

# Christine Dianne Nacar-Palileo

Makati City, Metro Manila, Philippines | [christinenacar@gmail.com](mailto:christinenacar@gmail.com) | 9278359245

## Profile

Senior QA Automation Engineer with 12+ years improving product quality for web and API platforms across hospitality, martech, and banking. Build scalable Cypress/Selenium automation (E2E, component), API tests (Postman), and performance baselines (Lighthouse, Puppeteer), integrated with CI/CD (Buildkite) and Git. Lead test strategy, test management (TestRail, Xray), defect tracking (JIRA), visual testing (Percy), and observability (Grafana, Graylog); strong SQL. Recognized for shift-left practices, cross-functional collaboration, and mentoring that accelerates reliable, customer-centric releases.

## TECHNICAL SKILLS

QA Automation Google Lighthouse NoSQL (MongoDB)	Manual QA Testing Business Management Software Solutions Adobe Photoshop	Cypress Applications and Services (SAP) REST API	Playwright SQL Server
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## WORK-RELATED EXPERIENCE

### Senior QA Engineer, SiteMinder

Apr 2021 — Present

- Led end-to-end test strategy mapped to user stories in TestRail/Xray, improving traceability and release confidence.
- Built and maintained Cypress E2E and component suites for dozens of critical flows; integrated with Buildkite to gate merges and significantly reduce manual regression time.
- Created robust API test data and checks in Postman, increasing reliability of test environments and defect reproducibility.
- Established Lighthouse/Puppeteer performance baselines; partnered with engineers to resolve bottlenecks and strengthen Core Web Vitals.
- Implemented Percy visual regression testing to catch UI drift pre-release and reduce front-end escapes.
- Monitored product health with Grafana and Graylog; triaged incidents and drove root-cause actions to lower P0/P1 post-release defects.
- Validated data integrity via Sequel Ace/Pro and SQL; supported rapid hotfix verification.
- Owned defect lifecycle in JIRA and communicated risks/status to Engineering Manager, Tech Lead, and developers; mentored quality engineers.

### Senior QA Analyst, RedPoint Global Inc.

Jul 2018 — Apr 2021

- Authored and executed comprehensive test cases, data, and scripts from user stories/designs, ensuring requirements conformance and coverage.
- Automated REST API tests with Telerik Test Studio and front-end flows with Cypress, expanding regression coverage and shortening cycle time.
- Standardized Git workflows (SourceTree) and managed test matrices across build versions using VirtualBox.
- Partnered early in requirements/design to drive testability and defect prevention.
- Maintained a living regression repository; tracked and triaged defects to closure in Visual Studio.
- Co-authored test plans and delivered clear weekly status reports to stakeholders.

### QA Tester, Bank of the Philippine Islands (BPI)

Mar 2018 — Jul 2018

- Validated Hadoop-based Big Data pipelines and ETL using Hue and SQL Developer to ensure accuracy across multi-source ingest.
- Translated technical specs into testable scenarios; created/executed cases and logged/verified fixes, improving pre-UAT data defect detection.
- Partnered with engineers and data teams to resolve issues quickly and maintain delivery timelines.

### Senior QA Engineer, Betica Technology Solutions

May 2015 — Mar 2018

- Delivered functional and non-functional testing for web and mobile products to accelerate high-quality releases.
- Authored test plans and managed coverage and execution in TestLink.
- Strengthened data validation via SQL (SQL Developer) and ensured consistency across environments.
- Improved API reliability with REST regression suites (Postman, SOAPUI, JMETER).
- Reduced manual effort by building Selenium WebDriver/Katalon automation (Java, Groovy) for critical flows.
- Verified application configurations via PuTTY to expedite root-cause analysis.
- Decreased defect leakage by reproducing client issues and tracking fixes to closure in JIRA.
- Enabled stakeholder decisions with concise reports/presentations; mentored junior testers to raise team throughput.

### Quality Assurance Engineer, YONDU IT Solutions

May 2014 — May 2015

- Analyzed business and system requirements and derived clear, testable acceptance criteria.
- Designed and executed functional and regression test cases; documented results and defects.
- Queried Microsoft SQL Server to validate data and troubleshoot issues.
- Tracked, prioritized, and reported defects to resolution.
- Gained hands-on exposure to EDI standards (XML, EDIFACT, X12).

### Associate Systems Integrator, Delphi Automotives, United States, Project (GXS Phils. Inc.)

Aug 2012 — May 2014

- Delivered bulk and one-off Trading Partner configuration implementations for Delphi Automotive in GXS Managed Services, accelerating partner onboarding.
- Built and maintained client-trading partner relationships; provided 3rd-level support for integration issues to restore transactions quickly.
- Deployed and tested EDI profiles, trading relationships, and maps (850, 855, 856, 810, 832) to ensure standards compliance and data integrity.
- Analyzed bypass/problem cases and provided solutions, reducing incident backlog and keeping SLAs on track.
- Gained deep EDI exposure across automotive supply-chain integrations.

### Testing & Quality Assurance Specialist - OJT, Bayview Technologies, Inc.

Jun 2011 — Nov 2011

- Responsible for designing and conducting rigorous tests, ensuring that software development work conformed to the signed requirements of users and clients

- Ensured that software met security and quality criteria

## EDUCATION

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### **MAPUA INSTITUTE OF TECHNOLOGY (MIT)**

Bachelor of Science in Information Technology, 2008 — 2012

Major in HP-UNIX Administration

## EXTRA-CURRICULAR ACTIVITIES

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### **Member - Association of Computing Machineries, Mapua Student Chapter**

Jul 2010 — Jan 2012

### **Member - Illuminata Mapua**

Jul 2009 — Jan 2010

### **Member - WebMasters Guild**

Jul 2008 — Jan 2012

## RESEARCH PAPERS AND PROJECTS HANDLED

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### **All-Out Brain Mobile Game for Nokia Touch Phones with Symbian 3 OS**

Capstone Project for Mobile Game users of Nokia touch phones with Symbian 3 OS

### **All Access Transport Card**

A research paper for MRT and LRT ticketing system

### **Encore OS**

A prototype design of an Operating System

### **Entry Level Local Area Network Case Study**

Case Study for Cisco Networking Course

### **Routing Protocols and Concepts**

Case Study for Cisco Networking Course

### **PhinoyPhoto**

A website that contains multimedia projects

### **Pearl Harbour 3D**

Short 3D Animation Film

### **Rainforest Fitness Gym**

Database system to manage gym transactions.

## TRAININGS AND SEMINARS ATTENDED

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### **SAP Fundamentals**

Jun 2010

### **Developers Connect sa Mapúa**

Feb 2010

### **CISCO - CCNA2 Exploration**

Jul 2010

### **CISCO - CCNA1 Exploration**

May 2010

### **JCI Manila-Mapua Technopreneurship Boot Camp**

May 2012 — May 2012

### **Beginning Android**

Jun 2012

### **Application of Agile in Game Development**

Jun 2012

### **The Agile Framework**

Jun 2012