Harish Kumar

Scrum Master

Personal Info

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Skills

Scrum Master

JIRA and Confluence

Banking, Telecom, Healthcare and Retail domains

Excellent Facilitation and Communication

Automation and Project Management Tools

IBM Cognos, Power BI & GIT

Tableau and Java

IBM DB2, MS SQL Server and Oracle 11g

SQL, PL/SQL

- Certified Scrum Master with 13 years of IT experience with expertise in implementing Scrum frame work and Coaching.
- Vast Data Analytics experience of complex projects in various domains

Work History

2017-02 – Till Date

Scrum Master

C3i Solutions - Hyderabad

- Played the role of Scrum Master for two major projects, Merck Healthcare and Nestle
- Facilitated Scrum ceremonies – sprint planning, backlog grooming, daily scrums, sprint reviews and sprint retrospectives.
- Shielding the team from external interference during the sprint.
- Conducted lot of work shops, training's on Agile for teams
- Facilitated scrum master community of practice and product owner community of practice
- Facilitated retrospectives using innovation games
- Helped the teams by all means to achieve their Sprint Goals
- Increased face to face, open, frequent communication in the teams which was mostly email written earlier.
- Educated and coached the teams on usage of JIRA & CONFLUENCE tools
- Reflecting and radiating the metrics like burn down chart progress, planning effectiveness, quality, and velocity continuously to the team and various stakeholders
- Prepared various dashboards in Jira using advanced JQL & Filters
- Strongly encouraged the teams for automation where ever possible in the system
- Helped Product owner with effective management of backlog
- Educated business on usage of Confluence for business requirements

- Coordinating with multiple stake holders and ensured no blockers for the team, to succeed with their Sprints
- Proactively identified lot of process improvements

2007-08 - 2017-01

Data Analytics Technical Lead

Accenture India

- Actively participated in all team meetings with the onsite coordinator for the status updates of the project
- Created various List reports and Crosstab reports.
- Created various Framework packages and developed Reports by using Conditional blocks and variables using IBM Cognos Report Studio
- Worked on various report issues/tickets and validated reports data using SQL Developer.
- Prepared documentation for each and every resolved ticket.
- Extensively worked on understanding the business requirements and developed new reports.
- Distributed the project tasks among the other team members.
- Performed Peer review for the code developed by other team members.

Education

2002-06 - 2005-07

Master of Computer Applications (MCA)

Osmania University

Certifications

Certified Scrum Master from Scrum Alliance