SAM OWEN

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OBJECTIVE

Aspiring web developer currently pursuing a Diploma in Web Development, equipped with a solid foundation in problem-solving, attention to detail, and long term employment history. Eager to apply my customer service experience and passion for web development to contribute effectively in a dynamic and collaborative team.

EDUCATION

Diploma in Web Development (Expected Graduation: July 2024)

Coder Academy, Australia

SKILLS

- Problem Solving

- Attention to Detail

- HTML, CSS

- JavaScript

- Python

- Team Collaboration

- Customer Service

PROJECTS

Precision Entry Technician. A trading tool created to find high probability entries on the trading platform tradingview.com

EXPERIENCE

Proprietary trader | The Concept Trading, Remote Australia | 2022-current

- Evaluate financial markets and decisions on short term investments using leverage.

- Keeping records of all trading and account activity.

- Achieve growth a positive net growth and constantly reach targets set out by the company.

Customer Service Supervisor | Woolworths, Coolum | 2009 - current

- Led a team of approximately 10 customer service representatives, ensuring high-quality service delivery.

- Implemented and supervised training programs for new employees.

- Resolved customer issues and provided assistance, consistently achieving high customer satisfaction ratings.

ADDITIONAL SKILLS

- Excellent Communication

- Time Management

- Adaptability

- Team Collaboration

REFERENCES

Available upon request.