

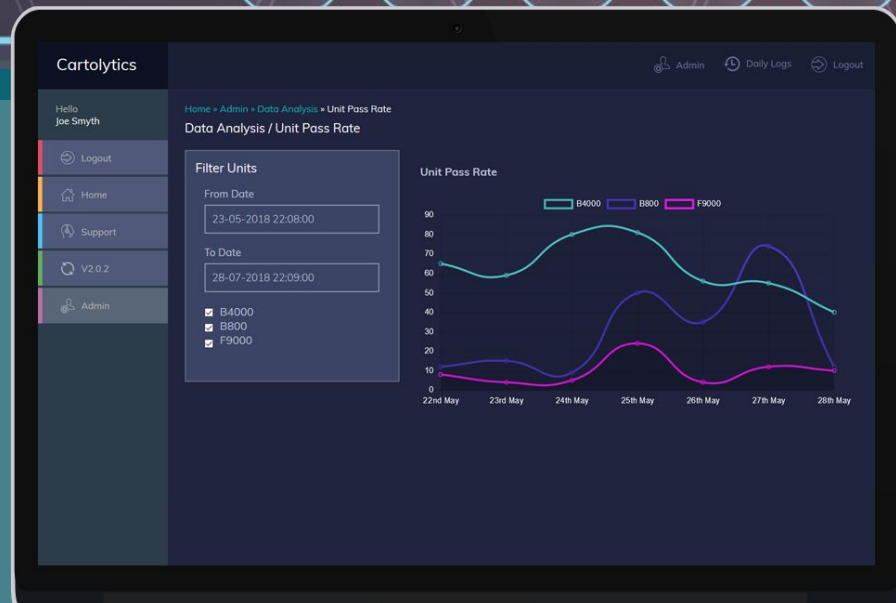
Cartolytics

Returns Management Software *to manage and improve your customer returns process and track productivity.*

Dashboard reporting providing analysis of flows,
quality and performance.

Create flows that operators follow precisely and
implement controls to check & avoid errors

Gather data from the entire reverse supply chain



The Problem

Some clients of ours in this industry found they were losing thousands each day from outdated or paper based systems in their reverse supply chains.

These were the problems they experienced:

- Returns took too long to complete

- Product defects were common & difficult to detect

- Customers were frustrated

- Quality difficult to measure and improve.

- RMA became very costly.



We implemented our RMA Management system and monitored the results over 1 year.

Results: They improved the speed of returns, improved the quality of products from reduced defects, reduced costs and improved customer service, resulting in more repeat customers

The Solution

Module

cartolytics RMA Manager

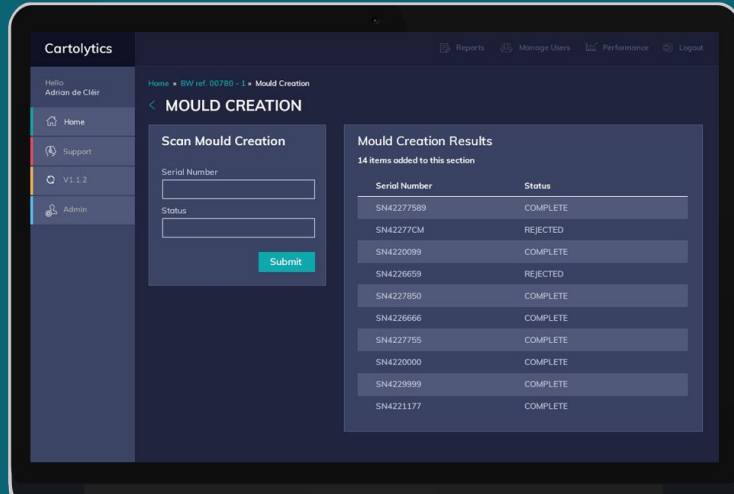
What you can do

- Visualise and model your procedures
- Increase the speed of customer returns (refunds, replacements and repairs)
- Track your productivity
- Monitor Supplier, Production & Field Quality
- Root Cause Analysis of defects

How you gain

- Improve efficiency
- Deliver better customer experience
- Reduce costs
- Optimise performance
- More repeat customers

Features



Customisable fields

Build stations and create data entry fields.
Implement error checking.



Dashboard reporting

Track your productivity
Find out where the optimisation opportunities
are in your procedures
Quick management reporting

Cost Proposal

Pricing options that suit your needs :

Basic

Integration with your systems

1 user
5 projects
10 stations
3 fields per station
5 field rules per station
50 entries/API calls pcm

€150 one off price
Licence fee €600 per year

Mid Range Bundle

Integration with your systems

2 - 15 users
500 projects
500 stations
100 fields per station
50 field rules per station
3000 entries/API calls pcm

€3600 one off price
(inc. early payment discount)
Licence fee €600 per year

Corporate Bundle

Integration with your systems

15 users +
75000 projects
1m stations
1000 fields per station
500 field rules per station
3000 entries/API calls pcm

€5000 one off price
Licence fee €600 per year



Thank you

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