Marc Strong

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Engineering Experience:

Underwriters Laboratories, Northbrook, IL

April 2007 to current

Project Engineer – Life Safety & Security

- Established test programs to certify the clients products. Product types include speakers, horns, strobes, beacons, pull stations, smoke alarms, aspirating detectors, heat detectors, carbon monoxide detectors, refrigerant monitors and
- Developed, deployed and maintained test plans, test strategies and/or test procedures for testing activities
- Reviewed product construction and test results for compliance determination in relation to the product category standards requirements
- Written test reports and product description files
- Explained test methods and pass/fail criteria to give clients clarification of the requirements for product certification
- Collaborated with Stakeholders / Product Owners, Engineers, Reviewers, Lab technicians and other team members to ensure the timely execution of certification projects
- Guided the lab technician's progress for timely execution of certification projects
- Supported lab in product testing
- Reporting of test status and results
- Trained as a factory auditor to verify compliancy to ISO17025 requirements
- Completed projects a cumulative total of close to \$3,200,000 for the years 2009 to 2016
- Hardware Testing Tools: Oscilloscopes, Multi-meters, Heat-guns, ESD guns, Thermotron, Soldering Iron, Rheostats, Power Supplies, Variac, Connectors, Electrical Cables and Wires, Cat 5 - Cat 6 Ethernet Cables, Fiber Optic Cable, Modular Interface Devices

Manpower Professional - Motorola, Libertyville, IL

Electronics Engineer

Jun. 2006 to April 2007

- Flexed or flashed software into developmental mobile devices
- Soldered PCB components for placement and removal
- Measured and reported mobile device current drain for various radio conditions for battery longevity
- Tested power cut of mobile device to ensure memory requirements
- Performed ESD testing
- Verified and trouble shoot field return failures for root cause analysis
- Job tools: RSD Lite, Daqbook 2000, LabVIEW, Rhode & Schwartz CMU 200, Soldering Iron, Microscope, Heatguns, ESD guns, Thermotron

Computer Skills:

Microsoft Word, Microsoft Excel, C++, Pspice, B2Spice, Motorola 68HC11 Microprocessor, Matlab 7.0, MathCAD, LASI 7, Winspice3, NI LabVIEW 2013, SQL, VBScript

Education:

LabVIEW 2013

Certification March 2014 National Instruments - Tecnova Waukegan, IL

Digital & Network Fundamentals

College of Lake County December 2009 Grayslake, IL

Bachelor of Science in Electrical Engineering

Graduation: May 2006 Northern Illinois University, DeKalb, IL GPA: 3.80 / 4.00

Fundamental of Engineering Exam – Electrical Engineering

May 2006

Bachelor of Science in Chemistry with Biochemistry Major (ACS accredited)

Graduation: May 1997

Purdue University, West Lafayette, IN

Purdue Work Experience

Bio-Organic Research - Dr. Jean Chmielewski Group

Sept. 1995 to May 1997

- Produced Fmoc-HCys-Acm from methionine by organic synthesis
- Peptide design synthesis in the oxidation of a manually chemical synthesized peptide to form four helical bundles
- Purification and structure determination equipment used for research project: UV, NMR, CD, HPLC, TLC, rotovap, and flash column chromatography

Customer Service/Sales Experience:

January 2002 to May 2003

Automobile Sales Professional

- Investigated customer's needs in a vehicle purchase
- Influenced customer to buy features of explained advantages and important benefits with demonstration of vehicle
- Negotiated and finalized sale of automobile in which achieved over \$2,000,000 in sales for 2002
- Acquired additional sales by phone follow up from potential prospects
- Researched differences between Honda and comparable automobiles to provide information for potential prospects
- Earned Silver Level Award 2002 Council of Sales Leadership for exemplary customer satisfaction of greater than 90%, outstanding sales performance of greater than 125 units, and exceptional knowledge of Honda products

The Mobile Solution, Northbrook, IL

March 2001 to January 2002

Sales Manager

- Aggressively solicited deals and activated new technological wireless services
- Qualified potential customers for a wireless plan that will complement their cellular needs
- Achieved Chicago market top 5 salespeople for months of August, September, and October for 2001

The Wheatlands, Buffalo Grove, IL

Oct. 2000 to April 2001

Leasing Consultant – part-time

• Showed potential tenants vacant models of the community and handled paperwork for rental contracts

Macaroni Grill, Hoffman Estates, IL

 $\boldsymbol{Server}-part\text{-time}$

September 1998 - June 2001

- Addressed table guests and gave presentations of featured daily food specials
- Offered appetizer requests
- Upsold salads and bottles of wine
- Concluded guest dining experience with dessert presentations

Pizza Hut, Mundelein, IL

July 1993 to Oct. 2000

Manager/Delivery Driver – part time/full time

- Accounted for the money, inventory, and sales of the store
- Assisted and supervised employees with their duties to work as a team
- Handled customer calls and dispatched drivers to ensure a 90% on time delivery rate
- As a delivery driver, transported ordered pizzas to the customers location