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ARTIFICIALLY INTELLIGENT DIALOG EVALUATION SYSTEM AND ASSOCIATED METHODS

Abstract

An evaluation device receives captured data of a medical history evaluation interview between a patient and a medical provider. The evaluation device transcribes audio of the captured data into transcribed text and segments the transcribed text into segmented lines according to a speaker of the transcribed text within the audio. The evaluation device generates a plurality of prompts, each prompt corresponding to one of a plurality of interview analysis variables, to control a large language model (LLM) to analyze each of the segmented lines in context of the transcribed text. The evaluation device transmits the plurality of prompts to the LLM and receives LLM responses from the LLM for each of the plurality of prompts. The evaluation device analyzes the LLM responses with respect to a scoring rubric and generates a detail report defining performance of the medical provider during interaction between the patient and the medical provider.

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Background/Summary

RELATED APPLICATION [0001] This application claims priority to U.S. Patent Application No. 63/552,516, titled “System and Method for Artificially Intelligent Medical History Evaluation Instrument,” and filed Feb. 12, 2024, which is incorporated herein by reference in its entirety.

BACKGROUND

[0002] Taking a complete and thorough medical history (MHx) during an interview between a healthcare professional and a patient is a crucial skill for the healthcare professional. The interview process involves various elements, including documenting the interview participants, chief complaint (CC), history of present illness (HPI), past medical history (PMHx), and reviewing organ systems (ROS). Beyond documentation, it's essential to establish a trusting relationship between the patient (Pt) and healthcare provider (HCP).

[0003] Training in MHx capture requires developing clear communication skills, and avoiding narrow medical vocabulary, technical jargon, and slang. The HCP should ask questions clearly, respectfully, and empathetically, demonstrating active listening to a patients' responses. This approach ensures comprehensive understanding and accurate recording of medical history, facilitating effective diagnosis and treatment. Moreover, empathetic communication builds rapport, enhancing patient comfort and cooperation. The integration of technical knowledge and interpersonal skills in MHx capture is pivotal in healthcare, directly impacting patient outcomes and healthcare quality.

[0004] Large language models (LLMs) have become increasingly popular and utilized in various prompt/response applications such as search engines, customer service, etc. LLMs often include generative AI models trained based on extensive datasets built on historical or bulk general information. To interact with an LLM, a prompt is given to the LLM, and the LLM provides a response back.

SUMMARY

[0005] One aspect of the present embodiments includes the realization that current training schema for medical history (MHx) evaluation interviews are limited, in that each trainee, whether a student or current medical professional, requires a trainer (e.g., a person to assess the performance of the trainee) in the room during the medical interview. However, an additional person in the room with the patient raises additional HIPPA issues that require resolution prior to the interview. Moreover, there is a limited number of trainers available, and therefore not every interview undergoes an evaluation process, because there are not enough trainers/professors available to review every medical interview. Where a trainer reviews a transcript or recording of the trainee's interview with the patient, the trainer is limited to information in the transcript, may exhibit an inherent bias, and may be unaware of cultural norms associated with the interviewee.

[0006] The present embodiments solve these problems by implementing an artificially intelligent (AI) medical history evaluation system and associated methods to evaluate multiple social aspects of speech during the medical history evaluation interview, including, but not limited to, politeness, empathy, and the use of jargon or specialized vocabulary. The medical history evaluation interview is automatically transcribed and excerpts from the transcript are analyzed by the AI dialog evaluation system, which provides suggestions on how the trainee may improve their performance in these areas. Many new virtual reality (VR) and avatar-based patient interviewing and physical

examination platforms, offer immediate speech-to-text transformation, and provide an output that is suitable for evaluation by an AI-based system.

[0007] In certain embodiments, the techniques described herein relate to a method for artificially intelligent medical history interview evaluation, including: receiving captured data of a medical history evaluation interview between a patient and a medical provider; transcribing audio of the captured data into transcribed text; segmenting the transcribed text into segmented lines according to a speaker of the transcribed text within the audio; generating a plurality of prompts, each prompt corresponding to one of a plurality of interview analysis variables, to control a large language model (LLM) to analyze each of the segmented lines in context of the transcribed text; transmitting the plurality of prompts to the LLM; receiving LLM responses from the LLM for each of the plurality of prompts; analyzing the LLM responses with respect to a scoring rubric; and generating a detail report defining performance of the medical provider during interaction between the patient and the medical provider.

[0008] In certain embodiments, the techniques described herein relate to a system for artificially intelligent medical history evaluation, including: a capture device configured to capture information an medical history evaluation interview between a patient and a medical provider; an evaluation device having at least one processor and memory storing non-transitory executable instructions that, when executed by the processor operate to control the evaluation device to: receive, from the capture device, captured data of the medical history evaluation interview; transcribe audio of the captured data into transcribed text; segment the transcribed text into segmented lines according to a speaker of the transcribed text within the audio; generate a plurality of prompts, each prompt corresponding to one of a plurality of interview analysis variables, to control a large language model (LLM) to analyze each of the segmented lines in context with the transcribed text; transmit the plurality of prompts to the LLM; receive LLM responses from the LLM for each of the plurality of responses; analyze the LLM responses with respect to a scoring rubric; and generate a detail report defining performance of the medical provider during interaction between the patient and the medical provider.

[0009] In certain embodiments, the techniques described herein relate to a method for artificially intelligent debriefing dialog evaluation, including: receiving captured data of a debriefing dialog for a scenario-based medical simulation; transcribing audio of the captured data into transcribed text; segmenting the transcribed text into segmented lines according to a speaker of the transcribed text within the audio; generating a plurality of prompts, each prompt corresponding to one of a plurality of interview analysis variables, to control a large language model (LLM) to analyze each of the segmented lines in context of the transcribed text; transmitting the plurality of prompts to the LLM; receiving LLM responses from the LLM for each of the plurality of prompts; analyzing the LLM responses with respect to a scoring rubric; and generating a detail report defining performance of a trainee demonstrating scenario-based medical simulation based on the debriefing dialog.

Description

BRIEF DESCRIPTION OF THE FIGURES

[0010] FIG. 1 is a schematic diagram showing one example artificial intelligence (AI) dialog evaluation system for evaluating a medical history interview, in embodiments.

[0011] FIG. 2 shows example processing of transcribed text of FIG. 1 into segmented text, in embodiments.

[0012] FIG. 3 is a schematic diagram illustrating one example detailed report generated by the evaluation device of FIG. 1, in embodiments.

[0013] FIG. 4A shows a portion of the detailed report of FIG. 3, illustrating selections of fields to

cause pop-out of an additional detail windows, in embodiments.

[0014] FIG. 4B shows example content of a first additional detail window of FIG. 4A, in embodiments.

[0015] FIG. 4C shows example content of a second additional detail window of FIG. 4A, in embodiments.

[0016] FIG. 5 is a flowchart illustrating one example method for artificially intelligent dialog evaluation, in embodiments.

[0017] FIGS. 6A and 6B show an example summary report generated by the evaluation device of FIG. 1, in embodiments.

[0018] FIG. 7 shows one example supervisor report template used by the evaluation device of FIG. 1 to generate a supervisor summary of the medical history interview, in embodiments.

[0019] FIG. 8 shows one example scoring table generated by the scoring module of FIG. 1, in embodiments.

[0020] FIG. 9 shows one example summary section generated by the evaluation device of FIG. 1, in embodiments.

[0021] FIG. 10 shows one example section of summary report and/or scoring rubric corresponding to a first example category, in embodiments.

[0022] FIGS. 11A, 11B, and 11C show one example debriefing dialog between a group of participants in a scenario-based medical simulation as captured by capture device and transcribed into transcribed text.

[0023] FIGS. 12A and 12B show a detailed report with a heading block identifying context details of debriefing dialog and example result sections that define performance of a trainee of the scenario-based medical simulation as determined from a debriefing dialog evaluated against scoring rubric, in embodiments.

[0024] FIG. 13 shows one example summary report section generated by the LLM and/or the scoring module of the system of FIG. 1 based on analysis of the debriefing dialog, in embodiments.

DETAILED DESCRIPTION OF THE EMBODIMENTS

[0025] It should be noted that the described system and methods do not provide medical analysis of a captured medical history. Rather, the systems and methods disclosed herein analyze a trainee's techniques for capturing the medical history of a patient during an interview with the patient.

[0026] A large library of anonymous medical interviews has been accumulated for machine learning. A scoring template, or scoring rubric, and an interactive user interface for individual patient interviews provides each student/trainee with detailed scoring and coaching after the interview is complete. Certain embodiments provide additional real-time feedback, including one or more of audio feedback, visual feedback, and haptic feedback to the interviewee during the interview. The AI dialog evaluation system saves thousands of faculty and instructor hours annually by eliminating the need for manual interview scoring. The AI dialog evaluation system is capable of monitoring multiple trainees simultaneously. The AI dialog evaluation system interacts with large language models (LLMs) in specific ways to decrease the time required to provide feedback, and to reduce/eliminate inter-and intra-evaluator variability and bias.

[0027] FIG. 1 is a schematic diagram showing one example AI dialog evaluation system **100** for evaluating a medical history interview **101**, in embodiments. System **100** includes a capture device **102** that captures audio, video, and/or other audio/visual information, shown as information **103**, of medical history evaluation interview **101** between a medical provider **114** and a patient **116**. System **100** also includes an evaluation device **106** that includes a processor **110** and a memory **112**. Evaluation device **106** may be implemented as one or more of an embedded device, a stand-alone computer, a server, and a cloud service.

[0028] Capture device **102** may include any one or both of a microphone and a camera. Capture device **102** may be a stand-alone device, or may be integrated into another device, such as any one or more of a laptop computer, a desktop computer, a smart phone, a tablet, a medical device, and

other such devices. In certain embodiments, capture device **102** hosts an application or web-browser that assists in capture of information **103** of interview **101**. Capture device **102** sends information **103** to evaluation device **106** where it is stored as captured data **104** (e.g., raw or unmodified digital data corresponding to information **103**) in memory **112**. In certain embodiments, evaluation device **106** is implemented with capture device **102**. Where evaluation device **106** is separate from capture device **102**, both capture device **102** and evaluation device **106** may communicate (wirelessly and/or wired) via a network **108**. Network **108** is implemented using one or more of Ethernet, Wi-Fi, Cellular, Bluetooth, ANT+, and any other similar wired or wireless connectivity protocol.

[0029] Evaluation device **106** includes data, software, and firmware, stored within memory **112**, that implements functionality of evaluation device **106** as described herein. Processor **110** may be any type of circuit or integrated circuit capable of performing logic, arithmetic, control, and input/output operations. For example, processor **110** may include one or more of a microprocessor with one or more central processing unit (CPU) cores, a graphics processing unit (GPU), a digital signal processor (DSP), a field-programmable gate array (FPGA), a system-on-chip (SoC), a microcontroller unit (MCU), and an application-specific integrated circuit (ASIC). Processor **110** may also include a memory controller, bus controller, and other components that manage data flow between processor **110**, memory **112**, and other components connected to processor **110** and evaluation device **106**. For example, memory **112** stores non-transitory computer-readable instructions that, when executed by processor **110**, control processor **110** to implement the described functionality of evaluation device **106**. It should be appreciated that none, all, or some but not all components and/or functionality of evaluation device **106** may be implemented using a cloud computing service, such as Amazon Web Services (AWS), Microsoft Azure, Google Cloud, Hostwinds, Cloudways, Hostinger, and the like.

[0030] In one example of operation, capture device **102** is positioned within a patient room, or a training facility, and positioned to monitor interaction between medical provider **114** and patient **116**. Patient **116** may be an actual patient, or may be a training patient. In certain embodiments, capture device **102** is a component of a virtual training device, such as a virtual reality (VR) device, where patient **116** is a virtual patient. Examples of VR devices include, but are not limited to, the PCS Spark Virtual Patient System (by Team PCS North America LLC), SimX VR System (by SimX, Inc.), Osso VR Systems (by Osso VR, Inc.), Apple Vision Pro implementing a virtual patient software program, etc.

Data Preparation for Submission to LLM

[0031] Evaluation device **106** communicates (e.g., via network **108**) with at least one LLM **118**, which is controlled by evaluation device **106** to analyze captured data **104** to provide interview analysis of the monitored interaction between medical provider **114** and patient **116**. In certain embodiments, LLM **118** is a locally-installed/managed LLM within evaluation device **106**. In other embodiments, LLM **118** is remote from evaluation device **106** and evaluation device **106** communicates with LLM **118** via network **108**, whereby evaluation device **106** transmits prompts to, and receives responses from LLM **118** via API calls.

[0032] To use LLM **118** efficiently, evaluation device **106** conditions the data used in the interactions with LLM **118**. Simply transmitting captured data **104** without preparing captured data **104** would result in inefficient use of LLM **118** and would prevent real-time analysis and feedback of the monitored interaction between medical provider **114** and patient **116**. Accordingly, evaluation device **106** includes a data preparation module **120** that performs a transcription of captured data **104** into a transcribed text **122**. Data preparation module **120** is software (e.g., computer-readable instructions executable by processor **110**) implementing one or more algorithms that control processor **110** to process **104** prior to interaction with LLM **118**.

[0033] Data preparation module **120** may implement various voice-to-text transcription protocols, known in the art, to transcribe information **103** of captured data **104** into transcribed text **122**. Data

preparation module **120** then segments transcribed text **122** into a segmented text **124** that associated each line of transcribed text **122** with a given speaker.

[0034] FIG. **2** shows example processing of transcribed text **122** into segmented text **124**, in embodiments. In one example of operation, to generate segmented text **124**, data preparation module **120** identifies each line, or set of adjacent lines, that is/are associated with a given speaker (e.g., a first speaker is medical provider **114** and a second speaker is patient **116**). Each line/set of lines may be assigned a reference number **204** that may be used to identify the line/set of lines subsequently. The example of FIG. **2** shows a first five segmented lines **202(1)-202(5)**, that are lines of transcribed text **122** processed into segmented text **124**, whereas the remaining lines of transcribed text **122** are not fully segmented. The reference numerals **204(1)-(5)** of segmented lines **202(1)-(5)** each include one of a “P” to identify patient **116** as speaker, and “D” to identify medical provider **114** (e.g., doctor) as a speaker. Although shown as a complete set of transcribed lines, processing of captured data **104** into transcribed text **122** and segmented text **124** may occur in real-time as each speaker is talking. That is, processing of captured data **104** does not wait until medical history interview **101** is completed.

[0035] Evaluation device **106** is configured with a set of interview analysis variables **128**, each with a corresponding settings module **130**, that define metrics for analyzing medical history interview **101**, and in particular for analyzing segmented text **124**. For segmented lines **202**, data preparation module **120** generates one or more prompts **126(1)-126(N)** for use with LLM **118**, where each prompt **126** represents a query that causes LLM **118** to analyze medical history interview **101** according to one or more interview analysis variables **128**. Prompts **126** are generated to cause LLM **118** to analyze each segmented line **202** of segmented text **124** in the context of interview **101**. For example, a first prompt **126(1)** may query segmented line **202(1)** “01D” against one or more interview analysis variables **128**. A second prompt **126(2)** may query line “02P” against one or more of interview analysis variables **128**. Data preparation module **120** generates prompts **126** such that each of segmented lines **202** of segmented text **124** are associated with at least one prompt **126**.

Interview Analysis Variables

[0036] Interview analysis variables **128** may be configured by an administrator or may be generated at least in part by an automated process. In one example, interview analysis variables **128** are generated by controlling an LLM to identify appropriate metrics for analyzing a medical history interview by analyzing one or more of textbooks, well-established medical sources, and so on. In one example, Bate's Guide to Physical Examination and Medical History, Robert Wood Johnson Foundation (2017); *Patient Centered Medicine: Guidebook for History Taking and Physical Examination*, the American College of Physicians syllabi, WHO, and LCME were analyzed to determine interview analysis variables **128(1)-128(M)**. For example, each interview analysis variable **128** may defining analysis parameters for LLM **118** based on one or more of: (1) Healthcare Provider identification (ID); (2) Patient/Client Subject Identification; (3) Comfort Check; (4) Proper Mode of Addressing Patient; (5) Chief Complaint; (6) Health Provider Identification (HPI); (7) Past Medical History (PMHx); (8) Family and Social History; (9) Familial, Genetic History and Travel History; (10) Review of Systems (ROS); (11) Rephrasing; (12) Reformulation; (13) Empathetic expression; (14) Politeness score; (15) Medical or technical jargon; and/or (16) Wrapping up & Conclusion.

[0037] Each variable of interview analysis variables **128** may be further configurable through an associated settings module **130**. Settings module **130** is, for example, a python code module, or the like, that includes a definition of constraints for the associated interview analysis variable **128**. As an example, where interview analysis variable **128** corresponds to “medical or technical jargon,” the associated settings module **130** may include a list of medical or technical terms, or a list of approved resources to use when analyzing a given term or set of terms of segmented text **124**. Each interview analysis variable **128** may include the corresponding settings module **130**. Alternatively,

settings module **130** may be transmitted to LLM **118** and used by LLM **118** for configure to set a context for analyzing segmented text **124**, or certain segmented lines **202**, for each prompt **126** received by the LLM **118**.

[0038] Advantageously, since each interview analysis variables **128** has a corresponding settings module **130**, each setting module **130** is easier to manipulate and change, making changing of a given setting efficient. For example, since cultural norms may vary by country, state, region, etc., settings module **130** corresponding to interview analysis variables **128** for empathy, or proper mode of addressing the patient, or any other variable affected by cultural norms, may be individually configured by adjusting associated settings module **130** accordingly. Thus, system **100** is easily adapted for use in different regions, and/or for different characteristic (e.g., gender, sexual preference, race, ethnic identity, etc.) of one patient versus another patient.

LLM Interface Module

[0039] Evaluation device **106** may also include an LLM interface module **140**. LLM interface module **140** may be implemented as software (e.g., non-transitory computer readable instructions executable by processor **110**) that controls processor **110** to implement the following functionality.

[0040] LLM interface module **140** queues each prompt **126**, received from data preparation module **120**, for example, for transmittal to LLM **118**. In certain embodiments, each prompt **126** is submitted sequentially to LLM **118**. In other embodiments, each prompt **126** is transmitted to an individual instance of LLM **118**, such that prompts **126** are transmitted in parallel. The number of individual instances of LLM **118** may be configured based on the types of prompt **126**, the types of interview analysis variables **128**, etc. Advantageously, the use of multiple instances of LLM **118** and parallel transmission of prompts **126** enables faster interfacing with the LLM **118** such that results and analysis of the medical interview are provided in an expedited manner. In certain embodiments, evaluation device **106** uses sixteen instances of LLM **118** such that the sixteen different interview analysis variables **128**, discussed above, are processed simultaneously, such that segmented text **124** of medical provider **114** is sampled as many as **36,000** times for transcribed text **122** of one-hundred lines. Sequential query/response processing by LLM **118** may take twenty minutes or more; however, by grouping prompts **126** and using multiple instances of LLM **118** to query the prompts in parallel, the query/response processing time may be reduced to less than one minute.

[0041] LLM interface module **140** receives LLM responses **142(1)-142(N)** generated by LLM **118** for each prompt **126(1)-126(N)**, and stores each LLM response **142** in memory **112**. Each LLM response **142** includes an identification of interview analysis variable **128** for which it was generated. For example, LLM response **142(1)** may identify any of interview analysis variables **128** based on the one or more interview analysis variable defined by prompt **126(1)**. Where prompt **126** identifies more than one interview analysis variable **128**, LLM **118** generates more than one LLM response. Thus, there may be more LLM responses **142** than prompts **126**, since each LLM response **142** is associated with one interview analysis variable **128**.

[0042] Certain LLM responses **142** may be “binary” (e.g., “yes” or “no”) for a given interview analysis variable **128**. For example, where interview analysis variable **128** relates to whether or not patient **116** is properly identified, the corresponding LLM response **142** includes “yes” when LLM **118** determines that patient **116** was properly identified and “no” when patient **116** was not properly identified. Certain LLM responses **142** that are binary may include additional information such as indicating a portion of transcribed text **122** that satisfied (or did not satisfy) the corresponding interview analysis variables **128**. Continuing the above example, LLM response **142** may include reference number **204(2)** to indicate that segmented line **202(2)** included a proper identification of patient **116**.

[0043] Certain LLM responses **142** may be a scaled responses. Scaled responses may provide a sliding score for a given interview analysis variable **128**. As an example, the “Empathy” and/or “Politeness” variable may include a sliding scale indicative of a perceived level of empathy and/or

politeness. To generate a scaled response, LLM **118**, or LLM interface module **140**, may generate a series of prompts **126** for the corresponding interview analysis variables **128**, as follows. A first scaled-response prompt **126** is generated to include at least one segmented line **202** for analysis. A second scaled-response prompt **126** is associated with the first scaled-response prompt to query LLM **118** to provide a first example text scoring at a low end of the scale. A third scaled-response prompt **126** associated with the first and second scaled-response prompts queries LLM **118** to provide a second example text scoring at a high end of the scale. A fourth scaled-response prompt **126** associated with the first, second, and third scaled-response prompts queries LLM **118** to provide a rating of the segmented line, the first example text, and the second example text on the scale. In certain embodiments, the rating is generated by LLM **118** using a cosine similarity function. The second and third scaled responses may be configured according to cultural norms associated with patient **116** as well, by utilizing associated settings module **130** to alter the requirements of LLM **118** to meet those cultural norms.

Scoring Module

[0044] Evaluation device **106** may also include a scoring module **150**. Scoring module **150** may be implemented as software (e.g., non-transitory computer readable instructions executable by processor **110**) that controls processor **110** to implement the following functionality. Scoring module **150** receives LLM responses **142** stored in memory **112** by LLM interface module **140** and configures them into a detailed report **152** based on a scoring rubric **156**. Scoring rubric **156** corresponds to interview analysis variables **128**, for example, and may provide a template for generating detailed report **152**. In certain embodiments, detailed report **152** is an interactive scoring rubric **156** that includes information from LLM responses **142**.

[0045] FIG. **3** is a schematic diagram illustrating one example detailed report **152** generated by evaluation device **106** of FIG. **1**, in embodiments. Detailed report **152** may be an interactive rubric where certain fields may be selected, via interaction with detailed report **152** on a computing device, to view further detail on how and/or why LLM response **142** associated with that field was generated. Detailed report **152** is formed with a plurality of columns including an info/skill column **302**, an output column **304**, a criteria column **306**, an explanation column **308**, a source number column **310**, a source lines column **312**, and a section column **314**. Each row of detailed report **152** corresponds to one defined criteria of criteria column **306**.

[0046] FIGS. **4A**, **4B**, and **4C** are schematic diagrams illustrating expansion of two fields **402** and **404** of detailed report **152** in response to selection by a user, to show additional detail, in embodiments. FIG. **4A** shows a portion **400** of detailed report **152** where the user has selected field **402**, causing pop-out **406** of an additional detail window **412** and selection of field **404**, causing pop-out **408** of an additional detail window **414**. FIG. **4B** shows example content of additional detail window **412** of FIG. **4A**, illustrating details of terms that were not visible on portion **400** of LLM response **142**, in embodiments. FIG. **4C** shows example content of additional detail window **414**, illustrating many lines of segmented text **124** that are relevant to the corresponding line of portion **400** of detailed report **152**, in embodiments. Advantageously, by providing interactive detailed report **152**, a user (e.g., medical provider **114**) may see details of selected fields that would otherwise not be displayed.

[0047] In this example, field **402** corresponds to a detailed explanation of a medical terminology scoring criteria and field **404** corresponds to a corresponding portion of segmented text **124**. Additional detail window **412** displays the detailed explanation corresponding to field **402** and, in this example, provides rationale of why the “Sputum” term use in the segmented text **124** indicated a poor score, notably that “the doctor used the term in a question directed at the patient's parent without providing a definition or synonym that a 7.sup.th grader could easily understand, such as ‘phelgm’ or ‘mucus that comes up when coughing’”. Therefore the term was not adequately explained for someone with the knowledge of a 7.sup.th grader.” Particularly, LLM **118** has identified the term “Sputum” as medical jargon, and as a likely term that is unknown to the patient.

For example, the associated settings module **130** corresponding to interview analysis variables **128** for the medical terminology scoring defines that LLM **118** compare terminology to terms known to a person with the knowledge of a 7.sup.th grader. Associated settings module **130** may be configured with parameters other than the knowledge of a 7.sup.th without departing from scope hereof. The user selects field **404** to view a portion of segmented text **124** associated with the given term/source for that criteria. Fields **402** and **404** are used for examples, and other fields of **152** may be similarly selected to show corresponding additional detail windows.

[0048] Output column **304**, which may also be referred to as a score column, may display either binary or scaled values as discussed above for each variable (e.g., interview analysis variables **128**). The criteria includes a definition of required criteria associated with each interview analysis variables **128**. Criteria column **306** may display information identified by LLM **118** analyzing the context of transcribed text **122** (e.g., the entire transcribed text as currently determined), particularly where each prompt **126** includes the specific line within segmented text **124** to be analyzed, as well as the remainder of the transcribed text **122**. Explanation column **308** may display a description provided by LLM **118** within LLM response **142** of how and why the given criteria/interview analysis variables **128** was analyzed and why the displayed score in output column **304** was provided. Source number column **310** and source lines column **312** definition the location of the processed text within segmented text **124** and/or transcribed text **122** that led to the results displayed in the fields of criteria column **306** and explanation column **308**.

[0049] Scoring module **150** may further generate a summary report **154** (see FIG. **1**). Appendix B, attached hereto, provides an example summary report **154**. It includes a scoring section including numerical scores for one or more of the interview analysis variables **128**, as well as a summary section. The summary section may be a plain-language text generated via a query/response process with LLM **118**. The summary section may further be generated using a standard format where LLM **118** and/or scoring module **150** are used to complete specific fields within the standard format. FIGS. **6A** and **6B** show an example summary report **154** generated by evaluation device **106** of FIG. **1** with a summary section where the language in brackets [] is inserted using LLM **118** and/or scoring module **150**.

[0050] As discussed above, evaluation device **106** may monitor the interaction between medical provider **114** and patient **116** in real time. The use of LLM **118** may additionally occur in real time as the interview is occurring. If the generated detailed report **152** and or summary report **154** indicates a poor score, the evaluation device **106** may interact with a device worn by medical provider **114**, such as a watch or smartphone, and provide real-time feedback to the medical provider **114** during the interaction between medical provider **114** and patient **116**. Additionally or alternatively, where the score generated by scoring module **150** is below a predefined threshold, the summary report **154** may include a further detailed section that includes description of how the medical provider **114** could have altered the interaction between medical provider **114** and patient **116**.

[0051] FIG. **5** is a flowchart illustrating one example method **500** for artificially intelligent dialog evaluation of a medical history interview. Method **500** may be implemented using one or more components of system **100**, including but not limited to evaluation device **106** and LLM **118**. Method **500** includes one or more of the following blocks.

[0052] Block **505** is optional in that block **505** may be performed external to method **500**. In block **505**, method **500** defines one or more interview analysis variables to be analyzed by the LLM. In one example of block **505**, for one or more of interview analysis variables **128**, one or more associated settings modules **130** are defined, as discussed above, and transmitted by evaluation device **106** to LLM **118** to configure the LLM for analysis of each prompt **126**.

[0053] In block **510**, method **500** receives captured data of an interaction between a patient and a medical provider trainee. In one example of block **510**, evaluation device **106** receives captured data **104** from capture device **102** and stores captured data **104** within memory **112**.

[0054] In block 520, method 500 transcribes audio within the captured data to transcribed text. In one example of block 520, data preparation module 120 generates transcribed text 122, which is stored within memory 112.

[0055] In block 530, method 500 segments the transcribed text into lines defined by speaker within the audio. In one example of block 530, data preparation module 120 segments transcribed text 122 in to segmented text 124, which is stored within memory 112.

[0056] In block 540, method 500 generates a plurality of prompts for submission to an LLM, each prompt requesting the LLM to analyze one of the lines in context with the entire transcribed text. In one example of block 540, data preparation module 120 generates one or more prompts 126, each based on one or more of interview analysis variables 128.

[0057] In at least one embodiment, generating a plurality of prompts 126 includes generating a prompt for a binary analysis of one or more interview analysis variables 128.

[0058] In at least one embodiment, generating a plurality of prompts 126 includes generating a prompt for a scaled analysis of one or more interview analysis variables 128. In at least one embodiment, generating a prompt 126 for a scaled analysis includes: generating a first scaled-response prompt 126 to include a corresponding segmented text 124 to be analyzed; generating a second scaled-response prompt 126, associated with the first scaled-response prompt, querying LLM 118 to provide an example of a low-scoring end of the scale; generating a third scaled-response prompt 126, associated with the first and second scaled-response prompts, querying LLM 118 to provide an example of a high-scoring end of the scale; and generating a fourth scaled-response prompt 126 associated with the first, second, and third scaled-response prompts, querying LLM 118 to provide a rating of the provided segmented text 124 on a given scale. The rating may include a cosine similarity analysis.

[0059] In block 550, method 500 transmits the prompts to the LLM and receiving responses thereto. In one example of block 550, evaluation device 106 transmits prompt 126 to LLM 118, receives LLM responses 142 from LLM 118, and stores each LLM response 142 within memory 112. Transmitting the prompts 126 to LLM 118 may include transmitting one or more of prompts 126 in parallel to individual instances of LLM 118, thereby analyzing the prompts concurrently to receive LLM responses 142 quicker, as compared to sending prompts 126 sequentially to LLM 118.

[0060] In block 560, method 500 analyzes the responses to generate a scoring rubric of the interaction between the patient and the medical provider trainee. In one example of block 560, scoring module 150 generates one or more of detailed report 152 and summary report 154 as discussed above. Evaluation device 106 may output the detailed report 152 and/or summary report 154 to an external device for evaluation by medical provider 114.

[0061] FIG. 7 shows one example supervisor report template 700 that is used by evaluation device 106 of FIG. 1 to generate a supervisor summary of the medical history interview 101, in embodiments. Capital letters represent fields that are automatically completed by scoring module 150 based on LLM response 142 and/or detailed report 152. As appreciated, system 100 may be configured to generate many types of report based on information in detailed report 152.

[0062] FIG. 8 shows one example scoring table 800 generated by scoring module 150 of FIG. 1, in embodiments. Scoring table 800 provides an overview of the evaluated performance of medical provider 114 during medical history interview 101. Scoring table 800 may form part of summary report 154.

[0063] FIG. 9 shows one example summary section 900 generated by evaluation device 106 of FIG. 1, in embodiments. In this example, summary section 900 relates to a section titled "Obstetrical/Gynecological And Reproductive History." Evaluation device 106 may generate summaries of other sections of scoring rubric 156. These summaries provide feedback on strengths, weaknesses, and overall performance of 114 during medical history interview 101.

[0064] System 100 is versatile and adaptable to evaluate different human interactions and provide

feedback and reports on performance of a trainee. The following example illustrates this versatility by adapting system **100** for evaluating debriefing techniques for scenario-based medical simulations (SBMS).

Artificially Intelligent Comprehensive Debriefing Assessment Tool

[0065] Traditionally, multiple inventories and batteries have been used to assess how educators and facilitators conduct debriefing sessions with healthcare students after simulation scenarios. These tools, designed to “train the trainer,” typically involve another senior educator or facilitator observing the SBMS debriefing in real-time or through a delayed video recording, using inventory or paper-based scoring sheets. However, this process is both time-consuming and subject to evaluator bias.

[0066] The process of debriefing involves reviewing a conversation between two or more people as they evaluate and review a simulated event or activity in which participants explore, analyze, and synthesize their actions, their thought processes, their emotional states, and other information to improve performance in real-life situations. High participant engagement is a hallmark of strong debriefings because it leads to deeper levels of learning and increases the likelihood of transfer to the clinical setting.

[0067] Existing tools evaluate the strategies and techniques used to conduct debriefings by examining concrete behaviors, based on the theory that people learn and apply information when they have an experiential context in which they can use it. However, in almost all situations, debriefing assessment is carried out for the benefit of the person leading the debriefing, usually a senior facilitator or faculty member.

[0068] To address the limitations of the prior art, system **100** is adapted to evaluate the transcript of the debriefing session by combining best practices of validated debriefing tools and thereby create a superior amalgam of attributes. Accordingly, system **100** is configured with specific criteria and algorithms to provide a comprehensive assessment of debriefing conversations. System **100** evaluates debriefing transcripts and assigns scores across elements considered critical to debriefing technique and outcome. These elements align with the key objectives of SBMS debriefing, including education and skill development, patient safety and quality improvement, professional development, research and development, and health system integration. The use of AI-powered analysis by system **100** offers several advantages over traditional methods. System **100** provides a highly individualized evaluation with coaching suggestions, custom-tailored to the particular debriefing and facilitator. Moreover, system **100** delivers feedback directly to the trainee (e.g., the individual being evaluated), eliminating the need for assessment by another person.

Advantageously, this approach not only saves time but also makes the critique and evaluation free from individual bias and ensures privacy in conveying the results to the trainee. By leveraging AI technology, system **100** addresses the limitations of conventional assessment methods while providing a more efficient, consistent, and objective evaluation of debriefing sessions. Accordingly, system **100** significantly enhances the quality of debriefing in medical simulation education, ultimately contributing to improved learning outcomes for trainees and better patient care. System **100** is adapted to apply specific categories and schema for evaluation of debriefing performance without bias. However, it's important to note that while system **100** represents a promising advancement, human expertise and judgment still play a crucial role in medical education.

[0069] In one example, interview analysis variables **128** and associated settings module **130** are adapted to allow data preparation module **120** and LLM interface module **140** to control LLM **118** to analyze a debriefing dialog based on the following categories: (1) Identification section for the session; (2) Structure of lesson (10% of composite scoring); (3) Style of delivery (15% of composite score); (4) Professional demeanor (10% of composite score); (5) Use of instructional tools (15% of composite score); (6) Student engagement (20% of composite score); (7) The attentiveness of students to active learning (20% of composite score); and (8) Cumulative Impressions (10% of composite score). As appreciated, interview analysis variables **128** and

associated settings module **130** may be configured with more or fewer categories without departing from the scope hereof. System **100** is adapted to simplify scoring into range of 1-5, where 1 represents poor, 2 represent fair, 3 represents good, 4 represents very good and 5 represents excellent. For each of the above categories, LLM **118** (e.g., implemented using ChatGPT4) is trained using specific criteria and examples of how to assign a score to a training debriefing sessions.

[0070] FIG. **10** shows one example section **1000** of summary report **154** and/or scoring rubric **156** corresponding to a first example category. FIGS. **11A**, **11B**, and **11C** show one example debriefing dialog **1100** between a group of participants in a SBMS as captured by capture device **102** and transcribed into transcribed text **122**. In this embodiment of system **100**, LLM **118** is trained to analyze debriefing dialog **1100** against scoring rubric **156** which is defined based on the categories listed above. Since system **100** is adaptable to use composite sections, it may also be adapted to incorporate any new useful evaluations that appear in the public domain. Advantageously, system **100** may evolve as assessment methodologies are developed and disclosed in the literature. One significant advantage of system **100**, because of its AI driven assessment, is that it is free of inter-rater variability and free of individual bias.

[0071] FIGS. **12A** and **12B** show one example detailed report **152** generated by scoring module **150** using scoring rubric **156** and based on LLM responses **142** resulting from evaluation of transcribed text **122** by LLM **118** in response to generated prompts **126**, interview analysis variables **128**, and corresponding settings modules **130**. System **100** is adapted to implement a composite of four debriefing assessment or evaluation tools and may be referred to as a “Composite Debriefing Assessment Tool” (CDAT). FIG. **12A** shows detailed report **152** with a heading block **1200** identifying context details of debriefing dialog **100** and examples result sections **1250** that define performance results determined from debriefing dialog **1100** against scoring rubric **156**, for example.

[0072] FIG. **13** shows one example summary report **154** section generated by LLM **118** and/or scoring module **150** based on analysis of debriefing dialog **1100** based on prompt **126**, interview analysis variables **128**, associated settings module **130**, and scoring rubric **156**.

[0073] Advantageously, system **100** generates detailed report **152** and summary report **154** without bias. Accordingly, system **100** provides an improvement over the art by removing bias that is unavoidably subconsciously imparted by a human evaluator.

[0074] Changes may be made in the above methods and systems without departing from the scope hereof. It should thus be noted that the matter contained in the above description or shown in the accompanying drawings should be interpreted as illustrative and not in a limiting sense. The following claims are intended to cover all generic and specific features described herein, as well as all statements of the scope of the present method and system, which, as a matter of language, might be said to fall therebetween.

Claims

1. A method for artificially intelligent medical history interview evaluation, comprising: receiving captured data of a medical history evaluation interview between a patient and a medical provider; transcribing audio of the captured data into transcribed text; segmenting the transcribed text into segmented lines according to a speaker of the transcribed text within the audio; generating a plurality of prompts, each prompt corresponding to one of a plurality of interview analysis variables, to control a large language model (LLM) to analyze each of the segmented lines in context of the transcribed text; transmitting the plurality of prompts to the LLM; receiving LLM responses from the LLM for each of the plurality of prompts; analyzing the LLM responses with respect to a scoring rubric; and generating a detail report defining performance of the medical provider during interaction between the patient and the medical provider.

2. The method of claim 1, the plurality of interview analysis variables each defining analysis parameters for the LLM.
3. The method of claim 1, further comprising transmitting one or more settings, respectively defined for each of the plurality of interview analysis variables, to the LLM to configure the LLM to analyze the segmented line in context with the transcribed text.
4. The method of claim 1, wherein transmitting the prompts to the LLM includes transmitting at least two of the prompts in parallel to at least two different instances of the LLM.
5. The method of claim 1, the generating a plurality of prompts comprises generating a prompt for a binary analysis of one or more of the plurality of interview analysis variables.
6. The method of claim 1, the generating a plurality of prompts comprises generating a prompt for a scaled analysis of one or more of the plurality of interview analysis variables.
7. The method of claim 6, the generating a prompt for a scaled analysis comprises: generating a first scaled-response prompt including the segmented line; generating a second scaled-response prompt associated with the first scaled-response prompt querying the LLM to provide an example of a low-scoring end of a scale; generating a third scaled-response prompt associated with the first and second scaled-response prompts querying the LLM to provide an example of a high-scoring end of the scale; and generating a fourth scaled-response prompt associated with the first, second, and third scaled-response prompts querying the LLM to provide a rating on a given scale.
8. The method of claim 7, wherein the rating is a cosine similarity analysis between LLM responses associated with the first, second, and third scaled-response prompts.
9. A system for artificially intelligent medical history evaluation, comprising: a capture device configured to capture information an medical history evaluation interview between a patient and a medical provider; an evaluation device having at least one processor and memory storing non-transitory executable instructions that, when executed by the processor operate to control the evaluation device to: receive, from the capture device, captured data of the medical history evaluation interview; transcribe audio of the captured data into transcribed text; segment the transcribed text into segmented lines according to a speaker of the transcribed text within the audio; generate a plurality of prompts, each prompt corresponding to one of a plurality of interview analysis variables, to control a large language model (LLM) to analyze each of the segmented lines in context with the transcribed text; transmit the plurality of prompts to the LLM; receive LLM responses from the LLM for each of the plurality of responses; analyze the LLM responses with respect to a scoring rubric; and generate a detail report defining performance of the medical provider during interaction between the patient and the medical provider.
10. The system of claim 9, wherein the patient is a virtual patient, and the capture device is a component of a virtual training device.
11. The system of claim 9, wherein the LLM operating on a processing device, or a group of processing devices, of the evaluation device.
12. The system of claim 9, wherein the LLM is executed remotely from the evaluation device.
13. The system of claim 9, the plurality of interview analysis variables each defining analysis parameters for the LLM.
14. The system of claim 9, the non-transitory executable instructions further comprising non-transitory executable instructions that, when executed by the processor operate to control the evaluation device to transmit one or more settings, respectively defined for each of the plurality of interview analysis variables, to the LLM to configure the LLM to analyze the segmented line in context with the transcribed text.
15. The system of claim 9, the non-transitory executable instructions further comprising non-transitory executable instructions that, when executed by the processor operate to control the evaluation device to transmit at least two of the prompts in parallel to at least two different instances of the LLM.
16. The system of claim 9, the non-transitory executable instructions further comprising non-

transitory executable instructions that, when executed by the processor operate to control the evaluation device to generate a prompt for a binary analysis of one or more of the plurality of interview analysis variables.

17. The system of claim 9, the non-transitory executable instructions further comprising non-transitory executable instructions that, when executed by the processor operate to control the evaluation device to generate a prompt for a scaled analysis of one or more of the plurality of interview analysis variables.

18. The system of claim 17, the non-transitory executable instructions further comprising non-transitory executable instructions that, when executed by the processor operate to control the evaluation device to: generate a first scaled-response prompt including the segmented line; generate a second scaled-response prompt associated with the first scaled-response prompt querying the LLM to provide an example of a low-scoring end of the scale; generate a third scaled-response prompt associated with the first and second scaled-response prompts querying the LLM to provide an example of a high-scoring end of the scale; and generate a fourth scaled-response prompt associated with the first, second, and third scaled-response prompts querying the LLM to provide a rating on a given scale.

19. The system of claim 18, wherein the rating is a cosine similarity analysis between LLM responses associated with the first, second, and third scaled-response prompts.

20. A method for artificially intelligent debriefing dialog evaluation, comprising: receiving captured data of a debriefing dialog for a scenario-based medical simulation; transcribing audio of the captured data into transcribed text; segmenting the transcribed text into segmented lines according to a speaker of the transcribed text within the audio; generating a plurality of prompts, each prompt corresponding to one of a plurality of interview analysis variables, to control a large language model (LLM) to analyze each of the segmented lines in context of the transcribed text; transmitting the plurality of prompts to the LLM; receiving LLM responses from the LLM for each of the plurality of prompts; analyzing the LLM responses with respect to a scoring rubric; and generating a detail report defining performance of a trainee demonstrating scenario-based medical simulation based on the debriefing dialog.
