



Golf Sales & New Business Development Division

Guest Information

We are delighted that you have chosen to visit Reynolds Lake Oconee. In an effort to maximize your visit, the following will provide information to navigate your way through our property.

Arrival – Check-in Information:

Check-in Time – 4:00 pm EST

Checkout Time – 11:00 am EST

Early check-in: We are pleased to offer early check-in based on availability at the time of arrival.

Specific Check-in Information for our National & Landing Properties:

Currently our check-in process is conducted remotely. A few days prior to your arrival you will receive an e-mail with details about your specific cottages through docu-sign which should match the amount paid prior to arrival. On your day of arrival you will receive an e-mail with instructions on how to access your cottage. This e-mail is distributed through our partner Point Central. In addition, it will let you know if the units are available prior to the 4 pm check-in. Once available, you simply proceed to the units and enter and exit with your access codes.

If any questions and/or issues arise simply call Guest Services at (706) 467-1115.

Specific Check-in Information for our Lake Club Village:

The check-in process for our Lake Club Village accommodations takes place at our Sales & Visitors Center. Upon arrival on property simply proceed to this area and our team will provide you with all the necessary information for your stay.



Sales & Visitors Center Hours of Operation.

Monday thru Friday – 8:00 am – 8:00 pm

Saturday & Sunday – 8:00 am – 6:00 pm

Physical address: 5741 Lake Oconee Parkway, Greensboro, GA 30642

Phone Number: (706) 467-1115

After Hours Check-in Process:

For National & Landing properties simply proceed to your unit and utilize the passcode to open the unit. In the event that the codes does not work, simply call **xxx-xxx-xxxx** or proceed to security at the entry gate to assist in accessing the unit.

For our Lake Club Village your check-in documents and keys will be delivered to the Landing security gate located by the Sales & Visitors Center.

Additional Information:

- Current housekeeping includes: bed make-up, daily towel and trash service, as well as, any necessary replenishing of amenities. For additional service, please contact Guest Services by phone at 706-467-1115 or via Kipsu (our text message service).
- For packages that need to be shipped prior to your scheduled arrival, please ship to our check-in location:
 - *Guest Services – 5491 Lake Oconee Pkwy Greensboro, Ga. 30642*
 - Please make sure to list name of the reservation and confirmation number as reference. There is a three package maximum and must be picked up upon arrival*



Reynolds Lake Oconee Support Team Information:

Prior to and while on property your point of contact will be, Emily Fishbaugh. Her contact information is as follows:

- E-mail: efishbaugh@reynoldslakeoconee.com
- Phone number: (706) 467-1225

Other contacts include:

- Sales
 - Bob Mulcahy: bmulcahy@reynoldslakeoconee.com
 - Phone number: (908) 625-8888
- Guest Services:
 - Concierge concierge@reynoldslakeoconee.com
 - Phone number (706) 467-1115

Food & Beverage Options:

Our property features a wide variety of food & beverage options for your enjoyment.

Breakfast each morning:

A traditional southern breakfast has been included as part of your package and is served at our Eighty8 Kitchen restaurant that is located in the Preserve clubhouse. No need for reservations as breakfast is “walk-in” only. Here is some appropriate information.

- Hours of operation
 - Breakfast
 - Monday – Sunday 7 – 10 am
 - Saturday & Sunday
 - Brunch 10 am – 2 pm



Food Available at the Golf Courses:

The following provides information on the snack bar options at the golf courses.

Golf Course	Hours of Operation	Closed Day
Great Waters	10:00 – 5:00	Tuesday
Landing	8:30 – 4:00 Mon – Wed & Fri/Sat	Thursday
Landing	11:00 – 4:00 - Sunday	Thursday
National	9:30 – 5:00	Monday
Oconee	9:30 – 5:00	Monday
Preserve	9:30 – 5:00	Wednesday

Reynolds Lake Oconee Dinner Options Availability:

The following outlines the days and hours of operation for dining establishments.

National Tavern

- Tuesday – Sunday 11 am – 9 pm

Eighty-Eight Kitchen & Cocktails:

- Wednesday – Saturday - 5 – 9 pm

The Overlook at Great Waters:

- Thursday - Saturday - 5 – 9 pm

The Landing Restaurant:

- Lunch is available Friday through Wednesday
- Dinner – 5 – 9 pm
 - Mondays for build-your-own pasta
 - Tuesdays for build-your-own burger creation

Of course our team is prepared to assist in any way needed.

Additional Golf Enhancements Available:

In addition to our standard offering, the following golf enhancements are available.

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- Tournament services are available to your group for \$7 per person/per round, services include but not limited to:
 - Custom golf cart signs
 - Custom scorecards & scoreboards
 - Proximity contest signs
 - Rules sheets
 - Scoring of the event
 - Delivery of results
- Shipping golf clubs
 - Reynolds Lake Oconee is a preferred customer with Ship Sticks. To obtain a group quote for shipping golf clubs utilize the link below.
<https://www.shipsticks.com/reynolds-lake-oconee-groups>
- Rental clubs and golf shoes are available if needed.
 - Club rentals - \$100
 - Shoe rentals - \$25

Simply contact Emily Fishbaugh or Bob Mulcahy to inquire about the golf enhancements available.

Additional Property Activities Available:

You and your guests will have access to other activities on property, which include:

- State of the art golf club fitting at the Kingdom of Golf
- Sporting Clays
- Fishing
- Pontoon Boat
- Jet Skiing
- Special requests
 - Wine requests
 - Snacks
 - Stocking the refrigerator in the cottage



Any of these activities can be arranged prior to the visit or when you arrive (depending on availability). Just let us know and we can prepare a quote for your review.

Additional Lodging Services Available:

In addition, our team is prepared to assist you with fulfilling other requests that include, but are not limited to:

- Special requests
 - Wine requests
 - Snacks
 - Stocking the refrigerator in the cottage

Golf Course Pace of Play:

Reynolds Lake Oconee prides ourselves on creating an enjoyable pace of play that enhances the golf experience for both our members and our guests. In effort to create an enjoyable experience for every golfer, all players and groups regardless of size are required to play each course according to the course specific time par. On average, each course has a start to finish time par expectation of 4 hours and 15 minutes when the cart path rule is 90 degrees and 4 hours and 30 minutes when the cart path rule is cart path only. Each courses specific time par will be communicated at each facility.

The golf operations staff will be on the course closely monitoring each group's position in relation to time par. Pending the group's position, groups can expect to be encouraged to maintain time par, given assistance and additional options in effort to make up time or moved into position. To ensure each group maintains their position within time par, players are encouraged to arrive to the tee five minutes prior to their tee time, play an appropriate set of tees based on their skill level, and play ready golf.

Reynolds Lake Oconee values your experience and is dedicated to providing all players with the most enjoyable time possible during your visit. Additional details regarding the pace of play policy will be communicated prior to the start of your round at each course.

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Dress Code Policy:

Dress code policies apply to all adults, children, and guests. Guests are responsible for the attire of their children and all others in their party. All guests should be aware of the dress code prior to their arrival at Reynolds Lake Oconee.

MEN: Shirts with collars, including traditional polo-style or mock and standard turtlenecks with sleeves must be worn at all times. Pleated or flat front slacks or tailored golf shorts must be worn. No tank tops, T-shirts, blue jeans, cut-offs, sweat pants, bathing suits, or other athletic shorts are permitted.

WOMEN: Dresses, skirts, slacks, capris, golf shorts, and collared blouses (with or without sleeves) must be worn. No halter tops, T-shirts, bathing suits, sweat pants, athletic shorts, or short shorts are permitted.

SHOES: Golf shoes with soft spikes or athletic shoes are required. Traditional metal spikes are not permitted on the courses or within the Club Facilities. Large rubber spikes or field shoes are not permitted.

We are confident that these guidelines will provide an enjoyable atmosphere and experience while visiting our property.

Golf Round Cancellation & Player Responsibility Policy:

The following outlines our cancellation and player responsibility policies.

- Golf Round Cancellation
 - Weather conditions do not constitute cancellation of a golf reservation or event unless the course officially closes for one hour or longer. In this event, refunds of greens fees relative to the percentage of holes completed may be given at the discretion of the professional staff at each course.



- Reynolds Lake Oconee will not assume any responsibility for the damage or loss of any merchandise or personal property left at the course prior to, during or following the event.
- The group shall reimburse Reynolds Lake Oconee for all charges incidental to any breakage, shortage, or damage to golf carts, cottages/condos or any rental equipment, beyond normal wear and tear.