

Scrum Master



impediment
remover



facilitator



coach



teacher

SCRUM MASTER!



servant leader



manager



change agent



mentor

Scrum Master

The Scrum Master is responsible for promoting and supporting Scrum

Teaches Scrum to the teams/organization and coaches them in their never-ending adoption

Manage the interactions to maximize the value created by the Scrum Team



Creates the environment for people to succeed.

Scrum Master Service to the Product Owner

The Scrum Master serves the Product Owner in several ways, including:

- Ensuring that goals, scope, and product domain are understood by everyone on the Scrum Team as well as possible
- Finding techniques for effective Product Backlog management
- Helping the Scrum Team understand the need for clear and concise Product Backlog items
- Ensuring the Product Owner knows how to arrange the Product Backlog to maximize value
- Understanding and practicing agility
- Facilitating Scrum events as requested or needed.

Scrum Master Service to the Development Team

The Scrum Master serves the Development Team in several ways, including:

- Coaching the Development Team in self-organization and cross-functionality
- Helping the Development Team to create high-value products
- Removing impediments to the Development Team's progress
- Facilitating Scrum events as requested or needed
- Creating transparency by radiating information
- Coaching the Development Team in organizational environments in which Scrum is not yet fully adopted and understood.

Scrum Master Service to the Organization

The Scrum Master serves the organization in several ways, including:

- Leading and coaching the organization in its Scrum adoption
- Planning Scrum implementations within the organization
- Helping employees and stakeholders understand and enact Scrum and empirical product development
- Causing change that increases the productivity of the Scrum Team
- Working with other Scrum Masters to increase the effectiveness of the application of Scrum in the organization.

Scrum Master Responsibilities

Coaching

- Continuous coaching on best practices
- Helps the team to perform better
- Helps the team to solve the problem on their own

Servant Leader

- Helps the team based on the need
- Leader at encouraging, enabling and energizing people and realize their potential
- Good listener, empathy for people, encourage scrum values
- Excellent facilitator (facilitate scrum events, discussions etc)

Impediment Remover

- removing impediments and help team to achieve their goals
- Increase productivity

Shield the team

- Protect the team from external interferences



QUIZ TIME

What are the two primary ways a Scrum Master keeps a Development Team working at its highest level of productivity?

(choose the best two answers)

- ☐ A) By keeping high value features high in the Product Backlog
- ☐ B) By removing impediments that hinder the Development Team
- ☐ C) By starting and ending the meetings at the proper time
- ☐ D) By facilitating Development Team decisions