User

Planning

Package

Login

Payment

FAQ’s

**User:**

In this module user enters their basic details and user needs to answer some questions to get to know the needs of the customer and choices of their style which is used for suggested packages

**Planning:**

In this module user gets to know the budget required for the wedding according to their choices. This helps the user to plan their budget and update their choices.

**Package:**

This module suggests the packages by using the information from the user profile, this will make the work of the user easier. The user can also edit the suggested packages.

**Payment:**

In this module we have terms and conditions which is to be agreed by the user before the confirmation of the deal. The terms and conditions include:

**Hotel cancellation:**

The conditions for the cancellation or modification if the hotel is cancelled within 30 days to the event,50%(60 days -25%) (>60 days -5%)of the total reservation amount is taken, whichever is higher. Cancellations over the phone will not be accepted. The condition should be agreed by the user for the conformation to proceed.

**Venue cancellation:**

Customer deposit is refundable for 15 days. The conditions for the cancellation or modification if the venue is cancelled within 30 days of the scheduled date, the client signing the contract is liable to pay the balance in full. If the event is cancelled more than 90 days prior, payments made beyond the initial deposit amount will be fully refunded. For those booking less than 90 days in advance, the deposit is refundable for 15 days. The condition should be agreed by the user for the conformation to proceed.

**Transport:**

Transfers, if included in the accommodation package are through AC coaches of different sizes (12/18/27/36/45).The guests coming by different modes of transport should be informed in advance about thee waiting time at airport. If the entire transportation package is cancelled then only 50% of given amount will be refunded beyond deposit.

**FAQ and suggestions:**

In this module, frequently asked questions and answers, website details etc, will be provided along with a section which allows people to drop their suggestions or any queries.