



Contact us: @ www.comcast.com 1-800-XFINITY (1-800-934-6489)

Account Number 8155 40 063 0355111
Billing Date 11/22/13
Total Amount Due \$187.47
Auto Pay 12/13/13
Page 1 of 4

Robert Detlefs

For service at:
2831 YOSEMITE AVE
ALAMEDA CA 94501-1674

News from Comcast

Thank you for your prompt payment. To avoid a \$4.75 late fee and service interruption, payment of the unpaid balance must be received before the due date for current charges. If we pick up payment, a \$10 fee will be applied. Charges will apply to reactivate service if your account is suspended or fully disconnected.





Effective 11/1/13 Comcast will offer the following new service bundle in your area: Internet Plus includes Limited Basic, HBO, Streampix, digital converter and remote for the primary outlet, Performance Internet for \$69.95/mo. Prices subject to change. Applicable taxes and fees additional.

Effective 1/6/14, G4 and G4 HD will no longer be available on channels 136 and 744.

Monthly Statement Summary

Previous Balance	165.35
Credit Card Payment - 11/14/13	-165.35
New Charges - see below	187.47
Total Amount Due	\$187.47
Auto Pay	12/13/13

New Charges Summary

 XFINITY Bundled Services	159.99
 Additional XFINITY TV Services	1.99
 Additional XFINITY Internet Services	7.00
 Additional XFINITY Voice Services	1.57
Taxes, Surcharges & Fees	16.92
Total New Charges	\$187.47

You saved \$24.96 this month with your XFINITY services!



9602 S 300 W. STE B SANDY UT 84070-3302
8155 4000 NO RP 22 11232013 NNNNNNNN 01 993742

ROBERT DETLEFS
2831 YOSEMITE AVE
ALAMEDA, CA 94501-1674

Account Number 8155 40 063 0355111
Auto Pay 12/13/13
Total Amount Due \$187.47
Credit Card Charge Will Be Made On '12/13/13'

COMCAST
PO BOX 34744
SEATTLE WA 98124-1744

815540063035511100187476



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XFINITY Bundled Services

HD Preferred Plus XF	11/27 - 12/26	184.95
Includes: Digital Preferred Hbo,starz, Streampix, Video Equipment, Internet Service, Digital Voice Unlimited		
Customer Discount		-24.96
Total XFINITY Bundled Services		\$159.99



Additional XFINITY TV Services

Wireless Gateway Device	11/27 - 12/26	0.00
Additional Outlet Svc	11/27 - 12/26	1.99
Digital Adapter		
Total Additional XFINITY TV Services		\$1.99



Additional XFINITY Internet Services

CHSI Internet Buy Modem	11/27 - 12/26	0.00
Modem Rental	11/27 - 12/26	7.00
Up To 2 Lines		
Total Additional XFINITY Internet Services		\$7.00



Additional XFINITY Voice Services

For Telephone Number(s): (510)814-9629		
TN Package	11/27 - 12/26	0.00
Caller ID TV	11/27 - 12/26	0.00
Univ. Connectivity Chg. - Recurring		0.90



Additional XFINITY Voice Services, cont.

Regulatory Recovery Fees - Recurring	0.67
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The Regulatory Recovery Fee (RRF) is a Comcast service charge imposed on voice services to recover Comcast's contributions for federal, state and municipal regulatory programs and assessments, including, without limitation, universal service. The RRF is neither government mandated nor a tax or fee imposed on you by the government, but is an amount that Comcast retains. The aggregated fee may vary based on service usage patterns and program surcharge rates, and may change over time.

View Voice Detail at www.comcast.com/viewbill

Total Additional XFINITY Voice Services	\$1.57
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Taxes, Surcharges & Fees

TV

Franchise Fee	5.30
Utility Tax	6.90
PEG Access Support	1.46
State Sales Tax	0.29
FCC User Fee	0.08

Internet

State Sales Tax	0.63
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Voice

911 Fee(s)	0.11
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Closed Captioning Customers: For assistance call (800)266-2278 or go online for email or live chat at www.comcast.com/support. For written concerns contact: N.W. Patel, Comcast Closed Captioning Office, 1701 John F. Kennedy Blvd., Phila., PA 19103-2838, email: Closed_Captioning@Comcast.com, fax:(215) 286-4700 or leave a message on our closed captioning line (215) 286-8000.

Hearing/Speech Impaired - Call 711 for Customer Service

MOVING? Call 1-888-COMCAST

Questions about this Bill? - Chat live with us now or email us at: www.askcomcast.com/CA

Your Local Franchise Authority Is:

City Of Alameda
 950 West Mall Square, Rm. 110
 Alameda, CA 94501
 (510) 747-7390/FCC Unit #CA0972
 (THIS IS NOT A PAYMENT OR SERVICE CENTER)

Nearest Comcast Store:
 3070 E. 9th St., Oakland, CA 94601
 Hours: Mon-Sat 9am-6pm



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Taxes, Surcharges & Fees, cont.

Local Utility User Tax	2.15
Total Taxes, Surcharges & Fees	\$16.92

Important Account Information

Effective 10/29/13, Cine Sony will be available on channel 642 in the Multi-Latino package.

Effective January 31, 2014 WWE Classics On Demand will no longer be provided by Comcast. If you currently subscribe to WWE Classics On Demand, your subscription will be automatically discontinued at that time, and your account will be credited for the unused portion of your subscription. We apologize for any inconvenience.

Effective 1/14/14, El Rey will be available on channel 139 in the Digital Preferred package.





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\$20 OFF YOUR NEXT SINGLE-ITEM PURCHASE
OF \$40 OR MORE

**FIRST TIME HSN SHOPPERS ONLY THROUGH JANUARY 31, 2014
WITH COUPON CODE 132702 A GIFT FOR COMCAST CUSTOMERS**

Shop HSN for your favorite brands: Curtis Stone, Wolfgang Puck, Vern Yip,
House Beautiful Marketplace, G by Giuliana Rancic, Sam Edelman, Benefit,
Shiseido, Lancôme and more.

Visit HSN.COM/CHANNELFINDER to find HSN and HSN HD on your channel line-up.
To order call 1.800.284.3100.

xfinity



Coupon 132702 is a single item offer and is valid for new HSN customers only. This coupon is valid for \$20 off your first purchase of \$40 or more from HSN TV, HSN2, HSN.com, HSN Mobile or HSN Shop By Remote (where available). Coupon number is non-transferable and can only be used once by its recipient. Coupons must be applied when order is placed. Excludes shipping & handling, sales tax, Today's Special, This Day Only offers, and clearance items and can only be applied to the first shipment of AutoShip items. The use of this coupon may disqualify the order from inclusion in other promotional offers or discounts. Coupons cannot be applied to or combined with other coupons. Coupon is not valid for Charitable Contributions, HSN Gift Cards or Wines and Alcohol, and Electronics. We reserve the right to cancel orders when unexpected coupon system errors occur or in the case of abuse, misuse or fraud in connection with the coupon number. Offer is valid 10/1/2013 - 1/31/2014. Coupon Expires on 1/31/2014 at 11:59 PM ET.

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