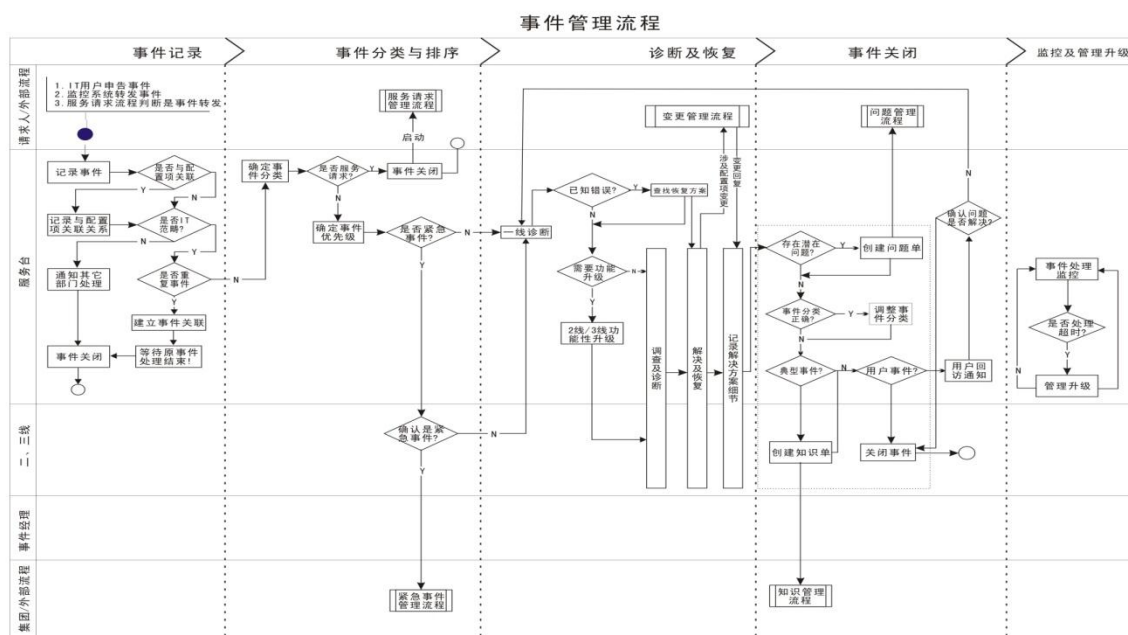
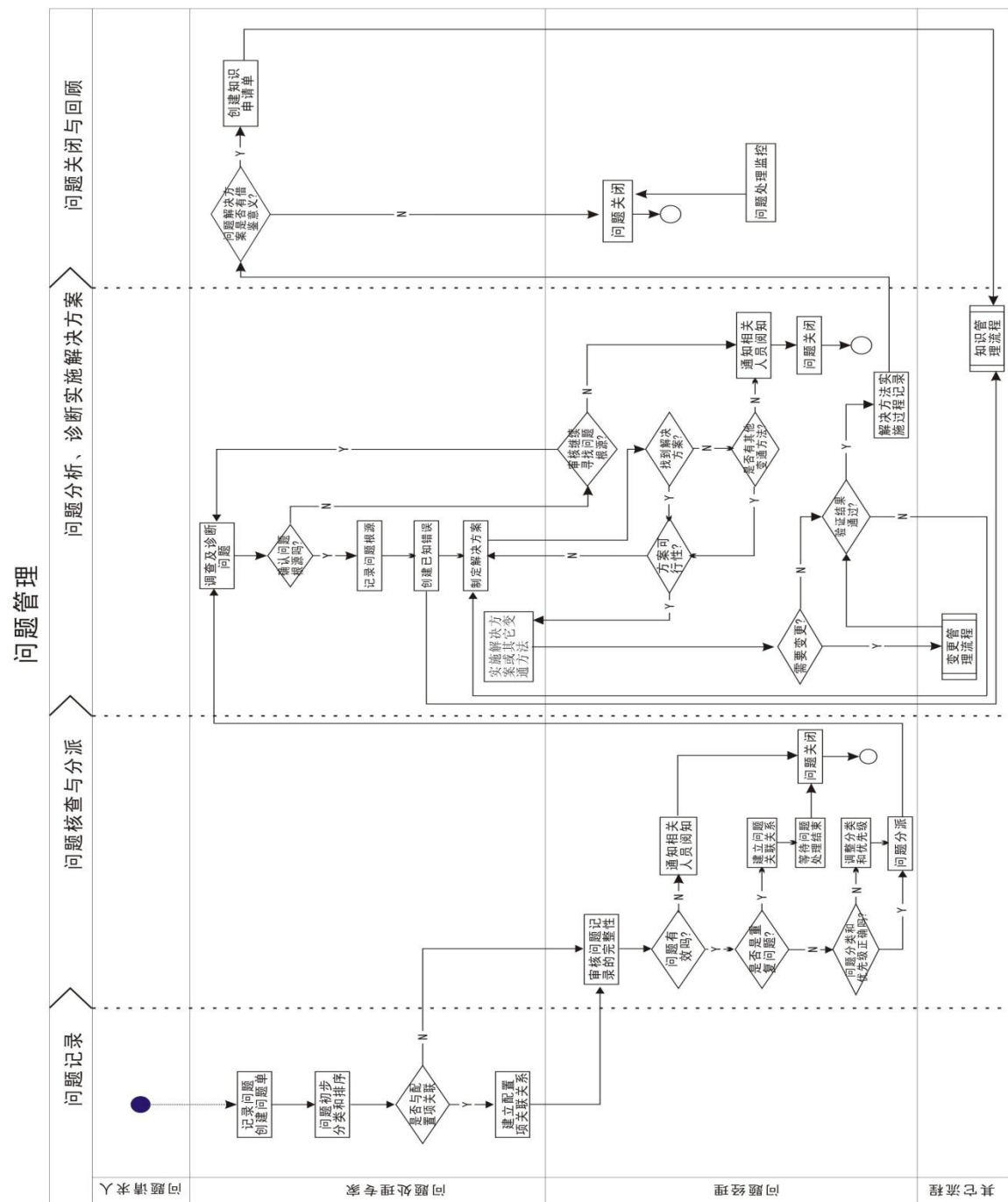


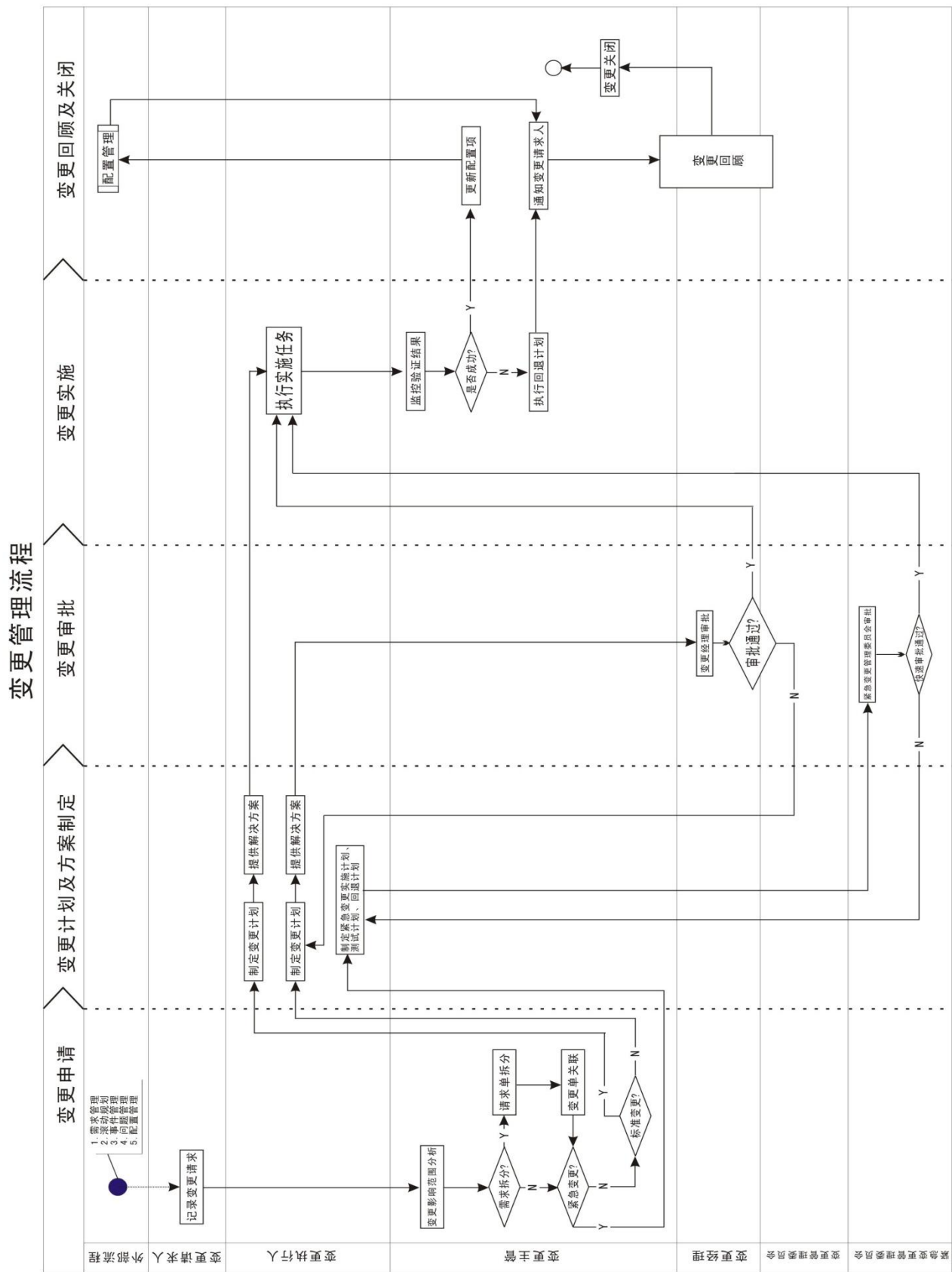
图表 1CI 关系拓扑图展示示例



图表 2 事件管理过程泳道图

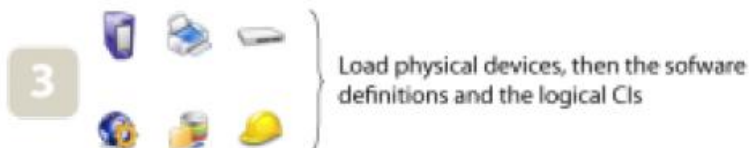
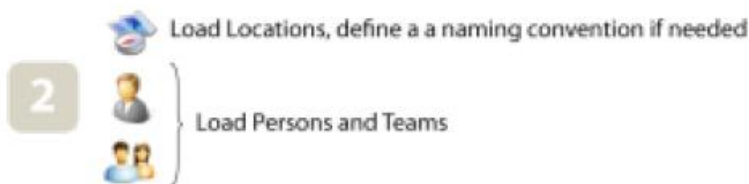
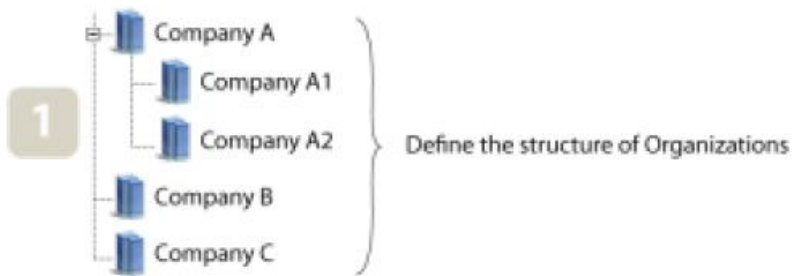


图表 3 问题管理过程泳道图



图表 4 变更管理过程泳道图

Configuration Management



Service Management

