

# ZOHO CAMPAIGN - A PRODUCT SUMMARY

## PRODUCT OVERVIEW

Zoho Campaigns is a powerful email marketing automation software designed to help businesses send targeted, relevant, and personalized messages to their subscribers.

## TARGET USERS & BUSINESS USE CASE TARGET USERS :

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1. Digital Marketing Professionals
2. Small and Medium Business Owners
3. Marketing Agencies

### BUSINESS USE CASE:

A digital marketing agency uses Zoho Campaigns to send tailored email campaigns to different client segments. With dynamic content, responsive templates, and automation triggers, they increase open rates and conversions while saving time on manual follow-ups.

## MOCK CUSTOMER SCENARIO & EMAIL CUSTOMER SCENARIO:

### MOCK CUSTOMER SCENARIO:

A small business owner wants to improve engagement on their email newsletter but struggles to make the content feel personal and relevant for each subscriber.

## **MOCK EMAIL:**

**Subject:** Boost Your Email Engagement with Smart Personalization

Hi John,

I noticed you're looking to make your email marketing more engaging. With Zoho Campaigns, you can personalize content dynamically based on subscriber behavior, making each message feel tailor-made. You'll also love our easy drag-and-drop email builder and responsive templates.

Would you like a walkthrough of how it can work for your business?!!

Regards,  
Subashini Mannuraj.

## ZOHO BLOG SUMMARY:



Email marketing is no longer a simple, one-message-fits-all activity. Today it is a complex exercise which requires understanding your subscribers' behavior and interests in order to see results. Targeted, relevant, and personalized messages are the way to make every subscriber feel unique.

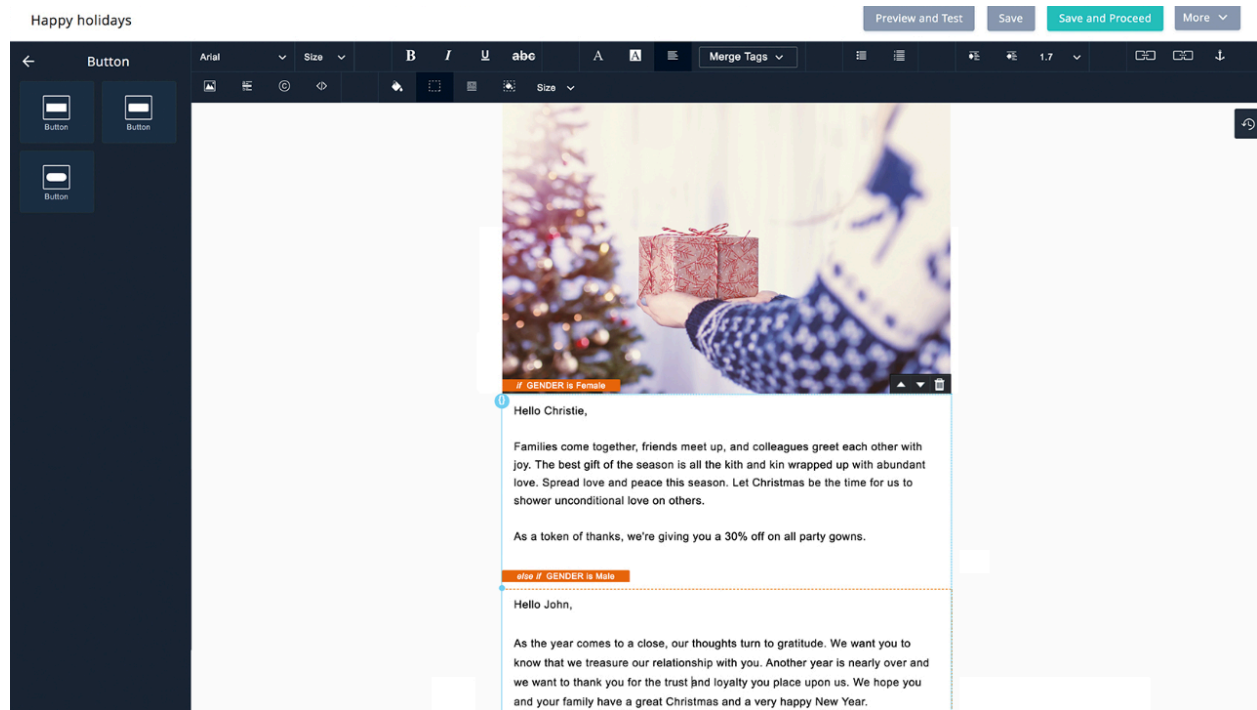
We developed the new [Zoho Campaigns](#) with this in mind, and it is available for all users starting today.



### Email marketing automation software - Zoho Campaigns

1. Brand new user-friendly interface for a smoother experience
2. Drag-and-drop email editor with responsive, pre-designed templates
3. Dynamic content personalization at the time of opening
4. Automation with custom triggers and autoresponders
5. Advanced reporting and dashboards for data-driven insights

## THE REFLECTION FEATURE I LIKED THE MOST:



Dynamic content personalization is impressive because it helps marketers send more relevant messages that boost engagement and reduce unsubscriptions.