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**Subash Sharma**

Seeking assignments in Microsoft BI, Power BI, Alteryx, and MSBI Stack (SSIS, SSAS, SSRS) with a growth-oriented organisation. Motivated, teamwork-oriented, and responsible Project Manager with extensive experience in increasing comprehension of reports and presentation by the average professional with business analytics and statics. Bilingual in English, Hindi, Kannada, Urdu, Bhojpuri, with an intermediate understanding of German.

**CORE COMPETENCIES:**

**Team Leading Activities:**

* Implementing the project plans for finishing the project within deadlines in appropriate manner.
* Maintaining the relationship between Vendor and Clients.
* Reviewing all the Change Request (CR’s) raised by business/Clients.
* Preparing the checklist for the change releases, preparing the implementation plan, notifying to business users about change release and impact.
* Defining the best practices for project support and documentation.
* Training, mentoring, deploying and counselling of the processing associates.
* Directing efforts towards enhancing the satisfaction level of clients by way of interacting and interfacing to analyse and gather the requirements.

**Profile Summary:**

* Worked as Data Analyst, Senior BI Developer, Business Analyst, Consultant, Mentor and Project Manager at organizations with around 10 years’ experience in **Microsoft BI, Power BI, Alteryx, and MSBI Stack (SSIS, SSAS, SSRS), Azure Data Factory**.
* Experience in all phases of SDLC such as Design, Development, Testing, Defect Management and Deployment.
* Experience in developing in SSAS (Tabular and Multidimensional) and Power BI Reports using different **DAX** queries, visuals, filters and configuring Dashboards with drill down capabilities.
* Working knowledge on Power BI objects like **Dashboards, Reports, Power Views, Creating Workspaces, Sharing Dashboards, Row Level Security** implementation.
* Hands on experience in Microsoft SQL Sever Database and SAP Hana Database.
* Good knowledge on **Data Modelling** and **Data Warehouse** concepts like Star Schema, Snowflake Schema, Dimension and Fact Tables.
* Good experience on Performance Tuning with help of **DAX Studio.**
* Worked with Testing Team to create test cases for unit, link and system testing.
* Excellent Communication Skills and Quick Learner for Next Generation Technologies.
* Expertise in working in challenging environment with restricted timeline.
* **Team Player** with good analytical and problem-solving skills.
* Good Analytical, Presentation and Interpersonal skills with proficiency in demonstration and business requirements.

**Technical Skills:**

* Tools : Power BI, Dax Studios, Alteryx, MSBI Stack (SSIS, SSAS, SSRS),

Azure Data Factory (Cloud Service), SharePoint, JIRA, REST API

* Language known : SQL, DAX, M-Query (Power Query), Python (Pandas, NumPy)
* Database : Microsoft SQL Server, SAP BW HANA
* Productivity Tool : Microsoft Office Suite

**Academia:**

* B.Sc. (Mathematics) from Magadh University, AN College Patna, Bihar with 78% in 2010.
* 12th from Seth Anandram Jaipuria Intermediate College, Uttar Pradesh with 64% in 2007.
* 10th from KHS School, Uttar Pradesh with 70% in 2005.

**Organizational Experience:**

* Organization : CGI Info System Pvt. Ltd. (Bengaluru, India)
* Role : Lead Analyst (Senior Consultant)
* Duration : October, 22 – May, 23
* Project Title : Atlas Capco (November, 22 - March, 23)

AssaAbloy (December, 22 – May, 23)

* Technologies Used : Microsoft Power BI, Alteryx, SSIS, SSAS, SharePoint, ADF

**Project Summary –** To create UI documents in collaboration with functional team and build Power BI reports and Dashboards for the Sales, Services and Marketing of the various hospitality and machinery products manufactured.

**Responsibilities:**

* Lead Analyst for assigned Projects.
* Estimation, Resource Management and Planning
* Interacting with design and analysis team to understand the business requirements complexity of Reports.
* Analysis and Development of complex Reports, Dashboards and DAX queries.
* Support to all stages of testing team like SIT, UAT.
* End to End Project support post-production.
* SharePoint site development
* Organization : Advaiya Solutions Pvt. Ltd. (Udaipur, India)
* Role : Consultant (Mentor)
* Duration : January, 22 – October, 22
* Project Title : Adani Power (January, 22 - October, 22)

Oman Broadband Company (February, 22 – July, 23)

Xanadu (March, 22 – October, 22)

* Technologies Used : Microsoft Power BI, Alteryx, SSIS, SSAS, Power Apps, ADF

**Project Summary –** To create UI documents in collaboration with functional team and build reports for the Sales, Services and Marketing of the various electricity, broadband infrastructure for service and computers develops open-source software providers products manufactured.

**Responsibilities:**

* Chaired weekly calls with clients, stakeholders, and regional managers to discuss the project status on reporting and enhancement on any change requirements.
* Worked on multiple projects as Project Manager and managing the team as Mentor.
* Involving in technical prospective with team on any issues/roadblocks.
* Technical aspect troubleshooting such as Power BI, MSBI Stack (SSIS, SSAS, SSRS), Alteryx, Azure Data Factory, Testing APIs, Project Management tasks, etc.
* Maintaining DevOps as a platform to manage internal logs and manage tasks.
* Organization : Brandmuscle India Pvt. Ltd. (Bengaluru, India)
* Role : BI Developer
* Duration : January, 21 – November, 21
* Project Title : Ace Hardware (January, 21 - April, 21)

Nationwide (April, 21 – July, 21)

GE Appliances (August, 21 – November, 21)

* Technologies Used : Microsoft Power BI, Alteryx, SharePoint, ADF, JIRA

**Project Summary –** To create UI documents in collaboration with functional team and build Power BI reports and Dashboards for the Sales, Services and Marketing of the various hardware, appliances and insurance providers products manufactured.

**Responsibilities:**

* Exploring data in a variety of ways and across multiple visualizations using Power BI.
* Publishing datasets and reports to Power BI service Workspaces.
* Strongly technical ways to work in SQL Server BI suite (ETL, Reporting, Analytics, Dashboards) using SSIS, SSAS, SSRS, Power BI.
* Monitoring and Tuning SQL Server Performance.
* Creating, debugging, configuring, and deploying ETL packages designed MS SQL Server Integration Services (SSIS), Alteryx.
* Implementing Data Warehouse technologies using star schema from data analysis phase till implementation.
* Organization : Deluxe Entertainment Service Pvt. Ltd. (Bengaluru, India)
* Role : Data Analyst (Senior Specialist)
* Duration : June, 19 – January, 21
* Technologies Used : Microsoft Power BI, Alteryx, SharePoint, Advance Excel

**Responsibilities:**

* Creation of Level of Details (LOD’s) and proficient in designing Interactive Data visualization using Power BI and publishing dashboards, Storyline on desktop platforms.
* Use of filled maps in representing the region wise data based on Major Outage Report, IT Change, Asset, Problem, Configuration management and Continual Service
* Development of Alteryx workflows in order to process, transform and load data according to the client business requirement.
* Proficient in using all the tool pallets functionalities in Alteryx Designer Under (Join, Parse, Transform, In/Out, Preparation etc.) and performed user access management in Alteryx Gallery
* Functioned as Power BI Business Analysts to gather the business requirements and have extensively worked with value team (Product Owner, Program Manager) and delivery team to execute the project as per the defined Sprint.
* Organization : First Advantage Offshore Pvt. Ltd. (Bengaluru, India)
* Role : Senior Operation Analyst
* Duration : March, 14 – June, 19
* Technologies Used : Microsoft Power BI, SSIS, Microsoft Project, Advance Excel

**Responsibilities:**

* Responsible for analysing, scrubbing, trending data from large data set in the environment to produce the correct problem statement for the stakeholders.
* Developed and presented to leadership a monthly Problem Management review on activities, metrics and KPIs.
* Independently organized problem review client calls on weekly basis to discuss on problem stability and heat map.
* Worked with multiple projects at a time to encourage end user contact reduction by using pro-active approach of problem management.
* Have implemented work- flow change in multiple CRM tool and conducted continue process & service improvement plan involving Offshore and Onsite teams.
* Successfully interpreted data to draw conclusions for managerial action and strategy.
* Generating report with tool like MSBI, Power BI (data structure, algorithms, design pattern).
* Presented findings and data to team to improve strategies and operations.
* Involved in IT Service Problem, Change and Knowledge Management end to end process Implementation for multiple projects.
* Organization : Atos Worldline (Bengaluru, India)
* Role : Senior Associate
* Duration : November, 12 – October, 13
* Technologies Used : CRM Tool, Advance Excel

**Responsibilities:**

* Assist the Customers Technically, for the credit card of Commonwealth Bank of Australia and ING Bank.
* Troubleshooting Technically for EDC machine while having technical issue during swiping the card.
* Preparing Daily, Weekly and Monthly reports internally and externally through Advance Excel.
* Manage spreadsheets and maintain data currency to ensure accurate data availability for managers and decision-makers.
* Troubleshoot and resolve trouble ticket related to technical difficulties with hardware, software, and the network.
* This work involved me in advising and assisting customers and clients, coping with problems and unexpected technical situations, issues and taking responsibility to resolve them till assigned turnaround time.
* Organization : Genesys Software Pvt. Ltd. (Bengaluru, India)
* Role : Customer Service Executive
* Duration : April, 10 – October, 12
* Technologies Used : CRM Tool, Advance Excel

**Responsibilities:**

* Working Customer Service Associate, supporting to BPO team in handling queries of the products for process.
* Managing the customers for Reliance Mobile Prepaid, Post Paid and PCO.

**Certifications:**

* Certified as Grade ‘A’ in **PGDCA** program from NICT Computer Education, Domlur, Bangalore (Karnataka).
* Certified by Microsoft as **Associate Data Analyst.**
* **DA-100(ADF)** Certificate by Microsoft

**Co-Curricular Activities and Awards:**

* Awarded **SPOT** for outstanding performance & exhibiting excellent Leadership skills at Deluxe Entertainment Service Pvt. Ltd.
* Awarded **APPLAUSE** for the quality of the deliverables for Project at First Advantage Offshore Pvt. Ltd.
* Awarded **STAR PERFORMER** in recognition of innovative thinking and contributions to Client Project at First Advantage Offshore Pvt. Ltd.
* Awarded **MILESTONE AWARD** in recognition of innovative thinking and contributions for 5 consecutive years in Client Projects at First Advantage Offshore Pvt. Ltd.

**Declaration:**

I hereby declare that all the above information’s are true to the best of my knowledge and belief.

Thanking You, Date

**Subash Sharma**