

Fiora Utroske · Retail Associate

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Seattle, WA

Experience

Production Associate

Curios · 10/2025 — Present

- Coordinated outbound shipment of customer orders
- Fabricated custom products using laser engraving and metal inlay techniques
- Photographed products for ecommerce listings and edited images to improve purchase rates
- Reworked pieces as needed to meet high quality standards and precise specifications

Shelf Stocker

Walmart · 07/2022 — 03/2023

- Sorted incoming merchandise and stocked shelves (grocery, frozen, dairy, deli, general merchandise) in overnight shifts
- Operated pallet jacks, electric jacks, box cutters, and baler equipment
- Assisted customers with product location and inquiries across multiple departments
- Faced and zoned aisles to maintain presentation and merchandising standards
- Recognized by management for speed and efficiency
- Maintained near-perfect attendance throughout 9-month tenure

Operations & Media

Froggy's Lair · 07/2019 — 05/2021

- Packaged ~50 live animal shipments weekly using insulated containers for time-sensitive delivery
- Built and assembled frog terrariums and habitats in collaboration with team
- Produced product photography and ~30 promotional videos including filming, direction, and editing
- Designed and implemented inventory tracking spreadsheets, monitoring stock levels and sales daily

Event Support

Chelsea's Place & Peakview Assisted Living · 2017 — 2021

- Provided event support including setup, food service, crafts, and cleanup
- Engaged elderly residents in conversation during activities and celebrations
- Built rapport with residents through Adopt a Grandparent companionship program

Event & Tech Support

Beyond the Blackboard · 2018 — 2020

- Operated popcorn stand at community festivals, serving customers and collecting donations
- Provided on-call tech support for store printers and network issues

Keywords

Stocking, Merchandising, Inventory Management, Customer Service, Pallet Jack, Baler, Barcode Scanner, Order Fulfillment, Shipping, Packaging, Overnight Shift, Open Availability, Lift 50+ lbs, Reliable, Detail-Oriented, Team Player, Facing, Zoning, Freight, Receiving, Warehouse, Fast-Paced Environment, Google Sheets, Microsoft Excel