

## SAM OWEN

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## OBJECTIVE

Aspiring web developer currently pursuing a Diploma in Web Development, equipped with a solid foundation in problem-solving, attention to detail, and long term employment history. Eager to apply my customer service experience and passion for web development to contribute effectively in a dynamic and collaborative team.

## EDUCATION

Diploma in Web Development (Expected Graduation: July 2024)

Coder Academy, Australia

## SKILLS

- Problem Solving
- Attention to Detail
- HTML, CSS
- JavaScript
- Python
- Team Collaboration
- Customer Service

## PROJECTS

Precision Entry Technician. A trading tool created to find high probability entries on the trading platform tradingview.com

## EXPERIENCE

Proprietary trader | The Concept Trading, Remote Australia | 2022-current

- Evaluate financial markets and decisions on short term investments using leverage.
- Keeping records of all trading and account activity.
- Achieve growth a positive net growth and constantly reach targets set out by the company.

Customer Service Supervisor | Woolworths, Coolumburra | 2009 - current

- Led a team of approximately 10 customer service representatives, ensuring high-quality service delivery.
- Implemented and supervised training programs for new employees.
- Resolved customer issues and provided assistance, consistently achieving high customer satisfaction ratings.

#### ADDITIONAL SKILLS

- Excellent Communication
- Time Management
- Adaptability
- Team Collaboration

#### REFERENCES

Available upon request.