

Legal Aid Knowledge Graph Dataset: Theft and Robbery Cases in Tamil Nadu

Basic Rights for Victims of Theft and Robbery

Your Fundamental Rights:

- **Right to file an FIR: Police cannot refuse to register your complaint**
- **Right to receive a free copy of the FIR**
- **Right to fair investigation**
- **Right to legal aid if you cannot afford a lawyer**
- **Right to compensation under victim compensation schemes**
- **Right to know the status of investigation**
- **Right to protection if you fear threats or harassment**

Supportive Information:

- **Remember that being a victim of theft or robbery is not your fault**
- **It's normal to feel violated, anxious, or angry after such incidents**
- **Prompt reporting increases chances of recovery of stolen items**
- **Consider seeking support from friends, family, or counseling services**
- **Document everything related to the incident for future reference**

Mobile Phone Theft

Case: Mobile Phone Stolen

Query Recognition Patterns:

- **"My phone was stolen"**
- **"Someone stole my mobile"**
- **"My cell phone is missing"**
- **"Mobile theft"**
- **"Phone snatched"**

Response:

1. Immediate Steps:

- **File a First Information Report (FIR) at the nearest police station**
- **Report to Cyber Crime Cell if banking apps or sensitive information was on the phone**
- **Call your mobile service provider to block the SIM card**

- Use IMEI number to track the phone (dial *#06# on any phone to find IMEI)

2. FIR Filing Procedure:

- Visit the nearest police station in the jurisdiction where the theft occurred
- Carry a valid ID proof (Aadhaar card, PAN card, Voter ID)
- Provide details: IMEI number, phone model, circumstances of theft, last seen location
- Online FIR filing: Visit <https://eservices.tnpolice.gov.in/> for Tamil Nadu Police e-Services
- Tamil Nadu Police helpline: 100 or 112

3. Documentation Requirements:

- Purchase receipt of the phone (if available)
- IMEI number
- SIM card details and registered mobile number
- Any tracking app details if installed

4. After Filing FIR:

- Collect FIR copy with registered FIR number
- Follow up with the investigating officer periodically
- File insurance claim if your phone was insured (requires FIR copy)

5. Legal Sections Applicable:

- Section 379 of IPC (Theft)
- If snatched with force: Section 392 of IPC (Robbery)

Consoling Words: Remember, losing a phone can be disruptive, but your safety matters most. The police understand how important your device is to your daily life and will work to help you. Take a deep breath and focus on securing your accounts and information first.

House Theft/Burglary

Case: House Break-in and Theft

Query Recognition Patterns:

- "My house was robbed"
- "Someone broke into my home"
- "Burglary at my residence"
- "Items stolen from my house"

- **"Home theft"**

Response:

1. Immediate Steps:

- Do not disturb the crime scene
- Call police emergency: 100 or 112
- Wait for police to arrive and inspect the scene

2. FIR Filing Procedure:

- Police will visit the crime scene for house burglaries
- Provide detailed inventory of stolen items
- Share any CCTV footage if available
- Online complaint can be filed at <https://eservices.tnpolice.gov.in/>
- Tamil Nadu Police Control Room: 044-2345 2350 (Chennai)

3. Documentation Requirements:

- List of stolen items with approximate values
- Purchase receipts of valuable items (if available)
- Photos of the break-in point/damaged locks
- Any available CCTV footage

4. After Filing FIR:

- Collect FIR copy with registered FIR number
- Insurance claim for stolen items (requires FIR)
- Regular follow-up with investigating officer

5. Legal Sections Applicable:

- Section 454 of IPC (House-breaking)
- Section 380 of IPC (Theft in dwelling house)
- Section 457 of IPC (House-breaking by night)

Consoling Words: Home invasions can feel deeply violating. Your sense of security is important, and it's normal to feel upset. Consider having a trusted friend or family member stay with you for a few days. Remember that most stolen items are replaceable, but your wellbeing is the priority.

Vehicle Theft

Case: Two-wheeler/Four-wheeler Stolen

Query Recognition Patterns:

- **"My bike was stolen"**
- **"Car theft"**
- **"Vehicle stolen"**
- **"Someone took my scooter"**
- **"Auto theft"**

Response:

1. Immediate Steps:

- **Report to the nearest police station immediately**
- **Inform your insurance company about the theft**
- **Check nearby CCTV cameras if possible**

2. FIR Filing Procedure:

- **Visit the police station in jurisdiction where the theft occurred**
- **Provide vehicle registration details, chassis number, engine number**
- **Share when and where the vehicle was last parked**
- **Online complaint: <https://eservices.tnpolice.gov.in/>**
- **Tamil Nadu Transport Department helpline: 044-24749002**

3. Documentation Requirements:

- **Vehicle Registration Certificate (RC book)**
- **Insurance policy document**
- **Purchase invoice**
- **Tax payment receipts**
- **Driving license**

4. After Filing FIR:

- **Collect FIR copy with registered FIR number**
- **Submit claim to insurance company with FIR copy**
- **RTO intimation about theft**
- **Stop paying road tax until vehicle is recovered**

5. Legal Sections Applicable:

- **Section 379 of IPC (Theft)**
- **If used force: Section 392 of IPC (Robbery)**

Consoling Words: Vehicle theft can be very frustrating and disruptive to your daily routine. The police take these cases seriously, and many vehicles are recovered through their networks. While waiting, explore temporary transportation options and remember that insurance can help mitigate financial losses.

Robbery/Mugging Cases

Case: Robbery with Threat or Force

Query Recognition Patterns:

- **"I was mugged"**
- **"Someone threatened me and took my belongings"**
- **"Robbed at knifepoint"**
- **"Forcefully robbed"**
- **"Snatched my bag with force"**

Response:

1. Immediate Steps:

- **Ensure personal safety first**
- **Report to police emergency: 100 or 112**
- **Seek medical attention if injured**
- **Try to remember details of the assailant(s)**

2. FIR Filing Procedure:

- **Visit nearest police station immediately**
- **Provide detailed description of the incident and assailants**
- **Mention any weapons used or threats made**
- **Online complaint for initial reporting: <https://eservices.tnpolice.gov.in/>**
- **Tamil Nadu Women Helpline (if applicable): 1091**

3. Documentation Requirements:

- **Medical certificate if injured**
- **List of stolen items**

- Any witness details
- CCTV footage if available

4. After Filing FIR:

- Collect FIR copy with registered FIR number
- Cooperate with investigation including identification parades if required
- Apply for victim compensation under Tamil Nadu Victim Compensation Scheme

5. Legal Sections Applicable:

- Section 392 of IPC (Robbery)
- Section 394 of IPC (Voluntarily causing hurt in committing robbery)
- Section 397 of IPC (Robbery with attempt to cause death or grievous hurt)

Consoling Words: Being robbed can be a traumatic experience that leaves you feeling vulnerable. Your courage in reporting this crime is commendable. Consider speaking with a counselor about your experience, as emotional healing is just as important as recovering your belongings. Remember that your safety is what matters most.

Pickpocketing/Theft in Public Transport

Case: Wallet/Valuables Stolen in Public

Query Recognition Patterns:

- "My wallet was pickpocketed"
- "Someone stole my purse in the bus"
- "Lost my bag in the train"
- "Pickpocketing incident"
- "Theft in public transport"

Response:

1. Immediate Steps:

- Block all debit/credit cards immediately
- Contact bank helplines to report stolen cards
- Check if anyone found your belongings nearby
- Report to nearest police station or transport police

2. FIR Filing Procedure:

- File complaint at the police station in jurisdiction where incident occurred

- For railway theft: Railway Police Station
- For bus theft: Nearest police station or bus terminal police post
- Online reporting: <https://eservices.tnpolice.gov.in/>
- Tamil Nadu Railway Police: 9962500500

3. Documentation Requirements:

- Details of stolen items
- Bank card information for stolen cards
- Copy of ID proofs if stolen
- Travel ticket details

4. After Filing FIR:

- Collect FIR copy with registered FIR number
- Apply for duplicate documents if ID cards were stolen
- Follow up with investigating officer

5. Legal Sections Applicable:

- Section 379 of IPC (Theft)
- Section 356 of IPC (Assault or criminal force in attempt to commit theft)

Consoling Words: Pickpocketing can happen to anyone, regardless of how careful they are. Focus on securing your accounts and replacing important documents. Take this as an opportunity to organize your wallet with fewer cards and keep digital copies of important documents as backup for the future.

Online Fraud/Cyber Theft

Case: Online Banking Fraud or Digital Theft

Query Recognition Patterns:

- "Money stolen from my account"
- "Online banking fraud"
- "Unauthorized transaction"
- "Cyber theft"
- "Phishing attack"

Response:

1. Immediate Steps:

- Contact your bank immediately to block cards/accounts
- Take screenshots of fraudulent transactions
- Report on National Cyber Crime Reporting Portal: <https://cybercrime.gov.in/>
- Change passwords of all financial accounts

2. FIR Filing Procedure:

- File complaint with Cyber Crime Cell in Tamil Nadu
- Chennai Cyber Crime: 044-2345 2080
- State Cyber Crime Helpline: 1930
- Visit nearest police station if unable to reach cyber cell
- Online reporting: <https://eservices.tnpolice.gov.in/>

3. Documentation Requirements:

- Bank statement showing fraudulent transactions
- Screenshots of suspicious messages/emails
- Account details and timeline of events
- Any communication with fraudsters

4. After Filing FIR:

- Collect FIR copy with registered FIR number
- Submit dispute form to bank with FIR copy
- Follow RBI guidelines for limited liability (report within 3 working days)
- Regular follow-up with cyber cell

5. Legal Sections Applicable:

- Section 66D of IT Act (Cheating by personation using computer resource)
- Section 420 of IPC (Cheating)
- Section 66C of IT Act (Identity theft)

Consoling Words: Online fraud can make you feel violated and embarrassed, but even tech-savvy people fall victim to sophisticated scams. Report quickly as time is critical for fund recovery. Banks have protocols to protect customers, and you're not alone in this experience.

Jewelry Theft

Case: Gold or Jewelry Stolen

Query Recognition Patterns:

- "My gold was stolen"
- "Jewelry theft from home"
- "Chain snatching incident"
- "Stolen ornaments"
- "Missing jewelry"

Response:

1. Immediate Steps:

- Report to nearest police station immediately
- Try to recall when you last saw the jewelry
- Check if any other valuables are missing
- Inform family members about the theft

2. FIR Filing Procedure:

- Visit police station in jurisdiction where theft occurred
- Provide detailed description of stolen jewelry (weight, design, etc.)
- Share photos of jewelry if available
- Online initial reporting: <https://eservices.tnpolice.gov.in/>
- Tamil Nadu Police helpline: 100 or 112

3. Documentation Requirements:

- Purchase receipts of jewelry
- Photos of stolen items if available
- Approximate value and weight
- Jewelry insurance documents (if insured)

4. After Filing FIR:

- Collect FIR copy with registered FIR number
- Alert local jewelers about stolen items
- File insurance claim if jewelry was insured
- Regular follow-up with investigating officer

5. Legal Sections Applicable:

- Section 379 of IPC (Theft)
- If snatched: Section 392 of IPC (Robbery)
- If from house: Section 380 of IPC (Theft in dwelling house)

Consoling Words: The sentimental value of jewelry often exceeds its monetary worth. While the emotional impact is significant, try to focus on the recovery process. Providing detailed descriptions and photos can significantly help in recovery efforts. Consider investing in a home safe or insurance for future protection.

ATM Theft/Fraud

Case: ATM Card Theft or Fraudulent Withdrawal

Query Recognition Patterns:

- "Someone stole money from ATM"
- "ATM card theft"
- "Fraudulent ATM withdrawal"
- "Stolen ATM PIN"
- "ATM skimming fraud"

Response:

1. Immediate Steps:

- Block your ATM card immediately through bank helpline
- Note down transaction details and time
- Check for any SMS alerts of unauthorized transactions
- Report to bank's customer care

2. FIR Filing Procedure:

- Visit nearest police station or cyber crime cell
- Provide bank statement showing unauthorized transactions
- Share ATM location details where fraud occurred
- Online reporting: <https://eservices.tnpolice.gov.in/>
- Tamil Nadu Cyber Crime helpline: 1930

3. Documentation Requirements:

- Bank statement showing fraudulent transaction
- Copy of ATM card (if still in possession)

- SMS alerts of transactions
- Bank account details

4. After Filing FIR:

- Collect FIR copy with registered FIR number
- Submit dispute form to bank with FIR copy
- Follow up with bank's fraud investigation department
- Check CCTV footage at ATM if possible

5. Legal Sections Applicable:

- Section 420 of IPC (Cheating)
- Section 66C of IT Act (Identity theft)
- Section 66D of IT Act (Cheating by personation using computer resource)

Consoling Words: ATM fraud is increasingly common and sophisticated. Banks have specific protocols for these situations, and most have zero liability policies for proven fraud cases. Act quickly but remain calm, as panic can lead to overlooking important details in the reporting process.