



We're a team at the heart of the UK  
government building digital public services

GDS

Making services so good that  
people prefer to use them

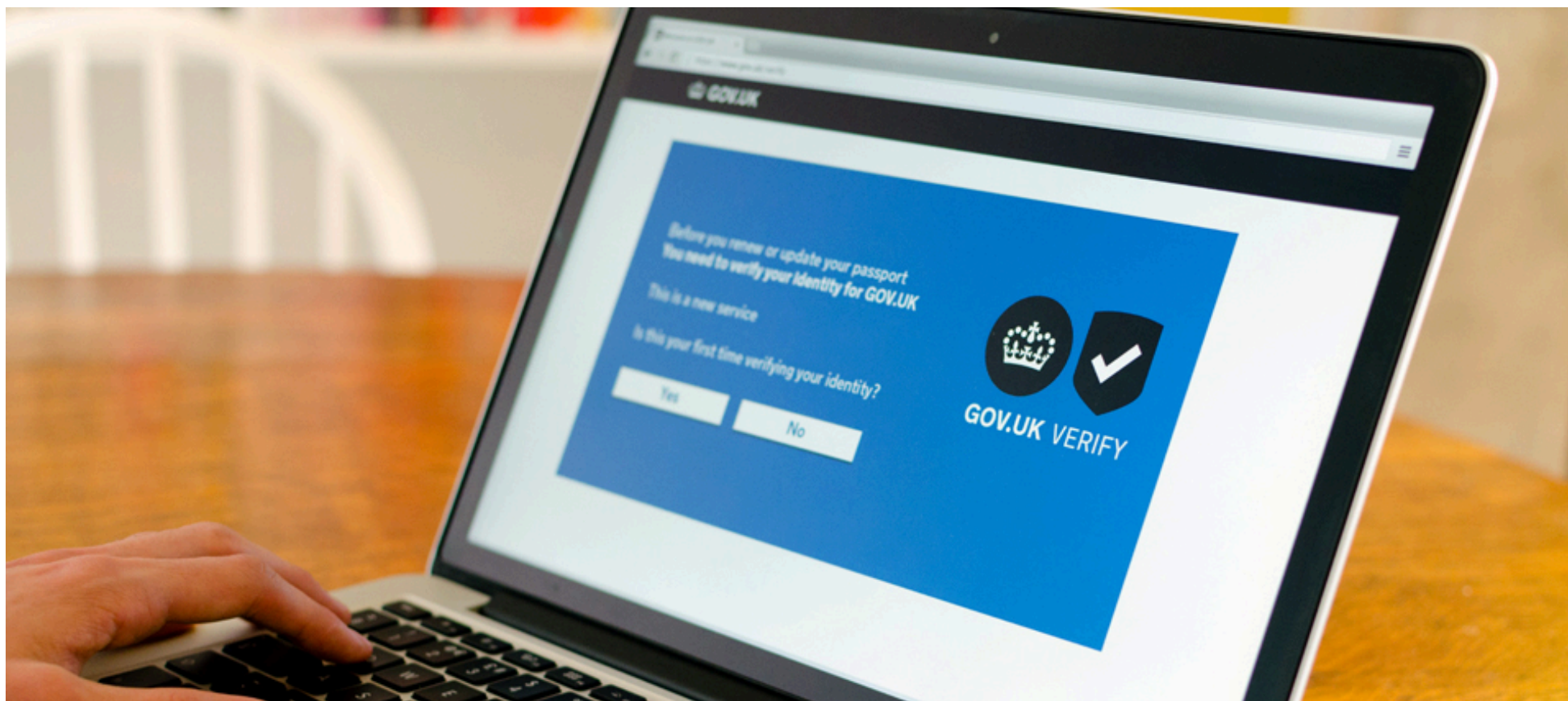
# The Strategy is Delivery

# GOV.UK



## GDS





# GOV.UK Verify

The new way to prove who you are online,  
so you can use government services safely.



GOV.UK VERIFY

Dashboard

## Prison visit bookings

Visit this service

[Visit someone in prison](#)

This dashboard shows information about how the **Prison visit bookings** service is currently performing.

[Transactions per year](#)

**1.32m**

Apr 2013 to Mar 2014

-0.32% ▾ Jan to Dec 2013

[Total cost](#)

**£5.02m**

Apr 2013 to Mar 2014

+1.01% ▲ Jan to Dec 2013

[Cost per transaction](#)

**£3.80**

Apr 2013 to Mar 2014

+1.33% ▲ Jan to Dec 2013

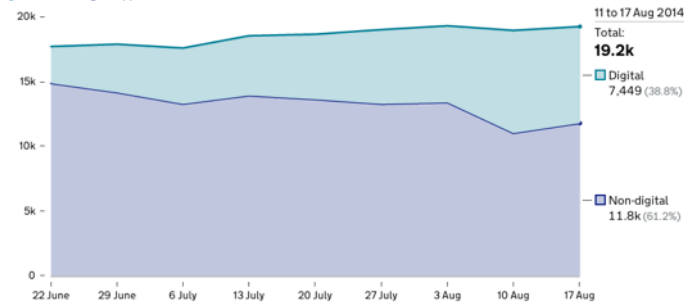
[Live service usage](#)

Live number of users on any page within the service



[Applications breakdown](#)

Digital and non-digital applications over time



Open



Open

Agile

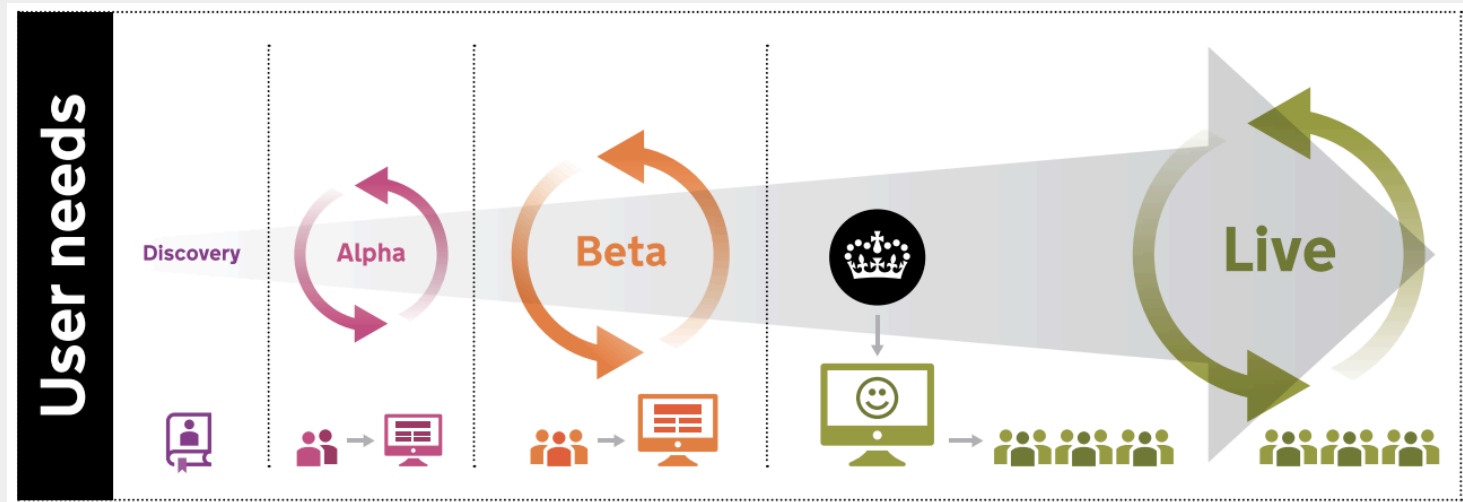
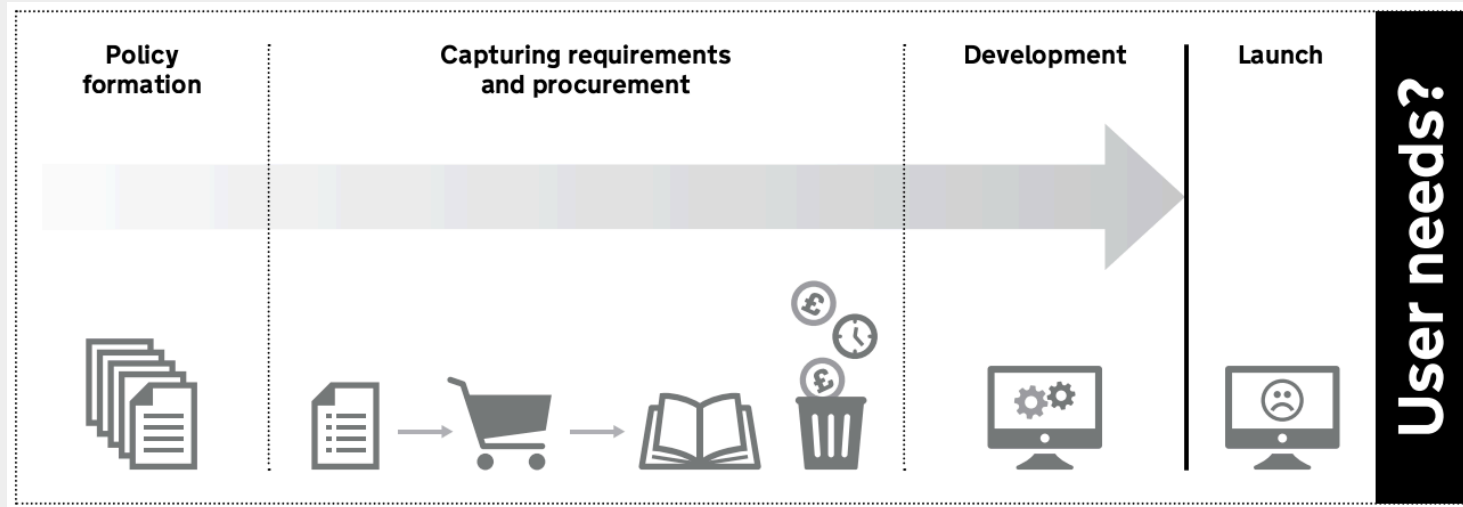
Multidisciplinary teams

What are the blockers?

Recognise this process?

It was broken before.

Now, it's existential.



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Gather a small,  
talented, **multi-  
disciplinary** team.

## Get help

[Read the guide](#)

### Helpline 0345 608 4321

Mon to Thurs: 8:30am - 5pm.  
Friday: 8:30am - 4:30pm.

Closed at weekends and on  
public and bank holidays.

Your call will be answered  
within 5 minutes. [Call charges](#)

[Need technical help?](#)

### No time limit

For your security, this  
application will reset if inactive  
for more than 1 hour.

## Can you get Carer's Allowance?

**Do you spend 35 hours or more each week caring for the  
person you care for?**

For example, cooking meals, or helping them with their shopping.

[Back](#)



Government Digital Service

# Design Principles

- 1 **Start with needs\***
- 2 **Do less**
- 3 **Design with data**
- 4 **Do the hard work to make it simple**
- 5 **Iterate. Then iterate again.**
- 6 **Build for inclusion**
- 7 **Understand context**
- 8 **Build digital services, not websites**
- 9 **Be consistent, not uniform**
- 10 **Make things open: it makes things better**

[gov.uk/designprinciples](http://gov.uk/designprinciples)

GDS

This is a new service. If you need any help with using it, please [contact us](#).

## Who are you visiting?

- you don't need a Visiting Order (VO) number to request a visit
- you need the dates of birth for all visitors coming with you
- your visit will be confirmed by email within 3 working days of making your request

### Prisoner details

Prisoner first name

Prisoner last name

Date of birth

For example, 28 4 2014

Day Month Year

Prisoner number

The prisoner can give you this.

eg a1234bc

Name of the prison

eg Cardiff

[► Why aren't all prisons available?](#)

Continue

[Cancel and delete all details](#)

### Please note

If you don't enter any information for more than 20 minutes, then your session will time out and you'll need to start again.

[Contact the prison](#) if you can't request a visit using this service.



# Register to vote

Use this service to:

- register to vote
- update your name, address or other details on the electoral register

You need to be on the electoral register to vote in elections and referendums.

Registering takes around 5 minutes.

You'll need your National Insurance number (if you have one).

**Start now** >

## Before you start

You can also [register by post](#).

The online service is also available in [Welsh \(Cymraeg\)](#).

You can't register to vote if you're in the UK illegally.

## Voting

[The electoral register](#)

[Voting in the UK](#)

[More](#)

Welcome to GOV.UK Beta (Test) – simpler, clearer, faster access to  
https://www.gov.uk/

# GOV.UK

Just sort it all out for me

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Name

Address

OK ✓

The dream