Frequently Asked Questions

- Are the books required, and if so, may I use an older edition?

The textbook for this course is included as part of the **All-Inclusive Access program** and will be available to you on the **first day of class** through **Blackboard**. You will need the textbook to follow along with the course content and complete the assigned readings throughout the semester.

- May I work ahead in this class?

Yes, you may certainly work ahead and are encouraged to do so. Also, sometimes it is easy to fall behind what with other homework, work, and families, so yes, by all means, work ahead! Material typically comes available two weeks in advance.

- What happens if I am going to be out-of-town on vacation or work?

Assignments are all due on the set dates. See the course timeline on the BB announcement. For important due dates. Moreover, since the class is an internet course, you may make arrangements to submit the work online even if you are not in the Austin vicinity.

- What happens if my internet goes down?

Since the material is available in advance and you have a couple weeks to complete it, late homework will not be accepted. Don't wait until the last minute to start your assignments, as sometimes computers have issues. Thus, start the assignments as

Sometimes students have questions on an projects or the material but are hesitant to contact me. Remember that I am here to help you, and furthermore, I don't know if you have questions unless you ask me. Don't worry about contacting me anytime you have questions. I am available by phone or email. You will not be "bothering" me at all if you ask questions!

- What if I experience technical difficulties – can't open a document, view the notes, etc.?

If you have a technical question, please contact the Help Desk at 512-223-4636 or email blackboard@austincc.edu. You may also find that you run into fewer problems if you use Firefox or Google Chrome instead of Internet Explorer.