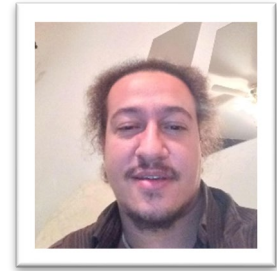


**Haytham Meiz**

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**Age: 41**

**Nationality: Canadian / Egyptian**

**Objective:** A prospective position with a fast-growing educational division in the Middle East to increase my experience

**❖ Work Experience:**

➤ **Livebridge INC (Ottawa, Canada) (April 2000 – February 2003)**

**Team Manager, 3 Years**

During my 3 years working for the management Department I worked on various assignments of increasing responsibility, including analysis of the American and European markets for possible launch of new products. During this project I coordinated and worked closely with our American offices to offer the customers new products as soon as they launch.

➤ **CGI Group - 3 years (Montreal, Canada) (February 2003 – December 2006)**

**Web Developer/ Programmer**

During the 3 years I have worked there in a big team environment on different projects that included an e-commerce-based web project to do different kinds of functionality to help small businesses open up an e-commerce website. I have worked with different languages including (Java, Perl, PHP, MySQL, HTML, JavaScript)

➤ **king tut auto sales -3 years (Edmonton, Canada) (June 2007 – November 2009)**

**Sales manager**

During the 3 years that I worked at this local company, I learned the basics of marketing Communication, including how to conduct focus groups, how to analyze results, and the Basics of merchandizing.

➤ **CogniBox - 3 year (Shawinigan, Canada) (January 2010 – May 2013)**

**Web Developer / Programmer**

During the year that I have worked in a team Environment to work on the company's website to add more features and options for the end user on the company's website as a front-end developer working with a few different languages including (Java, PHP, MySQL, HTML5, JavaScript (jQuery/AJAX) )

➤ **king tut auto sales -2 years (Ottawa, Canada) (June 2013 – May 2015)**

**Sales manager**

During the 2 years that I worked at this local company, I learned the basics of marketing Communication, including how to conduct focus groups, how to analyze results, and the Basics of merchandizing.

➤ **Halifax Adult High School -2 years (Halifax, Canada) (June 2015 – November 2017)**

**Math and Science teacher**

During the 2 years I have helped students obtain their G.E.D with a high success rate. Lots of students had trouble with math and science at first then they were able to graduate with higher success rates during my time teaching them.

➤ **Concentrix – 5 years (Cairo, Egypt) (May 2018– Dec 2023)**

**Retention Agent**

During my time of work as a retention agent I have helped lots of customers keep their services at a reasonable rate so they don't cancel the service.

➤ **Sales Agent**

I first was a sales agent but then I realized there was more money to be made and faster promotions in the retention department when it first opened up in the Cairo Site. So I end up transferring to a retention agent in hope of making more money and being promoted quicker.

➤ **IT Specialist**

As an IT specialist I was responsible about making sure the PCs in the company has all the software required by the client installed for the agents to be able to do the work required. So the job required to have PCs running with the software required , cloning hard drives , backups for data already available on the servers, Installing and configuring hardware and software , Providing technical support to all employees , Troubleshoot software issues , Helping customers resolve problems , Maintaining databases

❖ **Education:**

Ottawa University (Ottawa, Canada)

Bachelor of Science in Computer Science

CGPA 3.68

❖ **Languages:**

English: Native Fluent

Arabic: Native Fluent

Japanese and French: intermediate