# WINTER POOL COVER LIMITED WARRANTY 20 YEAR

Robelle Industries, Inc. Warranty Center 60 Campanelli Drive Braintree, MA 02184 warranty@robelleind.com



### **WARNING** - AVOID DROWNING RISK - THIS IS **NOT** A SAFETY COVER

STAY OFF COVER - WILL NOT SUPPORT WEIGHT. KEEP CHILDREN AWAY - CHILDREN OR OBJECTS CANNOT BE SEEN UNDER COVER. REMOVE STANDING WATER - CHILD CAN DROWN ON TOP OF COVER. REMOVE COVER COMPLETELY BEFORE ENTRY OF BATHERS - ENTRAPMENT POSSIBLE. NON-SECURED OR IMPROPERLY SECURED COVERS ARE A HAZARD.

*IMPORTANT:* Make sure that you have ordered a larger size cover if you have a rectangular in-ground pool with protruding side or end steps or have an above ground pool with top rails 7 inches or larger. Installed covers are not eligible for exchange.

Robelle Industries Inc. warrants to the original purchaser of this product that it will remain free from manufacture defects in material or workmanship for a period of twenty (20) years from the date of purchase. Such defects will be replaced for a fee as described below.

#### **FEES**

During the first and second year, replacement on approved claims will be made at no charge. From the third year through the twentieth year, a service charge will be charged according to the chart below. The percentage due is based on the suggested retail price of the item in question at the time that the claim is made.

First and Second Year – No Charge
Third thru Fifth Year – 50%
Sixth and Seventh Year – 60%
Eighth thru Twelfth Year – 70%
Thirteenth thru Twentieth Year – 80%

#### SHIPPING CHARGES

If an approved claim on a warranty defect has occurred within 30 days from the original purchase date, the replacement shipment will incur no charges. For all other approved claims, shipping charges will be the responsibility of the original purchaser.

#### TO FILE A CLAIM

In order for us to review the claim, we will need to receive at least two photos (non-returnable). The first photo should show the area of the defect, and the second should show the installation of the cover on the entire pool. These photos should be mailed to the address above or emailed to warranty@robelleind.com. Please include a statement describing the location and the nature of the defect, as well as a phone number and email address where we may reach you. In the event that we request the cover be returned, a return authorization number will be issued and instructions will be given. No returns will be accepted without this return authorization number.

#### **EXCEPTIONS**

This warranty does not cover damage caused by abuse, negligence, acts of God and normal wear-and-tear.

*NOTE:* Excessive abrasion, holes caused from wear and wind damage and grommets pulling out are specifically excluded from this warranty. In areas of high wind, the securing of the cover is most important. The securing should prevent any billowing of the cover. Sharp corners on your pool must be padded with a soft material, such as foam rubber. Failure to do so voids your warranty.

#### **LEGALITIES**

Neither manufacturer, distributor nor dealer will be held liable, under any circumstances, for any labor, or any other replacement and/or any incidental or consequential cost, damages, installation or re-installation of this product resulting from any defects in design, workmanship or material.

This warranty is not valid unless the registration form below is filled out within 30 days of the date of purchase and mailed to the address below.

ALL IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE TWENTY (20) YEAR PERIOD AFTER THE DATE SOLD TO THE ORIGINAL PURCHASER, AND THEREAFTER ARE EXCLUDED.

This warranty gives you specific legal rights. You may also have other rights, which may vary by state or province.

#### **WARRANTY SUBMITTANCE**

Please fill out the attached warranty card and include a copy of your original sales receipt from the dealer you made your purchase from. Be sure to mail these documents to the address above or email them to warranty@robelleind.com. In order to process a claim, the warranty card must be submitted within 30 days of date of purchase.

(Must be mailed within 30 days of the date of purchase)		THIS IS NOT A SA	
Address	Date of Purchase  Email Zip	under cover. Remove standing water - child can	
Phone #	Purchase Price	Why did you buy this Robelle product? (Check as many as apply)	
Item No. (Printed on box)	Pool Size	☐ REPUTATION☐ STYLE	☐ ADVERTISING ☐ WARRANTY
I am signing this card to register my pool cover. I acknowledge I have read and fully understand this warranty.  Original purchaser's		☐ QUALITY ☐ SELECTION ☐ CUSTOMER SERVICE	☐ PRICE ☐ WEB SITE ☐ OTHER
signature		Email Us - warranty@robelleind.com	

WINTER POOL COVER 20-YEAR WARRANTY FORM WARNING AVOID DROWNING RISK

#### READ ALL INSTRUCTIONS CAREFULLY BEFORE INSTALLATION

## WINTER POOL COVER INSTALLATION

Proper installation will ensure long use and trouble-free performance of your Robelle Winter Swimming Pool Cover.

#### FOR ABOVE GROUND POOLS

- 1. Properly prepare your pool to receive the pool cover. *IMPORTANT:* Before placing your winter pool cover on the pool, remove or pad all exposed sharp edges that could tear or otherwise damage your cover. This could be done with cloth tape, masking tape or foam rubber. Check top rail, deck, fence or any other area which could come into contact with your cover.
- 2. Inflate ice equalizer pillow 3/4 full and secure in pool center by tying grommeted ends to pool side wall. These support lines should not be too tight, but allow the equalizer to float up and down on the water. (*figure 1*)
- 3. Before placing pool cover over the pool, pool water should not be less than 6" from the top of the pool. Where a through-the-wall skimmer is used, cover up the skimmer opening.
- 4. Place cover over your pool so it rests on the water surface and the excess material hangs evenly over the sides of the pool.
- 5. Lace the vinyl pool cover cable through the grommets around entire pool. (figure 2)
- 6. Insert one end of the cable through opening A and the other end through opening B of ratchet. Bring both ends through the opening in the tension drum from opposite directions. (*figure 3*) Pull ends through until cable appears reasonably taut around pool edge.
- 7. To keep cable from slipping back, and to apply additional tension on the cable, ensuring that the pool cover is securely fixed for the winter, turn the tension handle clockwise until cable is tight. The ratchet lock will automatically maintain the tension on the cable. It is important that the cover be installed properly and snugly so that the wind will not get under it, causing it to billow or flap, damaging the cover. *NOTE:* To loosen cable tension, simply turn the tension handle clockwise slightly, lift and hold the ratchet lock out of its position and allow tension drum to unwind counterclockwise, releasing cable tension.

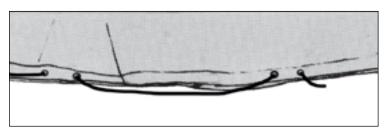


figure 2

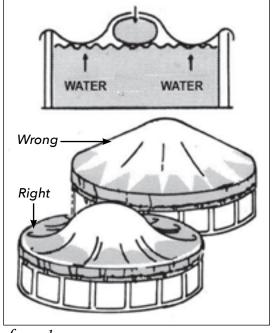


figure 1

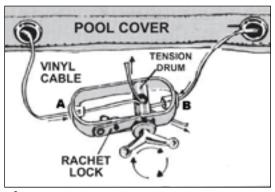


figure 3

#### **FOR IN-GROUND POOLS**

- 1. Properly prepare your pool to receive the pool cover. All ladders, diving boards and other pool accessories should be removed or, if not possible, padded to prevent the tearing of your winter pool cover. *IMPORTANT:* Before placing your winter pool cover on the pool, remove or pad all exposed sharp edges which could tear or otherwise damage your cover. This could be done with cloth tape, masking tape and foam rubber. Check deck edging, coping or any other area which could come into contact with your cover.
- 2. Lower the water level in the pool below the skimmer (no more than 18 inches below the coping).
- 3. Place cover over your pool so that it rests on the water surface and the excess material hangs evenly over the deck.
- 4. Insert empty water tubes into loops. The water tubes must cover the entire perimeter of the cover to prevent wind from getting under the cover and causing the cover to billow or flap. *CAUTION:* Such billowing or flapping in the wind can cause serious damage to your cover. Therefore, be sure the water tubes are placed end to end as in *figure 4*.
- 5. Fill each water tube with water to secure the cover to the pool decking. If you are in an area of extreme cold, fill the water bags only half full to allow for ice expansion.

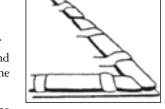


figure 4

*IMPORTANT*: During the winter months, we suggest that you check the tension of the cable (for above ground pool), and remove any excess water from the top of the pool cover. If ice forms on cover, do not tamper with ice or attempt to remove it. Leave the ice until it melts. Before removing the cover, be sure to siphon off all excess water resting on the pool cover. Your winter cover should be clean and dry before storing. Store in a cool, dry area, to ensure its protective use for years to come.

PLACE STAMP HERE

Robelle Industries Inc

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