

Features & Functions Quick Reference Guide



Sorento

WELCOME TO THE KIA FAMILY!

Your new Kia vehicle has been designed, engineered and manufactured to provide you with years of comfortable and dependable driving. Kia is committed to quality, innovation, safety and — above all — your satisfaction.

USING THE QUICK GUIDE AND ACCESSING VIDEOS

The information contained in this guide is a brief overview of the operation and features of your new Kia vehicle.

Kia provides a full version of the Features & Functions Guide and a number of video resources to assist you with becoming familiar with the features and functions found in your Kia vehicle. You can access these resources by snapping the QR Codes with your mobile device using your camera, a built-in QR Code Reader or a downloaded QR Code Reader App.

You can also view the videos by visiting the following website:

www.youtube.com/KiaFeatureVideos

QUICK TIPS

If you're having trouble scanning codes, check the following:

- The code should be centered and focused in your mobile device's camera screen
- Consider moving your device closer to or farther away from the code
- The code should be well lit, without significant shadow
- Avoid scanning from a significant angle
- Confirm that the device's app supports 2D QR Code scanning
- Try another QR Code Reader App; not all apps are created equal
- After scanning, you may experience a "connection error" message or a "connecting" message with no subsequent response. These messages typically indicate that your device is having trouble connecting to the Internet

To access the FULL version, click [HERE](#) or scan the QR code below.



This Features & Functions Guide and the specific operational and safety information it provides are not a substitute for your Owner's Manual.

While Kia endeavors to ensure that the information contained in this guide is accurate at the time of printing, Kia may change vehicle specifications without notice in advance of or after the fact and assumes no liability in connection with such changes.

As you get to know your new Kia, you can explore this booklet to better understand how to operate its many features and systems. Be sure to review the following to better understand some of your Kia's most used features:

- 1 Bluetooth® Wireless Technology 4
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QR CODES

Getting Started With Your New Kia Video



Your New Kia Important Care Tips Video



Vehicle Cameras Important Tips Video



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Refer to the inside front cover for more information on QR codes.
www.youtube.com/KiaFeatureVideos

Driving while distracted can result in a loss of vehicle control that may lead to an accident, severe personal injury or death. The driver's primary responsibility is in the safe and legal operation of a vehicle. Handheld devices, other equipment or vehicle systems which take the driver's eyes, attention and focus away from the safe operation of a vehicle, are not permissible by law, and should never be used during operation of the vehicle.

www.kia.com
Customer/Roadside Assistance^{†5}: 1-800-333-4KIA
(800-333-4542)

Bluetooth® Wireless Technology† 2,6

A Voice Recognition/Talk button: Press to activate voice recognition/bring up menus/place calls with minimal voice command prompts from the system. Press and hold to exit voice recognition

Kia Connect with Navigation* - When enrolled with a Kia Connect subscription, press this button to activate the Kia Connect Voice Assist to use navigation guidance and search destinations

B Volume button: Press up/down to raise/lower speaker volume

Mute button: Press to mute the microphone during a call

C Call / End Call button: Press to place/answer/end calls. If no phone is paired, press the button to pair a phone

How to Place a Call Using Steering Wheel Controls

When using the voice command feature, wait for the system beep before speaking the command.

There are two options for placing a call:

- **Option 1:** Press the Call / End Call button **C** (displays the phone screen with call history)
- **Option 2:** Press the Voice Recognition button* **A**. Then say the command "Call {name}" or "Dial {number}", followed by contact name or number. Press and hold the Voice Recognition button **A** to activate your phone's native system

QUICK TIPS

- Phone book transfer upload time varies by phone model and with number of phone book entries
- Because of differences in phone quality, service providers and Bluetooth® Wireless Technology chip programming, functionality may differ from one phone to another
- The system may register or pair multiple Bluetooth® devices
- During the pairing process, be sure to accept the connection requests on the phone for phone book download and to allow acceptance of all future Bluetooth® connection requests.

REMINDER: Bluetooth® Wireless Technology audio and calling functions are supported when connected to a Bluetooth® enabled device.

Your vehicle's steering wheel buttons may differ from those in the illustrations.

Driving while distracted is dangerous and should be avoided. Drivers should remain attentive to driving and always exercise caution when using the steering-wheel-mounted controls while driving.

For more information, refer to the Car Infotainment System Quick Reference Guide or the Owner's Manual. For Bluetooth® Wireless Technology FAQs, go to www.kia.com, or call Consumer Information for Bluetooth® Technology at (800) 333-4KIA. Refer to your Owner's Manual for more specific Bluetooth® Wireless Technology phone pairing and operation instructions.

QR CODES

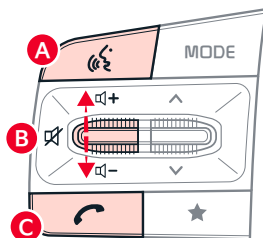
Steering Wheel Controls Video



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Refer to the inside front cover for more information on QR codes.
www.youtube.com/KiaFeatureVideos



Voice Recognition*†2,6

The system may have difficulty understanding some accents or uncommon names. Improve the performance by making a few simple changes to your phone contacts, listed below.

- Use full names (first and last names) vs. short or single-syllable names ("John Smith" vs. "Dad," "Smith Residence" vs. "Home")
- Avoid using special characters, emojis or hyphenated names (@, &, #, /, -, *, +, etc.)
- Avoid using acronyms ("In Case of Emergency" vs. "ICE") or words with all capital letters
- Spell words completely, no abbreviations ("Doctor Smith" vs. "Dr. Smith")

QUICK TIPS

- Close windows and sunroof, and turn off A/C; open windows, sunroof, weather (wind/rain), or an A/C fan operating at higher speeds can interfere with Voice Recognition
- *Bluetooth®* Music Streaming: If the *Bluetooth®* music is inaudible or too low, turn up the volume on the connected phone

For *Bluetooth®* Wireless Technology FAQs, go to www.kia.com, or call Consumer Information for *Bluetooth®* Technology at (800) 333-4KIA. Refer to your Owner's Manual for more specific *Bluetooth®* Wireless Technology phone pairing and operation instructions.

Kia Connect Activation*†1,6

1. From your infotainment system's home screen, swipe left to all menus:
 - a. Press SETUP, then VEHICLE, then DATA/NETWORK
 - b. Press ACTIVATE SERVICE
2. Read and agree to the Terms of Service and Privacy Policy, and press NEXT
3. Enter your phone number or email address to receive a verification code. Press OK, then SUBMIT. A link will be sent to your phone via text message or email
4. Click on the link and a page will open requesting you to create an account
5. Provide the information needed and select SAVE to create the account
6. A page will open displaying your verification code. Enter this code on the infotainment system screen. Press OK and SUBMIT, then press OK again
7. On your phone, select I HAVE ENTERED MY VERIFICATION CODE and a link will be provided to download the Kia Access App. After installing the app, log in and enjoy

Map/software updates: To keep your map and software up to date, Kia provides over-the-air updates, free of charge. You can also visit the official Kia update webpage at <https://update.kia.com>. **Note,** visiting a dealer for software update may include an additional charge.

QUICK TIP

- If you have already have a Kia Owners Portal account (owners.kia.com), you can use the same phone number or email that is registered to that account. You will just need to enter the password prior to receiving the verification code.

QR CODES

Voice Recognition Tips Video



Kia Connect Activation Video



Kia Connect & Kia Access app Video



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Refer to the inside front cover for more information on QR codes.
www.youtube.com/KiaFeatureVideos

Kia Access App Download

Go to an app marketplace to download the new Kia Access App. Once downloaded, make sure to register your vehicle and create an account (refer to Kia Connect Activation, page 6). Get to know your new Kia and the available convenient features on the app.

QUICK TIPS

- The smartphone and vehicle need to be connected to a cellular network with a good wireless signal strength in order to use Kia Connect. If these conditions are not met, remote commands may not execute or may take longer to execute. It will also effect voice commands such as navigation POI or address search
- To use Remote Start or Remote Start with Climate Control feature, all doors, hood and trunk/liftgate must be closed and locked
- Activate Remote Start or Remote Start with Climate Control feature before getting into the vehicle, which will allow vehicle interior to reach a desired temperature. When Remote Start is activated, if the driver does not enter the vehicle within 10 minutes, the Remote Start will turn the engine off
- The quickest way to obtain accurate vehicle status through the app is by pressing the refresh button on the app or refreshing the web page when using the customer web portal
- In order to preserve the vehicle battery, Kia Connect will not turn on seven days after the last ignition was on. You will need to restart the vehicle with a key fob in order to use Kia Connect again

Kia Access App Features Guide^{†1}

The Kia Access App Features Guide is a step-by-step guide that helps you utilize the app to its full potential by detailing how to use each feature and adjust various settings. Below are some of the topics included:

- Remote Commands
- Set Climate
- Schedule Service
- Dealer Settings
- Manage Vehicles and Profiles

Driving while distracted can result in a loss of vehicle control that may lead to an accident, severe bodily injury, and death. The driver's primary responsibility is in the safe and legal operation of a vehicle, and any handheld devices, other equipment, or vehicle systems which take the driver's eyes, attention and focus away from the safe operation of a vehicle or which are not permissible by law should never be used during operation of the vehicle.

Kia Connect is currently unavailable for model year 2023 vehicles sold or purchased in Massachusetts. See Kia Connect Terms of Service at owners.kia.com for more information, or refer to the Car Infotainment System Quick Reference Guide.

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FULL GUIDE



Refer to the inside front cover for more information on QR codes.
www.youtube.com/KiaFeatureVideos

Download the Kia Access App by clicking this dynamic QR code. Some phone's operating systems may need to be updated to scan dynamic QR codes.



Kia Access App Features Guide. Click this dynamic QR code to access the guide. Some phone's operating systems may need to be updated to scan dynamic QR codes.



Vehicle Settings - Infotainment System^{†6}

To enter the Vehicle Settings mode in the Infotainment System, press the **SETUP** key or the onscreen **SETUP** button, when the vehicle is at a standstill, Gear Shift in Park, and while the Power button is in the ON position. Then select VEHICLE to enter the Vehicle Settings menu.

Type 1 Vehicle Settings*:

Driver Assistance:

- Driving Convenience
- Speed Limit
- Warning Method
- Driver Attention Warning
- Driving Safety
- Parking Safety

Digital Keys:

- Smartphone Key
- NFC Card Key
- Digital Key Information

Drive Mode:

- Driving Mode Change Alert
- Climate Control ECO Mode

Active Sound Design*:

- Largest, Moderate, Smallest, Change/Off

Climate:

- Recirculate Air
- Automatic Ventilation
- Defog/Defrost Options
- Climate Features

Seats:

- Seating Easy Access
- Seat Position Change Alert

Lights:

- Ambient Lighting
- One Touch Turn Signal
- Welcome Mirror/Light
- Headlight Delay
- High Beam Assist

Door:

- Automatically Lock
- Automatically Unlock
- Approach Unlock
- 2 Press Unlock
- Power Liftgate
- Power Liftgate Opening Speed
- Power Liftgate Opening Height
- Smart Liftgate
- Remote Window Control*

Convenience:

- Rear Occupant Alert*
- Service Interval
- Wireless Charging System for Mobile Devices
- Auto Rear Wiper (in R)

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Vehicle & User Settings Video



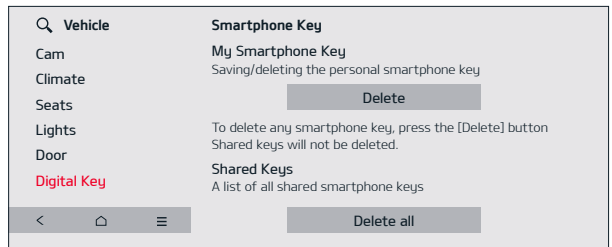
Ambient Mood & Theme Lighting Video



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Refer to the inside front cover for more information on QR codes.
www.youtube.com/KiaFeatureVideos



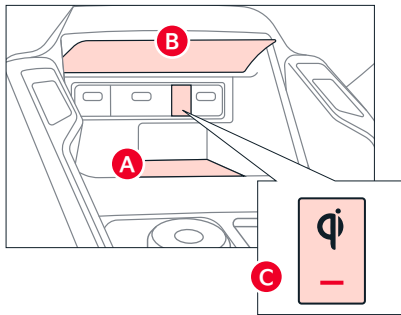
Images are for illustrative purposes only and may not reflect actual feature or operation.

Driving while distracted is dangerous and should be avoided. Do not attempt to change vehicle system settings while driving. Actual vehicle settings may vary by model. For more information, refer to the Car Infotainment System Quick Reference Guide.

Wireless Smartphone Charging System^{*†6,7}

Charge a compatible Qi Certified smartphone wirelessly by placing it on the charging pad **A** at the front of the console, near the Multimedia USB ports and the charging indicator, while the ignition is on.

1. Enable Wireless Charging in the User Settings mode in the Instrument Cluster* or Vehicle Settings* in the Infotainment System, select CONVENIENCE then WIRELESS CHARGING SYSTEM
2. Slide open cover **B**. Place the compatible smartphone on the center of the charging pad **A**
3. Indicator light **C** may change to amber once wireless charging begins
4. Once charging is complete, the amber light may change to green



Refer to section 4 in the Owner's Manual for more information.

For illustrative purposes only.
Your actual display, buttons and/or features may vary.

QR CODES

Wireless Smartphone Charging Video



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Refer to the inside front cover for more information on QR codes.
www.youtube.com/KiaFeatureVideos

QUICK TIPS

- The smartphone must be a compatible phone with Qi function available
- Wireless charging must be enabled in user settings
- For best results, place the smartphone on the center of the charging pad
- If wireless charging does not work, move the smartphone around the pad until the charging indicator turns amber
- For wireless charging to occur, all doors (excluding the rear hatch) must be closed & the Smart Key Fob must be detected inside the vehicle

REMINDERS:

- Some smartphone models are not Qi certified, which may affect the availability, speed or performance of the wireless charging
- If the driver door is opened, charging will be disabled
- Wireless charging technology allows for a device to be charged using inductive charging, however, device compatibility varies. See your Owner's Manual for more detailed information and the back page for legal disclaimers
- The wireless charger uses inductive charging, which is less efficient than conventional charging through a cable
- **Charging Performance** - Device position on the wireless charging system can affect charging performance. Other factor that may affect the charging rate includes foreign objects, such as coins or pens, and phone case thickness
- Avoid placing other metal items in the bin while charging as to not impede the charging area

Smart Key with Remote Start^{†3}

- A** Press to lock All Doors
- B** Press to unlock the Driver's Door. Press twice within 4 seconds to unlock All Doors and the Liftgate
- C** **Manual Liftgate^{*}**: Press and hold for more than 1 second to unlock the Liftgate (Trunk). Then lift by the handle to manually open the Liftgate

REMINDERS:

- Liftgate lid will partially open when **C** is pressed. To fully open, lift up manually
- The Liftgate (trunk) unlocks when the Smart Key fob is within close proximity of the vehicle

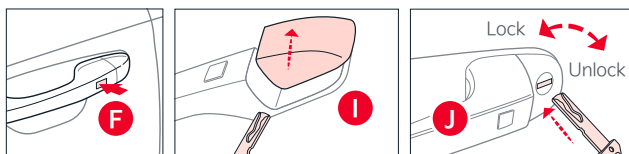
- C** **Power Liftgate^{*†10}**: Press and hold for the Power Liftgate to open automatically. Press again at any time to stop. Press and hold again to automatically close
- D** **Remote Start^{*}**: First, lock the doors by pressing the door lock button **A** within approximately 32 feet from the vehicle. Within four (4) seconds of pressing the door lock button **A**, press and hold the Remote Start button **D** for more than two (2) seconds to start the vehicle. To turn off, press the button again. If driver does not enter vehicle within three minutes of starting the vehicle, the engine will automatically turn off.
- E** Press and hold for more than a half second for the Panic Alarm. To turn OFF the Alarm, press any button

Driver's Door Lock/Unlock button **F**:

- Press button once to unlock the Driver's Door
- Press again within 4 seconds to unlock all doors
- Press again to lock all doors

Mechanical Key **G**: Pull Mechanical Key from cover **H**.

- Pull out door handle. Remove door handle keyhole cover with Mechanical Key by pressing up into slot as shown **I**
- Insert Mechanical Key **G** and turn right to unlock the driver's door **J**
- Insert Mechanical Key and turn left to lock the driver's door **J**
- Return keyhole cover to its original position
- Use to unlock Liftgate, lock glove box^{*} and to turn Child Protector Rear-Door Locks



QUICK TIPS

- The Smart Key's signal can be blocked by the normal operation of a cellular phone or smartphone. To help prevent this, store each device separately
- If the Smart Key battery is weak or not working properly, hold the Smart Key fob up to the Engine Start/Stop button (Lock button side closest) and press to start the engine

Do not use remote climate control or remote start if vehicle is in an enclosed area (e.g., closed garage) or a partially enclosed area without ventilation. Close all doors leading from adjacent living areas to the vehicle area before executing a remote climate control or remote start command.

Refer to section 4 in the Owner's Manual for more information.

ALWAYS CHECK THE OWNER'S MANUAL FOR COMPLETE OPERATING INFORMATION AND SAFETY WARNINGS.

QR CODE

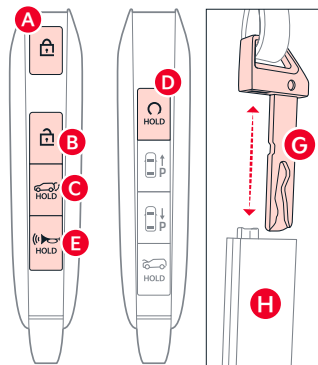
Smart Key with Remote Start Video



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Refer to the inside front cover for more information on QR codes.
www.youtube.com/KiaFeatureVideos



(Key fob, showing the button arrangement on each edge)

For illustrative purposes only. Your actual display, buttons and/or features may vary.

REMINDERS:

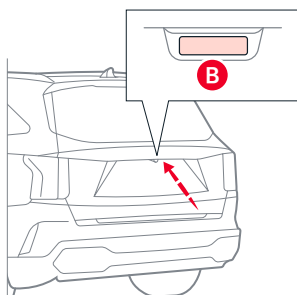
- When reinserting the mechanical key, make sure it is pushed all the way into the fob until there is a click sound
- Remote button configuration may vary depending on vehicle options

Smart Power Liftgate with Auto Open/Close*†4

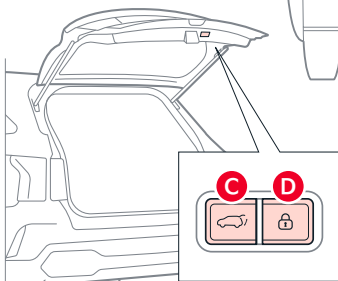
Smart Key: To open the Power Liftgate, press and hold the Liftgate button **A** until the Liftgate begins to open. Press and hold again to automatically close.

REMINDER: Pulling the Liftgate upward by the handle or pressing the button a second time will interrupt the automatic opening of the Power Liftgate.

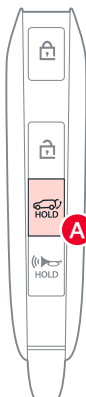
Opening/Closing from Outside the Vehicle: To open the Power Liftgate automatically, press the Liftgate Release button **B** on the exterior of the Liftgate. Automatically close by pressing the Power Liftgate Close button **C**. Press the Liftgate lock button **D** to close and lock all doors.



(Located on lower Liftgate exterior)



(Located on Liftgate inside lip near latch)



QR CODE

Smart Liftgate Operation,
Opening Height/Speed
Adjustment Video



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FULL GUIDE



Refer to the inside front cover for
more information on QR codes.
www.youtube.com/KiaFeatureVideos

Auto Open: When the Smart Key fob is on your person and you are near the back of the vehicle, within close proximity, the hazard lights will blink and a chime will sound for about 3 seconds as an alert that the Smart Liftgate is about to open. Then the alert system will blink and chime two additional times before opening the Smart Power Liftgate.

Auto Close: When the Smart Key fob is on your person and you walk away from the back of the vehicle, the hazard lights will blink and a chime will sound for about 3 seconds as an alert that the Smart Liftgate is about to close.

The Smart Liftgate with Auto Open/Close feature is OFF by default. To enable the Smart Liftgate, go to User Settings in the LCD Instrument Cluster modes or Vehicle Settings* in the Infotainment System (vehicles with Navigation).

REMINDEES:

- During the Smart Liftgate alert, the Power Liftgate with Auto Open/Close can be deactivated with the Smart Key by pressing any button on the key fob
- Press any button on the Smart Key fob during the Detect and Alert stage, or move out of the detection area, to deactivate the Smart Power Liftgate function
- The Smart Key must be outside of the vehicle for the Smart Liftgate with Auto Open/Close to operate
- When closing, be mindful of any objects or persons

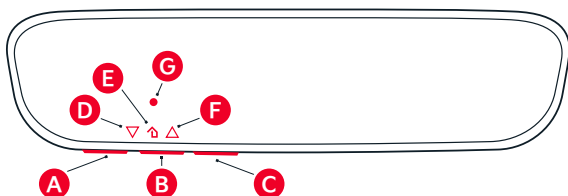
See section 4 in the Owner's Manual for more information. Images are for illustrative purposes only and may not reflect actual feature or operation.

Remote button configuration may vary depending on vehicle options.

HomeLink® with Auto-Dimming Rearview Mirror*†2

The HomeLink® / Auto-Dimming Rearview Mirror* is designed to reduce glare from a vehicle's headlights located in the rear and to connect up to three electronic transmitters into one location.

- A** HomeLink® Channel 1
- B** HomeLink® Channel 2
- C** HomeLink® Channel 3
- D** Garage Door Opener Status Indicator: Closing or Closed
- E** HomeLink® Operation Indicator
- F** Garage Door Opener Status Indicator: Opening or Open
- G** HomeLink® User Interface Indicator



How to Sync Transmitter with HomeLink®

If programming for the first time, begin with Step 1 (repeating this step will delete all information).

To program non-rolling and rolling code garage door openers and other devices:

1. Press and hold the left **A** and **C** buttons simultaneously until the indicator light **G** begins to flash (to reprogram buttons, skip this step)
2. Press and hold the desired button **A**, **B**, or **C** and hold the button on the transmitter while it is approximately 1 to 3 inches away from the mirror. The HomeLink® Indicator light **E** will flash rapidly once the frequency signal has been successfully programmed

To finish programming rolling code garage door openers, complete these steps:

3. Locate the "learn" or "smart" button on the garage door's motor head unit. Press and release the button and complete Step 4 within 30 seconds
4. Firmly press and release the programmed HomeLink® button up to three times

Operating HomeLink®:

Press the desired programmed HomeLink® button to operate.

Erasing programmed buttons:

Press and hold the **A** and **C** buttons simultaneously for approximately 20 seconds, and then release both buttons within 30 seconds.

QR CODE

HomeLink® Support Video



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Refer to the inside front cover for more information on QR codes.
www.youtube.com/KiaFeatureVideos

QUICK TIPS

- You can reprogram a single HomeLink® button by repeating Step 2
- Erasing the programmed buttons will delete all trained transmitters

If your garage door opener was manufactured in 2011 or later, and you're unable to program your vehicle's HomeLink® system, you may need to purchase a HomeLink Repeater Kit.

For more information, go to www.HomeLink.com or call (800) 355-3515.

Legal Disclaimers

Driving while distracted can result in a loss of vehicle control that may lead to an accident, severe personal injury and death. The driver's primary responsibility is in the safe and legal operation of a vehicle, and any handheld devices, other equipment or vehicle systems which take the driver's eyes, attention and focus away from the safe operation of a vehicle or that are not permissible by law should never be used during operation of the vehicle.

Safety Features: No system, no matter how advanced, can compensate for all driver error and/or driving conditions. Always drive safely.

- 1. Kia Connect:** Purchase/lease of certain 2024 and newer Kia vehicles with Kia Connect includes a complimentary 1-year subscription starting from new vehicle retail sale/lease date as recorded by the dealer. After your complimentary 1-year Kia Connect subscription expires, continued access to the full suite of Kia Connect services available on your Kia will require a paid subscription at the then-current subscription rate or your use of certain Kia Connect features may immediately terminate. Use of Kia Connect is subject to agreement to the Kia Connect Privacy Policy (available at owners.kia.com/us/en/privacy-policy.html) and Terms of Service (available at owners.kia.com/us/en/terms-of-service.html). Complimentary Kia Connect subscription is transferable to subsequent owner during the original Kia Connect service term. Only use Kia Connect when safe to do so. Kia Connect may currently be unavailable for Model Year 2022 and newer vehicles sold or purchased in Massachusetts; please see the Kia Owners Portal for updates on availability. Kia Access app is available from the Apple® App Store® or Google Play Store™. Kia America, Inc. reserves the right to change or discontinue Kia Connect at any time without prior notification or incurring any future obligation. Message and data rates may apply. Cellular and GPS coverage is required to use most features. Kia Connect features may vary by model, model year, and trim level. Features, specifications, and fees are subject to change. For more on details and limitations, visit www.kia.com or your authorized Kia dealer. Apple® and App Store® are registered trademarks of Apple Inc. Google™ and its logos are trademarks of Google LLC.
- 2. Android Auto™, Apple CarPlay®, Bluetooth® Wireless Technology, Google Play™ Store, iPhone®, SiriusXM®, Sportmatic®, HomeLink®:** Fair Use of Trademark - The commentary reference to trademarked material is for educational purposes only and not an endorsement by or of the holder of the mark.
- 3. Engine Start/Stop Button with Smart Key:** Always come to a complete stop before turning the engine on or off. However, if you have an emergency while the vehicle is in motion and must turn the engine off, you can turn the engine off to the ACC position by pressing the Start/Stop button for more than 3 seconds or 3 times in succession. If the vehicle is still moving, you can restart the engine by pressing the Start/Stop button with the shift lever in Neutral (N). With the engine off, power assist for steering and braking will be disabled and the vehicle will be more difficult to control.
- 4. Smart Power Liftgate:** Driving with the liftgate open may be unlawful and can draw dangerous exhaust fumes into your vehicle.
- 5. Roadside Assist:** 24-hour Enhanced Roadside Assistance is a service plan provided by Kia America, Inc. Certain limitations apply. Coverage details are available in the Kia Warranty and Consumer Information Manual. For access to Enhanced Roadside Assistance, a connected mobile phone via Bluetooth® within the cellular service coverage area is required.
- 6. Steering-wheel-mounted controls:** Driving while distracted is dangerous and should be avoided. Remain attentive to driving and be cautious when using steering-wheel-mounted controls while driving.
- 7. The myQi logo** is a registered trademark of The Chamberlain Group, Inc.