# **Requirements Definition**

## 1. Review of Requirements Gathering Task Deliverables

- Date of Completion: 12/1/2024
- Insights from Gathered Data:
  - o Challenges Identified:
    - Limited collaboration tools.
    - Lack of personalized learning recommendations.
    - Difficulty accessing mentorship opportunities.

#### Communication Preferences:

■ WhatsApp, Email, Telegram bots, and App push notifications.

#### User Suggestions:

- Al-powered chatbot for personalized assistance.
- Direct messaging and mentorship matching.
- Enhanced notifications for events and academic updates.
- Centralized platform for knowledge sharing and academic resources.

### **Key Trends Identified**

- 1. High demand for streamlined event management and timely announcements.
- 2. Students want better access to faculty support and administrative guidance.
- 3. Strong interest in personalized learning tools and collaborative platforms.

## 2. Functional Requirements

#### **User Management**

- Secure user registration, login, and profile management.
- Multi-factor authentication (MFA) for added security.
- Role-based access:
  - Students: Access to courses, mentorship, and resources.
  - Faculty: Tools for mentorship, announcements, and evaluations.
  - o Admins: Manage users, events, and platform settings.

#### **Event Management**

- Create, view, and RSVP for academic events.
- Sync events with personal calendars.
- Notifications for event reminders, changes, and cancellations.
- Al-powered event recommendations based on user interests.

### **Knowledge Sharing**

- Upload and organize categorized academic resources.
- Search and filter tools for effective resource discovery.
- Collaborative discussion forums for courses and projects.

#### **Mentorship Tools**

- Match students with mentors using an Al algorithm:
  - o Mentors assist two junior students (mentees) in their academic and career paths.

- Provide guidance through:
  - Direct messaging.
  - Scheduled group sessions.
- Customizable mentorship profiles highlighting mentors' expertise.
- Track mentorship progress through feedback and performance dashboards.

#### **Community Platform**

- Create tailored communities for:
  - o Courses and subjects.
  - o Career-related fields (e.g., internships, part-time jobs, and workshops).
  - o Academic year groups and cross-year collaboration.
- Peer-to-peer help for assignments and tasks.
- Highlight achievements, share progress, and showcase projects.

#### **Dashboard**

- · Personalized dashboard showing:
  - o Academic progress and course completion.
  - Mentorship and event participation statistics.
  - Notifications and announcements.

## 3. Non-Functional Requirements

#### **Performance**

- Ensure fast response times for API requests and minimize latency.
- Provide real-time notifications and sync event data with user calendars efficiently.

#### **Scalability**

- Support horizontal scaling to handle growth in user base and data volume without compromising performance.
- Optimize database and backend infrastructure for handling large numbers of concurrent users and data queries.

#### Security

- Encrypt sensitive user data both in transit and at rest using industry-standard protocols.
- Use JWT (JSON Web Tokens) for secure token-based authentication in all user sessions.
- Regularly conduct security audits to ensure the platform is protected against vulnerabilities.

## Reliability

• Ensure fast recovery from system failures with backup and failover mechanisms.

#### **Availability**

- Ensure platform availability 24/7, with minimal downtime during maintenance or system updates.
- Provide a transparent downtime notification system for users to be informed of any service interruptions.

#### Usability

- Offer a user-friendly interface with intuitive navigation and responsive design across devices.
- Provide customization options for user dashboards and themes.

## Maintainability

- Write modular, clean, and well-documented code to facilitate long-term maintenance and scalability.
- Implement automated error monitoring and reporting systems to quickly address issues.