The content and format of this safety data sheet is in accordance with ABNT NBR 14725:2023 requirements.

NEODOL 91-6

Version 3.1 Revision Date 09.05.2025 Print Date 17.05.2025

SECTION 1. IDENTIFICATION

Product name : NEODOL 91-6

Product code : V2461

Synonyms : Alcohols C9-11, ethoxylated

Manufacturer or supplier's details

Manufacturer/Supplier : Shell CAPSA

Av. Roque Saenz Peña 788

Buenos Aires, 1383

Argentina

Telephone : (+54 11) 4130-2168

Telefax : (+54 11) 4130-2180

Contact for Safety Data Sheet :

Emergency telephone number : Locais: (+11 15) 4970-7391 / 4970-7390 / 5062-6601 / 4973-

7368; Internacionais: (+54 911) 4970-7391 / 4970-7390 /

5062/6601 / 4973-7

Recommended use of the chemical and restrictions on use

Recommended use : Use as a surfactant in various applications

Restrictions on use : This product must not be used in applications other than the

above without first seeking the advice of the supplier.

This product must not be used in applications other than those listed in Section 1 without first seeking the advice of the suppli-

er.

Other information : NEODOL is a trademark owned by Shell Trademark Man-

agement B.V. and Shell Brands Inc. and used by affiliates of

Royal Dutch Shell plc.

SECTION 2. HAZARDS IDENTIFICATION

GHS Classification

Acute toxicity (Oral) : Category 4

Acute toxicity (Dermal) : Category 5

Serious eye damage : Category 1

Short-term (acute) aquatic

hazard

: Category 2

The content and format of this safety data sheet is in accordance with ABNT NBR 14725:2023 requirements.

NEODOL 91-6

Version 3.1 Revision Date 09.05.2025 Print Date 17.05.2025

GHS label elements

Hazard pictograms





Signal word : Danger

: PHYSICAL HAZARDS: Hazard statements

Not classified as a physical hazard under GHS criteria.

HEALTH HAZARDS: H302 Harmful if swallowed.

H313 May be harmful in contact with skin. H318 Causes serious eye damage. **ENVIRONMENTAL HAZARDS:** H401 Toxic to aquatic life.

Precautionary statements Prevention:

P264 Wash hands thoroughly after handling.

P270 Do not eat, drink or smoke when using this product. P280 Wear protective gloves/ protective clothing/ eye protec-

tion/ face protection.

P273 Avoid release to the environment.

Response:

P301 + P312 IF SWALLOWED: Call a POISON CENTER/doc-

tor if you feel unwell. P330 Rinse mouth.

P305 + P351 + P338 IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and

easy to do. Continue rinsing.

P310 Immediately call a POISON CENTER/ doctor.

P302 + P312 IF ON SKIN: Call a POISON CENTER/ doctor if

you feel unwell.

Storage:

No precautionary phrases.

Disposal:

P501 Dispose of contents/ container to an approved waste

disposal plant.

Other hazards which do not result in classification

None known.

SECTION 3. COMPOSITION/INFORMATION ON INGREDIENTS

Substance / Mixture : Substance

Hazardous components

Chemical name	CAS-No.	Classification	Concentration (% w/w)
Alcohols, C6-12, ethoxylat-	68439-45-2	Acute Tox.4; H302	<= 100

2/14800001005746

The content and format of this safety data sheet is in accordance with ABNT NBR 14725:2023 requirements.

NEODOL 91-6

Version 3.1	Revision Date 09.05.2025	Print Date 17.05.2025
ed	Acute Tox.5; H313	
	Eye Dam.1; H318	
	Aquatic Acute2; H401	
For explanation of a	abbreviations see section 16.	_

SECTION 4. FIRST-AID MEASURES

General advice : Not expected to be a health hazard when used under normal

conditions.

If inhaled : No treatment necessary under normal conditions of use. If

symptoms persist, obtain medical advice.

In case of skin contact : Remove contaminated clothing. Immediately flush skin with

large amounts of water for at least 15 minutes, and follow by washing with soap and water if available. If needed, transport

to the nearest medical facility for additional treatment.

In case of eye contact : Immediately flush eye(s) with plenty of water.

Remove contact lenses, if present and easy to do. Continue

rinsing.

Transport to the nearest medical facility for additional treat-

ment.

If swallowed : Do not induce vomiting. If victim is alert, rinse mouth and

drink 1/2 to 1 glass of water to help dilute the material. Do not give liquids to a drowsy, convulsing, or unconscious person. Transport to nearest medical facility for additional treatment. If vomiting occurs spontaneously, keep head below hips to

prevent aspiration.

Most important symptoms and effects, both acute and delayed

Not considered to be an inhalation hazard under normal conditions of use.

Possible respiratory irritation signs and symptoms may include a temporary burning sensation of the nose and throat, cough-

ing, and/or difficulty breathing.

Skin irritation signs and symptoms may include a burning sen-

sation, redness, swelling, and/or blisters.

Corrosive to eyes.

Contact can cause severe eye damage including chemical burns, pain, clouding of the eye surface, inflammation of the

eye, and may result in permanent loss of vision.

Swallowing of corrosive chemicals may cause immediate pain and burning in the mouth, throat, and stomach followed by

vomiting and diarrhea.

Burns and tearing of the esophagus and stomach are possi-

ble.

Ingestion may result in nausea, vomiting and/or diarrhoea.

Protection of first-aiders : When administering first aid, ensure that you are wearing the

appropriate personal protective equipment according to the

incident, injury and surroundings.

The content and format of this safety data sheet is in accordance with ABNT NBR 14725:2023 requirements.

NEODOL 91-6

Version 3.1 Revision Date 09.05.2025 Print Date 17.05.2025

: IMMEDIATE TREATMENT IS EXTREMELY IMPORTANT! Notes to physician

> Consult a Poison Control Centre for guidance. Call a doctor or poison control center for guidance.

Treat symptomatically.

SECTION 5. FIRE-FIGHTING MEASURES

Suitable extinguishing media : Alcohol-resistant foam, water spray or fog. Dry chemical pow-

der, carbon dioxide, sand or earth may be used for small fires

only.

Unsuitable extinguishing

media

: None

Specific hazards during fire-

fighting

: Carbon monoxide may be evolved if incomplete combustion

occurs.

Specific extinguishing meth-

ods

: Standard procedure for chemical fires.

Clear fire area of all non-emergency personnel.

Keep adjacent containers cool by spraying with water.

Special protective equipment

for firefighters

Proper protective equipment including chemical resistant gloves are to be worn; chemical resistant suit is indicated if large contact with spilled product is expected. Self-Contained Breathing Apparatus must be worn when approaching a fire in

a confined space. Select fire fighter's clothing approved to relevant Standards (e.g. Europe: EN469).

SECTION 6. ACCIDENTAL RELEASE MEASURES

Personal precautions, protec: : tive equipment and emergency procedures

Observe all relevant local and international regulations. Notify authorities if any exposure to the general public or the

environment occurs or is likely to occur.

Local authorities should be advised if significant spillages

cannot be contained.

Avoid contact with spilled or released material. Immediately remove all contaminated clothing. For guidance on selection of personal protective equipment see Section 8 of this Safety Data Sheet. For guidance on disposal of spilled material see

Section 13 of this Safety Data Sheet. Stay upwind and keep out of low areas. Be ready for fire or possible exposure.

Environmental precautions

Prevent from spreading or entering into drains, ditches or rivers by using sand, earth, or other appropriate barriers.

Use appropriate containment to avoid environmental contami-

nation.

Ventilate contaminated area thoroughly.

Methods and materials for containment and cleaning up For large liquid spills (> 1 drum), transfer by mechanical means such as vacuum truck to a salvage tank for recovery or

safe disposal. Do not flush away residues with water. Retain

4 / 14 800001005746 BR

The content and format of this safety data sheet is in accordance with ABNT NBR 14725:2023 requirements.

NEODOL 91-6

Version 3.1 Revision Date 09.05.2025 Print Date 17.05.2025

as contaminated waste. Allow residues to evaporate or soak up with an appropriate absorbent material and dispose of safely. Remove contaminated soil and dispose of safely For small liquid spills (< 1 drum), transfer by mechanical means to a labeled, sealable container for product recovery or safe disposal. Allow residues to evaporate or soak up with an appropriate absorbent material and dispose of safely. Remove contaminated soil and dispose of safely.

Additional advice

: For guidance on selection of personal protective equipment

see Section 8 of this Safety Data Sheet.

For guidance on disposal of spilled material see Section 13 of

this Safety Data Sheet.

SECTION 7. HANDLING AND STORAGE

General Precautions : Avoid breathing of or direct contact with material. Only use in

well ventilated areas. Wash thoroughly after handling. For guidance on selection of personal protective equipment see

Section 8 of this Safety Data Sheet.

Use the information in this data sheet as input to a risk assessment of local circumstances to help determine appropriate controls for safe handling, storage and disposal of this

material.

Ensure that all local regulations regarding handling and stor-

age facilities are followed.

Advice on safe handling : Avoid contact with skin, eyes and clothing.

Do not empty into drains.

Avoidance of contact : Copper.

Copper alloys.

Strong oxidising agents.

Aluminum

Product Transfer : Keep containers closed when not in use. Refer to guidance

under Handling section.

Storage

Conditions for safe storage : Refer to section 15 for any additional specific legislation cov-

ering the packaging and storage of this product.

Other data : Tanks should be fitted with heating coils in areas where the

ambient temperatures are below the recommended product handling temperatures. Heating coil skin temperatures should

not exceed 100 °C.

Bulk storage tanks should be diked (bunded).

Vapours from tanks should not be released to atmosphere. Breathing losses during storage should be controlled by a

suitable vapour treatment system.

Nitrogen blanket recommended for large tanks (capacity 100

m3 or higher).

5 / 14 800001005746 BR

The content and format of this safety data sheet is in accordance with ABNT NBR 14725:2023 requirements.

NEODOL 91-6

Version 3.1	Revision Date 09.05.2025	Print Date 17.05.2025	
	ambient temperature. Tanks should be fitted with heat ent conditions can result in hand	Insulation (lagging) will minimize heat loss in areas of low ambient temperature. Tanks should be fitted with heating coils in areas where ambient conditions can result in handling temperatures below the freezing point/pour point of the product.	
Packaging material	: Suitable material: Stainless stee Unsuitable material: Aluminum,		
Container Advice	 Containers, even those that hav explosive vapours. Do not cut, d similar operations on or near con 	drill, grind, weld or perform	
Specific use(s)	: Not applicable		
	Ensure that all local regulations age facilities are followed.	regarding handling and stor-	

SECTION 8. EXPOSURE CONTROLS/PERSONAL PROTECTION

Components with workplace control parameters

Contains no components with occupational exposure limit values.

Biological occupational exposure limits

No biological limit allocated.

Monitoring Methods

Monitoring of the concentration of substances in the breathing zone of workers or in the general workplace may be required to confirm compliance with an OEL and adequacy of exposure controls. For some substances biological monitoring may also be appropriate.

Validated exposure measurement methods should be applied by a competent person and samples analysed by an accredited laboratory.

Examples of sources of recommended exposure measurement methods are given below or contact the supplier. Further national methods may be available.

National Institute of Occupational Safety and Health (NIOSH), USA: Manual of Analytical Methods http://www.cdc.gov/niosh/

Occupational Safety and Health Administration (OSHA), USA: Sampling and Analytical Methods http://www.osha.gov/

Health and Safety Executive (HSE), UK: Methods for the Determination of Hazardous Substances http://www.hse.gov.uk/

Institut für Arbeitsschutz Deutschen Gesetzlichen Unfallversicherung (IFA) , Germany http://www.dguv.de/inhalt/index.jsp

L'Institut National de Recherche et de Securité, (INRS), France http://www.inrs.fr/accueil

Engineering measures

: Adequate ventilation to control airborne concentrations below the exposure guidelines/limits.

Where material is heated, sprayed or mist formed, there is greater potential for airborne concentrations to be generated.

Eye washes and showers for emergency use.

The level of protection and types of controls necessary will vary depending upon potential exposure conditions. Select

The content and format of this safety data sheet is in accordance with ABNT NBR 14725:2023 requirements.

NEODOL 91-6

Version 3.1 Revision Date 09.05.2025

Print Date 17.05.2025

controls based on a risk assessment of local circumstances. Appropriate measures include:

General Information

Always observe good personal hygiene measures, such as washing hands after handling the material and before eating, drinking, and/or smoking. Routinely wash work clothing and protective equipment to remove contaminants. Discard contaminated clothing and footwear that cannot be cleaned. Practice good housekeeping.

Define procedures for safe handling and maintenance of controls.

Educate and train workers in the hazards and control measures relevant to normal activities associated with this product.

Ensure appropriate selection, testing and maintenance of equipment used to control exposure, e.g. personal protective equipment, local exhaust ventilation.

Drain down system prior to equipment break-in or maintenance.

Retain drain downs in sealed storage pending disposal or subsequent recycle.

Do not ingest. If swallowed, then seek immediate medical assistance.

Personal protective equipment

Respiratory protection

: If engineering controls do not maintain airborne concentrations to a level which is adequate to protect worker health, select respiratory protection equipment suitable for the specific conditions of use and meeting relevant legislation. Check with respiratory protective equipment suppliers. Where air-filtering respirators are unsuitable (e.g. airborne concentrations are high, risk of oxygen deficiency, confined space) use appropriate positive pressure breathing apparatus.

Where air-filtering respirators are suitable, select an appropriate combination of mask and filter.

If air-filtering respirators are suitable for conditions of use: Select a filter suitable for the combination of organic gases and vapours and particles [Type A/Type P boiling point >65°C (149°F)].

Hand protection Remarks

: Where hand contact with the product may occur the use of gloves approved to relevant standards (e.g. Europe: EN374, US: F739) made from the following materials may provide suitable chemical protection. Longer term protection: Nitrile rubber gloves. Incidental contact/Splash protection: PVC or neoprene rubber gloves. For continuous contact we recommend gloves with breakthrough time of more than 240 minutes with preference for > 480 minutes where suitable gloves can be identified. For short-term/splash protection we recommend the same but recognize that suitable gloves of-

The content and format of this safety data sheet is in accordance with ABNT NBR 14725:2023 requirements.

NEODOL 91-6

Version 3.1 Revision Date 09.05.2025 Print Date 17.05.2025

fering this level of protection may not be available and in this case a lower breakthrough time maybe acceptable so long as appropriate maintenance and replacement regimes are followed. Glove thickness is not a good predictor of glove resistance to a chemical as it is dependent on the exact composition of the glove material. Glove thickness should be typically greater than 0.35 mm depending on the glove make and model. Suitability and durability of a glove is dependent on usage, e.g. frequency and duration of contact, chemical resistance of glove material, dexterity. Always seek advice from glove suppliers. Contaminated gloves should be replaced. Personal hygiene is a key element of effective hand care. Gloves must only be worn on clean hands. After using gloves, hands should be washed and dried thoroughly. Application of a non-perfumed moisturizer is recommended.

Eye protection : Wear goggles for use against liquids and gas.

Wear full face shield if splashes are likely to occur.

Skin and body protection : Skin protection is not required under normal conditions of

use.

For prolonged or repeated exposures use impervious clothing

over parts of the body subject to exposure.

If repeated and/or prolonged skin exposure to the substance is likely, then wear suitable gloves tested to relevant Stand-

ard, and provide employee skin care programmes.

Thermal hazards : Not applicable

Protective measures : Personal protective equipment (PPE) should meet recom-

mended national standards. Check with PPE suppliers.

Environmental exposure controls

General advice : Local guidelines on emission limits for volatile substances

must be observed for the discharge of exhaust air containing

vapour.

Minimise release to the environment. An environmental assessment must be made to ensure compliance with local envi-

ronmental legislation.

Information on accidental release measures are to be found in

section 6.

SECTION 9. PHYSICAL AND CHEMICAL PROPERTIES

Appearance : Slightly viscous liquid.

Colour : Data not available

Odour : mild

Odour Threshold : Data not available

The content and format of this safety data sheet is in accordance with ABNT NBR 14725:2023 requirements.

NEODOL 91-6

Version 3.1 Revision Date 09.05.2025 Print Date 17.05.2025

pΗ : 6.8

Pour point : 6.1 °C / 43.0 °F

Melting point/freezing point 6.0 °C / 42.8 °F

Boiling point/boiling range : > 232.2 °C / 450.0 °F

: 142.8 °C / 289.0 °F Flash point

Evaporation rate : Data not available

Flammability

: Not applicable Flammability (solid, gas)

Lower explosion limit and upper explosion limit / flammability limit

Upper explosion limit : Data not available

Lower explosion limit : Data not available

Vapour pressure : < 0.1 hPa (37.8 °C / 100.0 °F)

Relative vapour density : 15.0

: 0.984 (25 °C / 77 °F) Relative density

Method: ASTM D4052

: 976 kg/m3 (40 °C / 104 °F)Method: ASTM D4052 Density

Solubility(ies)

Water solubility : 100 g/l Complete, may form gel.

Partition coefficient: n-

octanol/water

: Data not available

Auto-ignition temperature : Data not available

: Data not available Decomposition temperature

Viscosity

Viscosity, dynamic : Data not available

Viscosity, kinematic : 23 mm2/s (37.8 °C / 100.0 °F)

Method: ASTM D445

: Not classified Explosive properties

Oxidizing properties : Not applicable

Surface tension : Data not available

: Electrical conductivity: > 10,000 pS/m Conductivity

9 / 14 800001005746

The content and format of this safety data sheet is in accordance with ABNT NBR 14725:2023 requirements.

NEODOL 91-6

Version 3.1 Revision Date 09.05.2025 Print Date 17.05.2025

> A number of factors, for example liquid temperature, presence of contaminants, and anti-static additives can greatly influence the conductivity of a liquid, This material is not expected to be

a static accumulator.

Molecular weight : Data not available

Particle characteristics

: Data not available Particle size

SECTION 10. STABILITY AND REACTIVITY

Reactivity : Stable at normal ambient temperature and pressure.

May oxidise in the presence of air.

Stable under normal conditions. Chemical stability

Possibility of hazardous reac-

tions

: None known.

Conditions to avoid : Extremes of temperature and direct sunlight.

Product cannot ignite due to static electricity.

Incompatible materials : Copper.

Copper alloys.

Strong oxidising agents.

Aluminum

Hazardous decomposition

products

: None expected under normal use conditions.

SECTION 11. TOXICOLOGICAL INFORMATION

Basis for assessment : Information given is based on product testing, and/or similar

products, and/or components.

Unless indicated otherwise, the data presented is representative of the product as a whole, rather than for individual com-

ponent(s).

exposure

Information on likely routes of : Exposure may occur via inhalation, ingestion, skin absorption,

skin or eye contact, and accidental ingestion.

Material	GHS/CLP Carcinogenicity Classification
Alcohols, C6-12, ethoxylated	No carcinogenicity classification.
Ethylene Oxide	Carcinogenicity Category 1B

Material	Other Carcinogenicity Classification
Ethylene Oxide	IARC: Group 1: Carcinogenic to humans

10 / 14 800001005746

The content and format of this safety data sheet is in accordance with ABNT NBR 14725:2023 requirements.

NEODOL 91-6

Version 3.1 Revision Date 09.05.2025 Print Date 17.05.2025

Aspiration toxicity

Product:

Not an aspiration hazard.

SECTION 12. ECOLOGICAL INFORMATION

Basis for assessment : Incomplete ecotoxicological data are available for this product.

The information given below is based partly on a knowledge of the components and the ecotoxicology of similar products. Unless indicated otherwise, the data presented is representative of the product as a whole, rather than for individual component(s).Incomplete ecotoxicological data are available for this product. The information given below is based partly on a knowledge of the components and the ecotoxicology of similar

products.

Ecotoxicity

Product:

Toxicity to fish (Acute toxici-

ty)

Remarks: Toxic

 $LL/EL/IL50 > 1 \le 10 \text{ mg/l}$

Toxicity to crustacean (Acute

toxicity)

Remarks: Toxic

 $LL/EL/IL50 > 1 \le 10 \text{ mg/l}$

Toxicity to algae/aquatic

plants (Acute toxicity)

Remarks: LC/EC/IC50 >1 - <=10 mg/l

Toxic

Toxicity to fish (Chronic tox-

icity)

: Remarks: NOEC/NOEL > 1.0 - <=10 mg/l (based on test data)

Toxicity to crustacean

(Chronic toxicity)

Toxicity to microorganisms

(Acute toxicity)

Remarks: NOEC/NOEL > 1.0 - <=10 mg/l (based on test data)

Remarks: LC/EC/IC50 > 100 mg/l

Practically non toxic:

Based on available data, the classification criteria are not met.

Persistence and degradability

Product:

Biodegradability : Remarks: Readily biodegradable.

Bioaccumulative potential

Product:

Bioaccumulation : Remarks: Bioaccumulation is unlikely to occur due to metabo-

lism and excretion.

The content and format of this safety data sheet is in accordance with ABNT NBR 14725:2023 requirements.

NEODOL 91-6

Version 3.1 Revision Date 09.05.2025 Print Date 17.05.2025

Partition coefficient: n-

octanol/water

: Remarks: Data not available

Mobility in soil

Product:

Mobility : Remarks: Dissolves in water.

If the product enters soil, one or more constituents will or may

be mobile and may contaminate groundwater.

Other adverse effects

No data available

SECTION 13. DISPOSAL CONSIDERATIONS

Disposal methods

Waste from residues : Recover or recycle if possible.

It is the responsibility of the waste generator to determine the toxicity and physical properties of the material generated to determine the proper waste classification and disposal meth-

ods in compliance with applicable regulations.

Do not dispose into the environment, in drains or in water

courses.

Waste product should not be allowed to contaminate soil or

water.

Disposal should be in accordance with applicable regional,

national, and local laws and regulations.

Local regulations may be more stringent than regional or na-

tional requirements and must be complied with.

Contaminated packaging : Drain container thoroughly.

After draining, vent in a safe place away from sparks and fire.

Residues may cause an explosion hazard. Do not puncture, cut, or weld uncleaned drums. Send to drum recoverer or metal reclaimer.

SECTION 14. TRANSPORT INFORMATION

National Regulations

ANTT

Not regulated as a dangerous good

International Regulations

IATA-DGR

Not regulated as a dangerous good

IMDG-Code

Not regulated as a dangerous good

The content and format of this safety data sheet is in accordance with ABNT NBR 14725:2023 requirements.

NEODOL 91-6

Version 3.1 Revision Date 09.05.2025 Print Date 17.05.2025

Maritime transport in bulk according to IMO instruments

Pollution category : Y Ship type : 3

Product name : Alcohol (C9-11) poly (2.5-9) ethoxylate

Special precautions for user

Remarks : Special Precautions: Refer to Section 7, Handling & Storage,

for special precautions which a user needs to be aware of or

needs to comply with in connection with transport.

Additional Information: This product may be transported under nitrogen blanketing.

Nitrogen is an odourless and invisible gas. Exposure to nitrogen enriched atmospheres displaces available oxygen which may cause asphyxiation or death. Personnel must observe strict safety precautions when involved with a confined space entry. Transport in bulk according to Annex II of Marpol and

the IBC Code

SECTION 15. REGULATORY INFORMATION

Safety, health and environmental regulations/legislation specific for the substance or mixture

The regulatory information is not intended to be comprehensive. Other regulations may apply to this material.

The components of this product are reported in the following inventories:

AIIC : Listed

DSL : Listed

IECSC : Listed

KECI : Listed

NZIoC : Listed

PICCS : Listed

TSCA : Listed

TCSI : Listed

ENCS : Listed

SECTION 16. OTHER INFORMATION

Full text of H-Statements

H302 Harmful if swallowed.

H313 May be harmful in contact with skin. H318 Causes serious eye damage.

The content and format of this safety data sheet is in accordance with ABNT NBR 14725:2023 requirements.

NEODOL 91-6

Version 3.1 Revision Date 09.05.2025 Print Date 17.05.2025

H401 Toxic to aquatic life.

Full text of other abbreviations

Acute Tox. Acute toxicity

Aquatic Acute Short-term (acute) aquatic hazard

Eye Dam. Serious eye damage

Abbreviations and Acronyms : The standard abbreviations and acronyms used in this docu-

ment can be looked up in reference literature (e.g. scientific

dictionaries) and/or websites.

Further information

Training advice : Provide adequate information, instruction and training for op-

erators.

Other information : A vertical bar (|) in the left margin indicates an amendment

from the previous version.

Sources of key data used to

compile the Safety Data

Sheet

The quoted data are from, but not limited to, one or more sources of information (e.g. toxicological data from Shell Health Services, material suppliers' data, CONCAWE, EU

IUCLID date base, EC 1272 regulation, etc).

This information is based on our current knowledge and is intended to describe the product for the purposes of health, safety and environmental requirements only. It should not therefore be construed as guaranteeing any specific property of the product.