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8.2

What is required of Maintenance Programmer?



Difficulty of Maintenance

- ◆ **About 75% of the total cost of a product accrues during the maintenance phase.**
- ◆ **Maintenance is a major income source.**



What is Required of Maintenance programmers?

- ◆ **Every maintenance programmer needs to be an expert in**
 - **Specifications**
 - **Design**
 - **Implementation**
 - **Integration**
 - **Testing**
 - **Documentation**



What is Required of Maintenance programmers?

- ◆ **Maintenance is one of the most difficult aspects of software process, because**
 - **maintenance incorporates aspects of all other phases.**
 - **it needs superb diagnostic and debugging skills.**
 - **it needs superb testing skills.**
 - **it needs superb documentation skills.**
 - **it is thankless.**

Current Status of Maintenance

- ◆ **Nevertheless, even today many organizations assign maintenance to**
 - **unsupervised beginners**
 - **less competent programmers**

How can this situation be changed?

- **Management must understand that maintenance is a challenge, and good maintenance is critical for the success of the organization.**
- **Managers must restrict maintenance tasks to their best programmers with all skills needed to perform maintenance.**
- **And pay them accordingly.**

Case Discussion

- **A software organization of American Navy**