's Door by turning once or all doors by turning twice. Use to enable/disable Child Safety Locks, and to unlatch rear center seatbelt lower anchor
- F** **Remote Start*:** Lock the doors by pressing the door lock button **A** within 32 feet distance from the vehicle. Within four (4) seconds of pressing the door lock button press and hold the Remote Start button **F** for more than two (2) seconds to start the vehicle. To stop the Remote Start operation, press the button **F** again. If the driver does not enter vehicle within three (3) minutes of starting the vehicle, the vehicle will automatically turn off

QUICK TIPS

- If the Smart Key battery is weak or not working properly, hold the Smart Key fob up to the POWER button (Lock button side closest) and press to start vehicle
- The Smart Key's signal can be blocked by the normal operation of a cell phone or smartphone. To help prevent this, store each device separately



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Smart Key &
Mechanical Key

Images are for illustrative purposes only.

Smart Power Liftgate with Auto Open/Close^{†5}

The Smart Power Liftgate with Auto Open/Close can be operated from several controls to either open, close or lock the Liftgate. When the Smart Power Liftgate closes, it locks all doors and liftgate and arms the vehicle.

Using the “Smart” feature: When the Smart Key fob is on your person and you are near the back of the vehicle, within close proximity, the hazard lights will blink and a chime will sound for about 3 seconds as an alert that the Smart Power Liftgate is about to open. Then the alert system will blink and chime again before opening the Smart Power Liftgate.

As you leave proximity of the vehicle, with the Smart Key fob on your person, the hazard lights will blink and a chime will sound that the Liftgate is about to close.

To enable the Smart Liftgate:

- Go to Vehicle Settings in the Infotainment System by pressing SETUP
- Press VEHICLE, then DOOR
- Select the features you want to enable

Opening/Closing from Inside the Vehicle: Press and hold the Smart Power Liftgate Open/Close button **A** to automatically open/close the Liftgate.

Smart Key: To open the Smart Power Liftgate, press and hold the Liftgate button **B** until the Liftgate begins to open. Press and hold again to automatically close.

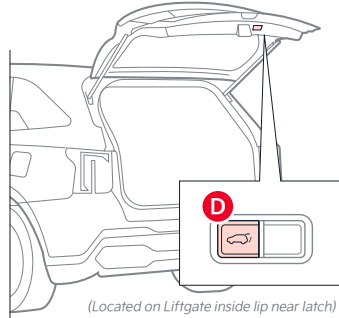
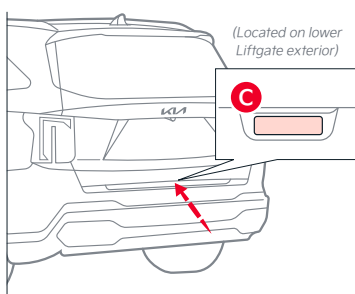
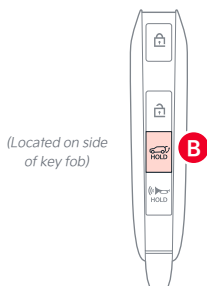
REMINDER: Pulling the Liftgate upward by the handle or pressing the button a second time will interrupt the automatic opening of the Power Liftgate.

Opening/Closing from Outside the Vehicle: To open the Smart Power Liftgate automatically, press the Rear Hatch Release button **C** on the exterior of the Liftgate. Automatically close by pressing the Power Liftgate Close button **D**.

Power Liftgate Opening Height Adjustment - The height setting of a fully opened liftgate can be adjusted. Go to Vehicle Settings in the Infotainment System, select SETUP, VEHICLE, DOOR, then Power Liftgate Opening Height. Select Full Open/Level 3/ Level 2 or set User Height Setting by following these steps:

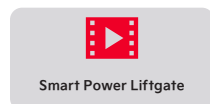
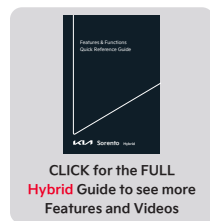
1. Position the liftgate manually to the preferred height
2. Press the Smart Power Liftgate Close button **D** more than 3 seconds
3. A system beep will sound twice indicating the height setting has been saved

The liftgate will then open to the set height. To change setting again, repeat steps 1-3.



Images are for illustrative purposes only. Remote button configuration may vary depending on vehicle options.

See section 5 in the Owner's Manual for more information.

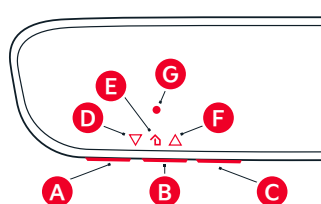


[†]LEGAL DISCLAIMERS ON BACK INSIDE COVER | [†]IF EQUIPPED

HomeLink® ^{†3} with Auto-Dimming Rearview Mirror*

The HomeLink® / Auto-Dimming Rearview Mirror* is designed to reduce glare from a vehicle's headlights located in the rear and also connect up to three electronic transmitters into one location.

- | | |
|---|---|
| A HomeLink® Channel 1 | E HomeLink® Operation Indicator |
| B HomeLink® Channel 2 | F Garage Door Opener Status Indicator: Opening or Open |
| C HomeLink® Channel 3 | G HomeLink® User Interface Indicator |
| D Garage Door Opener Status Indicator: Closing or Closed | |



QUICK TIPS

- You can reprogram a single HomeLink® button by repeating Step 2
- Erasing the programmed buttons will delete all trained transmitters

How to Sync Transmitter with HomeLink®

If programming for the first time, begin with Step 1 (repeating this step will delete all information).

To program non-rolling and rolling code garage door openers and other devices:

1. Press and hold the left **A** and **C** buttons simultaneously until the indicator light **G** begins to flash (to reprogram buttons, skip this step)
2. Press and hold the desired button **A**, **B** or **C** and hold the button on the transmitter while it is approximately 1 to 3 inches away from the mirror. The HomeLink® Indicator light **E** will flash rapidly once the frequency signal has been successfully programmed

To finish programming rolling code garage door openers, complete these steps:

3. Locate the "learn" or "smart" button on the garage door's motor head unit. Press and release the button and complete Step 4 within 30 seconds
4. Firmly press and release the programmed HomeLink® button up to three times

Operating HomeLink®: Press one of the programmed HomeLink® buttons.

Erasing programmed buttons: Press and hold the **A** and **C** buttons simultaneously for approximately 20 seconds, and then release both buttons within 30 seconds.



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HomeLink® Website

Images are for illustrative purposes only.

If your garage door opener was manufactured in 2011 or later, and you're unable to program your vehicle's HomeLink® system, you may need to purchase a HomeLink Repeater Kit. For more information, go to www.HomeLink.com or call (800) 355-3515.

Legal Disclaimers

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Safety Features: No system, no matter how advanced, can compensate for all driver error and/or driving conditions. Always drive safely.

- 1. Kia Connect:** Purchase/lease of certain 2025 and newer Kia vehicles with Kia Connect includes a complimentary 3-year subscription starting from new vehicle retail sale/lease date as recorded by the dealer. After your complimentary 3-year Kia Connect subscription expires, continued access to the full suite of Kia Connect services available on your Kia will require a paid subscription at the then-current subscription rate or your use of certain Kia Connect features may immediately terminate. Use of Kia Connect is subject to agreement to the Kia Connect Privacy Policy (available at owners.kia.com/us/en/privacy-policy.html) and Terms of Service (available at owners.kia.com/us/en/terms-of-service.html). Complimentary Kia Connect subscription is transferable to subsequent owner during the original Kia Connect service term. Only use Kia Connect when safe to do so. Kia Access app is available from the Apple® App Store® or Google Play Store™. Kia America, Inc. reserves the right to change or discontinue Kia Connect at any time without prior notification or incurring any future obligation. Message and data rates may apply. Cellular and GPS coverage is required to use most features. Kia Connect features may vary by model, model year, and trim level. Features, specifications, and fees are subject to change. For more on details and limitations, visit www.kia.com or your authorized Kia dealer. Apple® and App Store® are registered trademarks of Apple Inc. Google™ and its logos are trademarks of Google LLC.
- 2. Kia Access app for smartphone and smartwatch** requires enrollment of vehicle in Kia Connect. Remote features require a Kia Connect subscription, a compatible smart device, and a wireless signal with good coverage to function. Normal cellular service rates may apply. Do not use remote climate control or remote start if vehicle is in an enclosed area (e.g., closed garage) or a partially enclosed area without ventilation. Close all doors leading from adjacent living areas to the vehicle area before executing a remote climate control or remote start command. Remote feature support varies by model.
- 3. Bluetooth® Wireless Technology, Google Assistant®, HomeLink®, Siri®, SiriusXM®:** Fair Use of Trademark - The commentary reference to trademarked material is for educational purposes only and not an endorsement by or of the holder of the mark.
- 4. Engine Start/Stop Button with Smart Key:** Always come to a complete stop before turning the engine on or off. However, if you have an emergency while the vehicle is in motion and must turn the engine off, you can turn the engine off to the ACC position by pressing the Start/Stop button for more than 3 seconds or 3 times in succession. If the vehicle is still moving, you can restart the engine by pressing the Start/Stop button with the shift lever in Neutral. With the engine off, power assist for steering and braking will be disabled, and the vehicle will be more difficult to control.
- 5. Power Liftgate / Smart Power Liftgate:** Driving with the trunk open may be unlawful and can draw dangerous exhaust fumes into your vehicle; if you choose to do so, keep air vents and all windows open for proper ventilation.
- 6. Roadside Assist:** 24-hour Enhanced Roadside Assistance is a service plan provided by Kia America, Inc. Certain limitations apply. Coverage details are available in the Kia Warranty and Consumer Information Manual. For access to Enhanced Roadside Assistance, a connected mobile phone via Bluetooth® within the cellular service coverage area is required.
- 7. Steering-wheel-mounted controls:** Driving while distracted is dangerous and should be avoided. Remain attentive to driving and be cautious when using steering-wheel-mounted controls while driving.

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Part Number: MQHEV260-SL-004

*IF EQUIPPED